

Minutes –Burke / Caldwell Counties - NC 811 Meeting

October 12, 2021

Members Present:

Brian Morehouse – NC811

Ralph Johnson – Brentwood Water

Robert Turner – Brentwood Water

David Perkins – Brentwood Water

Roger Lowery – Brentwood Water

Bruce Byrd – Brentwood Water

Jim Buckner – REMC

Richard Lawrence PNG

The October 2021 Meeting was held on Tuesday, October 12, 2021, at 12:00 noon at the Timberwood Restaurant in Morganton, NC. The meeting was called to order by Ralph Johnson, Chairperson. Robert Turner offered a prayer of blessings on the meeting and meal.

A total of 8 members attending today's meeting.

Below are highlights of the NC 811 Presentation for October 2021:

1. A complete listing of all stats for the previous month of September 2021 are included in the PDF presentation file attached to the email used to send these minutes out. Listed below is a highlight of tickets / transmissions:

September 2020 vs 2021

TICKETS 2021:

2021: 203,579

2020: 193,200

Difference: 5.4%

TICKETS 2021 YTD

2021: 1,782,117

2020: 1,639,229

Difference: 8.7%

TRANSMISSIONS -September

2021: 1,131,192

2020: 1,084,790

Difference: 4.3%

2021: 9,952,251

2020: 9,347,853

Difference: 6.5%

2. The Underground Review Board website is available at www.udprb.nc.gov Go to this website to get further information.

3. Upcoming Meeting Dates (Refer to the attached presentation for further details):

- Third Quarter Board Meeting will be held on Friday October 22 Virtual
- The NC Underground Damage Prevention Review Board: Will meet on Tuesday, October 19th at 10:00 AM. This is a Hybrid meeting.

4. When calling in for a locate to be done make sure that you include the following information:

- Correct Address of locate request.
- Correct Contact Telephone Number
- Contact person's Name.

- Area to be located

5. NC 811 will continue to have Virtual UCC Meetings:

Below are the instructions to attend the virtual meetings:

- Follow these video instructions to find your virtual meeting link and how to make the join the meeting in the new MICROSOFT TEAMS platform.

<https://www.youtube.com/watch?v=GC5zGkdxqb0>.

- In the chat section please type your name, company name & email.
- Participant feature – raise hand. The meeting facilitator will acknowledge you.
- Enter the meeting with your microphone on mute and unmute your mic when you need to speak.
- Every meeting will be recorded, and the video will be posted on the ncucc.org website. You can watch the meeting by using the video link provided on ncucc.org.

6. SPECIAL REMINDERS:

- Damage Reporting: Remember that if you damage an underground utility, it is your responsibility to report this damage to NC 811 UCC. Offices in Greensboro.

- Below is the website where you can go to communicate “Damage Violations”.

<https://www.nc811.org/report-a-violation.html>

- Remember! If you hit an underground objective, and you think it is a Gas Line, do the following in this order:

- o Call 911 to report the accident!

- o Call the Gas Company and let them know the specifics concerning the damage!

- o Call 811 to report the accident to our office!

- Damage Reporting: It is YOUR responsibility to report ALL damages to underground utilities. The reports must be reported to the NC 811UCC offices in Greensboro.

- Shown below is the website where you can go to communicate Damage Violations:

<https://www.nc811.org/report-a-violation.html>.

Round-table Discussions:

David Perkins – Brentwood Water: Business as usual. We have been able to catch up on all leaks and currently up to date on tap installations.

In the process of tying in thirty service lines to the newly completed Denton Chapel Road upgrade project. This newly installed line is one mile long.

We are getting ready to start another project of replacement water line upgrade on the David Bryant Road. This is 1,000 feet in length; serving around fifteen customers.

Jim Buckner & Rodney Roland – REMC: Transmission line upgrade has been completed. Currently involved in a massive “Pole” change out project. We will be removing and installing approximately 300 poles. This is Burke and McDowell County wide project.

Richard Lawrence - PNG: Currently installing a “New regulation Station” across the street from the NC School for the Deaf on Burkemont Avenue. This station has four different pressures. The inlet pressure is 600-pound and is zoned off to 60-pound zone; 100-pound zone; and 150-pound zone. These different pressures are sent out to various parts of the City of Morganton.

Just completed a 17-mile line replacement project from Lenoir down US Hwy 321 towards Hickory. A 250-pound 4-inch metal line was replaced with a 60-pound 8-inch plastic line.

The next meeting of Burke / Caldwell Counties NC811UCC meeting will be held on Tuesday, November 9, 2021, at 12:00 Noon at the Timberwood Restaurant in Morganton, NC. Hope to see you then!

Minutes submitted by: Robert Turner – Secretary, Brentwood Water Cor

Virtual UCC Meetings

- Follow these video instructions to find your virtual meeting link and how to make the most of the meeting in the new MICROSOFT TEAMS platform. <https://www.youtube.com/watch?v=GC5zGkdxqb0>
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Call 811 before you dig up any bodies
this **HALLOWEEN**



Burke-Caldwell UCC





HALLOWEEN SAFETY

Everyone loves a good scare on Halloween, but not when it comes to the safety of those little trick-or-treaters. Fortunately, there are lots of easy things parents and kids can do to stay safe on the spookiest of holidays.

Top Tips for Halloween Safety

- Carry glow sticks or flashlights, use reflective tape or stickers on costumes and bags, and wear light colors to help kids see and be seen by drivers.
- Join kids under age 12 for trick-or-treating.
- Slow down and be alert! Kids are excited on Halloween and may dart into the street. Turn on headlights early in the day to spot kids from further away.
- Remind kids to cross the street at corners or crosswalks.
- When selecting a costume, make sure it is the right size to prevent trips and falls. Choose face paint over masks when possible. Masks can limit children's vision.

A message from the NC811 Executive Director



Louis Panzer

- 3-hour notice on revise within the app being updated to allow selection of individual members.
- Success stories in the field going to be recognized through new program under development.
- CGA conference in Orlando this month.
- Virtual NC811 Board meeting October 22.
- Enjoy the cooler temps! Stay safe





NC811 Data

Locate requests,
transmissions, county
ticket volume and
distribution

Locate requests & Transmissions for North Carolina



SEPT. 2020 vs 2021

TICKETS

2021: 203,579

2020: 193,200

Difference: 5.4%

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Year-to-date

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COUNTY TICKET VOLUME

2021 stats compared with 2020

Burke	3 HR	CNCL	NEW	RXMT	UPDT	Total Tickets
2020	26	5	678	48	222	979
2021	10	5	666	23	211	915
+/- Var	-61.5%	0.0%	-1.8%	-52.1%	-5.0%	-6.5%
<p>Work Days 22</p>			<p>Average Locates per day</p> <p>42</p>			

COUNTY TICKET VOLUME

YTD stats compared with previous year

Burke	3 HR	CNCL	NEW	RXMT	UPDT	Total Tickets
2020	222	91	6274	208	2210	9005
2021	192	79	6316	207	1721	8515
+/- Var	-13.5%	-13.2%	0.7%	-0.5%	-22.1%	-5.4%
Work Days 191	Average Locates per day					45

COUNTY TICKET VOLUME

2021 stats compared with 2020

Caldwell	3 HR	CNCL	NEW	RXMT	UPDT	Total Tickets
2020	21	10	586	10	60	687
2021	36	7	475	17	167	702
+/- Var	71.4%	-30.0%	-18.9%	70.0%	178.3%	2.2%
Work Days 22		Average Locates Per Day 32				

COUNTY TICKET VOLUME

YTD stats compared with previous year

Caldwell	3 HR	CNCL	NEW	RXMT	UPDT	Total Tickets
2020	360	76	5265	206	1726	7633
2021	199	57	5114	174	988	6532
+/- Var	-44.7%	-25.0%	-2.9%	-15.5%	-42.8%	-14.4%
Work Days 191		Average Locates Per Day 34				

COUNTY TICKET DISTRIBUTION

BURKE	915	JONAS RIDGE	1
CHESTERFIELD	5	LINVILLE	18
CONNELLY SPRINGS	113	LONG VIEW	8
DREXEL	9	LONGTOWN	2
ENOLA	6	MORGANTON	490
GLEN ALPINE	19	RHODHISS	4
HENRY RIVER	1	RUTHERFORD COLLEGE	5
HICKORY	30	SALEM	2
HILDEBRAN	18	VALDESE	112
ICARD	63		

COUNTY TICKET DISTRIBUTION

CALDWELL	702
BATON	7
BLOWING ROCK	3
CAJAHS MOUNTAIN	7
COLLETTSVILLE	6
FAIRWAY ACRES	1
FINLEY	1
GAMEWELL	2
GRANITE FALLS	186
HAPPY VALLEY	
HICKORY	23
HUDSON	73
LENOIR	377
SAW MILLS	13

2021 CALENDAR OF EVENTS



MEETINGS



3Q21

Friday, Oct. 22

Teams Meeting

8:30 to 10:30

Contact Tonya for more details. tonya@nc811.org

NC Underground Damage Prevention Review Board

Tuesday, Oct. 19

Teams Meeting

Starts at 10

State UCC Meeting

Tuesday, Nov. 9

Teams Meeting

Starts at 10



NC Locate Resolution
Partnership Committee

October 20, 2021

Teams Meeting

11:00 – 1:00

Go to the UCC events calendar for a link to join.
ncucc.org

ELECTION DAY IS COMING

Tuesday, November 2, 2021

The voter registration deadline in North Carolina is 25 days before an election.



NORTH CAROLINA
STATE BOARD OF ELECTIONS

www.ncsbe.gov

Upcoming Holiday Information

- ***Veterans Day: Thursday, November 11th**
- **Thanksgiving: Thursday, November 25th**
- **Day after Thanksgiving: Friday, November 26th**

All above holidays are excluded from the three working day notice.

** Denotes Observed Holidays. NC811 will be open to accept all locate requests on observed holidays. The observed holiday is excluded from the three working day notice as well.*



Safety Sam



For information on NC811 & NCUCC events, visit the calendar section of nc811.org or the nc811 app.

Tuesday	Wednesday	Thursday	Friday
29 Sun Carolina	30 12:30 PM NCRWA Train	Jul 1	2
6 Holidays	7	8	9
13	14	15 6 PM City of Oxford Bike I	16 8:30 AM NC811 2Q
20 Annual Conf 8 AM NCBIA-Annual Conf 10 AM Underground I 1 PM Cape Fear CC - Elect	21 8 AM NCBIA-Annual Conf	22 1 PM Fayetteville Tech	23

NC811 EDUCATION TEAM



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Thank you for your time and attention.
You can get a PDF copy of this presentation
on

www.ncucc.org



Use the UCC Issues form to voice your concerns to both local and state level UCC meetings in North Carolina. Available on both the NCUCC website and the NC811 app.

If you would like to watch this TEAM meeting at a later date or share it with others, please visit ncucc.org. Go to County UCC's. The video will be listed under the month and year the meeting took place.