

# Virtual UCC Meetings

- Follow these video instructions to find your virtual meeting link and how to make the most of the meeting in the new MICROSOFT TEAMS platform. <https://www.youtube.com/watch?v=GC5zGkdxqb0>
- In the chat section please type your name, company name & email.
- Participant feature – raise hand. The meeting facilitator will acknowledge you.
- Enter the meeting with your microphone on mute and unmute your mic when you need to speak.
- Every meeting will be recorded, and the video will be posted on the [ncucc.org](http://ncucc.org) website. You can watch the meeting by using the video link provided on [ncucc.org](http://ncucc.org). Visit your county UCC page for a listing of past meeting videos.

# A message from our Executive Director

Virtual Southeastern One Call Systems (SOCS) meeting  
September 9. SOCS includes Board members and staff from the  
one call centers in the Southeast.

I want to stress the importance of these UCCs with the purpose  
to share contacts and work taking place for the purpose of  
improved communication.

If you know someone who is not participating, please ask them if  
they mind sharing their email to get notifications about the  
meetings.

Fall means an increase in homeowner activity. Expect to see the  
“September bump”

Still hot out there: stay safe, stay hydrated and remember that  
safety is a shared responsibility.



Louis Panzer

# Is an update needed?

NC 811 wants to remind excavators that it is important to remember only update tickets when the work is continuing past the 15 working days. We know there are some projects that have been suspended or otherwise postponed. If this applies to you, please make certain to STOP updating the tickets for those jobs.

When the job resumes, start a new ticket three full business days prior

or update the existing ticket in RTE if within 90 days.



# Watch this short video about excessive updates



<https://www.youtube.com/watch?v=mF6PRdbvn1w>

# ID Your Marks



Locators, be sure to identify the facility operator who owns the line being marked.

See the Underground Utility Safety and Damage Prevention Act section 87-121 (1a) for marking identity info



Before you aerate, contact 811

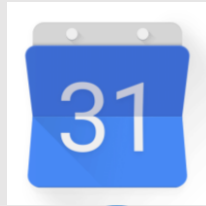




# NC811 Data

Locate requests,  
transmissions, county  
ticket volume and  
distribution

# LOCATE REQUESTS & TRANSMISSIONS FOR NORTH CAROLINA



## AUG. 2020 VS 2021

### TICKETS

2021: 210,191

2020: 189,362

Difference: 11%

### TRANSMISSIONS

2021: 1,162,437

2020: 1,069,125

Difference: 8.7%



## Finally getting to that landscaping project you've been planning?

Always contact 811 before putting a shovel in the ground, or you could disrupt power or internet. Call 811 or go to your state 811 center's website before digging.



[Call811.com](http://Call811.com)



## YEAR-TO-DATE

### TICKETS

2021: 1,578,538

2020: 1,446,029

Difference: 9.2%

### TRANSMISSIONS

2021: 8,821,059

2020: 8,263,063

Difference: 6.8%

# COUNTY TICKET VOLUME

2021 stats compared with 2020

Duplin	3 HR	CNCL	NEW	RXMT	UPDT	TOTAL Tickets
2020	11	2	314	8	37	372
2021	25	9	434	14	188	670
+/- Var	127.3%	350.0%	38.2%	75.0%	408.1%	80.1%
			Avg Locates per Day			32



# COUNTY TICKET VOLUME

2021 stats compared with 2020

<b>Sampson</b>	<b>3 HR</b>	<b>CNCL</b>	<b>NEW</b>	<b>RXMT</b>	<b>UPDT</b>	<b>TOTAL Tickets</b>
2020	15	15	667	12	245	954
2021	29	5	465	14	316	829
+/- Var	93.3%	-66.7%	-30.3%	16.7%	29.0%	-13.1%
			Avg Locates per Day			39

# COUNTY TICKET VOLUME

2021 stats compared with 2020

<b>Bladen</b>	<b>3 HR</b>	<b>CNCL</b>	<b>NEW</b>	<b>RXMT</b>	<b>UPDT</b>	<b>TOTAL Tickets</b>
2020	10	3	288	17	96	414
2021	27	6	378	15	101	527
+/- Var	170.0%	100.0%	31.3%	-11.8%	5.2%	27.3%
			Avg Locates per Day			25

# COUNTY TICKET VOLUME

2021 stats compared with 2020

<b>Columbus</b>	<b>3 HR</b>	<b>CNCL</b>	<b>NEW</b>	<b>RXMT</b>	<b>UPDT</b>	<b>TOTAL Tickets</b>
2020	14	8	721	13	168	924
2021	97	15	661	18	653	1444
+/- Var	592.9%	87.5%	-8.3%	38.5%	288.7%	56.3%
			Avg Locates per Day			69

# COUNTY TICKET VOLUME

YTD stats compared with previous year

Duplin	3 HR	CNCL	NEW	RXMT	UPDT	TOTAL Tickets
2020	120	27	3023	99	760	4029
2021	247	48	3313	163	1404	5175
+/- Var	105.8%	77.8%	9.6%	64.6%	84.7%	28.4%
			Avg Locates per Day			31

# COUNTY TICKET VOLUME

YTD stats compared with previous year

<b>Sampson</b>	<b>3 HR</b>	<b>CNCL</b>	<b>NEW</b>	<b>RXMT</b>	<b>UPDT</b>	<b>TOTAL Tickets</b>
2020	92	48	4346	131	2040	6657
2021	166	49	4783	142	3625	8765
+/- Var	80.4%	2.1%	10.1%	8.4%	77.7%	31.7%
			Avg Locates per Day			52

# COUNTY TICKET VOLUME

YTD stats compared with previous year

<b>Bladen</b>	<b>3 HR</b>	<b>CNCL</b>	<b>NEW</b>	<b>RXMT</b>	<b>UPDT</b>	<b>TOTAL Tickets</b>
2020	53	31	2239	98	634	3055
2021	211	42	2366	119	686	3424
+/- Var	298.1%	35.5%	5.7%	21.4%	8.2%	12.1%
			Avg Locates per Day			20

# COUNTY TICKET VOLUME

YTD stats compared with previous year

<b>Columbus</b>	<b>3 HR</b>	<b>CNCL</b>	<b>NEW</b>	<b>RXMT</b>	<b>UPDT</b>	<b>TOTAL Tickets</b>
2020	76	55	5204	109	1500	6944
2021	548	107	5956	280	4728	11619
+/- Var	621.1%	94.5%	14.5%	156.9%	215.2%	67.3%
			Avg Locates per Day			69

# COUNTY TICKET DISTRIBUTION

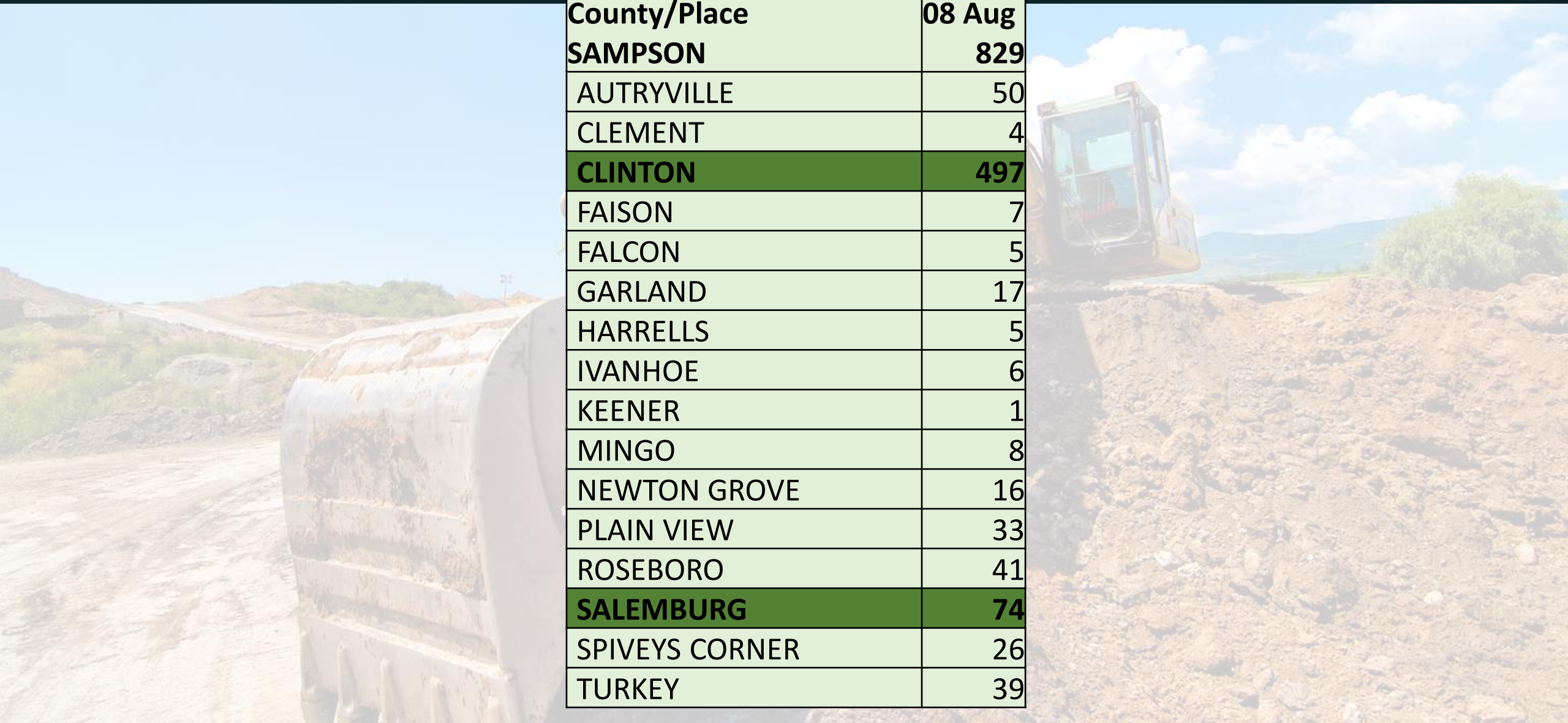
County/Place	08 Aug
<b>DUPLIN</b>	<b>670</b>
ALBERTSON	7
<b>BEULAVILLE</b>	<b>64</b>
BOWDENS	3
CALYPSO	5
CHINQUAPIN	44
FAISON	11
GREENEVERS	13
HALLSVILLE	2
HARRELLS	1
<b>KENANSVILLE</b>	<b>90</b>
MAGNOLIA	41
MOUNT OLIVE	25

OUTLAWS BRIDGE	1
PINK HILL	25
POTTERS HILL	12
REGISTER	4
ROSE HILL	23
TEACHEY	8
<b>WALLACE</b>	<b>174</b>
<b>WARSAW</b>	<b>117</b>



# COUNTY TICKET DISTRIBUTION

County/Place	08 Aug
<b>SAMPSON</b>	<b>829</b>
AUTRYVILLE	50
CLEMENT	4
<b>CLINTON</b>	<b>497</b>
FAISON	7
FALCON	5
GARLAND	17
HARRELLS	5
IVANHOE	6
KEENER	1
MINGO	8
NEWTON GROVE	16
PLAIN VIEW	33
ROSEBORO	41
<b>SALEMBURG</b>	<b>74</b>
SPIVEYS CORNER	26
TURKEY	39



# COUNTY TICKET DISTRIBUTION

County/Place	08 Aug
<b>BLADEN</b>	<b>527</b>
ABBOTTSBURG	2
AMMON	4
BALTIMORE	2
<b>BLADENBORO</b>	<b>139</b>
CARVERS	2
CLARKTON	43
COLLY	1
COUNCIL	15
DUBLIN	6
EAST ARCADIA	10

<b>ELIZABETHTOWN</b>	<b>149</b>
EMERSON	1
KELLY	4
LISBON	3
TAR HEEL	27
TOBERMORY	4
<b>WHITE LAKE</b>	<b>101</b>
WHITE OAK	14

# COUNTY TICKET DISTRIBUTION

County/Place	08 Aug
<b>COLUMBUS</b>	<b>1444</b>
ANTIOCH	1
BEAVER DAM	4
BIRD CAGE	2
BOARDMAN	88
<b>BOLTON</b>	<b>190</b>
BUG HILL	1
<b>CERRO GORDO</b>	<b>278</b>
<b>CHADBOURN</b>	<b>143</b>
CLARENDON	13
DELCO	63
DOTHAN	1
EVERGREEN	44
FAIR BLUFF	28
HALLSBORO	93

HONEY FIELD	1
IRONHILL	1
LAKE WACCAMAW	71
NAKINA	9
NEW LIFE	2
OLD DOCK	2
PEACOCK CROSSING	1
PINE LEVEL	1
PIREWAY	2
RIEGELWOOD	47
SANDY PLAIN	3
SANDYFIELD	1
SIDNEY	1
<b>TABOR CITY</b>	<b>110</b>
<b>WHITEVILLE</b>	<b>239</b>
WILLIAMS	4

# 2021 CALENDAR OF EVENTS



# MEETINGS



**3Q21**

Friday, Oct. 22

Wilmington, NC

**8:30 to 10:30**

Contact Tonya for more  
details. [tonya@nc811.org](mailto:tonya@nc811.org)

## **NC Underground Damage Prevention Review Board**

Tuesday, Oct. 19

Hybrid Meeting

Starts at 10

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## **State UCC Meeting**

Tuesday, Sept. 14

Teams Meeting

Starts at 10



**NC Locate Resolution**  
Partnership Committee

October 20, 2021

Teams Meeting

11:00 – 1:00

*Go to the UCC events calendar  
for a link to join.  
[ncucc.org](http://ncucc.org)*

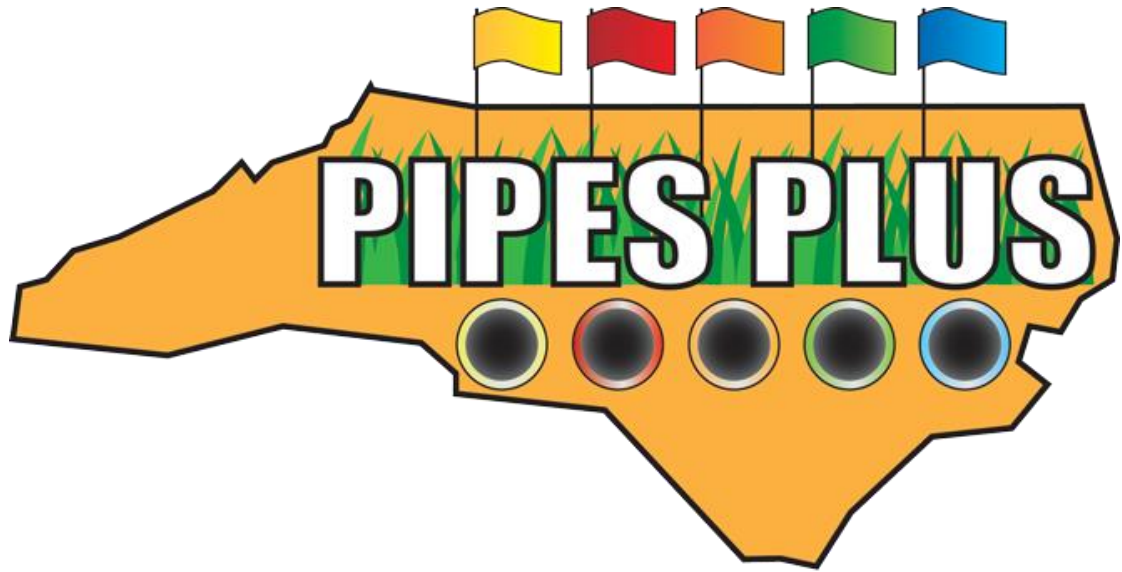


**Safety Sam**

For information on NC811 & NCUCC events, visit the calendar section of [nc811.org](http://nc811.org) or the nc811 app.



Tuesday	Wednesday	Thursday	Friday
29 ☀️ Carolina	30 12:30 PM NCRWA Train	Jul 1	2
	7	8	9
	14	15 6 PM City of Oxford Bike I	16 8:30 AM NC811 2Q
	21 8 AM NCBIA-Annual Conf Underground I PM Cape Fear CC - Elect	22 1 PM Fayetteville Tech	23
27 9 AM Ag Safety Day - Roc	28	29 10 AM Lowe's Tool Rer 12 PM NUCA Open	30



[ncpipesplus.org](http://ncpipesplus.org)

- Free Damage Prevention Training

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Use the UCC Issues form to voice your concerns to both local and state level UCC meetings in North Carolina. Available on both the NCUCC website and the NC811 app.

Thank you for your time and attention. You can get a PDF copy of this presentation on

[www.ncucc.org](http://www.ncucc.org)



If you would like to watch this TEAM meeting at a later date or share it with others, please visit [ncucc.org](http://ncucc.org). Go to County UCC's. The video will be listed under the month and year the meeting took place.