



Microsoft Teams

# Virtual UCC Meetings

- Follow these video instructions to find your virtual meeting link and how to make the most of the meeting in the new MICROSOFT TEAMS platform.  
<https://www.youtube.com/watch?v=GC5zGkdxqb0>
- In the chat section please type your name, company name & email.
- Participant feature – raise hand. The meeting facilitator will acknowledge you.
- Enter the meeting with your microphone on mute and unmute your mic when you need to speak.
- Every meeting will be recorded, and the video will be posted on the ncucc.org website. You can watch the meeting by using the video link provided on ncucc.org. Visit your county UCC page for a listing of past meeting videos.



# Blue Ridge UCC

## MAY 2021

# A message from our Executive Director

- The new Underground Review Board website will be available soon! [www.udprb.nc.gov](http://www.udprb.nc.gov)
- Excavators should know they can request a call back rather than wait on the busy days.
- State UCC hybrid meeting, May 13.  
Testing to see how we might provide web access once everything opens up.
- Vaccinate, Mask Up, Stay Safe!



*Louis Panzer*





Revise a locate ticket

**Welcome to NC811 TICKET REVISION or simply "REVISE"**

Ticket revisions will allow you to:

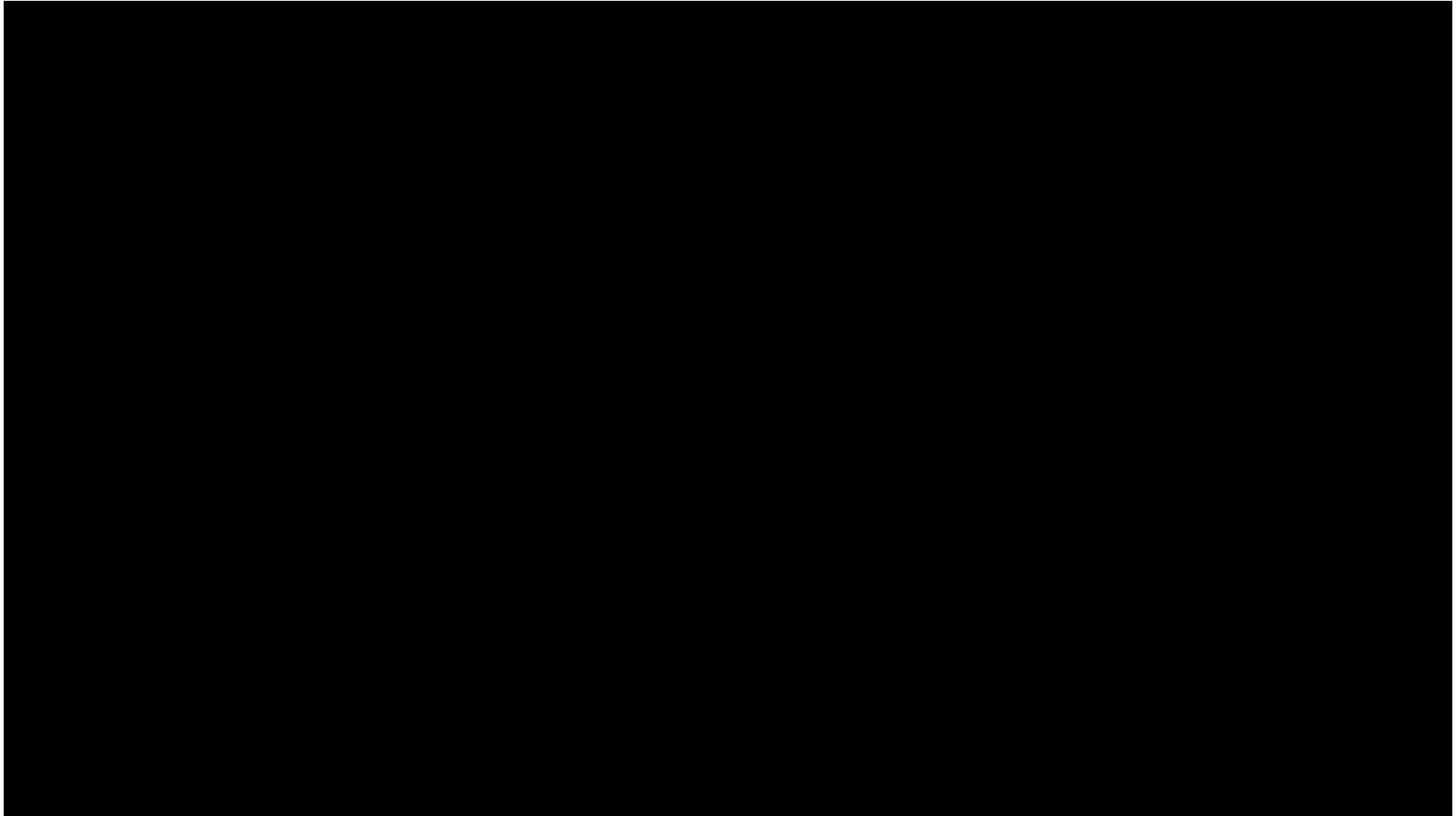
1. request a destroyed marks ticket for an existing notice,
2. cancel an existing ticket, or
3. request a 3-Hour notice on an existing ticket.

To process the ticket revision, you will need :

1. the existing ticket number and
2. the phone number that was provided when the request was made to perform these revisions.

<https://nc811.org/ticket-revision/>

**Flushing Wipes can be dangerous (seriously)!**



# NORTH CAROLINA 811 DATA

Locate requests, transmissions, county ticket volume and distribution



# LOCATE REQUESTS & TRANSMISSIONS FOR ALL OF NC



## APR. 2020 VS 2021

### TICKETS

2021: 212,229

2020: 178,989

Difference: 18.6 %

### TRANSMISSIONS

2021: 1,179,348

2020: 1,019,236

Difference: 15.7 %



## YEAR-TO-DATE

### TICKETS

2021: 768,326

2020: 693,682

Difference: 10.8 %

### TRANSMISSIONS

2021: 4,352,577

2020: 4,005,100

Difference: 8.1 %

# COUNTY TICKET VOLUME

2020 stats compared with 2019

Alexander	3 HR	CNCL	NEW	RXMT	UPDT	Total Tickets
2020	9	4	326	17	43	399
2021	12	1	324	9	57	403
	33.3%	-75.0%	-0.6%	-47.1%	32.6%	1.0%
				Avg Locates per Day		18



# COUNTY TICKET VOLUME

2020 stats compared with 2019

Catwaba	3 HR	CNCL	NEW	RXMT	UPDT	Total Tickets
2020	95	10	1473	67	960	2605
2021	43	31	1498	38	660	2270
	-48.0%	210.0%	1.7%	-43.3%	-31.3%	-12.9%
				Avg Locates per Day		99

# COUNTY TICKET VOLUME

2020 stats compared with 2019

Lincoln	3 HR	CNCL	NEW	RXMT	UPDT	Total Tickets
2020	66	10	1281	86	435	1878
2021	111	15	1625	69	654	2474
	68.2%	50.0%	26.9%	-19.8%	50.3%	31.7%
				Avg Locates per Day		108

# COUNTY TICKET VOLUME

YTD stats compared with previous year

Alexander	3 HR	CNCL	NEW	RXMT	UPDT	Total Tickets
2020	37	14	1293	48	286	1678
2021	42	11	1186	37	212	1488
	13.5%	-21.4%	-8.3%	-22.9%	-25.9%	-11.3%

# COUNTY TICKET VOLUME

YTD stats compared with previous year

Catwaba	3 HR	CNCL	NEW	RXMT	UPDT	Total Tickets
2020	297	60	5777	217	3088	9439
2021	171	132	6019	144	2579	9045
	-42.4%	120.0%	4.2%	-33.6%	-16.5%	-4.2%



# COUNTY TICKET VOLUME

YTD stats compared with previous year

Lincoln	3 HR	CNCL	NEW	RXMT	UPDT	Total Tickets
2020	166	51	4805	181	2140	7343
2021	306	52	5877	225	2519	8979
	84.3%	2.0%	22.3%	24.3%	17.7%	22.3%



# COUNTY TICKET DISTRIBUTION

<b>ALEXANDER</b>	<b>403</b>
BETHLEHEM	63
ELLENDALE	18
HIDDENITE	48
LITTLE RIVER	4
STONY POINT	22
<b>TAYLORSVILLE</b>	<b>243</b>
TAYLORSVILLE BEACH	2
VASHTI	3

# COUNTY TICKET DISTRIBUTION

<b>CATAWBA</b>	<b>2270</b>
CATAWBA	206
CLAREMONT	91
CONOVER	235
HICKORY	808
LAKE NORMAN	22
LONG VIEW	6
MAIDEN	127
MOUNTAIN VIEW	14
NEWTON	451
SAINT STEPHENS	9
SHERRILLS FORD	243
STARTOWN	10
TERRELL	34



# COUNTY TICKET DISTRIBUTION

<b>LINCOLN</b>	<b>2474</b>
BOGER CITY	4
CROUSE	17
DENVER	1348
FLAY	6
IRON STATION	223
LAUREL HILL	11
LINCOLNTON	611
LOWESVILLE	61
MAIDEN	24
TOLUCA	33
VALE	67
WESTPORT	58

# 2021



## CALENDAR OF EVENTS

# 2021 MEETINGS



**2Q21**

Friday, July 16

**8:30 to 10:30**

*Contact Stephanie Brown  
for a meeting invite.*

*Stephanie@nc811.org*

## **NC Underground Damage Prevention Review Board**

Virtual Meeting  
Tuesday, July 20  
Starts at 10

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## **State UCC Meeting**

Teams Meeting  
Thursday, May 13th  
Starts at 10



**NC Locate Resolution**  
Partnership Committee

**TEAMS Meeting**  
**June 16, 2021**  
**11:00 – 1:00**

*Go to the UCC events calendar  
for a link to join.*  
*ncucc.org*



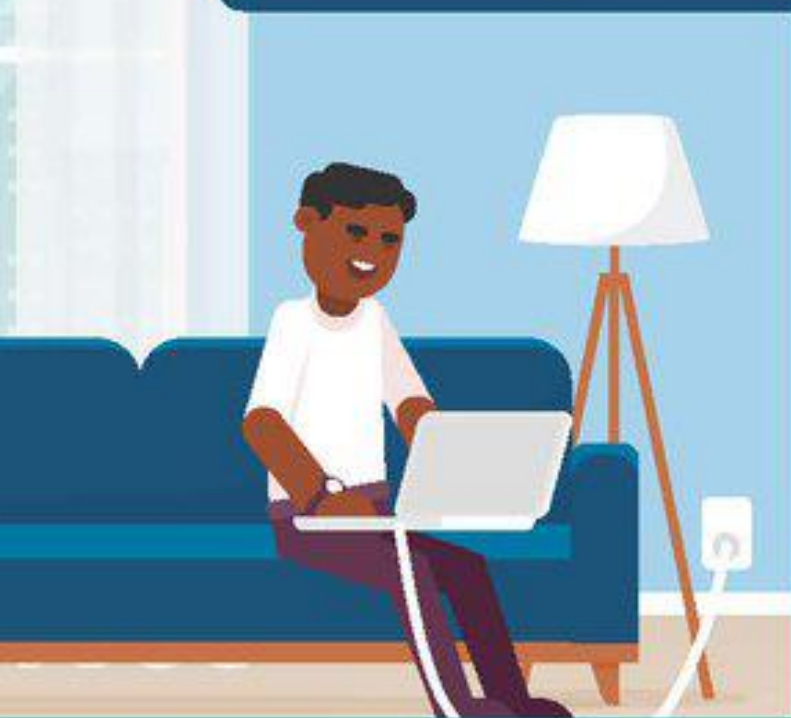


# ELECTRICAL SAFETY

## *While Working From Home*



Do you have a **home office** or **work from home**? Follow these **electrical safety tips** to keep you and your home safe from electrical hazards.





1



Avoid **overloading** outlets.

2



**Unplug appliances** when not in use to save energy and minimize the risk of shock and fire.

3



**Regularly inspect** electrical cords and extension cords for damage.

4



Extension cords should only be used on a **temporary basis**.

5



Never plug a space heater or fan into an **extension cord** or **power strip**.

6



Never run cords under **rugs / carpets, doors, or windows**.

7



**Plug in smartly.** Make sure cords do not become tripping hazards.

8



Keep papers and other potential combustibles at least **three feet away** from space heaters and other heat sources.

9



Make sure you use **proper wattage** for lamps / lighting.

10



Make sure your home has **smoke alarms**. Test them monthly, change batteries yearly, and replace the unit every 10 years.



# National Public Works Week

May 16-22

This week we celebrate the amazing work of public works personnel throughout North America. Now more than ever, it is critical to energize and educate the public about the importance of public works—planning, building, managing, and operating at the heart of local communities to improve quality of life each day.







## NC811 Tailgate Wraps

The goal of this campaign is to promote the message of "Know what's below call before you dig" and to reduce damages by partnering with North Carolina 811's Safe Digging Partners.

- NC811 intends to provide 22 tailgate wrap grants through this campaign.
- NC811 will compensate a maximum of \$225 for each wrap.
- We will sponsor 5 tailgate wraps per geographic region.
- *Eastern region*
- *Piedmont Triad region*
- *Southwest region*

 [NC811 News RSS Feed](#)

GOV. COOPER  
PROCLAIMS APRIL AS  
NORTH CAROLINA SAFE  
DIGGING MONTH April 1,  
2021

Friday, April 2nd is Good  
Friday March 29, 2021

Welcome to the new  
NC811 website December

<https://nc811.org/nc811-tailgate-wraps/>

# NC811 EDUCATION TEAM



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Thank you for your time and attention.  
You can get a PDF copy of this  
presentation on

[www.ncucc.org](http://www.ncucc.org)



Use the UCC Issues form to voice your concerns to both local and state level UCC meetings in North Carolina. Available on both the NCUCC website and the NC811 app.

If you would like to watch this TEAM meeting at a later date or share it with others, please visit [ncucc.org](http://ncucc.org). Go to County UCC's. The video will be listed under the month and year the meeting took place.