

# Virtual UCC Meetings

- In the chat section please type your name, company name & email.
- Participant feature – raise hand. The meeting facilitator will acknowledge you.
- Enter the meeting with your microphone on mute and unmute your mic when you need to speak.
- Every meeting will be recorded, and the video will be posted on the [ncucc.org](http://ncucc.org) website. You can watch the meeting by using the video link provided on [ncucc.org](http://ncucc.org). Visit your county UCC page for a listing of past meeting videos.



Kerr Lake UCC



# A message from our Executive Director

Virtual Southeastern One Call Systems (SOCS) meeting September 9. SOCS includes Board members and staff from the one call centers in the Southeast.

I want to stress the importance of these UCCs with the purpose to share contacts and work taking place for the purpose of improved communication.

If you know someone who is not participating, please ask them if they mind sharing their email to get notifications about the meetings.

Fall means an increase in homeowner activity. Expect to see the “September bump”

Still hot out there: stay safe, stay hydrated and remember that safety is a shared responsibility.



Louis Panzer

# Is an update needed?

NC 811 wants to remind excavators that it is important to remember only update tickets when the work is continuing past the 15 working days. We know there are some projects that have been suspended or otherwise postponed. If this applies to you, please make certain to STOP updating the tickets for those jobs.

When the job resumes, start a new ticket three full business days prior

or update the existing ticket in RTE if within 90 days.



# Watch this short video about excessive updates



<https://www.youtube.com/watch?v=mF6PRdbvn1w>



# ID Your Marks



Locators, be sure to identify the facility operator who owns the line being marked.

See the Underground Utility Safety and Damage Prevention Act section 87-121 (1a) for marking identity info





Before you aerate, contact 811

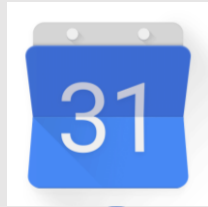




# NC811 Data

Locate requests,  
transmissions, county  
ticket volume and  
distribution

# LOCATE REQUESTS & TRANSMISSIONS FOR NORTH CAROLINA



## AUG. 2020 VS 2021

### TICKETS

2021: 210,191

2020: 189,362

Difference: 10.9%

### TRANSMISSIONS

2021: 1,156,051

2020: 1,069,125

Difference: 8.1%



**Finally getting to that landscaping project you've been planning?**

Always contact 811 before putting a shovel in the ground, or you could disrupt power or internet. Call 811 or go to your state 811 center's website before digging.



Call811.com



## YEAR-TO-DATE

### TICKETS

2021: 1,578,538

2020: 1,446,029

Difference: 9.2%

### TRANSMISSIONS

2021: 8,814,739

2020: 8,263,063

Difference: 6.7%

# COUNTY TICKET VOLUME

2021 stats compared with 2020

<b>Vance</b>	<b>3 HR</b>	<b>CNCL</b>	<b>NEW</b>	<b>RXMT</b>	<b>UPDT</b>	<b>TOTAL Tickets</b>
<b>2020</b>	<b>7</b>	<b>7</b>	<b>325</b>	<b>11</b>	<b>38</b>	<b>388</b>
<b>2021</b>	<b>5</b>	<b>4</b>	<b>362</b>	<b>9</b>	<b>30</b>	<b>410</b>
<b>+/- Var</b>	<b>-28.6%</b>	<b>-42.9%</b>	<b>11.4%</b>	<b>-18.2%</b>	<b>-21.1%</b>	<b>5.7%</b>
<b>Avg Locates per Day</b>						<b>20</b>



# COUNTY TICKET VOLUME

2021 stats compared with 2020

<b>Warren</b>	<b>3 HR</b>	<b>CNCL</b>	<b>NEW</b>	<b>RXMT</b>	<b>UPDT</b>	<b>TOTAL Tickets</b>
<b>2020</b>	<b>3</b>	<b>0</b>	<b>157</b>	<b>3</b>	<b>4</b>	<b>167</b>
<b>2021</b>	<b>3</b>	<b>1</b>	<b>255</b>	<b>7</b>	<b>87</b>	<b>353</b>
<b>+/- Var</b>	<b>0.0%</b>	<b>100%</b>	<b>62.4%</b>	<b>133.3%</b>	<b>2075.0%</b>	<b>111.4%</b>
<b>Avg Locates per Day</b>						<b>17</b>



# COUNTY TICKET VOLUME

2021 stats compared with 2020

<b>Franklin</b>	<b>3 HR</b>	<b>CNCL</b>	<b>NEW</b>	<b>RXMT</b>	<b>UPDT</b>	<b>TOTAL Tickets</b>
<b>2020</b>	<b>23</b>	<b>9</b>	<b>952</b>	<b>23</b>	<b>362</b>	<b>1369</b>
<b>2021</b>	<b>19</b>	<b>13</b>	<b>1339</b>	<b>17</b>	<b>521</b>	<b>1909</b>
<b>+/- Var</b>	<b>-17.4%</b>	<b>44.4%</b>	<b>40.7%</b>	<b>-26.1%</b>	<b>43.9%</b>	<b>39.4%</b>
<b>Avg Locates per Day</b>						<b>91</b>



# COUNTY TICKET VOLUME

2021 stats compared with 2020

<b>Granville</b>	<b>3 HR</b>	<b>CNCL</b>	<b>NEW</b>	<b>RXMT</b>	<b>UPDT</b>	<b>TOTAL Tickets</b>
<b>2020</b>	<b>27</b>	<b>11</b>	<b>574</b>	<b>18</b>	<b>175</b>	<b>805</b>
<b>2021</b>	<b>22</b>	<b>7</b>	<b>421</b>	<b>12</b>	<b>88</b>	<b>550</b>
<b>+/- Var</b>	<b>-18.5%</b>	<b>-36.4%</b>	<b>-26.7%</b>	<b>-33.3%</b>	<b>-49.7%</b>	<b>-31.7%</b>
			<b>Avg Locates per Day</b>			<b>26</b>



# COUNTY TICKET VOLUME

YTD stats compared with previous year

<b>Vance</b>	<b>3 HR</b>	<b>CNCL</b>	<b>NEW</b>	<b>RXMT</b>	<b>UPDT</b>	<b>TOTAL Tickets</b>
<b>2020</b>	<b>125</b>	<b>32</b>	<b>2705</b>	<b>86</b>	<b>422</b>	<b>3370</b>
<b>2021</b>	<b>73</b>	<b>25</b>	<b>2938</b>	<b>67</b>	<b>164</b>	<b>3267</b>
<b>+/- Var</b>	<b>-41.6%</b>	<b>-21.9%</b>	<b>8.6%</b>	<b>-22.1%</b>	<b>-61.1%</b>	<b>-3.1%</b>
			<b>Avg Locates per Day</b>			<b>19</b>



# COUNTY TICKET VOLUME

YTD stats compared with previous year

<b>Warren</b>	<b>3 HR</b>	<b>CNCL</b>	<b>NEW</b>	<b>RXMT</b>	<b>UPDT</b>	<b>TOTAL Tickets</b>
<b>2020</b>	<b>42</b>	<b>14</b>	<b>1396</b>	<b>53</b>	<b>364</b>	<b>1869</b>
<b>2021</b>	<b>60</b>	<b>10</b>	<b>1577</b>	<b>43</b>	<b>389</b>	<b>2079</b>
<b>+/- Var</b>	<b>42.9%</b>	<b>-28.6%</b>	<b>13.0%</b>	<b>-18.9%</b>	<b>6.9%</b>	<b>11.2%</b>
			<b>Avg Locates per Day</b>			<b>12</b>



# COUNTY TICKET VOLUME

YTD stats compared with previous year

<b>Franklin</b>	<b>3 HR</b>	<b>CNCL</b>	<b>NEW</b>	<b>RXMT</b>	<b>UPDT</b>	<b>TOTAL Tickets</b>
<b>2020</b>	<b>152</b>	<b>103</b>	<b>7877</b>	<b>188</b>	<b>2186</b>	<b>10506</b>
<b>2021</b>	<b>203</b>	<b>187</b>	<b>9658</b>	<b>251</b>	<b>3083</b>	<b>13382</b>
<b>+/- Var</b>	<b>33.6%</b>	<b>81.6%</b>	<b>22.6%</b>	<b>33.5%</b>	<b>41.0%</b>	<b>27.4%</b>
			<b>Avg Locates per Day</b>			<b>79</b>



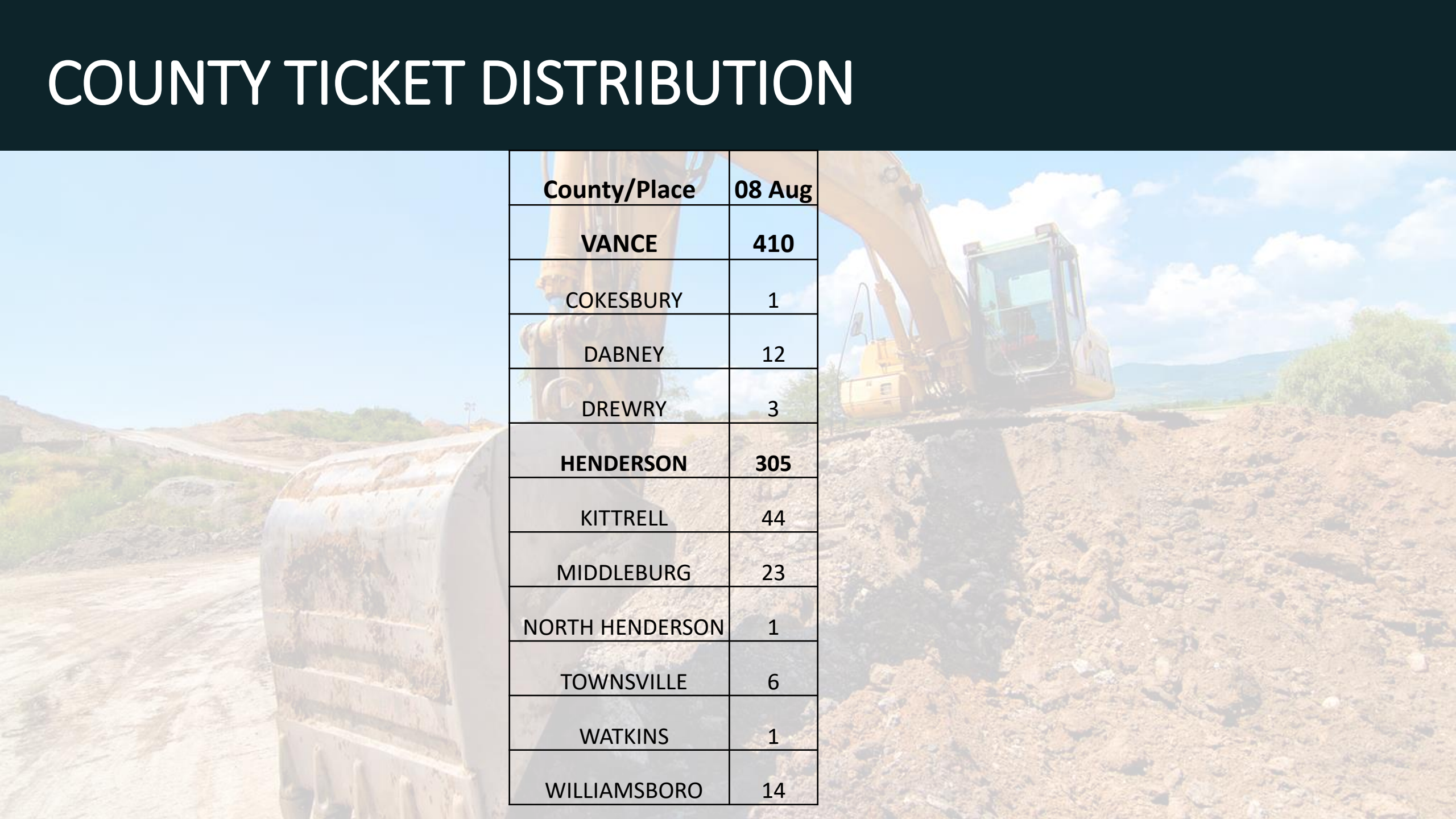
# COUNTY TICKET VOLUME

YTD stats compared with previous year

<b>Granville</b>	<b>3 HR</b>	<b>CNCL</b>	<b>NEW</b>	<b>RXMT</b>	<b>UPDT</b>	<b>TOTAL Tickets</b>
<b>2020</b>	<b>116</b>	<b>54</b>	<b>4210</b>	<b>123</b>	<b>1323</b>	<b>5826</b>
<b>2021</b>	<b>94</b>	<b>73</b>	<b>3821</b>	<b>68</b>	<b>669</b>	<b>4725</b>
<b>+/- Var</b>	<b>-19.0%</b>	<b>35.2%</b>	<b>-9.2%</b>	<b>-44.7%</b>	<b>-49.4%</b>	<b>-18.9%</b>
			<b>Avg Locates per Day</b>			<b>28</b>



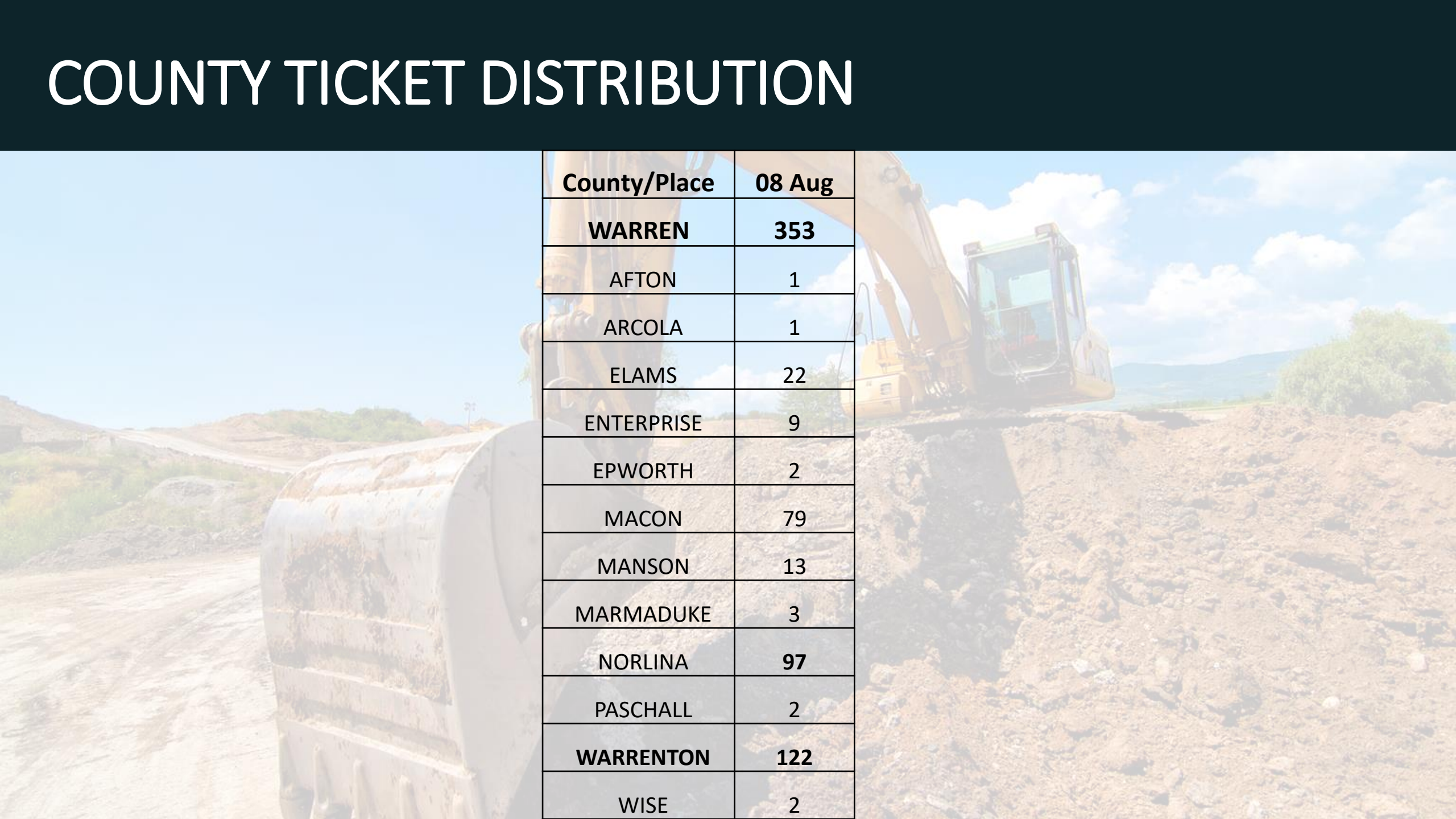
# COUNTY TICKET DISTRIBUTION



County/Place	08 Aug
<b>VANCE</b>	<b>410</b>
COKESBURY	1
DABNEY	12
DREWRY	3
<b>HENDERSON</b>	<b>305</b>
KITTRELL	44
MIDDLEBURG	23
NORTH HENDERSON	1
TOWNSVILLE	6
WATKINS	1
WILLIAMSBORO	14



# COUNTY TICKET DISTRIBUTION



County/Place	08 Aug
<b>WARREN</b>	<b>353</b>
AFTON	1
ARCOLA	1
ELAMS	22
ENTERPRISE	9
EPWORTH	2
MACON	79
MANSON	13
MARMADUKE	3
NORLINA	<b>97</b>
PASCHALL	2
<b>WARRENTON</b>	<b>122</b>
WISE	2



# COUNTY TICKET DISTRIBUTION

County/Place	08 Aug
<b>FRANKLIN</b>	<b>1909</b>
BUNN	79
CENTERVILLE	58
DADDYSVILLE	6
FIVE POINTS	12
FRANKLINTON	<b>330</b>
HICKORY ROCK	1
INGLESIDE	8
KEARNEY	1
LOUISBURG	<b>634</b>
PEARCES	1
PILOT	7
PINE RIDGE	1
RILEY	1
STALLINGS CROSSROADS	1
TANTS CROSSROADS	2
WAKE FOREST	<b>125</b>
<b>YOUNGSVILLE</b>	<b>642</b>



# COUNTY TICKET DISTRIBUTION

County/Place	08 Aug
<b>GRANVILLE</b>	<b>550</b>
BELLTOWN	1
BEREA	3
BULLOCK	9
BUTNER	73
CORNWALL	3
CREEDMOOR	<b>163</b>
CULBRETH	1
GRASSY CREEK	2
GRISSOM	13
NORTH SIDE	1
OAK HILL	4
<b>OXFORD</b>	<b>211</b>
STEM	43
STOVALL	6
WILTON	17



# 2021 CALENDAR OF EVENTS





# MEETINGS



**3Q21**

Friday, Oct. 22

Wilmington, NC

**8:30 to 10:30**

Contact Tonya for more details. [tonya@nc811.org](mailto:tonya@nc811.org)

## **NC Underground Damage Prevention Review Board**

Tuesday, Oct. 19

Hybrid Meeting

Starts at 10

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## **State UCC Meeting**

Tuesday, Sept. 14

Teams Meeting

Starts at 10



**NC Locate Resolution**  
Partnership Committee

October 20, 2021

Teams Meeting

11:00 – 1:00

*Go to the UCC events calendar for a link to join.*  
[ncucc.org](http://ncucc.org)





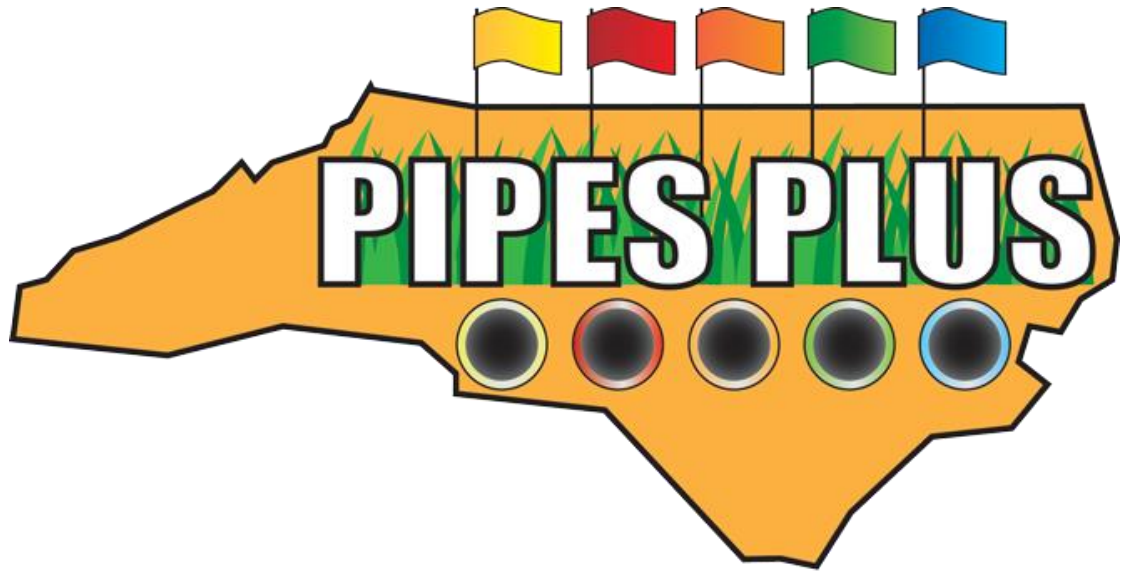
**Safety Sam**

For information on NC811 & NCUCC events, visit the calendar section of [nc811.org](http://nc811.org) or the nc811 app.



Tuesday	Wednesday	Thursday	Friday
29 ☀️ Carolina	30 12:30 PM NCRWA Train	Jul 1	2
	7	8	9
	14	15 6 PM City of Oxford Bike I	16 8:30 AM NC811 2Q
	21 8 AM NCBIA-Annual Conf Underground I PM Cape Fear CC - Elect	22 1 PM Fayetteville Tech	23
27 9 AM Ag Safety Day - Roc	28	29 10 AM Lowe's Tool Rer 12 PM NUCA Open	30





[ncpipesplus.org](http://ncpipesplus.org)

- Free Damage Prevention Training



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Thank you for your time and attention.  
You can get a PDF copy of this presentation  
on

[www.ncucc.org](http://www.ncucc.org)



Use the UCC Issues form to voice your concerns to both local and state level UCC meetings in North Carolina. Available on both the NCUCC website and the NC811 app.

If you would like to watch this TEAM meeting at a later date or share it with others, please visit [ncucc.org](http://ncucc.org). Go to County UCC's. The video will be listed under the month and year the meeting took place.