



NC Locate Resolution Partnership Committee

Minutes

Wednesday, April 21, 2021

Mission: A collaboration of damage prevention stakeholders partnering to reduce damages through data analysis and educational outreach.

Agenda Items:

- Welcome – Dino Farruggio-AT&T
 - Dino Farruggio welcomed everyone to the NCLRPC Meeting along with protocols on TEAMS virtual meeting.
- COVID update
 - Roundtable discussion about COVID pertaining to companies on the call. Everyone still taking precautions.
- Discussion of Member Data– Louis Panzer (NC811)
 - Louis shared a PowerPoint presentation including a slide with the top 20 companies with updates 2 or more times with work duration 1 day or less. The top 5 utility companies have received the reports to analyze the data regarding sharing with those doing work for them. Louis & Ann discussed where some of the work was taking place along with the type of work. Homebuilding is picking up which revealed 3 Plumbing companies in the top 20 list. Top work continues to include electric pole replacements, retiring of gas services and repairs to gas & water services. As always, delays create risk that apply pressure to the system. NC811 Education Dept. will continue assistance in the education along with member visits as needed.
- Revise – Louis Panzer (NC811)
 - Destroyed Marks, Cancel, 3-Hour
 - <https://nc811.org/ticket-revision/>
 - The newest pass-through feature from NC811. Only requires the ticket # & phone # to request a destroyed marks ticket, cancel a ticket or request a 3-Hr.

ticket. Can use on both NC811 website and NC811 App. Louis Panzer discussed the call back feature when dialing 811. This allows the caller to get a call back to reduce abandoned calls by the excavator.

- UGDPRB Update – Louis Panzer (NC811)
 - Capital Hill Management will be the new Administrator for the UGDPRB. A website is being created that will allow for transparency and online creation of complaints. <https://udprb.nc.gov/> The Board gave Administration the ability to follow up if issues arise on the complaint such as mistakes, ticket, etc. The board has asked questions of counsel concerning advisory opinions and hope to have a response back soon. The advisements can be used when someone challenges the interpretation of the law.
- Open Discussion
 - AT&T update
 - ✦ Overview given by Dino Farruggio on Fiber overbuild. There is a backorder on fiber cable with the corning plants. Hope to be resolved soon.
 - PNG update
 - ✦ Heath is strained keeping up with locate volume
 - ✦ Had some damages caused by Hyper Networks in the Charlotte area. SAM is working closely with Hyper Networks during their excavation on behalf of PNG.
 - Duke Energy update – No update, representative had to leave meeting
 - Segra update – No update
 - Google update – No update, but mention that they have a lot of work going on
 - NCDOT update – no update.
 - ✦ Ann Rushing discussed the ROW video the NC811 is working on with input from NCDOT.
 - Other major projects
- Next Meeting date: Wednesday, June 16, 2021, 11:00 am-1:00 pm (rescheduled June 23, 2021)
 - Virtual Meeting-TEAMS