



# Virtual UCC Meetings

1. Follow these video instructions to find your virtual meeting link and how to make the most of the meeting in the new MICROSOFT TEAMS platform.  
<https://www.youtube.com/watch?v=GC5zGkdxqb0>
2. In the chat section please type your name, company name & email.
3. Participant feature - raise hand. The meeting facilitator will acknowledge you.
4. Enter the meeting with your microphone on mute and unmute your mic when you need to speak.
5. Every meeting will be recorded, and the video will be posted on the ncucc.org website. You can watch the meeting by using the video link provided on ncucc.org. Visit your county UCC page for a listing of past meeting videos.







Craven/Pamlico UCC



- New revise update allows for 3-hour tickets to be only sent to specific members who fail to respond.
- PHMSA grant received for Spanish billboards and research.
- New report will be issued based on survey and data by end of the year.
- Enforcement Board reviewing process for penalty assignment.
- LRPC will continue to review trends that are disruptive to the 811 process.
- Happy Thanksgiving to everyone!

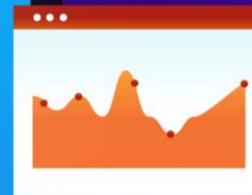
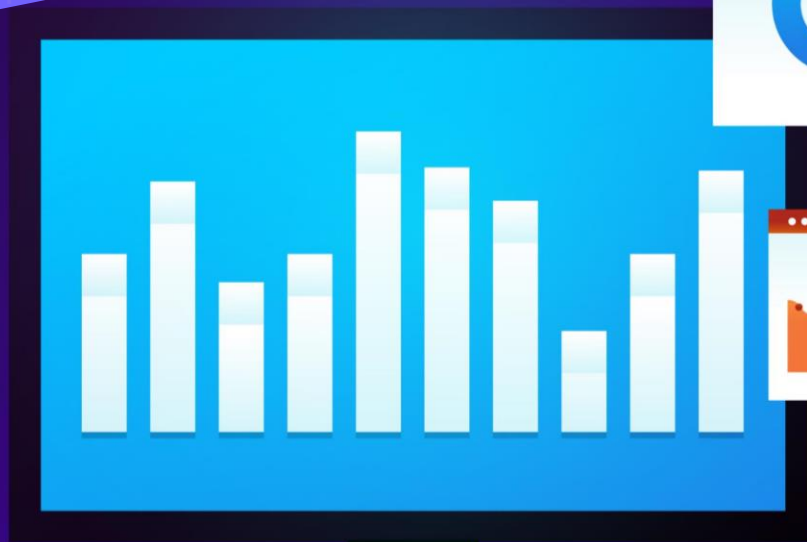
A person wearing a blue suit jacket and a light blue shirt is holding a white sign. The sign contains text in dark blue font. The background is a light gray grid pattern.

**A message from  
the NC811  
Executive Director**

**Louis Panzer**

# NC811 Data Insights

Locate requests, transmissions, county ticket volume and distribution



# Locate Requests & Transmissions for NC

Oct. 2020 vs 2021

## **TICKETS**

2021: 204,935

2020: 194,367

Difference: 5.44%

## **TRANSMISSIONS**

2021: 1,134,620

2020: 1,098,475

Difference: 3.3%

Year-to-Date

## **TICKETS**

2021: 1,987,052

2020: 1,833,596

Difference: 8.4%

## **TRANSMISSIONS**

2021: 11,086,871

2020: 10,446,328

Difference: 6.1%



# County ticket volume

2021 stats compared with 2020

<b>Craven</b>	<b>3 HR</b>	<b>CNCL</b>	<b>NEW</b>	<b>RXMT</b>	<b>UPDT</b>	<b>Total Tickets</b>
2020	31	12	1077	16	408	1544
2021	22	11	890	36	400	1359
+/- Var	-29.0%	-8.3%	-17.4%	125.0%	-2.0%	-12.0%
				Locates per day		62

# County ticket volume

2021 stats compared with 2020

<b>Pamlico</b>	<b>3 HR</b>	<b>CNCL</b>	<b>NEW</b>	<b>RXMT</b>	<b>UPDT</b>	<b>Total Tickets</b>
2020	10	1	106	5	12	134
2021	3	5	153	3	21	185
+/- Var	-70.0%	400.0%	44.3%	-40.0%	75.0%	38.1%
				Locates per day		8

# County ticket volume

YTD stats compared with previous year

<b>Craven</b>	<b>3 HR</b>	<b>CNCL</b>	<b>NEW</b>	<b>RXMT</b>	<b>UPDT</b>	<b>Total Tickets</b>
2020	218	118	10770	299	3853	15258
2021	616	178	11980	596	5934	19304
+/- Var	182.6%	50.8%	11.2%	99.3%	54.0%	26.5%
				Locates per day		91



# County ticket volume

YTD stats compared with previous year

<b>Pamlico</b>	<b>3 HR</b>	<b>CNCL</b>	<b>NEW</b>	<b>RXMT</b>	<b>UPDT</b>	<b>Total Tickets</b>
2020	97	16	1294	48	196	1651
2021	100	22	1670	71	432	2295
+/- Var	3.1%	37.5%	29.1%	47.9%	120.4%	39.0%
				Locates per day		11

# County ticket distribution

<b>County/Place</b>	<b>10 Oct</b>
<b>CRAVEN</b>	<b>1359</b>
BRICES CREEK	8
BRIDGETON	13
CAROLINA PINES	3
CHERRY POINT LANDING	22
COVE CITY	29
CROATAN	1
DOVER	13
ERNUL	10
FAIRFIELD HARBOUR	3
FORT BARNWELL	1
GRANTHAMS	2
<b>HAVELOCK</b>	<b>218</b>
JAMES CITY	58

MAPLECYPRESS	4
NEUSE FOREST	6
<b>NEW BERN</b>	<b>813</b>
RHEMS	2
RIVER BEND	14
TEMPLE	1
THURMAN	1
TRENT WOODS	56
VANCEBORO	81

# County ticket distribution

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County/Place	10 Oct
<b>PAMLICO</b>	<b>185</b>
ALLIANCE	16
ARAPAHOE	9
BAYBORO	18
<b>GRANTSBORO</b>	<b>42</b>
LOWLAND	3
MERRITT	18
MESIC	4
MINNESOTT BEACH	10
OLYMPIA	2
<b>ORIENTAL</b>	<b>52</b>
REELSBORO	5
STONEWALL	3
VANDEMERE	3





# Calendar of Events







# Board Meeting

**4Q21**

**Friday, January 21<sup>st</sup>, 2022**

**Hybrid Meeting**

**8:30 am to 10:30 am**

*Contact Tonya for details.*

*tonya@nc811.org*





# NC Underground Damage Prevention Review Board

Tuesday, January 18<sup>th</sup>, 2022

Location TBD

Starts at 10 am

Visit: <https://udprb.nc.gov/>





# State UCC Meeting



Tuesday, November 9<sup>th</sup>, 2021  
Teams Meeting  
Starts at 10 am

Visit the  
<https://ncucc.org/>  
calendar page for a link





## NC Locate Resolution Partnership Committee

December 15<sup>th</sup>, 2021  
Teams Meeting  
11:00 am – 1:00 pm

Visit the

<https://ncucc.org/>  
calendar page for a link





# Upcoming Holidays



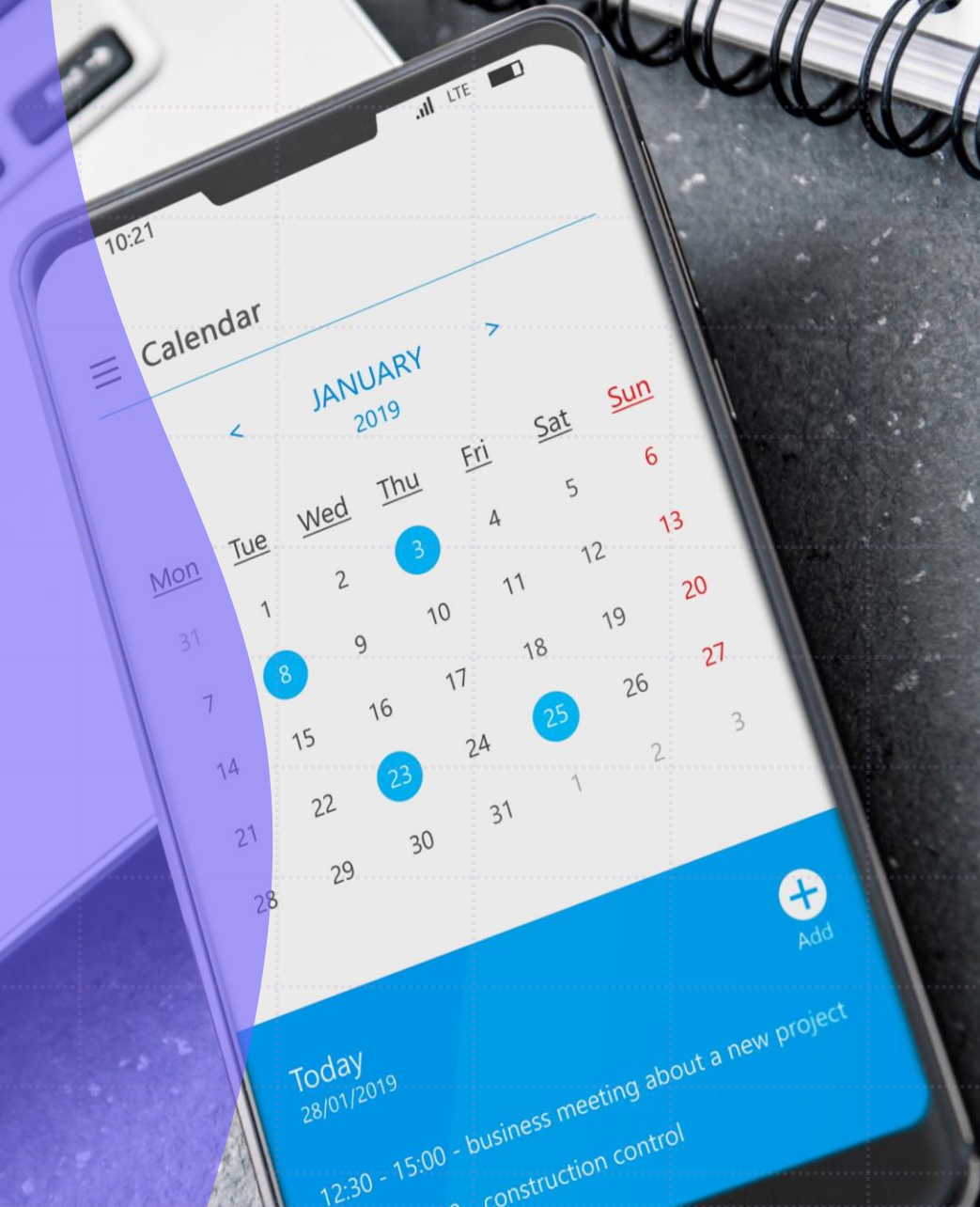
- **\* Veterans Day:**  
Thursday, November 11<sup>th</sup>
- **Thanksgiving:**  
Thursday, November 25<sup>th</sup>
- **\* Day after Thanksgiving:**  
Friday, November 26<sup>th</sup>

*All above holidays are excluded from the three working day notice.*

*\* Denotes Observed Holidays. NC811 will be open to accept all locate requests on observed holidays. The observed holiday is excluded from the three working day notice as well.*



For information on NC811 & NCUCC events, visit the calendar section of [nc811.org](http://nc811.org) or the nc811 app.



# NC811 Education Team



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Thank you for your time and attention.  
You can get a PDF copy of this presentation  
at

[www.ncucc.org](http://www.ncucc.org)

If this meeting was virtual, a video of the meeting is available at [ncucc.org](http://ncucc.org). Go to County UCC's. The video will be listed under the month and year the meeting took place.