Minutes –Burke / Caldwell Counties - NC 811 Meeting

June 8, 2021

Members Present:

Brian Morehouse – NC 811   Bruce Byrd – Brentwood Water
Ralph Johnson – Brentwood Water   Jim Buckner – REMC
Robert Turner – Brentwood Water   Rodney Roland – REMC
Glenn McCurry – Brentwood Water   Duane Spencer – Heath Consultants
Roger Lowery – Brentwood Water   Terry Russell – Heath Consultants
David Perkins – Brentwood Water

The May 2021 Meeting was held on Tuesday, June 8, 2021, at 12:00 noon at the Timberwood Restaurant in Morganton, NC. The meeting was called to order by Ralph Johnson, Chairperson. Robert Turner offered a prayer of blessings on the meeting and meal.

A total of **11** members attending today's meeting.

Once again, our attendance today was down quite a lot! **Please, in order to have a great association, we need you to be active and attending the monthly meeting. WE REALLY MISS YOU!** We hope that each member will mark their calendars for next month's meeting. If you were able to attend today's meeting, we want to give you a special thank you for making time in your schedule to attend this highly informative meeting. Please come back next month!

Brian Morehouse's Presentation:

1. Going forward, the Burke / Caldwell Counties monthly NC 811 UCC meeting will continue to meet on the second Tuesday of each month, at 12:00 noon at the Timberwood Restaurant in Morganton, NC.

2. A complete listing of all stats for the previous month of May 2021 are included in the **PDF presentation file** attached to the email used to send these minutes out.   Listed below is a highlight of tickets / transmissions:

May 2020 vs May 2021	**Year-to-date 2021**
TICKETS 2021:	**TICKETS 2021 YTD**
2021: 190,330	2021: 958,66
2020: 172,482	2020: 866,164
Difference: 10.3%	Difference: 10.7%

TRANSMISSIONS- 2021	TRANSMISSION 2021 YTD
2021: 1,053,726	2021: 5,383,303
2020: 972,309	2020: 4,977,409
Difference: 8.4%	Difference: 8.2%

3. The Underground Review Board website is available at www.udprb.nc.gov Go to this website to get further information.

4. **Upcoming Meeting Dates (Refer to the attached presentation for further details):**

    a. **NC Underground Damage Prevention Review Board Virtual Meeting** Tuesday, July 20, 2021, beginning at 10:00 AM.

    b. **NC 811 UCC Board Meeting** for the 2Q21 Friday, July 16 8:30 to 10:30 Contact Stephanie Brown for an invite at Stephanie@nc811.org.

    c. **NC Locate Resolution Committee TEAMS Meeting** will be meeting on June 16, 2021, 11:00 – 1:00. Go to the UCC events calendar for a link to join in. at www.ncucc.org

    d. **The State UCC Team Meeting** is scheduled for Tuesday, July 13, 2021, beginning at 10:00 AM.

5. Brian announced, that Monday is the busiest day to call in your locate request. NC 811 has set up a "Callback System" that you can use to receive a return call to schedule you locates. Just be sure when you call that you request a callback if you want a return call. This is reducing greatly the time you spend on the telephone trying to register a needed locate request.

6. Brian wants to continue to go out into the field and visit with companies who need to be involved with NC811. He wants to offer teaching on how to use the mobile app and to properly complete the locate requests. This means: **Communicate! Communicate! Communicate!**

7. When field employee misplaces their locate request number? Resident with mystery markings in the yard? No need to panic, NC811 has just what you are looking for **NEAR TICKET** allows you to see a listing of active excavation notifications in your immediate vicinity. Go to the NC811 website: https//nc811.org/near-ticket/

8. When calling in for a locate to be done make sure that you include the following information:

    - Correct Address of locate request.
    - Correct Contact Telephone Number
    - Contact person's Name.
    - Area to be located marked with "White Lines".

9. **NC 811 will continue to have Virtual UCC Meetings**:
   Below are the instructions to attend these virtual meetings:

   - Follow these video instructions to find your virtual meeting link and how to make the most of the meeting in the new MICROSOFT TEAMS platform. https://www.youtube.com/watch?v=GC5zGkdxqb0 •
   - In the chat section please type your name, company name & email.
   - Participant feature – raise hand. The meeting facilitator will acknowledge you.
   - Enter the meeting with your microphone on mute and unmute your mic when you need to speak.
   - Every meeting will be recorded, and the video will be posted on the ncucc.org website. You can watch the meeting by using the video link provided on ncucc.org.

SPECIAL REMINDERS:

- Brian would like for us to remember to continue documenting any locating issues that might develop during the course of work during the coming months. Be sure to report these to NC 811 office.

- Damage Reporting: Remember that if you damage an underground utility, it is **your responsibility to report this damage to NC 811 UCC. Offices in Greensboro.**

- Below is the website where you can go to communicate "Damage Violations". https://www.nc811.org/report-a-violation.html

Round-table Discussions:

Jim Buckner & Rodney Roland – REMC: All is going well at REMC. Nothing new to report. Still staying busy.

David Perkins – Brentwood Water: All is going well at Brentwood Water. Still have a lot of leaks to repair, and taps to put in.

Duane Spencer – Heath Consultants: Still busy. All is going well.

Today's Presentation is attached to the email which these minutes were sent. Please go to that presentation for any information that you may want to see again.

We hope that you will tell others about the value of getting together to network and also invite others to attend our next meeting which **will be held again on Tuesday, July 13, 2021, at 12:00 noon at the Timberwood Restaurant in Morganton.**

Submitted by Robert Turner – Secretary