

Virtual UCC Meetings

- Follow these video instructions to find your virtual meeting link and how to make the most of the meeting in the new MICROSOFT TEAMS platform. <https://www.youtube.com/watch?v=GC5zGkdxqb0>
- In the chat section please type your name, company name & email.
- Participant feature – raise hand. The meeting facilitator will acknowledge you.
- Enter the meeting with your microphone on mute and unmute your mic when you need to speak.
- Every meeting will be recorded, and the video will be posted on the ncucc.org website. You can watch the meeting by using the video link provided on ncucc.org. Visit your county UCC page for a listing of past meeting videos.

A message from our Executive Director

Virtual Southeastern One Call Systems (SOCS) meeting
September 9. SOCS includes Board members and staff from the
one call centers in the Southeast.

I want to stress the importance of these UCCs with the purpose
to share contacts and work taking place for the purpose of
improved communication.

If you know someone who is not participating, please ask them if
they mind sharing their email to get notifications about the
meetings.

Fall means an increase in homeowner activity. Expect to see the
“September bump”

Still hot out there: stay safe, stay hydrated and remember that
safety is a shared responsibility.



Louis Panzer

Is an update needed?

NC 811 wants to remind excavators that it is important to remember only update tickets when the work is continuing past the 15 working days. We know there are some projects that have been suspended or otherwise postponed. If this applies to you, please make certain to STOP updating the tickets for those jobs.

When the job resumes, start a new ticket three full business days prior

or update the existing ticket in RTE if within 90 days.



Watch this short video about excessive updates



<https://www.youtube.com/watch?v=mF6PRdbvn1w>

ID Your Marks



Locators, be sure to identify the facility operator who owns the line being marked.

See the Underground Utility Safety and Damage Prevention Act section 87-121 (1a) for marking identity info



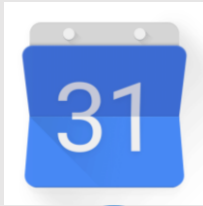
Before you aerate, contact 811



NC811 Data

Locate requests,
transmissions, county
ticket volume and
distribution

LOCATE REQUESTS & TRANSMISSIONS FOR NORTH CAROLINA



AUG. 2020 VS 2021

TICKETS

2021: 210,191

2020: 189,362

Difference: 11%

TRANSMISSIONS

2021: 1,162,437

2020: 1,069,125

Difference: 8.7%



Finally getting to that landscaping project you've been planning?

Always contact 811 before putting a shovel in the ground, or you could disrupt power or internet. Call 811 or go to your state 811 center's website before digging.



Call811.com



YEAR-TO-DATE

TICKETS

2021: 1,578,538

2020: 1,446,029

Difference: 9.2%

TRANSMISSIONS

2021: 8,821,059

2020: 8,263,063

Difference: 6.8%

COUNTY TICKET VOLUME

2021 stats compared with 2020

| Craven | 3 HR | CNCL | NEW | RXMT | UPDT | Total Tickets |
|---------------|-------------|-------------|------------|-----------------|-------------|----------------------|
| 2020 | 17 | 17 | 1103 | 22 | 358 | 1517 |
| 2021 | 54 | 9 | 1267 | 39 | 883 | 2252 |
| +/- Var | 217.6% | -47.1% | 14.9% | 77.3% | 146.6% | 48.5% |
| | | | | Locates per day | | 107 |

COUNTY TICKET VOLUME

2021 stats compared with 2020

| Pamlico | 3 HR | CNCL | NEW | RXMT | UPDT | Total Tickets |
|----------------|-------------|-------------|------------|-----------------|-------------|----------------------|
| 2020 | 5 | 0 | 144 | 8 | 14 | 171 |
| 2021 | 12 | 5 | 161 | 8 | 69 | 255 |
| +/- Var | 140.0% | 250% | 11.8% | 0.0% | 392.9% | 49.1% |
| | | | | Locates per day | | 12 |

COUNTY TICKET VOLUME

YTD stats compared with previous year

| Craven | 3 HR | CNCL | NEW | RXMT | UPDT | Total Tickets |
|---------------|-------------|-------------|------------|-----------------|-------------|----------------------|
| 2020 | 163 | 98 | 8705 | 262 | 3091 | 12319 |
| 2021 | 558 | 158 | 9906 | 526 | 5034 | 16182 |
| +/- Var | 242.3% | 61.2% | 13.8% | 100.8% | 62.9% | 31.4% |
| | | | | Locates per day | | 96 |

COUNTY TICKET VOLUME

YTD stats compared with previous year

| Pamlico | 3 HR | CNCL | NEW | RXMT | UPDT | Total Tickets |
|----------------|-------------|-------------|------------|-----------------|-------------|----------------------|
| 2020 | 77 | 15 | 1062 | 39 | 161 | 1354 |
| 2021 | 93 | 16 | 1387 | 64 | 389 | 1949 |
| +/- Var | 20.8% | 6.7% | 30.6% | 64.1% | 141.6% | 43.9% |
| | | | | Locates per day | | 12 |

COUNTY TICKET DISTRIBUTION

| County/Place | 08 Aug |
|----------------------|-------------|
| CRAVEN | 2252 |
| BRICES CREEK | 13 |
| BRIDGETON | 24 |
| CAROLINA PINES | 1 |
| CHERRY POINT LANDING | 33 |
| COLONY ESTATES | 1 |
| COVE CITY | 31 |
| DOVER | 23 |
| ERNUL | 54 |
| FAIRFIELD HARBOUR | 50 |
| GRANTHAMS | 1 |
| HAVELOCK | 329 |

| | |
|--------------------|-------------|
| JAMES CITY | 65 |
| MAPLECYPRESS | 8 |
| NEUSE FOREST | 5 |
| NEW BERN | 1314 |
| RIVER BEND | 17 |
| SNUG HARBOR | 1 |
| TRENT WOODS | 166 |
| VANCEBORO | 116 |

COUNTY TICKET DISTRIBUTION

| County/Place | 08 Aug |
|-------------------|------------|
| PAMLICO | 255 |
| ALLIANCE | 10 |
| ARAPAHOE | 32 |
| BAYBORO | 31 |
| FLORENCE | 1 |
| GRANTSBORO | 62 |
| HOBUCKEN | 3 |
| LOWLAND | 1 |
| MERRITT | 14 |
| MINNESOTT BEACH | 17 |
| NELMS | 1 |
| ORIENTAL | 56 |
| REELSBORO | 4 |
| STONEWALL | 1 |
| VANDEMERE | 21 |

2021 CALENDAR OF EVENTS



MEETINGS



3Q21

Friday, Oct. 22

Wilmington, NC

8:30 to 10:30

Contact Tonya for more
details. tonya@nc811.org

NC Underground Damage Prevention Review Board

Tuesday, Oct. 19

Hybrid Meeting

Starts at 10

State UCC Meeting

Tuesday, Sept. 14

Teams Meeting

Starts at 10



NC Locate Resolution
Partnership Committee

October 20, 2021

Teams Meeting

11:00 – 1:00

*Go to the UCC events calendar
for a link to join.
ncucc.org*

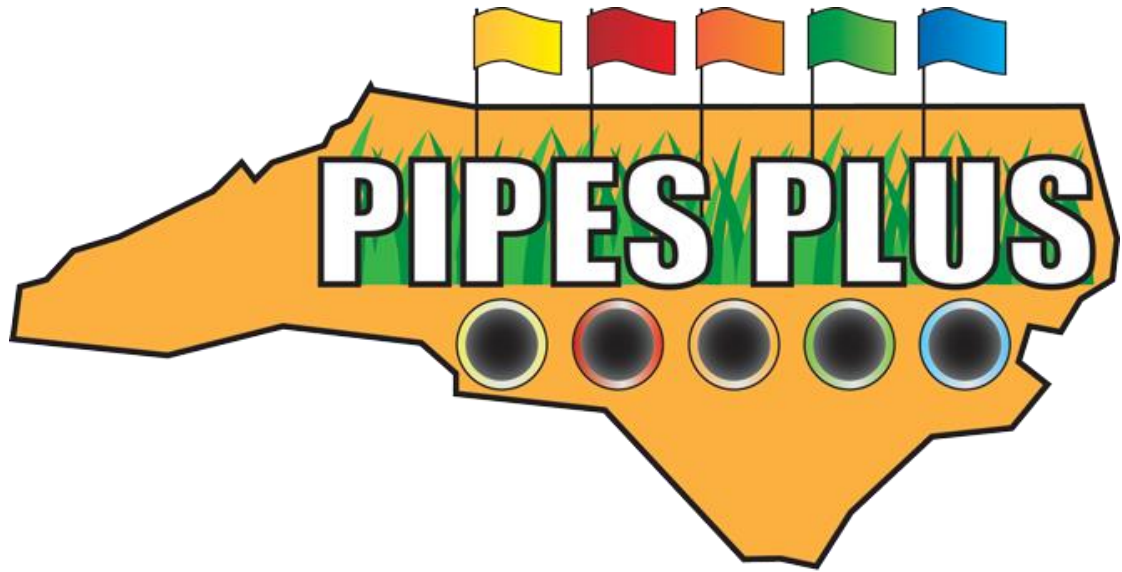


Safety Sam

For information on NC811 & NCUCC events, visit the calendar section of nc811.org or the nc811 app.



| Tuesday | Wednesday | Thursday | Friday |
|--------------------------------|--|--|------------------------|
| 29 ☀️ Carolina | 30 12:30 PM NCRWA Train | Jul 1 | 2 |
| | 7 | 8 | 9 |
| | 14 | 15 6 PM City of Oxford Bike I | 16 8:30 AM NC811 2Q |
| | 21 8 AM NCBIA-Annual Conf Underground I PM Cape Fear CC - Elect | 22 1 PM Fayetteville Tech | 23 |
| 27 9 AM Ag Safety Day - Roc | 28 | 29 10 AM Lowe's Tool Rer 12 PM NUCA Open | 30 |



ncpipesplus.org

- Free Damage Prevention Training

NC811 EDUCATION TEAM



Ann Rushing
Education Manager
Office Phone: 336-855-5760
Cell Phone: 336-944-5518
email: annrushing@nc811.org



Brian Morehouse
Education Liaison
Western Region
Office Phone: 336-855-5760
Cell Phone: 336-482-6890
email: bmorehouse@nc811.org



Howard Corey
Education Liaison Eastern Region
Office Phone: 336-855-5760
Cell Phone: 336-317-5999
email: howard@nc811.org



Parrish Reddick
Education Liaison Piedmont Region
Office Phone: 336-855-5760
Cell Phone: 336-707-4528
email: parrish@nc811.org



Tami Stout
Education Liaison
SW Region
Office Phone: 336-855-5760
Cell Phone: 336-601-8644
email: tami@nc811.org



Steven Moore
Media Relations Specialist
Office Phone: 336-855-5760
Cell Phone: 336-382-4109
email: smoore@nc811.org



Use the UCC Issues form to voice your concerns to both local and state level UCC meetings in North Carolina. Available on both the NCUCC website and the NC811 app.

Thank you for your time and attention. You can get a PDF copy of this presentation on

www.ncucc.org



If you would like to watch this TEAM meeting at a later date or share it with others, please visit ncucc.org. Go to County UCC's. The video will be listed under the month and year the meeting took place.