

# Virtual UCC Meetings

- Follow these video instructions to find your virtual meeting link and how to make the most of the meeting in the new MICROSOFT TEAMS platform. <https://www.youtube.com/watch?v=GC5zGkdxqb0>
- In the chat section please type your name, company name & email.
- Participant feature – raise hand. The meeting facilitator will acknowledge you.
- Enter the meeting with your microphone on mute and unmute your mic when you need to speak.
- Every meeting will be recorded, and the video will be posted on the [ncucc.org](http://ncucc.org) website. You can watch the meeting by using the video link provided on [ncucc.org](http://ncucc.org). Visit your county UCC page for a listing of past meeting videos.



# A message from our Executive Director

Virtual Southeastern One Call Systems (SOCS) meeting  
September 9. SOCS includes Board members and staff from the  
one call centers in the Southeast.

I want to stress the importance of these UCCs with the purpose  
to share contacts and work taking place for the purpose of  
improved communication.

If you know someone who is not participating, please ask them if  
they mind sharing their email to get notifications about the  
meetings.

Fall means an increase in homeowner activity. Expect to see the  
“September bump”

Still hot out there: stay safe, stay hydrated and remember that  
safety is a shared responsibility.



Louis Panzer

# Is an update needed?

NC 811 wants to remind excavators that it is important to remember only update tickets when the work is continuing past the 15 working days. We know there are some projects that have been suspended or otherwise postponed. If this applies to you, please make certain to STOP updating the tickets for those jobs.

When the job resumes, start a new ticket three full business days prior

or update the existing ticket in RTE if within 90 days.



# Watch this short video about excessive updates



<https://www.youtube.com/watch?v=mF6PRdbvn1w>



# ID Your Marks



Locators, be sure to identify the facility operator who owns the line being marked.

See the Underground Utility Safety and Damage Prevention Act section 87-121 (1a) for marking identity info





Before you aerate, contact 811

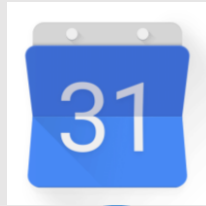




# NC811 Data

Locate requests,  
transmissions, county  
ticket volume and  
distribution

# LOCATE REQUESTS & TRANSMISSIONS FOR NORTH CAROLINA



## AUG. 2020 VS 2021

### TICKETS

2021: 210,191

2020: 189,362

Difference: 11%

### TRANSMISSIONS

2021: 1,162,437

2020: 1,069,125

Difference: 8.7%



## Finally getting to that landscaping project you've been planning?

Always contact 811 before putting a shovel in the ground, or you could disrupt power or internet. Call 811 or go to your state 811 center's website before digging.



Call811.com



## YEAR-TO-DATE

### TICKETS

2021: 1,578,538

2020: 1,446,029

Difference: 9.2%

### TRANSMISSIONS

2021: 8,821,059

2020: 8,263,063

Difference: 6.8%

# COUNTY TICKET VOLUME

YTD stats compared with previous year

	Type Ticket					
Cleveland	3 HR	CNCL	NEW	RXMT	UPDT	Total Tickets
2020	252	70	5935	257	3019	9533
2021	155	73	6482	156	2261	9127
+/- Var	-38.5%	4.3%	9.2%	-39.3%	-25.1%	-4.3%
Work Days	Avg Locates per Day 62					
148						



# COUNTY TICKET VOLUME

YTD stats compared with previous year

	Type Ticket					
Gaston	3 HR	CNCL	NEW	RXMT	UPDT	Total Tickets
2020	711	224	17871	474	6122	25402
2021	797	223	21160	411	8873	31464
+/- Var	12.1%	-0.4%	18.4%	-13.3%	44.9%	23.9%
Work Days 148	Avg Locates per Day 213					



# COUNTY TICKET VOLUME

YTD stats compared with previous year

	Type Ticket					
Rutherford	3 HR	CNCL	NEW	RXMT	UPDT	Total Tickets
2020	98	59	4155	135	1321	5768
2021	104	44	3927	142	1253	5470
+/- Var	6.1%	-25.4%	-5.5%	5.2%	-5.1%	-5.2%
Work Days	Avg Locates per Day 37					
148						



# COUNTY TICKET VOLUME

2021 stats compared with 2020

	Type Ticket					
Cleveland	3 HR	CNCL	NEW	RXMT	UPDT	Total Tickets
2020	91	11	986	48	355	1491
2021	10	8	1010	18	314	1360
+/- Var	-89.0%	-27.3%	2.4%	-62.5%	-11.5%	-8.8%
Work Days	Avg Locates per Day 62					
22						



# COUNTY TICKET VOLUME

2021 stats compared with 2020

	Type Ticket					
Gaston	3 HR	CNCL	NEW	RXMT	UPDT	Total Tickets
2020	240	43	3022	85	1025	4415
2021	108	27	2701	54	1472	4362
+/- Var	-55.0%	-37.2%	-10.6%	-36.5%	43.6%	-1.2%
Work Days	Avg Locates per Day 198					
22						



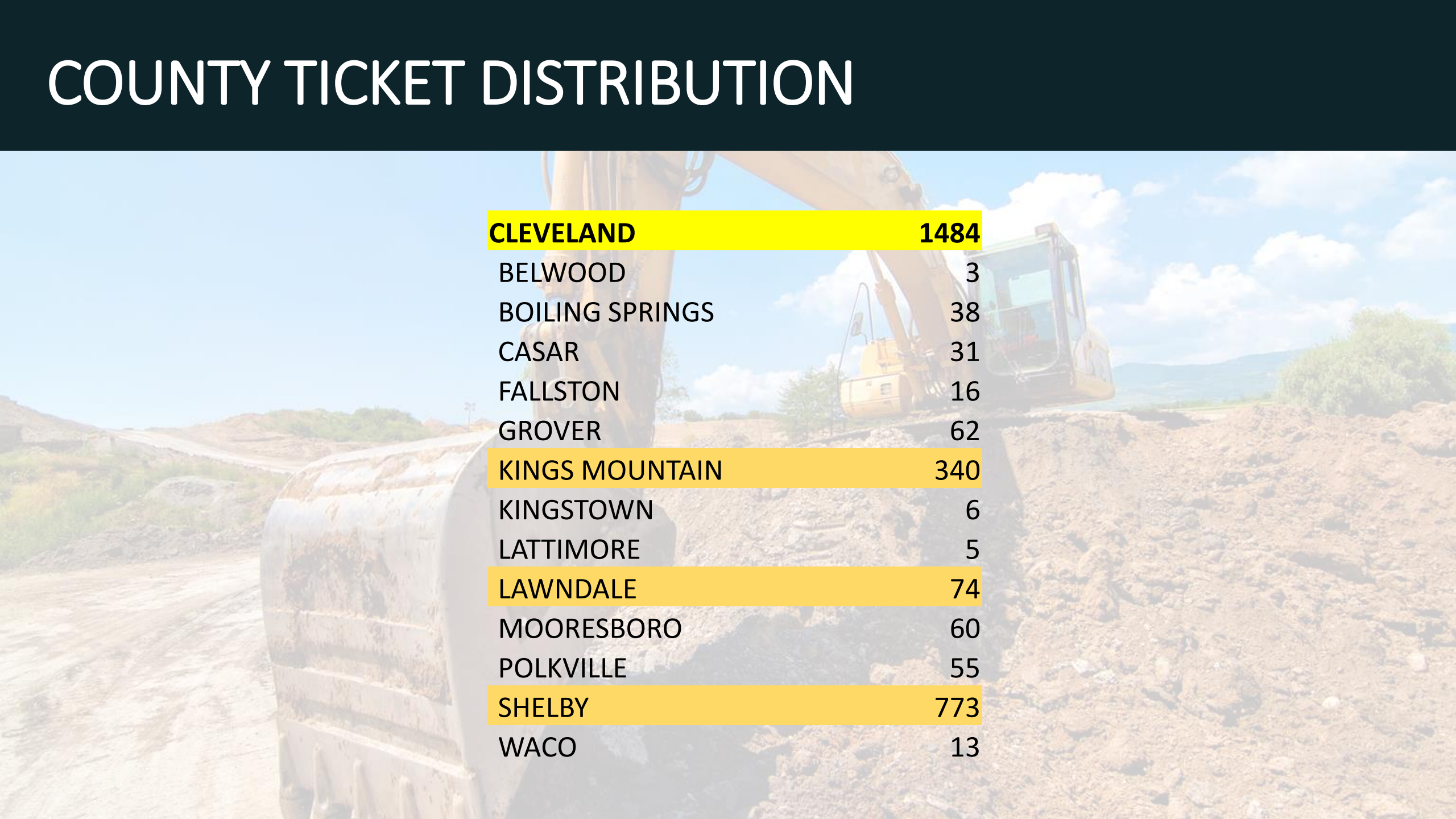
# COUNTY TICKET VOLUME

2021 stats compared with 2020

	Type Ticket					
Rutherford	3 HR	CNCL	NEW	RXMT	UPDT	Total Tickets
2020	39	5	541	18	202	805
2021	16	14	535	21	164	750
+/- Var	-59.0%	180.0%	-1.1%	16.7%	-18.8%	-6.8%
Work Days	Avg Locates per Day 34					
22						



# COUNTY TICKET DISTRIBUTION



<b>CLEVELAND</b>	<b>1484</b>
BELWOOD	3
BOILING SPRINGS	38
CASAR	31
FALLSTON	16
GROVER	62
<b>KINGS MOUNTAIN</b>	<b>340</b>
KINGSTOWN	6
LATTIMORE	5
<b>LAWNDALE</b>	<b>74</b>
MOORESBORO	60
POLKVILLE	55
<b>SHELBY</b>	<b>773</b>
WACO	13

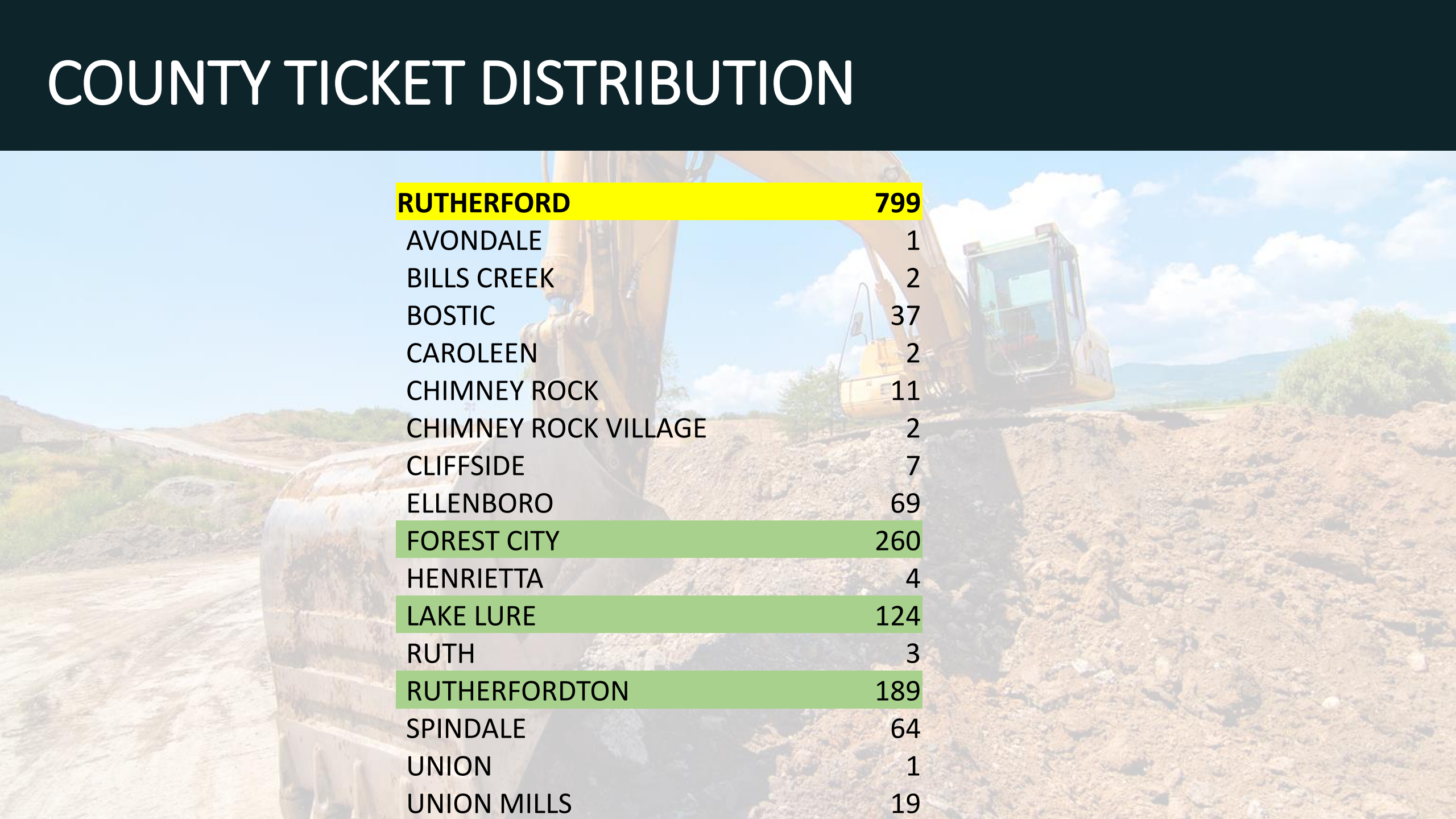


# COUNTY TICKET DISTRIBUTION

<b>GASTON</b>	<b>4325</b>
ALEXIS	3
BELMONT	923
BESSEMER CITY	175
BOOGERTOWN	2
CATAWBA HEIGHTS	1
CHERRYVILLE	260
CRAMERTON	135
DALLAS	234
EAST GASTONIA	1
GARDNER PARK	1
GASTONIA	1531
HIGH SHOALS	11
KINGS MOUNTAIN	45
LOWELL	186
MCADENVILLE	8
MOUNT HOLLY	550
RANLO	77
STANLEY	178



# COUNTY TICKET DISTRIBUTION



<b>RUTHERFORD</b>	<b>799</b>
AVONDALE	1
BILLS CREEK	2
BOSTIC	37
CAROLEEN	2
CHIMNEY ROCK	11
CHIMNEY ROCK VILLAGE	2
CLIFFSIDE	7
ELLENBORO	69
<b>FOREST CITY</b>	<b>260</b>
HENRIETTA	4
<b>LAKE LURE</b>	<b>124</b>
RUTH	3
<b>RUTHERFORDTON</b>	<b>189</b>
SPINDALE	64
UNION	1
UNION MILLS	19



# 2021 CALENDAR OF EVENTS





# MEETINGS



**3Q21**

Friday, Oct. 22

Wilmington, NC

**8:30 to 10:30**

Contact Tonya for more  
details. [tonya@nc811.org](mailto:tonya@nc811.org)

## **NC Underground Damage Prevention Review Board**

Tuesday, Oct. 19

Hybrid Meeting

Starts at 10

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## **State UCC Meeting**

Tuesday, Sept. 14

Teams Meeting

Starts at 10



**NC Locate Resolution**  
Partnership Committee

October 20, 2021

Teams Meeting

11:00 – 1:00

*Go to the UCC events calendar  
for a link to join.  
[ncucc.org](http://ncucc.org)*





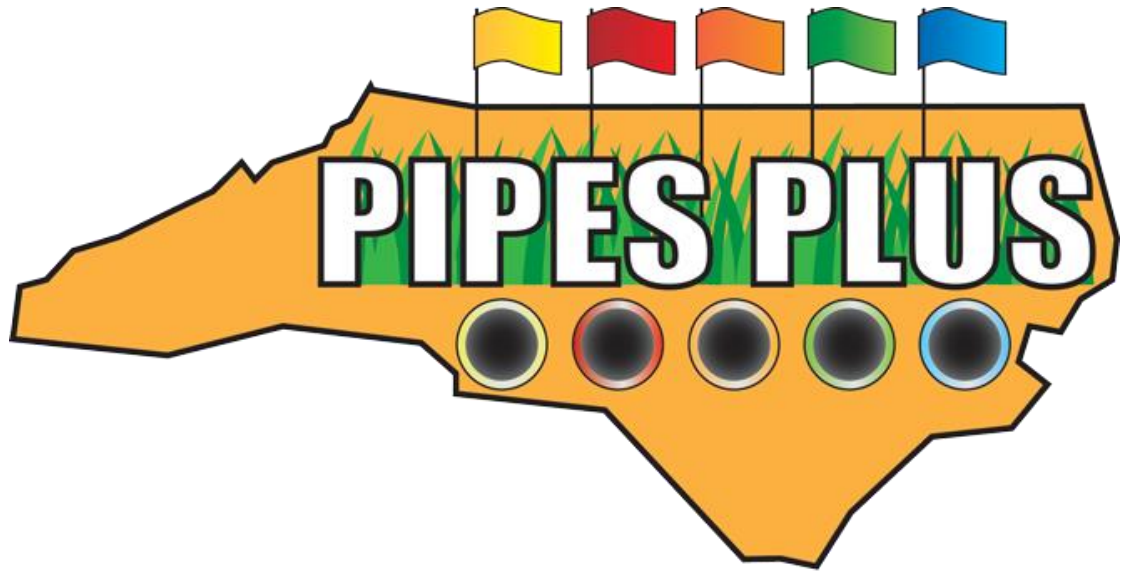
**Safety Sam**

For information on NC811 & NCUCC events, visit the calendar section of [nc811.org](http://nc811.org) or the nc811 app.



Tuesday	Wednesday	Thursday	Friday
29 ☀️ Carolina	30 12:30 PM NCRWA Train	Jul 1	2
	7	8	9
	14	15 6 PM City of Oxford Bike I	16 8:30 AM NC811 2Q
	21 8 AM NCBIA-Annual Conf Underground I PM Cape Fear CC - Elect	22 1 PM Fayetteville Tech	23
27 9 AM Ag Safety Day - Roc	28	29 10 AM Lowe's Tool Rer 12 PM NUCA Open	30





[ncpipesplus.org](http://ncpipesplus.org)

- Free Damage Prevention Training



# NC811 EDUCATION TEAM



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Thank you for your time and attention.  
You can get a PDF copy of this presentation  
on

[www.ncucc.org](http://www.ncucc.org)



Use the UCC Issues form to voice your concerns to both local and state level UCC meetings in North Carolina. Available on both the NCUCC website and the NC811 app.

If you would like to watch this TEAM meeting at a later date or share it with others, please visit [ncucc.org](http://ncucc.org). Go to County UCC's. The video will be listed under the month and year the meeting took place.