

# Kerr Lake UCC

11/2/2021

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# Virtual UCC Meetings

1. In the chat section please type your name, company name & email.
2. Participant feature - raise hand. The meeting facilitator will acknowledge you.
3. Enter the meeting with your microphone on mute and unmute your mic when you need to speak.
4. Every meeting will be recorded, and the video will be posted on the [ncucc.org](https://ncucc.org) website. You can watch the meeting by using the video link provided on [ncucc.org](https://ncucc.org). Visit your county UCC page for a listing of past meeting videos.





A large yellow excavator is shown in a forest with vibrant autumn foliage. The excavator's arm and bucket are raised, and it is positioned on a pile of earth. The background is filled with trees with orange and yellow leaves under a clear blue sky.

Kerr Lake UCC



- New revise update allows for 3-hour tickets to be only sent to specific members who fail to respond.
- PHMSA grant received for Spanish billboards and research.
- New report will be issued based on survey and data by end of the year.
- Enforcement Board reviewing process for penalty assignment.
- LRPC will continue to review trends that are disruptive to the 811 process.
- Happy Thanksgiving to everyone!

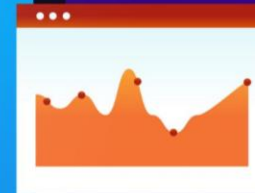
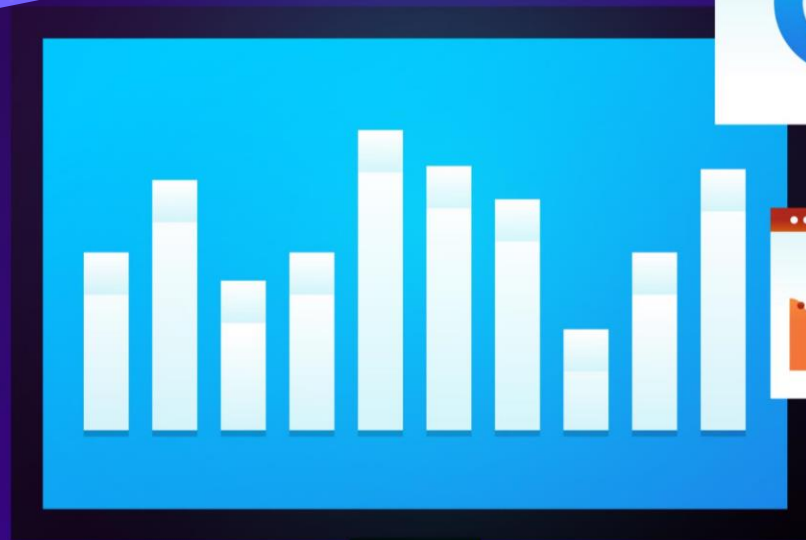
A person wearing a blue suit jacket and a light blue shirt is holding a white rectangular sign. The sign contains text in dark blue font. The background of the slide is a light gray grid pattern.

**A message from  
the NC811  
Executive Director**

**Louis Panzer**

# NC811 Data Insights

Locate requests, transmissions, county ticket volume and distribution



# Locate Requests & Transmissions for NC

Oct. 2020 vs 2021

## **TICKETS**

2021: 204,935

2020: 194,367

Difference: 5.4%

## **TRANSMISSIONS**

2021: 1,147,636

2020: 1,098,475

Difference: 4.5%

Year-to-Date

## **TICKETS**

2021: 1,987,052

2020: 1,833,596

Difference: 8.4%

## **TRANSMISSIONS**

2021: 11,088,380

2020: 10,446,328

Difference: 6.1%



# County ticket volume

2021 stats compared with 2020

<b>Vance</b>	<b>3 HR</b>	<b>CNCL</b>	<b>NEW</b>	<b>RXMT</b>	<b>UPDT</b>	<b>TOTAL Tickets</b>
<b>2020</b>	<b>11</b>	5	<b>406</b>	14	<b>81</b>	<b>517</b>
<b>2021</b>	<b>4</b>	5	<b>334</b>	12	<b>10</b>	<b>365</b>
<b>+/- Var</b>	<b>-63.6%</b>	0.0%	<b>-17.7%</b>	-14.3%	<b>-87.7%</b>	<b>-29.4%</b>
			<b>Avg Locates per Day</b>			<b>17</b>

# County ticket volume

2021 stats compared with 2020

<b>Warren</b>	<b>3 HR</b>	<b>CNCL</b>	<b>NEW</b>	<b>RXMT</b>	<b>UPDT</b>	<b>TOTAL Tickets</b>
<b>2020</b>	<b>6</b>	1	<b>181</b>	5	<b>33</b>	<b>226</b>
<b>2021</b>	<b>5</b>	2	<b>251</b>	2	<b>59</b>	<b>319</b>
<b>+/- Var</b>	<b>-16.7%</b>	100.0%	<b>38.7%</b>	-60.0%	<b>78.8%</b>	<b>41.2%</b>
			<b>Avg Locates per Day</b>			<b>15</b>



# County ticket volume

2021 stats compared with 2020

<b>Franklin</b>	<b>3 HR</b>	<b>CNCL</b>	<b>NEW</b>	<b>RXMT</b>	<b>UPDT</b>	<b>TOTAL Tickets</b>
<b>2020</b>	<b>8</b>	4	<b>927</b>	11	<b>349</b>	<b>1299</b>
<b>2021</b>	<b>34</b>	15	<b>1394</b>	15	<b>660</b>	<b>2118</b>
<b>+/- Var</b>	<b>325.0%</b>	275.0%	<b>50.4%</b>	36.4%	<b>89.1%</b>	<b>63.0%</b>
			<b>Avg Locates per Day</b>			<b>96</b>

# County ticket volume

2021 stats compared with 2020

<b>Granville</b>	<b>3 HR</b>	<b>CNCL</b>	<b>NEW</b>	<b>RXMT</b>	<b>UPDT</b>	<b>TOTAL Tickets</b>
<b>2020</b>	<b>14</b>	7	<b>586</b>	17	<b>139</b>	<b>763</b>
<b>2021</b>	<b>7</b>	4	<b>431</b>	7	<b>92</b>	<b>541</b>
<b>+/- Var</b>	<b>-50.0%</b>	-42.9%	<b>-26.5%</b>	-58.8%	<b>-33.8%</b>	<b>-29.1%</b>
			<b>Avg Locates per Day</b>			<b>25</b>

# County ticket volume

YTD stats compared with previous year

<b>Vance</b>	<b>3 HR</b>	<b>CNCL</b>	<b>NEW</b>	<b>RXMT</b>	<b>UPDT</b>	<b>TOTAL Tickets</b>
<b>2020</b>	<b>140</b>	44	<b>3522</b>	106	<b>547</b>	<b>4359</b>
<b>2021</b>	<b>84</b>	33	<b>3651</b>	94	<b>199</b>	<b>4061</b>
<b>+/- Var</b>	<b>40.0%</b>	-25.0%	<b>3.7%</b>	-11.3%	<b>63.6%</b>	<b>-6.8%</b>
			<b>Avg Locates per Day</b>			<b>19</b>



# County ticket volume

YTD stats compared with previous year

<b>Warren</b>	<b>3 HR</b>	<b>CNCL</b>	<b>NEW</b>	<b>RXMT</b>	<b>UPDT</b>	<b>TOTAL Tickets</b>
<b>2020</b>	<b>55</b>	17	<b>1753</b>	64	<b>405</b>	<b>2294</b>
<b>2021</b>	<b>70</b>	21	<b>2045</b>	55	<b>545</b>	<b>2736</b>
<b>+/- Var</b>	<b>27.3%</b>	23.5%	<b>16.7%</b>	-14.1%	<b>34.6%</b>	<b>19.3%</b>
			<b>Avg Locates per Day</b>			<b>13</b>

# County ticket volume

YTD stats compared with previous year

<b>Franklin</b>	<b>3 HR</b>	<b>CNCL</b>	<b>NEW</b>	<b>RXMT</b>	<b>UPDT</b>	<b>TOTAL Tickets</b>
<b>2020</b>	<b>176</b>	124	<b>9773</b>	209	<b>2817</b>	<b>13099</b>
<b>2021</b>	<b>258</b>	241	<b>12607</b>	291	<b>4115</b>	<b>17512</b>
<b>+/- Var</b>	<b>46.6%</b>	94.4%	<b>29.0%</b>	39.2%	<b>46.1%</b>	<b>33.7%</b>
			<b>Avg Locates per Day</b>			<b>82</b>

# County ticket volume

YTD stats compared with previous year

<b>Granville</b>	<b>3 HR</b>	<b>CNCL</b>	<b>NEW</b>	<b>RXMT</b>	<b>UPDT</b>	<b>TOTAL Tickets</b>
<b>2020</b>	<b>143</b>	66	<b>5388</b>	156	<b>1575</b>	<b>7328</b>
<b>2021</b>	<b>116</b>	83	<b>4667</b>	84	<b>849</b>	<b>5799</b>
<b>+/- Var</b>	<b>-18.9%</b>	25.8%	<b>-13.4%</b>	-46.2%	<b>-46.1%</b>	<b>-20.9%</b>
			<b>Avg Locates per Day</b>			<b>27</b>



# County ticket distribution

<b>VANCE</b>	<b>365</b>
BULLOCKSVILLE	3
DABNEY	14
DREWRY	1
GILLBURG	1
<b><i>HENDERSON</i></b>	<b>285</b>
JACKSONTOWN	1
KITTRELL	37
MIDDLEBURG	11
SOUTH HENDERSON	1
TOWNSVILLE	4
WATKINS	1
WILLIAMSBORO	6

# County ticket distribution

<b>WARREN</b>	<b>319</b>
AFTON	1
ARCOLA	1
CHURCH HILL	1
ELAMS	<b>69</b>
ELBERON	2
EMBRO	1
ENTERPRISE	11
EPWORTH	1
FIVE FORKS	3
LICKSKILLET	1
MACON	<b>48</b>
MANSON	7
NORLINA	<b>68</b>
OLD BETHLEHEM	2
VAUGHAN	4
<b>WARRENTON</b>	<b>95</b>
WISE	2

# County ticket distribution

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<b>FRANKLIN</b>	<b>2118</b>
ALERT	1
BUNN	<b>181</b>
CENTERVILLE	69
FIVE POINTS	8
FRANKLINTON	<b>325</b>
LOUISBURG	<b>713</b>
PEARCES	2
PILOT	2
ROCKY FORD	1
SEVEN PATHS	1
WAKE FOREST	77
<b>YOUNGSVILLE</b>	<b>738</b>



# County ticket distribution

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<b>GRANVILLE</b>	<b>541</b>
BELLTOWN	1
BEREA	2
BULLOCK	11
BUTNER	51
CLAY	1
CORNWALL	1
CREEDMOOR	<b>170</b>
CULBRETH	1
GRASSY CREEK	5
GRISSOM	4
OAK HILL	1
<b>OXFORD</b>	<b>211</b>
STEM	49
STOVALL	4
WILBOURNS	3
WILTON	26



# Calendar of Events







# Board Meeting

**4Q21**

Friday, January 21<sup>st</sup>, 2022

Hybrid Meeting

**8:30 am to 10:30 am**

*Contact Tonya for details.*

*tonya@nc811.org*





# NC Underground Damage Prevention Review Board

Tuesday, January 18<sup>th</sup>, 2022

Location TBD

Starts at 10 am

Visit: <https://udprb.nc.gov/>





# State UCC Meeting



Tuesday, November 9<sup>th</sup>, 2021  
Teams Meeting  
Starts at 10 am

Visit the  
<https://ncucc.org/>  
calendar page for a link







## NC Locate Resolution Partnership Committee

December 15<sup>th</sup>, 2021  
Teams Meeting  
11:00 am – 1:00 pm

Visit the

<https://ncucc.org/>

calendar page for a link





# Upcoming Holidays



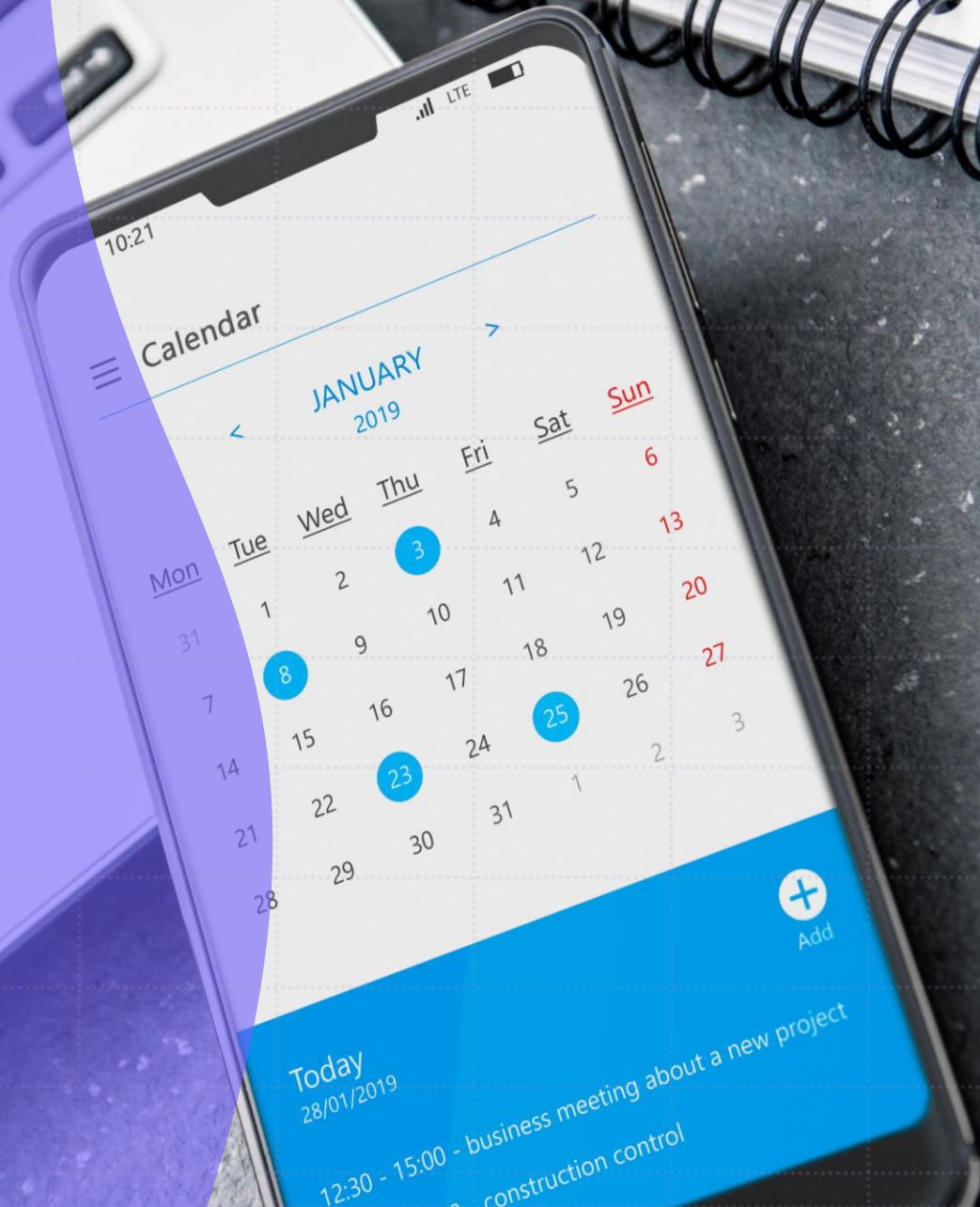
- **\* Veterans Day:**  
Thursday, November 11<sup>th</sup>
- **Thanksgiving:**  
Thursday, November 25<sup>th</sup>
- **\* Day after Thanksgiving:**  
Friday, November 26<sup>th</sup>

*All above holidays are excluded from the three working day notice.*

*\* Denotes Observed Holidays. NC811 will be open to accept all locate requests on observed holidays. The observed holiday is excluded from the three working day notice as well.*



For information on NC811 & NCUCC events, visit the calendar section of [nc811.org](http://nc811.org) or the nc811 app.





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You can get a PDF copy of this presentation  
at

[www.ncucc.org](http://www.ncucc.org)

If this meeting was virtual, a video of the meeting is available at [ncucc.org](http://ncucc.org). Go to County UCC's. The video will be listed under the month and year the meeting took place.