



Virtual UCC Meetings

1. Follow these video instructions to find your virtual meeting link and how to make the most of the meeting in the new MICROSOFT TEAMS platform.
<https://www.youtube.com/watch?v=GC5zGkdxqb0>
2. In the chat section please type your name, company name & email.
3. Participant feature - raise hand. The meeting facilitator will acknowledge you.
4. Enter the meeting with your microphone on mute and unmute your mic when you need to speak.
5. Every meeting will be recorded, and the video will be posted on the ncucc.org website. You can watch the meeting by using the video link provided on ncucc.org. Visit your county UCC page for a listing of past meeting videos.



Lower Cape Fear UCC

- New revise update allows for 3-hour tickets to be only sent to specific members who fail to respond.
- PHMSA grant received for Spanish billboards and research.
- New report will be issued based on survey and data by end of the year.
- Enforcement Board reviewing process for penalty assignment.
- LRPC will continue to review trends that are disruptive to the 811 process.
- Happy Thanksgiving to everyone!

A person wearing a grey suit jacket over a light blue button-down shirt is holding a white rectangular sign. The sign contains text in dark blue. The background is a light grey grid pattern.

**A message from
the NC811
Executive Director**

Louis Panzer

NC811 Data Insights

Locate requests, transmissions, county ticket volume and distribution



Locate Requests & Transmissions for NC

Oct. 2020 vs 2021

TICKETS

2021: 204,935

2020: 194,367

Difference: 5.44%

TRANSMISSIONS

2021: 1,134,620

2020: 1,098,475

Difference: 3.3%

Year-to-Date

TICKETS

2021: 1,987,052

2020: 1,833,596

Difference: 8.4%

TRANSMISSIONS

2021: 11,086,871

2020: 10,446,328

Difference: 6.1%



County ticket volume

2021 stats compared with 2020

New Hanover	3 HR	CNCL	NEW	RXMT	UPDT	Total Tickets
2020	131	54	2926	82	1043	4236
2021	162	41	2316	93	1172	3784
+/- Var	23.7%	-24.1%	-20.8%	13.4%	12.4%	-10.7%
			Avg Locates per Day			172

County ticket volume

2021 stats compared with 2020

Brunswick	3 HR	CNCL	NEW	RXMT	UPDT	Total Tickets
2020	60	25	2958	38	497	3578
2021	132	29	2950	91	701	3903
+/- Var	120.0%	16.0%	-0.3%	139.5%	41.0%	9.1%
			Avg Locates per Day			177

County ticket volume

2021 stats compared with 2020

Pender	3 HR	CNCL	NEW	RXMT	UPDT	Total Tickets
2020	11	11	1006	18	178	1224
2021	23	5	701	24	239	992
+/- Var	109.1%	-54.5%	-30.3%	33.3%	34.3%	-19.0%
			Avg Locates per Day			45

County ticket volume

YTD stats compared with previous year

New Hanover	3 HR	CNCL	NEW	RXMT	UPDT	Total Tickets
2020	1216	374	27894	971	10662	41117
2021	1362	326	26361	954	10425	39428
+/- Var	12.0%	-12.8%	-5.5%	-1.8%	-2.2%	-4.1%
			Avg Locates per Day			185

County ticket volume

YTD stats compared with previous year

Brunswick	3 HR	CNCL	NEW	RXMT	UPDT	Total Tickets
2020	655	293	28691	620	4459	34718
2021	796	282	30946	633	6065	38722
+/- Var	21.5%	-3.8%	7.9%	2.1%	36.0%	11.5%
			Avg Locates per Day			182

County ticket volume

YTD stats compared with previous year

Pender	3 HR	CNCL	NEW	RXMT	UPDT	Total Tickets
2020	260	73	8422	237	2081	11058
2021	201	133	9203	364	1628	11588
+/- Var	-22.7%	82.2%	9.3%	53.6%	-21.8%	4.8%
			Avg Locates per Day			54

County ticket distribution

County/Place	10 Oct
NEW HANOVER	3784
BAYSHORE	12
CAROLINA BEACH	147
CASTLE HAYNE	186
HIGHTSVILLE	1
KINGS GRANT	46
KIRKLAND	16
KURE BEACH	45
MASONBORO	17
MURRAYSVILLE	30
MYRTLE GROVE	25
MYRTLE GROVE JUNCTIO	5
OGDEN	32

SEA BREEZE	8
SEAGATE	3
SILVER LAKE	35
WILMINGTON	3091
WILMINGTON BEACH	1
WRIGHTSBORO	37
WRIGHTSVILLE	2
WRIGHTSVILLE BEACH	45

County ticket distribution

County/Place	10 Oct
BRUNSWICK	3903
ASH	25
BALD HEAD ISLAND	30
BELVILLE	20
BOILING SPRING LAKES	214
BOLIVIA	213
CALABASH	221
CAROLINA SHORES	69
CASWELL BEACH	6
HOLDEN BEACH	38
LANVALE	1
LELAND	1066
LONGWOOD	2
MILL CREEK	2

NAVASSA	31
NORTHWEST	179
OAK GROVE	1
OAK ISLAND	436
OCEAN ISLE BEACH	211
RED BUG	1
SAINT JAMES	158
SEASIDE	1
SHALLOTTE	153
SOUTHPORT	414
SUNSET BEACH	108
SUPPLY	209
TOWN CREEK	11
VARNAMTOWN	4
WINNABOW	79

County ticket distribution

County/Place	10 Oct
PENDER	992
ATKINSON	8
BURGAW	112
CURRIE	11
HAMPSTEAD	483
MAPLE HILL	4
PENDERLEA	1
ROCKY POINT	147
SAINT HELENA	1
SCOTTS HILL	5
SURF CITY	98
TOPSAIL	70
TOPSAIL BEACH	14
WALLACE	4
WATHA	3
WILLARD	31



Calendar of Events





Board Meeting

4Q21

Friday, January 21st, 2022

Hybrid Meeting

8:30 am to 10:30 am

Contact Tonya for details.

tonya@nc811.org





NC Underground Damage Prevention Review Board

Tuesday, January 18th, 2022

Location TBD

Starts at 10 am

Visit: <https://udprb.nc.gov/>



State UCC Meeting



Tuesday, November 9th, 2021
Teams Meeting
Starts at 10 am

Visit the
<https://ncucc.org/>
calendar page for a link





NC Locate Resolution Partnership Committee

December 15th, 2021
Teams Meeting
11:00 am – 1:00 pm

Visit the
<https://ncucc.org/>
calendar page for a link



Upcoming Holidays

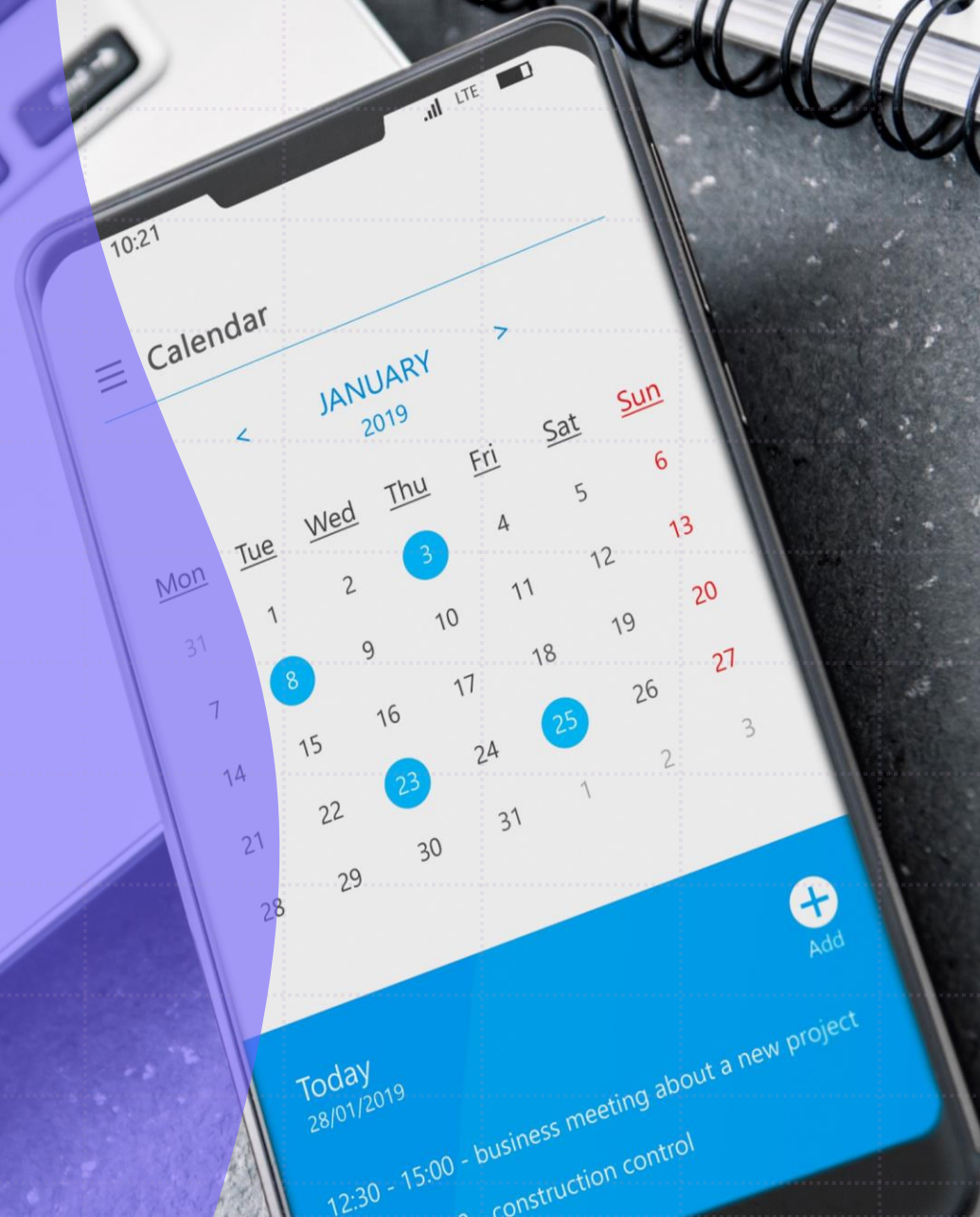
- *** Veterans Day:**
Thursday, November 11th
- **Thanksgiving:**
Thursday, November 25th
- *** Day after Thanksgiving:**
Friday, November 26th

All above holidays are excluded from the three working day notice.

** Denotes Observed Holidays. NC811 will be open to accept all locate requests on observed holidays. The observed holiday is excluded from the three working day notice as well.*



For information on
NC811 & NCUCC
events, visit the
calendar section of
nc811.org or the
nc811 app.



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Thank you for your time and attention.
You can get a PDF copy of this presentation
at

www.ncucc.org

If this meeting was virtual, a video of the meeting is available at ncucc.org. Go to County UCC's. The video will be listed under the month and year the meeting took place.