



Microsoft Teams

Virtual UCC Meetings

- Follow these video instructions to find your virtual meeting link and how to make the most of the meeting in the new MICROSOFT TEAMS platform.
<https://www.youtube.com/watch?v=GC5zGkdxqb0>
- In the chat section please type your name, company name & email.
- Participant feature – raise hand. The meeting facilitator will acknowledge you.
- Enter the meeting with your microphone on mute and unmute your mic when you need to speak.
- Every meeting will be recorded, and the video will be posted on the ncucc.org website. You can watch the meeting by using the video link provided on ncucc.org. Visit your county UCC page for a listing of past meeting videos.



MAY 2021

**Henderson-Polk-
Transylvania UCC**

A message from our Executive Director

- The new Underground Review Board website will be available soon! www.udprb.nc.gov
- Excavators should know they can request a call back rather than wait on the busy days.
- State UCC hybrid meeting, May 13.
Testing to see how we might provide web access once everything opens up.
- Vaccinate, Mask Up, Stay Safe!



Louis Panzer



[Revise a locate ticket](#)

Welcome to NC811 TICKET REVISION or simply "REVISE"

Ticket revisions will allow you to:

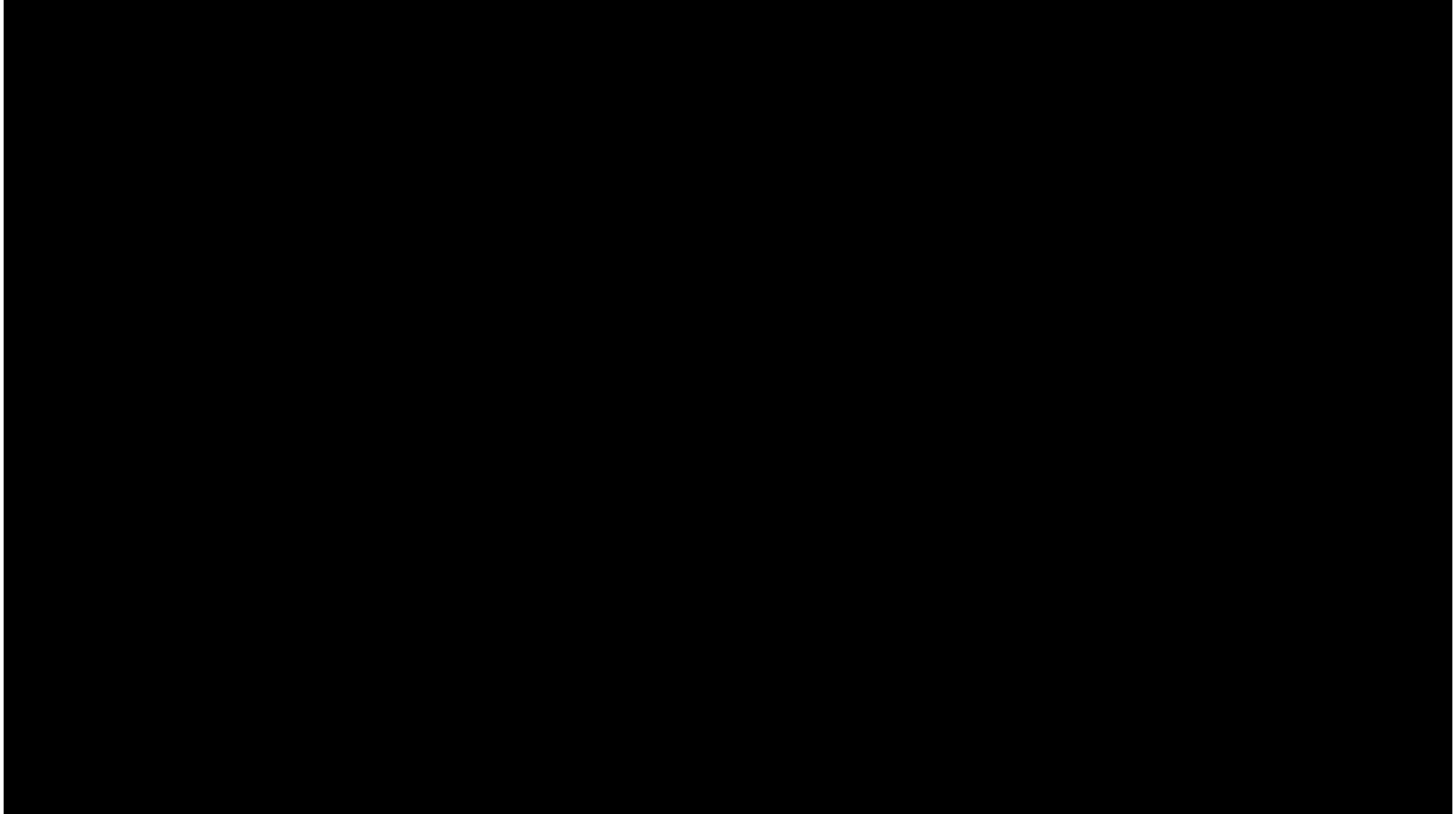
1. request a destroyed marks ticket for an existing notice,
2. cancel an existing ticket, or
3. request a 3-Hour notice on an existing ticket.

To process the ticket revision, you will need :

1. the existing ticket number and
2. the phone number that was provided when the request was made to perform these revisions.

<https://nc811.org/ticket-revision/>

Flushing Wipes can be dangerous (seriously)!



NORTH CAROLINA 811 DATA

Locate requests, transmissions, county ticket volume and distribution



LOCATE REQUESTS & TRANSMISSIONS FOR ALL OF NC



APR. 2020 VS 2021

TICKETS

2021: 212,229

2020: 178,989

Difference: 18.6 %

TRANSMISSIONS

2021: 1,179,348

2020: 1,019,236

Difference: 15.7 %



YEAR-TO-DATE

TICKETS

2021: 768,326

2020: 693,682

Difference: 10.8 %

TRANSMISSIONS

2021: 4,329,577

2020: 4,005,100

Difference: 8.1 %

COUNTY TICKET VOLUME

YTD stats compared with previous year

Henderson	3 HR	CNCL	NEW	RXMT	UPDT	Total Tickets
2020	194	37	5002	167	2442	7842
2021	150	44	5298	137	2100	7729
+/- Var	-22.7%	18.9%	5.9%	-18.0%	-14.0%	-1.4%
Avg Locates per Day						129

COUNTY TICKET VOLUME

YTD stats compared with previous year

Polk	3 HR	CNCL	NEW	RXMT	UPDT	Total Tickets
2020	36	9	891	69	190	1195
2021	26	13	1184	46	321	1590
+/- Var	-27.8%	44.4%	32.9%	-33.3%	68.9%	33.1%
Avg Locates per Day						19

COUNTY TICKET VOLUME

YTD stats compared with previous year

Transylvania	3 HR	CNCL	NEW	RXMT	UPDT	Total Tickets
2020	21	15	1392	68	453	1949
2021	22	22	1379	70	256	1749
+/- Var	4.8%	46.7%	-0.9%	2.9%	-43.5%	-10.3%
Avg Locates per Day						21

COUNTY TICKET VOLUME

2021 stats compared with 2020

Henderson	3 HR	CNCL	NEW	RXMT	UPDT	Total Tickets
2020	54	17	1412	48	438	1969
2021	59	24	1667	40	574	2364
+/- Var	0.0%	41.2%	18.1%	-16.7%	31.1%	20.1%
Avg Locates per Day						103

COUNTY TICKET VOLUME

2021 stats compared with 2020

Polk	3 HR	CNCL	NEW	RXMT	UPDT	Total Tickets
2020	8	1	223	14	20	266
2021	14	9	425	13	128	589
+/- Var	75.0%	800.0%	90.6%	-7.1%	540.0%	121.4%
Avg Locates per Day						26

COUNTY TICKET VOLUME

2021 stats compared with 2020

Transylvania	3 HR	CNCL	NEW	RXMT	UPDT	Total Tickets
2020	9	5	439	25	101	579
2021	9	5	344	16	76	450
+/- Var	0.0%	0.0%	-21.6%	-36.0%	-24.8%	-22.3%
Avg Locates per Day						20

COUNTY TICKET DISTRIBUTION

HENDERSON	2364	FLETCHER	377
BALFOUR	1	FRUITLAND	2
BAT CAVE	1	GERTON	1
BEARWALLOW	2	HENDERSONVILLE	1168
BLUE RIDGE	5	HOOPERS CREEK	6
BRIGHTWATER	1	HORSESHOE	18
BROOKLAND MANOR	2	INDIAN HILLS	1
COUNTRY CLUB ESTATES	1	LAUREL PARK	49
DANA	7	MILLS RIVER	250
DRYSDALE HILLS	1	MOUNTAIN HOME	7
EAST FLAT ROCK	26	RUGBY	4
EDNEYVILLE	10	SALUDA	126
ETOWAH	97	VALLEY HILL	8
FLAT ROCK	172	ZIRCONIA	21

COUNTY TICKET DISTRIBUTION

POLK	589
COLUMBUS	135
GREEN CREEK	13
MILL SPRING	67
PENIEL	1
SALUDA	187
SANDY PLAINS	1
TRYON	185

COUNTY TICKET DISTRIBUTION

TRANSYLVANIA	450
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BALSAM GROVE	3
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BLANTYRE	6
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BOYLSTON CREEK	2
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BREVARD	227
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CEDAR MOUNTAIN	11
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DUNNS ROCK	14
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EAST FORK	1
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LAKE TOXAWAY	52
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LITTLE RIVER	7
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MIDDLE FORK	1
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PENROSE	8
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PISGAH FOREST	86
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QUEBEC	1
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ROSMAN	20
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SAPPHIRE	11
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2021



CALENDAR OF EVENTS

2021 MEETINGS



2Q21

Friday, July 16

8:30 to 10:30

*Contact Stephanie Brown
for a meeting invite.*

Stephanie@nc811.org

NC Underground Damage Prevention Review Board

Virtual Meeting
Tuesday, July 20
Starts at 10

State UCC Meeting

Teams Meeting
Thursday, May 13th
Starts at 10



NC Locate Resolution
Partnership Committee

TEAMS Meeting
June 16, 2021
11:00 – 1:00

*Go to the UCC events calendar
for a link to join.*
ncucc.org

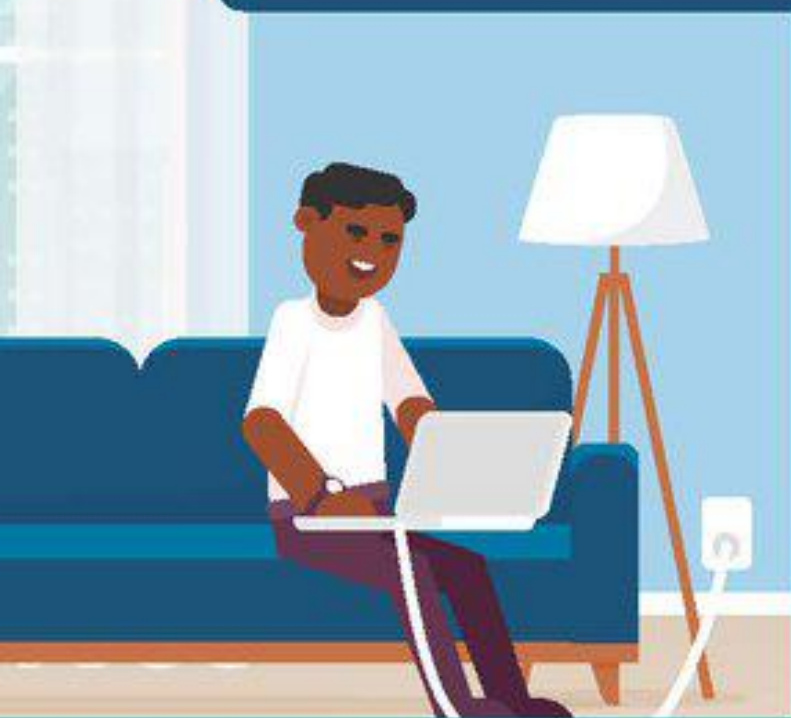


ELECTRICAL SAFETY

While Working From Home



Do you have a **home office** or **work from home**? Follow these **electrical safety tips** to keep you and your home safe from electrical hazards.



1



Avoid **overloading** outlets.

2



Unplug appliances when not in use to save energy and minimize the risk of shock and fire.

3



Regularly inspect electrical cords and extension cords for damage.

4



Extension cords should only be used on a **temporary basis**.

5



Never plug a space heater or fan into an **extension cord** or **power strip**.

6



Never run cords under **rugs / carpets**, **doors**, or **windows**.

7



Plug in smartly. Make sure cords do not become tripping hazards.

8



Keep papers and other potential combustibles at least **three feet away** from space heaters and other heat sources.

9



Make sure you use **proper wattage** for lamps / lighting.

10



Make sure your home has **smoke alarms**. Test them monthly, change batteries yearly, and replace the unit every 10 years.

National Public Works Week

May 16-22

This week we celebrate the amazing work of public works personnel throughout North America. Now more than ever, it is critical to energize and educate the public about the importance of public works—planning, building, managing, and operating at the heart of local communities to improve quality of life each day.





NC811 Tailgate Wraps

The goal of this campaign is to promote the message of "Know what's below call before you dig" and to reduce damages by partnering with North Carolina 811's Safe Digging Partners.

- NC811 intends to provide 22 tailgate wrap grants through this campaign.
- NC811 will compensate a maximum of \$225 for each wrap.
- We will sponsor 5 tailgate wraps per geographic region.
- *Eastern region*
- *Piedmont Triad region*
- *Southwest region*

 [NC811 News RSS Feed](#)

GOV. COOPER
PROCLAIMS APRIL AS
NORTH CAROLINA SAFE
DIGGING MONTH April 1,
2021

Friday, April 2nd is Good
Friday March 29, 2021

Welcome to the new
NC811 website December

<https://nc811.org/nc811-tailgate-wraps/>

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Thank you for your time and attention.
You can get a PDF copy of this
presentation on

www.ncucc.org



Use the UCC Issues form to voice your concerns to both local and state level UCC meetings in North Carolina. Available on both the NCUCC website and the NC811 app.

If you would like to watch this TEAM meeting at a later date or share it with others, please visit ncucc.org. Go to County UCC's. The video will be listed under the month and year the meeting took place.