



Microsoft Teams

Virtual UCC Meetings

- Follow these video instructions to find your virtual meeting link and how to make the most of the meeting in the new MICROSOFT TEAMS platform.
<https://www.youtube.com/watch?v=GC5zGkdxqb0>
- In the chat section please type your name, company name & email.
- Participant feature – raise hand. The meeting facilitator will acknowledge you.
- Enter the meeting with your microphone on mute and unmute your mic when you need to speak.
- Every meeting will be recorded, and the video will be posted on the ncucc.org website. You can watch the meeting by using the video link provided on ncucc.org. Visit your county UCC page for a listing of past meeting videos.



MAY 2021

**Cleveland-Gaston-
Rutherford UCC**

A message from our Executive Director

- The new Underground Review Board website will be available soon! www.udprb.nc.gov
- Excavators should know they can request a call back rather than wait on the busy days.
- State UCC hybrid meeting, May 13.
Testing to see how we might provide web access once everything opens up.
- Vaccinate, Mask Up, Stay Safe!



Louis Panzer



[Revise a locate ticket](#)

Welcome to NC811 TICKET REVISION or simply "REVISE"

Ticket revisions will allow you to:

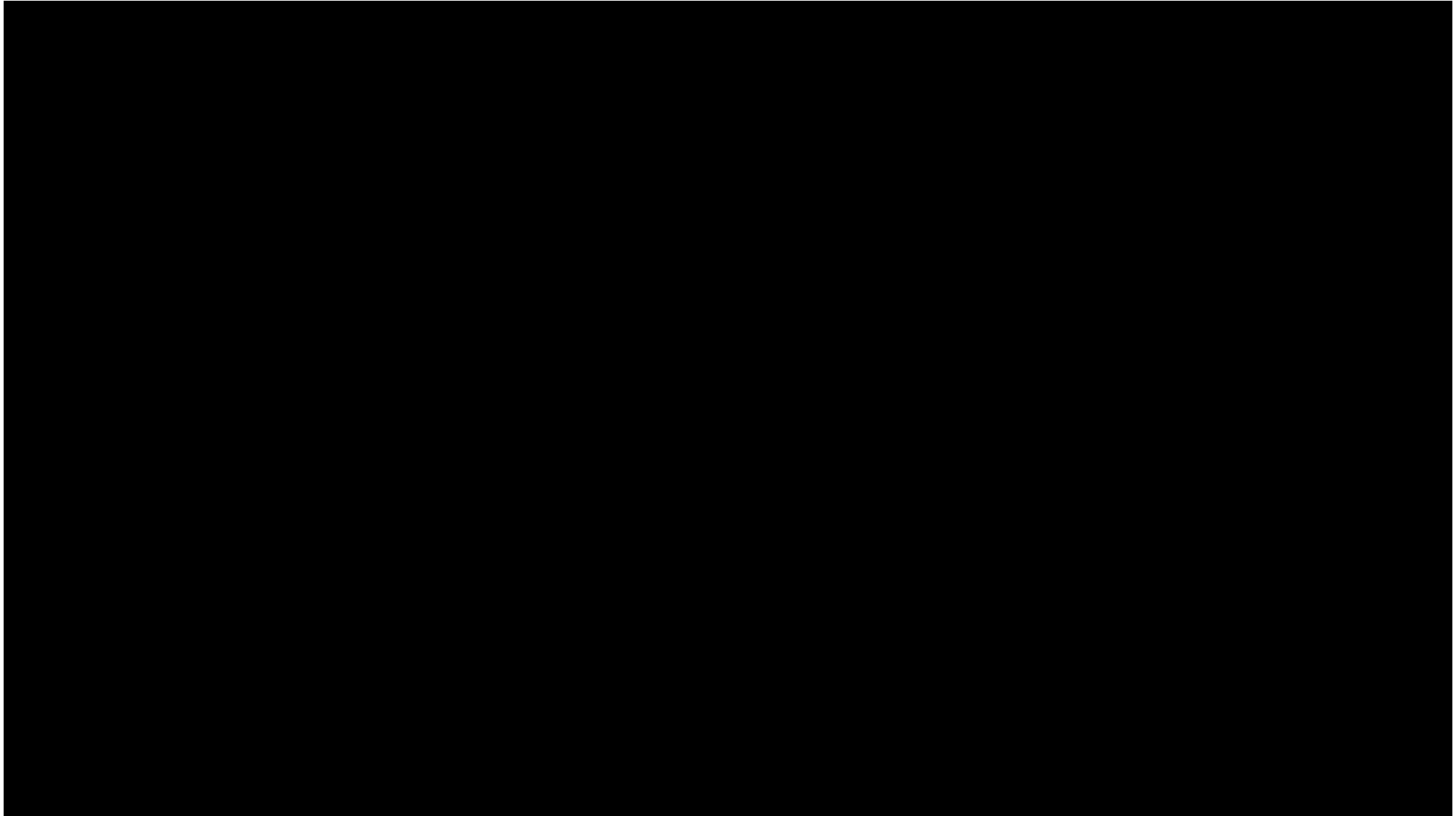
1. request a destroyed marks ticket for an existing notice,
2. cancel an existing ticket, or
3. request a 3-Hour notice on an existing ticket.

To process the ticket revision, you will need :

1. the existing ticket number and
2. the phone number that was provided when the request was made to perform these revisions.

<https://nc811.org/ticket-revision/>

Flushing Wipes can be dangerous (seriously)!



NORTH CAROLINA 811 DATA

Locate requests, transmissions, county ticket volume and distribution



LOCATE REQUESTS & TRANSMISSIONS FOR ALL OF NC



APR. 2020 VS 2021

TICKETS

2021: 212,229

2020: 178,989

Difference: 18.6 %

TRANSMISSIONS

2021: 1,179,348

2020: 1,019,236

Difference: 15.7 %



YEAR-TO-DATE

TICKETS

2021: 768,326

2020: 693,682

Difference: 10.8 %

TRANSMISSIONS

2021: 4,329,577

2020: 4,005,100

Difference: 8.1 %

COUNTY TICKET VOLUME

YTD stats compared with previous year

| Cleveland | 3 HR | CNCL | NEW | RXMT | UPDT | Total Tickets |
|----------------------------|-------------|--------------|--------------|---------------|---------------|----------------------|
| 2020 | 92 | 49 | 3242 | 118 | 1920 | 5421 |
| 2021 | 96 | 45 | 3678 | 92 | 1334 | 5245 |
| +/- Var | 4.3% | -8.2% | 13.4% | -22.0% | -30.5% | -3.2% |
| Avg Locates per Day | | | | | | 62 |

COUNTY TICKET VOLUME

YTD stats compared with previous year

| Gaston | 3 HR | CNCL | NEW | RXMT | UPDT | Total Tickets |
|---------------------|--------------|-------------|--------------|-------------|--------------|----------------------|
| 2020 | 223 | 127 | 9553 | 233 | 3375 | 13511 |
| 2021 | 389 | 131 | 12073 | 241 | 4932 | 17766 |
| +/- Var | 74.4% | 3.1% | 26.4% | 3.4% | 46.1% | 31.5% |
| Avg Locates per Day | | | | | | 209 |

COUNTY TICKET VOLUME

YTD stats compared with previous year

| Rutherford | 3 HR | CNCL | NEW | RXMT | UPDT | Total Tickets |
|---------------------|--------------|---------------|--------------|--------------|---------------|----------------------|
| 2020 | 33 | 30 | 2330 | 42 | 781 | 3216 |
| 2021 | 51 | 22 | 2242 | 51 | 703 | 3069 |
| +/- Var | 54.5% | -26.7% | -3.8% | 21.4% | -10.0% | -4.6% |
| Avg Locates per Day | | | | | | 36 |

COUNTY TICKET VOLUME

2021 stats compared with 2020

| Cleveland | 3 HR | CNCL | NEW | RXMT | UPDT | Total Tickets |
|----------------------------|--------------|--------------|--------------|--------------|--------------|----------------------|
| 2020 | 18 | 10 | 861 | 24 | 410 | 1323 |
| 2021 | 27 | 14 | 1088 | 22 | 370 | 1521 |
| +/- Var | 50.0% | 40.0% | 26.4% | -8.3% | -9.8% | 15.0% |
| Avg Locates per Day | | | | | | 66 |

COUNTY TICKET VOLUME

2021 stats compared with 2020

| Gaston | 3 HR | CNCL | NEW | RXMT | UPDT | Total Tickets |
|----------------------------|---------------|---------------|--------------|---------------|--------------|----------------------|
| 2020 | 66 | 53 | 2613 | 95 | 870 | 3697 |
| 2021 | 148 | 32 | 3154 | 44 | 1142 | 4520 |
| +/- Var | 124.2% | -39.6% | 20.7% | -53.7% | 31.3% | 22.3% |
| Avg Locates per Day | | | | | | 197 |

COUNTY TICKET VOLUME

2021 stats compared with 2020

| Rutherford | 3 HR | CNCL | NEW | RXMT | UPDT | Total Tickets |
|----------------------------|--------------|---------------|--------------|--------------|--------------|----------------------|
| 2020 | 5 | 8 | 566 | 11 | 206 | 796 |
| 2021 | 8 | 5 | 686 | 19 | 254 | 972 |
| +/- Var | 60.0% | -37.5% | 21.2% | 72.7% | 23.3% | 22.1% |
| Avg Locates per Day | | | | | | 42 |

COUNTY TICKET DISTRIBUTION

CLEVELAND 1521

BELWOOD 9

BOILING SPRINGS 91

CASAR 23

EARL 1

FALLSTON 5

GROVER 79

KINGS MOUNTAIN 359

KNOB CREEK 2

LATTIMORE 14

LAWNDALE 65

MOORESBORO 48

NEW HOME 1

OAKGROVE 1

POLKVILLE 8

SHELBY 800

STONY POINT 1

WACO 13

WHITE PLAINS 1

COUNTY TICKET DISTRIBUTION

GASTON 4520

ALEXIS 7

ASHEBROOK PARK 1

BELMONT 843

BESSEMER CITY 141

CHERRYVILLE 161

CRAMERTON 69

CROWDERS 3

DALLAS 313

GARDNER PARK 1

GASTONIA 1829

HIGH SHOALS 19

KINGS MOUNTAIN 41

LOWELL 38

MCADENVILLE 11

MOUNT HOLLY 744

RANLO 111

SOUTH BELMONT 1

SOUTH GASTONIA 5

STANLEY 182

COUNTY TICKET DISTRIBUTION

| | | | |
|--------------------|------------|----------------------|------------|
| RUTHERFORD | 972 | HARRIS | 4 |
| BOSTIC | 53 | HENRIETTA | 2 |
| CAROLEEN | 3 | LAKE LURE | 168 |
| CHIMNEY ROCK | 70 | RUTH | 1 |
| CLIFFSIDE | 15 | RUTHERFORDTON | 191 |
| DANIELTOWN | 1 | SHINGLE HOLLOW | 1 |
| ELLENBORO | 93 | SIX POINTS | 1 |
| FOREST CITY | 278 | SPINDALE | 71 |
| GILKEY | 2 | SUNSHINE | 1 |
| GREEN HILL | 2 | UNION MILLS | 12 |

2021



CALENDAR OF EVENTS



2021 MEETINGS



2Q21

Friday, July 16

8:30 to 10:30

*Contact Stephanie Brown
for a meeting invite.*

Stephanie@nc811.org

NC Underground Damage Prevention Review Board

Virtual Meeting
Tuesday, July 20
Starts at 10

State UCC Meeting

Teams Meeting
Thursday, May 13th
Starts at 10



NC Locate Resolution
Partnership Committee

TEAMS Meeting
June 16, 2021
11:00 – 1:00

*Go to the UCC events calendar
for a link to join.*
ncucc.org



ELECTRICAL SAFETY

While Working From Home



Do you have a **home office** or **work from home**? Follow these **electrical safety tips** to keep you and your home safe from electrical hazards.





1 Avoid **overloading** outlets.



2 **Unplug appliances** when not in use to save energy and minimize the risk of shock and fire.



3 **Regularly inspect** electrical cords and extension cords for damage.



4 Extension cords should only be used on a **temporary basis**.



5 Never plug a space heater or fan into an **extension cord** or **power strip**.



6 Never run cords under **rugs / carpets, doors, or windows**.



7 **Plug in smartly.** Make sure cords do not become tripping hazards.



8 Keep papers and other potential combustibles at least **three feet away** from space heaters and other heat sources.



9 Make sure you use **proper wattage** for lamps / lighting.



10 Make sure your home has **smoke alarms**. Test them monthly, change batteries yearly, and replace the unit every 10 years.

National Public Works Week

May 16-22

This week we celebrate the amazing work of public works personnel throughout North America. Now more than ever, it is critical to energize and educate the public about the importance of public works—planning, building, managing, and operating at the heart of local communities to improve quality of life each day.





NC811 Tailgate Wraps

The goal of this campaign is to promote the message of "Know what's below call before you dig" and to reduce damages by partnering with North Carolina 811's Safe Digging Partners.

- NC811 intends to provide 22 tailgate wrap grants through this campaign.
- NC811 will compensate a maximum of \$225 for each wrap.
- We will sponsor 5 tailgate wraps per geographic region.
- *Eastern region*
- *Piedmont Triad region*
- *Southwest region*

📡 NC811 News RSS
Feed

GOV. COOPER
PROCLAIMS APRIL AS
NORTH CAROLINA SAFE
DIGGING MONTH April 1,
2021

Friday, April 2nd is Good
Friday March 29, 2021

Welcome to the new
NC811 website December

<https://nc811.org/nc811-tailgate-wraps/>

NC811 EDUCATION TEAM



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Thank you for your time and attention.
You can get a PDF copy of this
presentation on

www.ncucc.org



Use the UCC Issues form to voice your concerns to both local and state level UCC meetings in North Carolina. Available on both the NCUCC website and the NC811 app.

If you would like to watch this TEAM meeting at a later date or share it with others, please visit ncucc.org. Go to County UCC's. The video will be listed under the month and year the meeting took place.