

# Virtual UCC Meetings

- Follow these video instructions to find your virtual meeting link and how to make the most of the meeting in the new MICROSOFT TEAMS platform. <https://www.youtube.com/watch?v=GC5zGkdxqb0>
- In the chat section please type your name, company name & email.
- Participant feature – raise hand. The meeting facilitator will acknowledge you.
- Enter the meeting with your microphone on mute and unmute your mic when you need to speak.
- Every meeting will be recorded, and the video will be posted on the [ncucc.org](http://ncucc.org) website. You can watch the meeting by using the video link provided on [ncucc.org](http://ncucc.org). Visit your county UCC page for a listing of past meeting videos.

# A message from our Executive Director

Virtual Southeastern One Call Systems (SOCS) meeting  
September 9. SOCS includes Board members and staff from the  
one call centers in the Southeast.

I want to stress the importance of these UCCs with the purpose  
to share contacts and work taking place for the purpose of  
improved communication.

If you know someone who is not participating, please ask them if  
they mind sharing their email to get notifications about the  
meetings.

Fall means an increase in homeowner activity. Expect to see the  
“September bump”

Still hot out there: stay safe, stay hydrated and remember that  
safety is a shared responsibility.



Louis Panzer

# Is an update needed?

NC 811 wants to remind excavators that it is important to remember only update tickets when the work is continuing past the 15 working days. We know there are some projects that have been suspended or otherwise postponed. If this applies to you, please make certain to STOP updating the tickets for those jobs.

When the job resumes, start a new ticket three full business days prior

or update the existing ticket in RTE if within 90 days.



# Watch this short video about excessive updates



<https://www.youtube.com/watch?v=mF6PRdbvn1w>

# ID Your Marks



Locators, be sure to identify the facility operator who owns the line being marked.

See the Underground Utility Safety and Damage Prevention Act section 87-121 (1a) for marking identity info



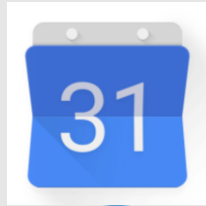
Before you aerate, contact 811



# NC811 Data

Locate requests,  
transmissions, county  
ticket volume and  
distribution

# LOCATE REQUESTS & TRANSMISSIONS FOR NORTH CAROLINA



## AUG. 2020 VS 2021

### TICKETS

2021: 210,191

2020: 189,362

Difference: 11%

### TRANSMISSIONS

2021: 1,162,437

2020: 1,069,125

Difference: 8.7%



## Finally getting to that landscaping project you've been planning?

Always contact 811 before putting a shovel in the ground, or you could disrupt power or internet. Call 811 or go to your state 811 center's website before digging.



Call811.com



## YEAR-TO-DATE

### TICKETS

2021: 1,578,538

2020: 1,446,029

Difference: 9.2%

### TRANSMISSIONS

2021: 8,821,059

2020: 8,263,063

Difference: 6.8%

# LOCATE REQUESTS & TRANSMISSIONS FOR NORTH CAROLINA



AUG. 2020 VS 2021

## TICKETS

2021:

2020:

Difference: %

## TRANSMISSIONS

2021:

2020:

Difference: %



**Finally getting to that landscaping project you've been planning?**

Always contact 811 before putting a shovel in the ground, or you could disrupt power or internet. Call 811 or go to your state 811 center's website before digging.



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YEAR-TO-DATE

## TICKETS

2021:

2020:

Difference: %

## TRANSMISSIONS

2021:

2020:

Difference: %



# COUNTY TICKET VOLUME

YTD stats compared with previous year

<b>Burke</b>	<b>3 HR</b>	<b>CNCL</b>	<b>NEW</b>	<b>RXMT</b>	<b>UPDT</b>	<b>Total Tickets</b>
2020	154	72	4734	132	1825	6917
2021	157	68	5034	170	1292	6721
+/- Var	1.9%	-5.6%	6.3%	28.8%	-29.2%	-2.8%

Locates per day

# COUNTY TICKET VOLUME

YTD stats compared with previous year

<b>Caldwell</b>	<b>3 HR</b>	<b>CNCL</b>	<b>NEW</b>	<b>RXMT</b>	<b>UPDT</b>	<b>Total Tickets</b>
2020	304	60	4166	179	1521	6230
2021	130	39	3947	138	688	4942
+/- Var	-57.2%	-35.0%	-5.3%	-22.9%	-54.8%	-20.7%
<b>Average Locates Per Day</b>						<b>33</b>

# COUNTY TICKET VOLUME

2021 stats compared with 2020

Burke	3 HR	CNCL	NEW	RXMT	UPDT	Total Tickets
2020	51	19	714	17	200	1001
2021	20	6	644	18	176	864
+/- Var	-60.8%	-68.4%	-9.8%	5.9%	-12.0%	-13.7%

Locates per day

39

# COUNTY TICKET VOLUME

2021 stats compared with 2020

Caldwell	3 HR	CNCL	NEW	RXMT	UPDT	Total Tickets
2020	45	11	710	25	288	1079
2021	28	6	494	15	95	638
+/- Var	-37.8%	-45.5%	-30.4%	-40.0%	-67.0%	-40.9%

**Average Locates Per Day**

# COUNTY TICKET DISTRIBUTION

**BURKE 879**

CHESTERFIELD 2

CONNELLY SPRINGS 81

DREXEL 9

ENOLA 6

GLEN ALPINE 17

HICKORY 45

HILDEBRAN 16

ICARD 60

JONAS RIDGE 3

LINVILLE 24

LONG VIEW 2

MORGANTON 499

OAK HILL 3

PLEASANT GROVE 2

RHODHISS 1

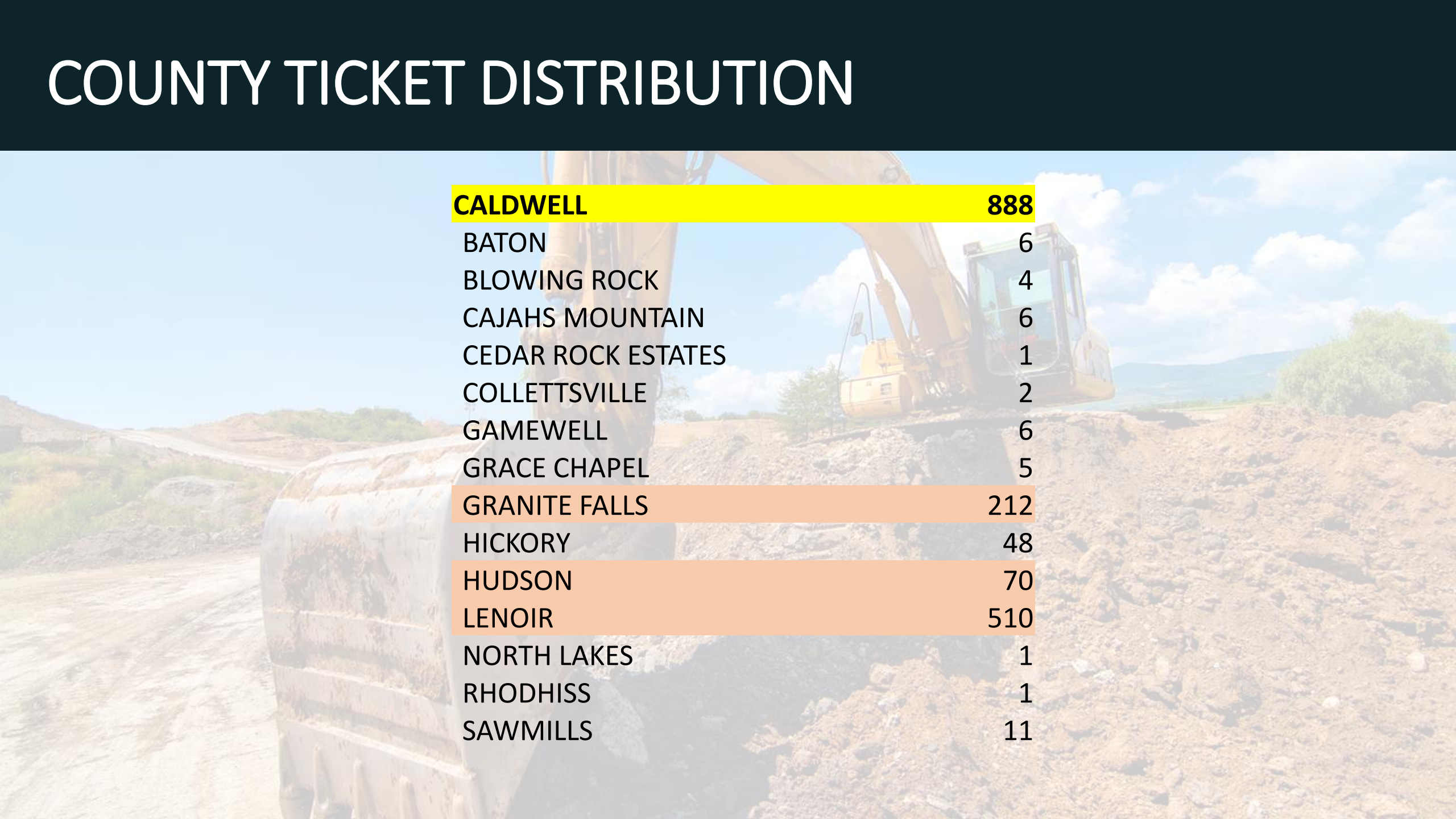
RUTHERFORD COLLEGE 2

SALEM 4

VALDESE 98

WORRY 2

# COUNTY TICKET DISTRIBUTION



<b>CALDWELL</b>	<b>888</b>
BATON	6
BLOWING ROCK	4
CAJAHS MOUNTAIN	6
CEDAR ROCK ESTATES	1
COLLETTSVILLE	2
GAMEWELL	6
GRACE CHAPEL	5
GRANITE FALLS	212
HICKORY	48
HUDSON	70
LENOIR	510
NORTH LAKES	1
RHODHISS	1
SAWMILLS	11

# 2021 CALENDAR OF EVENTS



# MEETINGS



**3Q21**

Friday, Oct. 22

Wilmington, NC

**8:30 to 10:30**

Contact Tonya for more  
details. [tonya@nc811.org](mailto:tonya@nc811.org)

## **NC Underground Damage Prevention Review Board**

Tuesday, Oct. 19

Hybrid Meeting

Starts at 10

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## **State UCC Meeting**

Tuesday, Sept. 14

Teams Meeting

Starts at 10



**NC Locate Resolution**  
Partnership Committee

October 20, 2021

Teams Meeting

11:00 – 1:00

*Go to the UCC events calendar  
for a link to join.  
[ncucc.org](http://ncucc.org)*



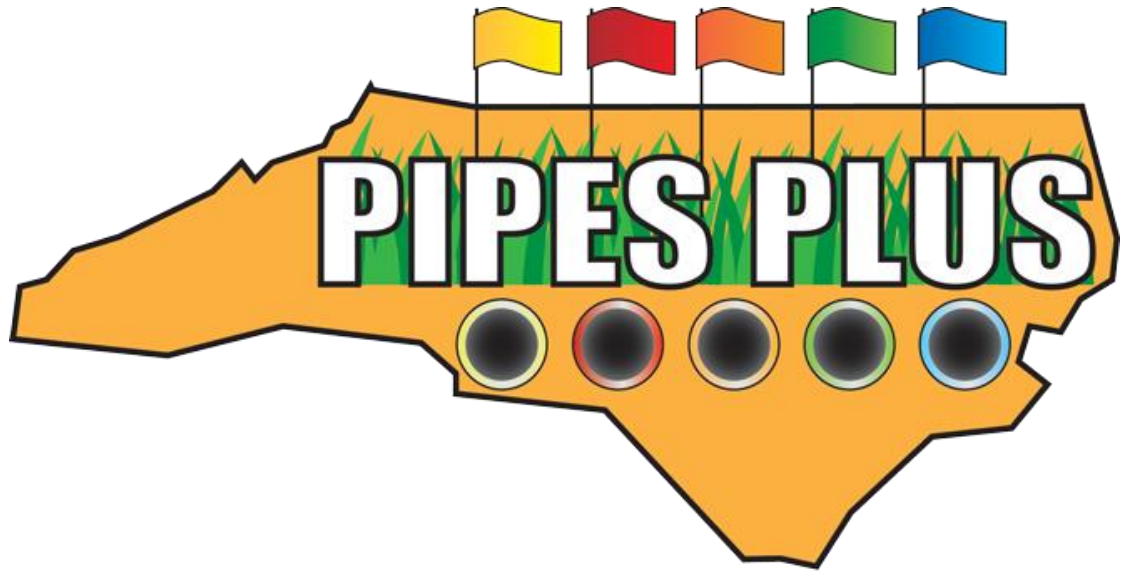


**Safety Sam**

For information on NC811 & NCUCC events, visit the calendar section of [nc811.org](http://nc811.org) or the nc811 app.



Tuesday	Wednesday	Thursday	Friday
29 ☀️ Carolina	30 12:30 PM NCRWA Train	Jul 1	2
	7	8	9
	14	15 6 PM City of Oxford Bike I	16 8:30 AM NC811 2Q
	21 8 AM NCBIA-Annual Conf Underground I PM Cape Fear CC - Elect	22 1 PM Fayetteville Tech	23
27 9 AM Ag Safety Day - Roc	28	29 10 AM Lowe's Tool Rer 12 PM NUCA Open	30



[ncpipesplus.org](http://ncpipesplus.org)

- Free Damage Prevention Training

# NC811 EDUCATION TEAM



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Use the UCC Issues form to voice your concerns to both local and state level UCC meetings in North Carolina. Available on both the NCUCC website and the NC811 app.

Thank you for your time and attention.  
You can get a PDF copy of this presentation on

[www.ncucc.org](http://www.ncucc.org)



If you would like to watch this TEAM meeting at a later date or share it with others, please visit [ncucc.org](http://ncucc.org).  
Go to County UCC's. The video will be listed under the month and year the meeting took place.