

Virtual UCC Meetings

- Follow these video instructions to find your virtual meeting link and how to make the most of the meeting in the new MICROSOFT TEAMS platform. <https://www.youtube.com/watch?v=GC5zGkdxqb0>
- In the chat section please type your name, company name & email.
- Participant feature – raise hand. The meeting facilitator will acknowledge you.
- Enter the meeting with your microphone on mute and unmute your mic when you need to speak.
- Every meeting will be recorded, and the video will be posted on the ncucc.org website. You can watch the meeting by using the video link provided on ncucc.org. Visit your county UCC page for a listing of past meeting videos.

A message from our Executive Director

Virtual Southeastern One Call Systems (SOCS) meeting
September 9. SOCS includes Board members and staff from the
one call centers in the Southeast.

I want to stress the importance of these UCCs with the purpose
to share contacts and work taking place for the purpose of
improved communication.

If you know someone who is not participating, please ask them if
they mind sharing their email to get notifications about the
meetings.

Fall means an increase in homeowner activity. Expect to see the
“September bump”

Still hot out there: stay safe, stay hydrated and remember that
safety is a shared responsibility.



Louis Panzer

Is an update needed?

NC 811 wants to remind excavators that it is important to remember only update tickets when the work is continuing past the 15 working days. We know there are some projects that have been suspended or otherwise postponed. If this applies to you, please make certain to STOP updating the tickets for those jobs. When the job resumes, start a new ticket three full business days prior or update the existing ticket in RTE if within 90 days.



Watch this short video about excessive updates



<https://www.youtube.com/watch?v=mF6PRdbvn1w>

ID Your Marks



Locators, be sure to identify the facility operator who owns the line being marked.

See the Underground Utility Safety and Damage Prevention Act section 87-121 (1a) for marking identity info



Before you aerate, contact 811

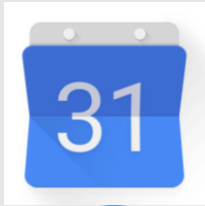




NC811 Data

Locate requests,
transmissions, county
ticket volume and
distribution

LOCATE REQUESTS & TRANSMISSIONS FOR NORTH CAROLINA



AUG. 2020 VS 2021

TICKETS

2021: 210,191

2020: 189,362

Difference: 11%

TRANSMISSIONS

2021: 1,162,437

2020: 1,069,125

Difference: 8.7%



Finally getting to that landscaping project you've been planning?

Always contact 811 before putting a shovel in the ground, or you could disrupt power or internet. Call 811 or go to your state 811 center's website before digging.



YEAR-TO-DATE

TICKETS

2021: 1,578,538

2020: 1,446,029

Difference: 9.2%

TRANSMISSIONS

2021: 8,821,059

2020: 8,263,063

Difference: 6.8%

COUNTY TICKET VOLUME

YTD stats compared with previous year

Henderson	3 HR	CNCL	NEW	RXMT	UPDT	Total Tickets
2020	412	75	9440	309	4324	14560
2021	260	95	10134	274	4024	14787
+/- Var	-36.9%	26.7%	7.4%	-11.3%	-6.9%	1.6%
Work Days 148				Avg Locates per Day 100		

COUNTY TICKET VOLUME

YTD stats compared with previous year

Polk	3 HR	CNCL	NEW	RXMT	UPDT	Total Tickets
2020	65	15	1575	121	269	2045
2021	62	28	1991	74	845	3000
+/- Var	-4.6%	86.7%	26.4%	-38.8%	214.1%	46.7%
Work Days					Avg Locates per Day	
148					20	

COUNTY TICKET VOLUME

YTD stats compared with previous year

Transylvania	3 HR	CNCL	NEW	RXMT	UPDT	Total Tickets
2020	57	25	2484	124	562	3252
2021	41	46	2661	131	736	3615
+/- Var	-28.1%	84.0%	7.1%	5.6%	31.0%	11.2%
Work Days					Avg Locates per Day	
148					24	

COUNTY TICKET VOLUME

2021 stats compared with 2020

Henderson	3 HR	CNCL	NEW	RXMT	UPDT	Total Tickets
2020	69	13	1580	38	609	2309
2021	24	9	1624	42	809	2508
+/- Var	-65.2%	-30.8%	2.8%	10.5%	32.8%	8.6%
Work Days 22					Avg Locates per Day 114	

COUNTY TICKET VOLUME

2021 stats compared with 2020

Polk	3 HR	CNCL	NEW	RXMT	UPDT	Total Tickets
2020	7	2	222	23	21	275
2021	3	9	304	9	54	379
+/- Var	-57.1%	350.0%	36.9%	-60.9%	157.1%	37.8%
Work Days					Avg Locates per Day	
22					17	

COUNTY TICKET VOLUME

2021 stats compared with 2020

Transylvania	3 HR	CNCL	NEW	RXMT	UPDT	Total Tickets
2020	9	6	368	15	31	429
2021	12	14	508	25	316	875
+/- Var	33.3%	133.3%	38.0%	66.7%	919.4%	104.0%
Work Days					Avg Locates per Day	
22					40	

COUNTY TICKET DISTRIBUTION

HENDERSON 2844

BALFOUR 1

BARKER HEIGHTS 2

EAST FLAT ROCK 41

EDNEYVILLE 18

ETOWAH 62

FLAT ROCK 236

FLAT ROCK FOREST 1

FLETCHER 294

GERTON 4

HENDERSONVILLE 1628

HOOPERS CREEK 25

HORSESHOE 27

INDIAN CAVE PARK 1

LAUREL PARK 88

LAUREL PARK VILLAS 1

MIDWAY 1

MILLS RIVER 358

MOUNTAIN HOME 6

RUGBY 4

SALUDA 14

VALLEY HILL 8

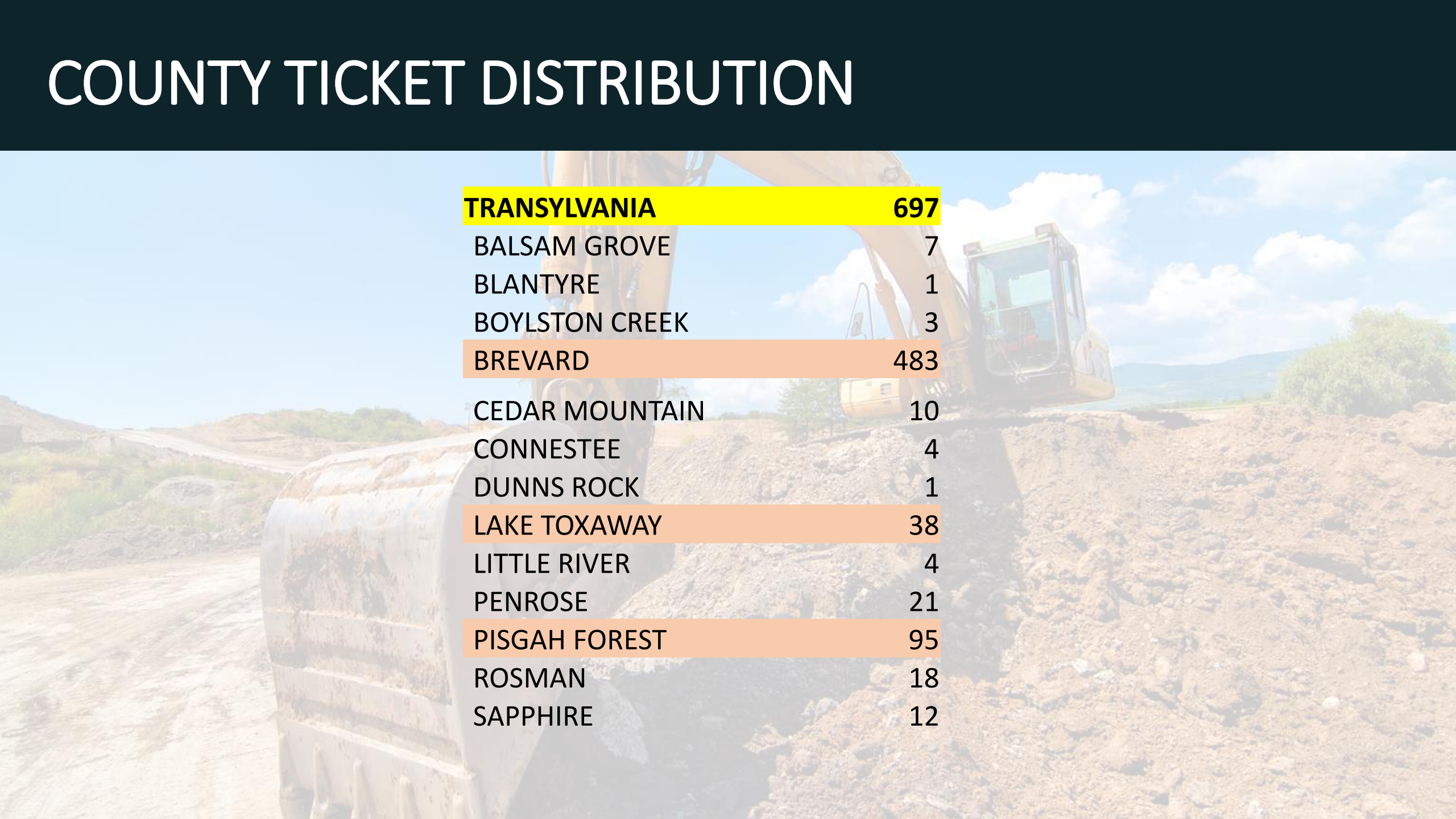
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COUNTY TICKET DISTRIBUTION



POLK	308
BEULAH	1
COLLINSVILLE	1
COLUMBUS	153
GREEN CREEK	4
MILL SPRING	38
SALUDA	31
SUNNY VIEW	2
TRYON	78

COUNTY TICKET DISTRIBUTION



TRANSYLVANIA	697
BALSAM GROVE	7
BLANTYRE	1
BOYLSTON CREEK	3
BREVARD	483
CEDAR MOUNTAIN	10
CONNESTEE	4
DUNNS ROCK	1
LAKE TOXAWAY	38
LITTLE RIVER	4
PENROSE	21
PISGAH FOREST	95
ROSMAN	18
SAPPHIRE	12

2021 CALENDAR OF EVENTS



MEETINGS



BOARD MEETING

3Q21

Friday, Oct. 22

Wilmington, NC

8:30 to 10:30

Contact Tonya for more
details. tonya@nc811.org

NC Underground Damage Prevention Review Board

Tuesday, Oct. 19

Hybrid Meeting

Starts at 10

State UCC Meeting

Tuesday, Sept. 14

Teams Meeting

Starts at 10



NC Locate Resolution
Partnership Committee

October 20, 2021

Teams Meeting

11:00 – 1:00

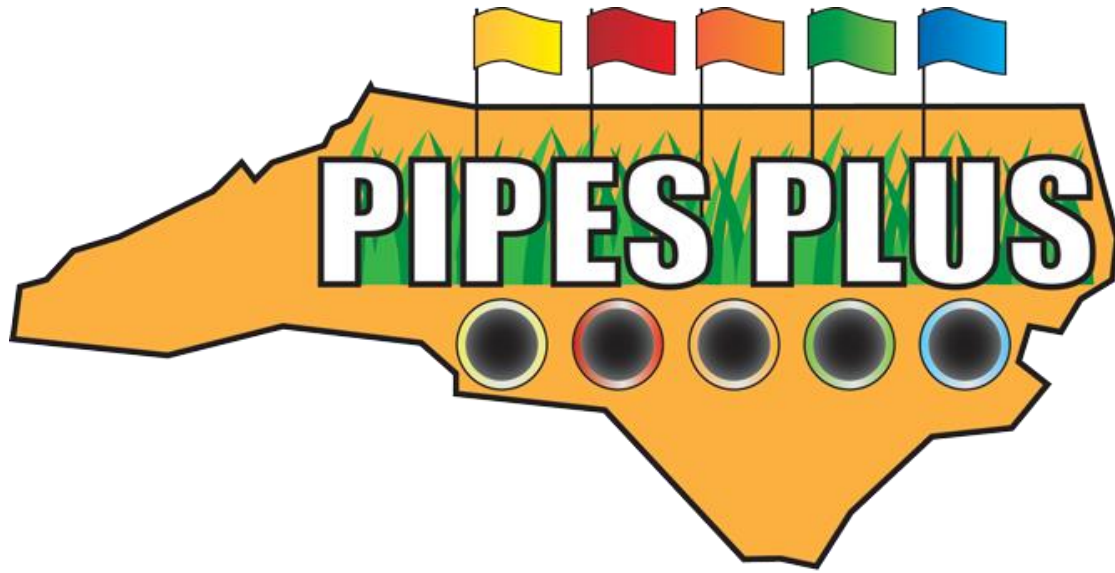
*Go to the UCC events calendar
for a link to join.
ncucc.org*



Safety Sam

For information on NC811 & NCUCC events, visit the calendar section of nc811.org or the nc811 app.

Tuesday	Wednesday	Thursday	Friday
29 Carolina	30 12:30 PM NCRWA Train	Jul 1	2
	7	8	9
	14	15 6 PM City of Oxford Bike I	16 8:30 AM NC811 2Q
	21 A-Annual Conf Underground I PM Cape Fear CC - Elect	22 1 PM Fayetteville Tech	23
27 9 AM Ag Safety Day - Roc	28	29 10 AM Lowe's Tool Rer 12 PM NUCA Open	30



ncpipesplus.org

- Free Damage Prevention Training

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Thank you for your time and attention.
You can get a PDF copy of this presentation
on

www.ncucc.org



Use the UCC Issues form to voice your concerns to both local and state level UCC meetings in North Carolina. Available on both the NCUCC website and the NC811 app.

If you would like to watch this TEAM meeting at a later date or share it with others, please visit ncucc.org. Go to County UCC's. The video will be listed under the month and year the meeting took place.