

Minutes –Burke / Caldwell Counties - NC 811 Meeting

May 12, 2021

Present:

Brian Morehouse – NC 811
Ralph Johnson – Brentwood Water
Robert Turner – Brentwood Water
Glenn McCurry – Brentwood Water
Roger Lowery – Brentwood Water
David Perkins – Brentwood Water

Bruce Byrd – Brentwood Water
Jim Buckner – REMC
Rodney Roland – REMC
Duane Spencer – Heath Consultants

The May 2021 Meeting was held on Tuesday, May 11, 2021 at 12:00 noon at the Timberwood Restaurant in Morganton, NC. The meeting was called to order by Ralph Johnson, Chairperson. Robert Turner offered a prayer of blessings on the meeting and meal.

A total of **10** members attending today’s meeting. Our attendance today was down quite a lot! We hope that each member will mark their calendars for next month’s meeting. If you were able to attend today’s meeting, we want to give you a special thank you for making time in your schedule to attend this highly informative meeting. Please come back next month!

Brian Morehouse’s Presentation:

1. Going forward, the Burke / Caldwell Counties monthly NC 811 UCC meeting will continue to meet on the second Tuesday of each month, at 12:00 noon at the Timberwood Restaurant in Morganton, NC.
2. A complete listing of all stats for the previous month of April 2021 are included in the **PDF presentation file** attached to the email used to send these minutes out. Listed below is a highlight of tickets / transmissions:

April 2020 vs April 2021

TICKETS 2021:
2021: 212,229
2020: 178,989
Difference: 18.6%

TRANSMISSIONS- 2021

2021: 1,179,348
2020: 1,019,236
Difference: 15.7%

Year-to-date 2021

TICKETS 2021 YTD
2021: 768,326
2020: 693,682
Difference: 10.8%

TRANSMISSION 2021 YTD

2021: 4,329,577
2020: 4,005,100
Difference: 8.1%

3. The new Underground Review Board website will be available soon! www.udprb.nc.gov Go to this website to get further information.
4. **REVISE:** Review the slide from the presentation for more information on how to “Revise” or “Edit” an existing ticket. This process allows you to handle online any change that maybe necessary to your existing tickets.
5. **Upcoming Meeting Dates (Refer to the attached presentation for further details):**
 - a. **NC Underground Damage Prevention Review Board Virtual Meeting** Tuesday, July 20, 2021 beginning at 10:00 AM.
 - b. **NC 811 UCC Board Meeting** for the 2Q21 Friday, July 16 8:30 to 10:30 Contact Stephanie Brown for an invite at Stephanie@nc811.org.
 - c. **State UCC Meeting Teams Meeting** Thursday, May 13th beginning at 10:00 AM.
 - d. **NC Locate Resolution Committee TEAMS Meeting** will be meeting on June 16, 2021 11:00 – 1:00. Go to the UCC events calendar for a link to join in. at www.ncucc.org
6. Brian discussed the following at “home safety issues”:
 - a. Electrical safety especially as it relates to home offices.
 - b. Proper disposal of “toilet wipes”. Do NOT flush. This can cause major damage to sewage lines and equipment in the home and at the treatment plants.

Brian wants to continue to go out into the field and visit with companies who need to be involved with NC811. He wants to offer teaching on how to use the mobile app and to properly complete the locate requests. This means: **Communicate! Communicate! Communicate!**

When field employee misplaces their locate request number? Resident with mystery markings in the yard? No need to panic, NC811 has just what you are looking for **NEAR TICKET** allows you to see a listing of active excavation notifications in your immediate vicinity. Go to the NC811 website: <https://nc811.org/near-ticket/>

We are currently in the last days of being able to apply for the “Tailgate wraps” for your company vehicle. Go **NOW** to the websites shown here: <https://nc811.org/nc811-tailgate-wraps>

When calling in for a locate to be done make sure that you include the following information:

- Correct Address of locate request.
- Correct Contact Telephone Number

- Contact person's Name.
- Area to be located marked with "White Lines".

SPECIAL REMINDERS:

- Brian would like for us to remember to continue documenting any locating issues that might develop during the course of work during the coming months. Be sure to report these to NC 811 office.
- Damage Reporting: Remember that if you damage an underground utility, it is **your responsibility to report this damage to NC 811 UCC. Offices in Greensboro.**
- Below is the website where you can go to communicate "Damage Violations".
<https://www.nc811.org/report-a-violation.html>

Round-table Discussions:

Jim Buckner & Rodney Roland – REMC: All is going well at REMC. Nothing new to report.

David Perkins – Brentwood Water: All is going well at Brentwood Water.

David reported problems with getting "LineQuest" (the locator for ATT out to locate their lines). They simply do not show up! Listed below is the Contact information for the **LineQuest** Supervisor for this area:

LineQuest Supervisor: Brian Hobson 336-686-7422

Duane Spencer – Heath Consultants: The City of Lenoir and surrounding areas had a lot of underground damage during the "Facebook" line installation. Work in Caldwell County continues to be busy. Heath Consultants is also having problems with ATT and the **LineQuest** locator group.

Today's Presentation is attached to the email which these minutes were sent. Please go to that presentation for any information that you may want to see again.

We hope that you will tell others about the value of getting together to network and also invite others to attend our next meeting which **will be held again on Tuesday, June 8, 2021 at 12:00 noon at the Timberwood Restaurant in Morganton.**

Submitted by Robert Turner – Secretary