

Virtual UCC Meetings

- Follow these video instructions to find your virtual meeting link and how to make the most of the meeting in the new MICROSOFT TEAMS platform. <https://www.youtube.com/watch?v=GC5zGkdxqb0>
- In the chat section please type your name, company name & email.
- Participant feature – raise hand. The meeting facilitator will acknowledge you.
- Enter the meeting with your microphone on mute and unmute your mic when you need to speak.
- Every meeting will be recorded, and the video will be posted on the ncucc.org website. You can watch the meeting by using the video link provided on ncucc.org. Visit your county UCC page for a listing of past meeting videos.

A message from our Executive Director

Virtual Southeastern One Call Systems (SOCS) meeting
September 9. SOCS includes Board members and staff from the
one call centers in the Southeast.

I want to stress the importance of these UCCs with the purpose
to share contacts and work taking place for the purpose of
improved communication.

If you know someone who is not participating, please ask them if
they mind sharing their email to get notifications about the
meetings.

Fall means an increase in homeowner activity. Expect to see the
“September bump”

Still hot out there: stay safe, stay hydrated and remember that
safety is a shared responsibility.



Louis Panzer

Is an update needed?

NC 811 wants to remind excavators that it is important to remember only update tickets when the work is continuing past the 15 working days. We know there are some projects that have been suspended or otherwise postponed. If this applies to you, please make certain to STOP updating the tickets for those jobs. When the job resumes, start a new ticket three full business days prior or update the existing ticket in RTE if within 90 days.



Watch this short video about excessive updates



<https://www.youtube.com/watch?v=mF6PRdbvn1w>

ID Your Marks



Locators, be sure to identify the facility operator who owns the line being marked.

See the Underground Utility Safety and Damage Prevention Act section 87-121 (1a) for marking identity info



Before you aerate, contact 811

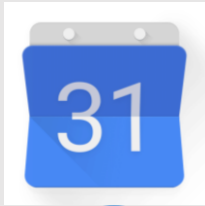




NC811 Data

Locate requests,
transmissions, county
ticket volume and
distribution

LOCATE REQUESTS & TRANSMISSIONS FOR NORTH CAROLINA



AUG. 2020 VS 2021

TICKETS

2021: 210,191

2020: 189,362

Difference: 11%

TRANSMISSIONS

2021: 1,162,437

2020: 1,069,125

Difference: 8.7%



Finally getting to that landscaping project you've been planning?

Always contact 811 before putting a shovel in the ground, or you could disrupt power or internet. Call 811 or go to your state 811 center's website before digging.



YEAR-TO-DATE

TICKETS

2021: 1,578,538

2020: 1,446,029

Difference: 9.2%

TRANSMISSIONS

2021: 8,821,059

2020: 8,263,063

Difference: 6.8%

COUNTY TICKET VOLUME

2021 stats compared with 2020

New Hanover	3 HR	CNCL	NEW	RXMT	UPDT	Total Tickets
2020	151	34	2778	126	1092	4181
2021	148	22	2444	114	1097	3825
+/- Var	-2.0%	-35.3%	-12.0%	-9.5%	0.5%	-8.5%
			Avg Locates per Day			182

COUNTY TICKET VOLUME

2021 stats compared with 2020

Brunswick	3 HR	CNCL	NEW	RXMT	UPDT	Total Tickets
2020	92	33	2857	72	461	3515
2021	83	30	3021	38	811	3983
+/- Var	-9.8%	-9.1%	5.7%	-47.2%	75.9%	13.3%
			Avg Locates per Day			190

COUNTY TICKET VOLUME

2021 stats compared with 2020

Pender	3 HR	CNCL	NEW	RXMT	UPDT	Total Tickets
2020	25	11	815	44	192	1087
2021	9	7	821	23	325	1185
+/- Var	-64.0%	-36.4%	0.7%	-47.7%	69.3%	9.0%
			Avg Locates per Day			56

COUNTY TICKET VOLUME

YTD stats compared with previous year

New Hanover	3 HR	CNCL	NEW	RXMT	UPDT	Total Tickets
2020	953	280	22154	777	8704	32868
2021	1057	261	21601	747	8264	31930
+/- Var	10.9%	-6.8%	-2.5%	-3.9%	-5.1%	-2.9%
			Avg Locates per Day			189

COUNTY TICKET VOLUME

YTD stats compared with previous year

Brunswick	3 HR	CNCL	NEW	RXMT	UPDT	Total Tickets
2020	498	238	22716	502	3524	27478
2021	582	225	24985	485	4788	31065
+/- Var	16.9%	-5.5%	10.0%	-3.4%	35.9%	13.1%
			Avg Locates per Day			184

COUNTY TICKET VOLUME

YTD stats compared with previous year

Pender	3 HR	CNCL	NEW	RXMT	UPDT	Total Tickets
2020	215	111	7324	328	1335	9313
2021	164	98	7283	259	2564	10368
+/- Var	-23.7%	-11.7%	-0.6%	-21.0%	92.1%	11.3%
			Avg Locates per Day			61

COUNTY TICKET DISTRIBUTION

County/Place	08 Aug
NEW HANOVER	3825
AIRLIE	2
BAYSHORE	16
CAROLINA BEACH	178
CASTLE HAYNE	130
FORT FISHER	4
HANBY BEACH	
HIGHTSVILLE	1
KINGS GRANT	148
KIRKLAND	20
KURE BEACH	70
MASONBORO	12
MURRAYSVILLE	33
MYRTLE GROVE	44

MYRTLE GROVE JUNCTIO	4
MYRTLE SOUND	1
OGDEN	29
SEA BREEZE	14
SEAGATE	13
SILVER LAKE	39
SKIPPERS CORNER	2
WILMINGTON	2935
WILMINGTON BEACH	3
WINDEMERE	1
WINTER PARK	2
WRIGHTSBORO	75
WRIGHTSVILLE BEACH	49

COUNTY TICKET DISTRIBUTION

County/Place	08 Aug
BRUNSWICK	3983
ASH	25
BALD HEAD ISLAND	67
BELVILLE	35
BOILING SPRING LAKES	173
BOLIVIA	221
CALABASH	213
CAROLINA SHORES	56
CASWELL BEACH	10
COOLVALE	1
GRISSETTOWN	1
HOLDEN BEACH	30
LELAND	1114
MILL CREEK	1
NAVASSA	35
NORTHWEST	74

OAK GROVE	3
OAK ISLAND	453
OCEAN ISLE BEACH	254
SAINT JAMES	139
SANDY CREEK	2
SEA TRAIL PLANTATION	1
SEASIDE	2
SHADY FOREST	2
SHALLOTTE	216
SOUTHPORT	345
SUNSET BEACH	114
SUNSET HARBOR	1
SUPPLY	285
TOWN CREEK	46
VARNAMTOWN	7
WINNABOW	57

COUNTY TICKET DISTRIBUTION

County/Place	08 Aug
PENDER	1185
ATKINSON	2
BURGAW	101
CURRIE	7
HAMPSTEAD	652
LONG CREEK	16
MAPLE HILL	11
MONTAGUE	1
PENDERLEA	4
ROCKY POINT	118
SAINT HELENA	2
SCOTTS HILL	10

SURF CITY	85
TOPSAIL	84
TOPSAIL BEACH	15
WALLACE	9
WATHA	8
WATTS LANDING	1
WILLARD	59

2021 CALENDAR OF EVENTS



MEETINGS



BOARD MEETING

3Q21

Friday, Oct. 22

Wilmington, NC

8:30 to 10:30

Contact Tonya for more
details. tonya@nc811.org

NC Underground Damage Prevention Review Board

Tuesday, Oct. 19

Hybrid Meeting

Starts at 10

State UCC Meeting

Tuesday, Sept. 14

Teams Meeting

Starts at 10



NC Locate Resolution
Partnership Committee

October 20, 2021

Teams Meeting

11:00 – 1:00

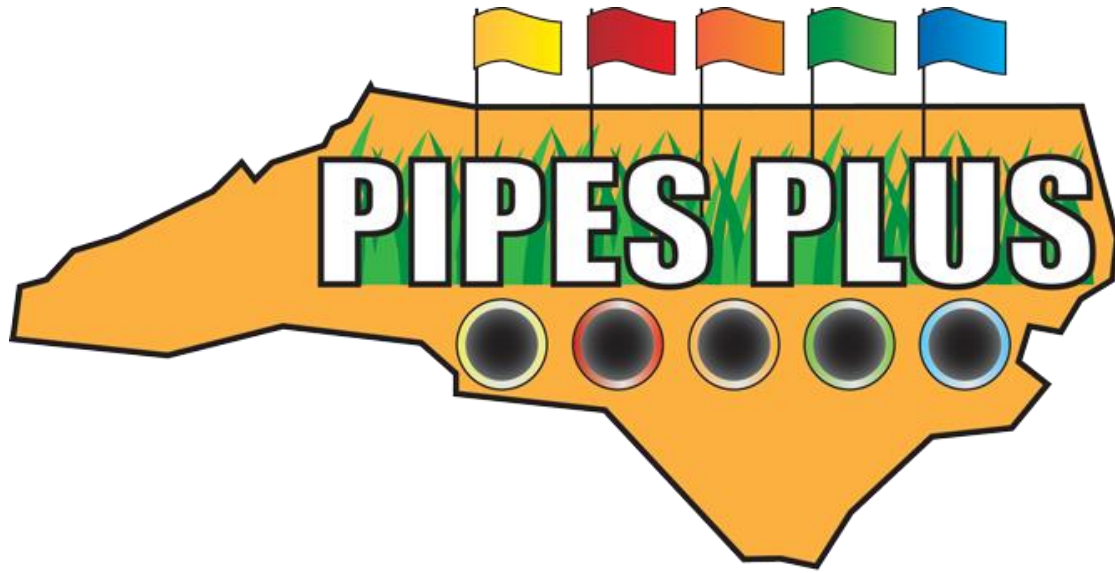
*Go to the UCC events calendar
for a link to join.
ncucc.org*



Safety Sam

For information on NC811 & NCUCC events, visit the calendar section of nc811.org or the nc811 app.

Tuesday	Wednesday	Thursday	Friday
29 Carolina	30 12:30 PM NCRWA Train	Jul 1	2
	7	8	9
	14	15 6 PM City of Oxford Bike I	16 8:30 AM NC811 2Q
	21 A-Annual Conf Underground I PM Cape Fear CC - Elect	22 1 PM Fayetteville Tech	23
27 9 AM Ag Safety Day - Roc	28	29 10 AM Lowe's Tool Rer 12 PM NUCA Open	30



ncpipesplus.org

- Free Damage Prevention Training

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Thank you for your time and attention.
You can get a PDF copy of this presentation
on

www.ncucc.org



Use the UCC Issues form to voice your concerns to both local and state level UCC meetings in North Carolina. Available on both the NCUCC website and the NC811 app.

If you would like to watch this TEAM meeting at a later date or share it with others, please visit ncucc.org. Go to County UCC's. The video will be listed under the month and year the meeting took place.