

Cumberland County UCC Meeting

November 4, 2021

Attendance

Howard Corey - NC811, [howard@nc811.org](mailto:howard@nc811.org), 336-317-5999

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Parrish Reddick - NC811, 336-707-4528, [parrish@nc811.org](mailto:parrish@nc811.org)

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Marcia Tillman, Piedmont Natural Gas, 910-321-2795, [marcia.tillman@duke-energy.com](mailto:marcia.tillman@duke-energy.com)

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Tim Brown MetroNet Fayetteville, NC



# Virtual UCC Meetings

1. Follow these video instructions to find your virtual meeting link and how to make the most of the meeting in the new MICROSOFT TEAMS platform.  
<https://www.youtube.com/watch?v=GC5zGkdxqb0>
2. In the chat section please type your name, company name & email.
3. Participant feature - raise hand. The meeting facilitator will acknowledge you.
4. Enter the meeting with your microphone on mute and unmute your mic when you need to speak.
5. Every meeting will be recorded, and the video will be posted on the [ncucc.org](http://ncucc.org) website. You can watch the meeting by using the video link provided on [ncucc.org](http://ncucc.org). Visit your county UCC page for a listing of past meeting videos.





Cumberland County UCC

- New revise update allows for 3-hour tickets to be only sent to specific members who fail to respond.
- PHMSA grant received for Spanish billboards and research.
- New report will be issued based on survey and data by end of the year.
- Enforcement Board reviewing process for penalty assignment.
- LRPC will continue to review trends that are disruptive to the 811 process.
- Happy Thanksgiving to everyone!

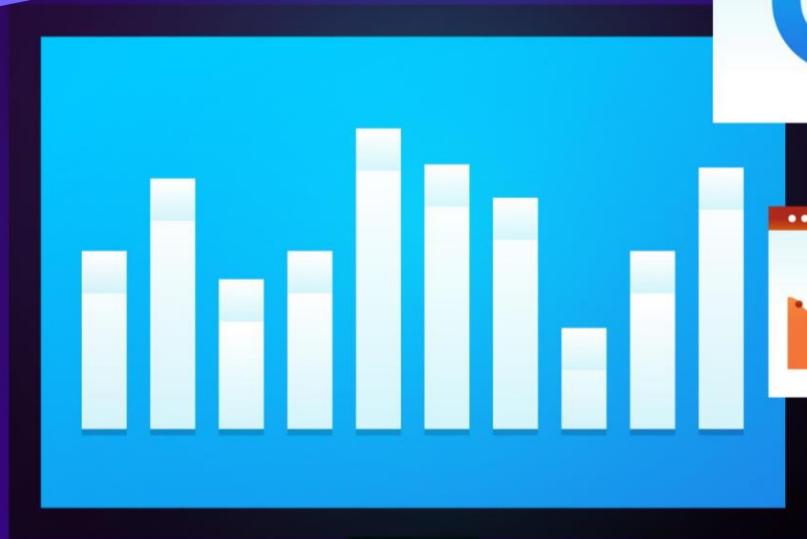
A person wearing a blue suit jacket and a light blue shirt is holding a white sign. The sign contains text in dark blue font. The background is a light gray grid pattern.

**A message from  
the NC811  
Executive Director**

**Louis Panzer**

# NC811 Data Insights

Locate requests, transmissions, county ticket volume and distribution



# Locate Requests & Transmissions for NC

Oct. 2020 vs 2021

## **TICKETS**

2021: 204,935

2020: 194,367

Difference: 5.44%

## **TRANSMISSIONS**

2021: 1,134,620

2020: 1,098,475

Difference: 3.3%

Year-to-Date

## **TICKETS**

2021: 1,987,052

2020: 1,833,596

Difference: 8.4%

## **TRANSMISSIONS**

2021: 11,086,871

2020: 10,446,328

Difference: 6.1%



# County ticket volume

2021 stats compared with 2020

	<b>3 HR</b>	<b>CNCL</b>	<b>NEW</b>	<b>RXMT</b>	<b>UPDT</b>	<b>TOTAL</b>
2020	106	30	2120	39	1082	3377
2021	242	41	5044	57	1452	6836
+/- Var	128.3%	36.7%	137.9%	46.2%	34.2%	102.4%
				Locates per day		311

# County ticket volume

YTD stats compared with previous year

	<b>3 HR</b>	<b>CNCL</b>	<b>NEW</b>	<b>RXMT</b>	<b>UPDT</b>	<b>TOTAL</b>
2020	622	314	22956	526	10351	34769
2021	1171	418	36387	702	12811	51489
+/- Var	88.3%	33.1%	58.5%	33.5%	23.8%	48.1%
				Locates per day		242



# County ticket distribution

County/Place	10 Oct
<b>CUMBERLAND</b>	<b>6836</b>
BEARD	1
BETHANY CROSSROADS	15
CEDAR CREEK	10
CUMBERLAND	3
EAST FAYETTEVILLE	1
<b>EASTOVER</b>	<b>166</b>
<b>FALCON</b>	<b>101</b>
<b>FAYETTEVILLE</b>	<b>5434</b>
<b>FORT BRAGG</b>	<b>175</b>
GODWIN	75
GRAYS CREEK	34
HAYMOUNT	2

<b>HOPE MILLS</b>	<b>468</b>
LINDEN	68
POPE AIR FORCE BASE	27
SPRING LAKE	44
STEDMAN	58
VANDER	20
<b>WADE</b>	<b>134</b>



# Calendar of Events





# Board Meeting

**4Q21**

**Friday, January 21<sup>st</sup>, 2022**

**Hybrid Meeting**

**8:30 am to 10:30 am**

*Contact Tonya for details.*

*tonya@nc811.org*





# NC Underground Damage Prevention Review Board

Tuesday, January 18<sup>th</sup>, 2022

Location TBD

Starts at 10 am

Visit: <https://udprb.nc.gov/>



# State UCC Meeting



Tuesday, November 9<sup>th</sup>, 2021  
Teams Meeting  
Starts at 10 am

Visit the  
<https://ncucc.org/>  
calendar page for a link





## NC Locate Resolution Partnership Committee

December 15<sup>th</sup>, 2021  
Teams Meeting  
11:00 am – 1:00 pm

Visit the

<https://ncucc.org/>  
calendar page for a link



# Upcoming Holidays

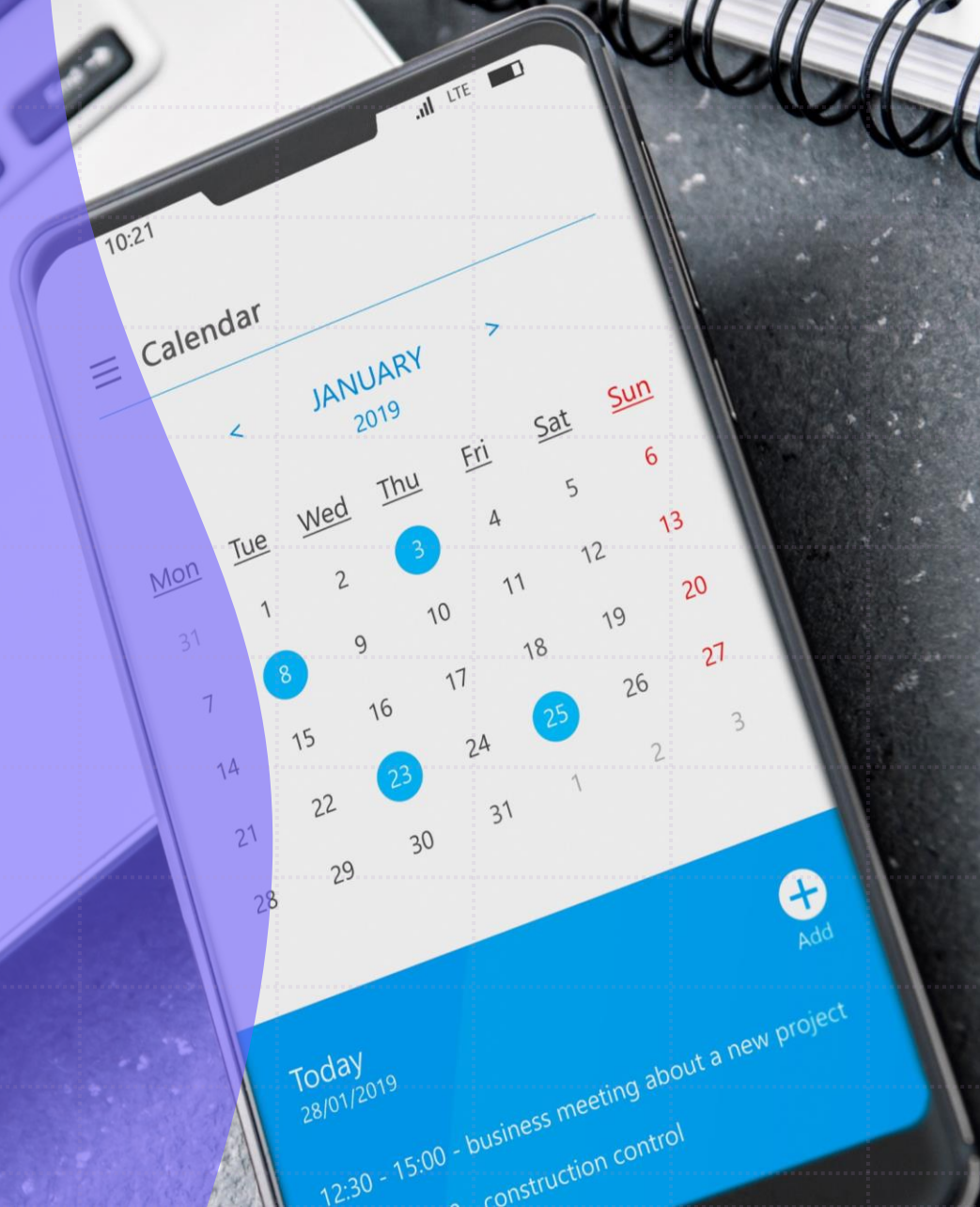


- **\* Veterans Day:**  
Thursday, November 11<sup>th</sup>
- **Thanksgiving:**  
Thursday, November 25<sup>th</sup>
- **\* Day after Thanksgiving:**  
Friday, November 26<sup>th</sup>

*All above holidays are excluded from the three working day notice.*

*\* Denotes Observed Holidays. NC811 will be open to accept all locate requests on observed holidays. The observed holiday is excluded from the three working day notice as well.*

For information on NC811 & NCUCC events, visit the calendar section of [nc811.org](http://nc811.org) or the nc811 app.





# NC811 Education Team



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Thank you for your time and attention.  
You can get a PDF copy of this presentation  
at

[www.ncucc.org](http://www.ncucc.org)

If this meeting was virtual, a video of the meeting is available at [ncucc.org](http://ncucc.org). Go to County UCC's. The video will be listed under the month and year the meeting took place.