



# Virtual UCC Meetings

1. Follow these video instructions to find your virtual meeting link and how to make the most of the meeting in the new MICROSOFT TEAMS platform.  
<https://www.youtube.com/watch?v=GC5zGkdxqb0>
2. In the chat section please type your name, company name & email.
3. Participant feature - raise hand. The meeting facilitator will acknowledge you.
4. Enter the meeting with your microphone on mute and unmute your mic when you need to speak.
5. Every meeting will be recorded, and the video will be posted on the ncucc.org website. You can watch the meeting by using the video link provided on ncucc.org. Visit your county UCC page for a listing of past meeting videos.





Blue Ridge UCC



- New revise update allows for 3-hour tickets to be only sent to specific members who fail to respond.
- PHMSA grant received for Spanish billboards and research.
- New report will be issued based on survey and data by end of the year.
- Enforcement Board reviewing process for penalty assignment.
- LRPC will continue to review trends that are disruptive to the 811 process.
- Happy Thanksgiving to everyone!

A person wearing a grey suit jacket over a light blue button-down shirt is holding a white rectangular sign. The sign contains text in dark blue. The background is a light grey grid pattern.

**A message from  
the NC811  
Executive Director**

**Louis Panzer**

# NC811 Data Insights

Locate requests, transmissions, county ticket volume and distribution



# Locate Requests & Transmissions for NC

Oct. 2020 vs 2021

## **TICKETS**

2021: 204,935

2020: 194,367

Difference: 5.44%

## **TRANSMISSIONS**

2021: 1,134,620

2020: 1,098,475

Difference: 3.3%

Year-to-Date

## **TICKETS**

2021: 1,987,052

2020: 1,833,596

Difference: 8.4%

## **TRANSMISSIONS**

2021: 11,086,871

2020: 10,446,328

Difference: 6.1%



# County ticket volume

2021 stats compared with 2020

	3 HR	CNCL	NEW	RXMT	UPDT	Total Tickets
2020	8	14	341	13	86	462
2021	11	1	275	13	51	351
	37.5%	-92.9%	-19.4%	0.0%	-40.7%	-24.0%
				Avg Locates per Day		16

# County ticket volume

2021 stats compared with 2020

	3 HR	CNCL	NEW	RXMT	UPDT	Total Tickets
2020	88	22	1695	57	609	2471
2021	75	11	1540	39	874	2539
	-14.8%	-50.0%	-9.1%	-31.6%	43.5%	2.8%
				Avg Locates per Day		115

# County ticket volume

2021 stats compared with 2020

	3 HR	CNCL	NEW	RXMT	UPDT	Total Tickets
2020	102	28	1775	49	553	2507
2021	85	13	1224	73	498	1893
	-16.7%	-53.6%	-31.0%	49.0%	-9.9%	-24.5%
				Avg Locates per Day		86



# County ticket volume

YTD stats compared with previous year

	3 HR	CNCL	NEW	RXMT	UPDT	Total Tickets
2020	78	37	2981	105	687	3888
2021	74	26	2711	83	478	3372
	-5.1%	-29.7%	-9.1%	-21.0%	-30.4%	-13.3%

# County ticket volume

YTD stats compared with previous year

	3 HR	CNCL	NEW	RXMT	UPDT	Total Tickets
2020	996	149	13844	560	7230	22779
2021	422	212	13438	353	6292	20717
	-57.6%	42.3%	-2.9%	-37.0%	-13.0%	-9.1%

# County ticket volume

YTD stats compared with previous year

County 3	3 HR	CNCL	NEW	RXMT	UPDT	Total Tickets
2020	609	173	12137	485	4441	17845
2021	786	110	12796	607	5164	19463
	29.1%	-36.4%	5.4%	25.2%	16.3%	9.1%



# County ticket distribution

ALEXANDER	412
BETHLEHEM	56
ELLENDALE	12
HIDDENITE	46
LITTLE RIVER	6
MILLERSVILLE	1
STONY POINT	14
TAYLORSVILLE	271
VASHTI	6

# County ticket distribution

<b>CATAWBA</b>	<b>2371</b>
BANDY	4
CATAWBA	164
CLAREMONT	120
CONOVER	275
HICKORY	834
LAKE NORMAN	20
LONG VIEW	4
MAIDEN	121
MOUNTAIN VIEW	10
NEWTON	469
SHERRILLS FORD	264
TERRELL	77
VIEWMONT	2

# County ticket distribution

<b>LINCOLN</b>	<b>1890</b>
BOGER CITY	3
CROUSE	14
DENVER	1057
HOWARDS CREEK MILL	2
IRON STATION	172
JOHNSTOWN	2
LINCOLNTON	434
LOWESVILLE	66
MAIDEN	32
VALE	79
WESTPORT	26





# Calendar of Events







# Board Meeting

**4Q21**

Friday, January 21<sup>st</sup>, 2022

Hybrid Meeting

**8:30 am to 10:30 am**

*Contact Tonya for details.*

*tonya@nc811.org*





# NC Underground Damage Prevention Review Board

Tuesday, January 18<sup>th</sup>, 2022

Location TBD

Starts at 10 am

Visit: <https://udprb.nc.gov/>





# State UCC Meeting



Tuesday, January 11<sup>th</sup>, 2022  
TENTATIVE-waiting to hear  
Starts at 10 am

Visit the  
<https://ncucc.org/>  
calendar page for a link





## NC Locate Resolution Partnership Committee

December 15<sup>th</sup>, 2021  
Teams Meeting  
11:00 am – 1:00 pm

Visit the  
<https://ncucc.org/>  
calendar page for a link





# Upcoming Holidays

- **Thanksgiving:**  
Thursday, November 25<sup>th</sup>
- **\* Day after Thanksgiving:**  
Friday, November 26<sup>th</sup>

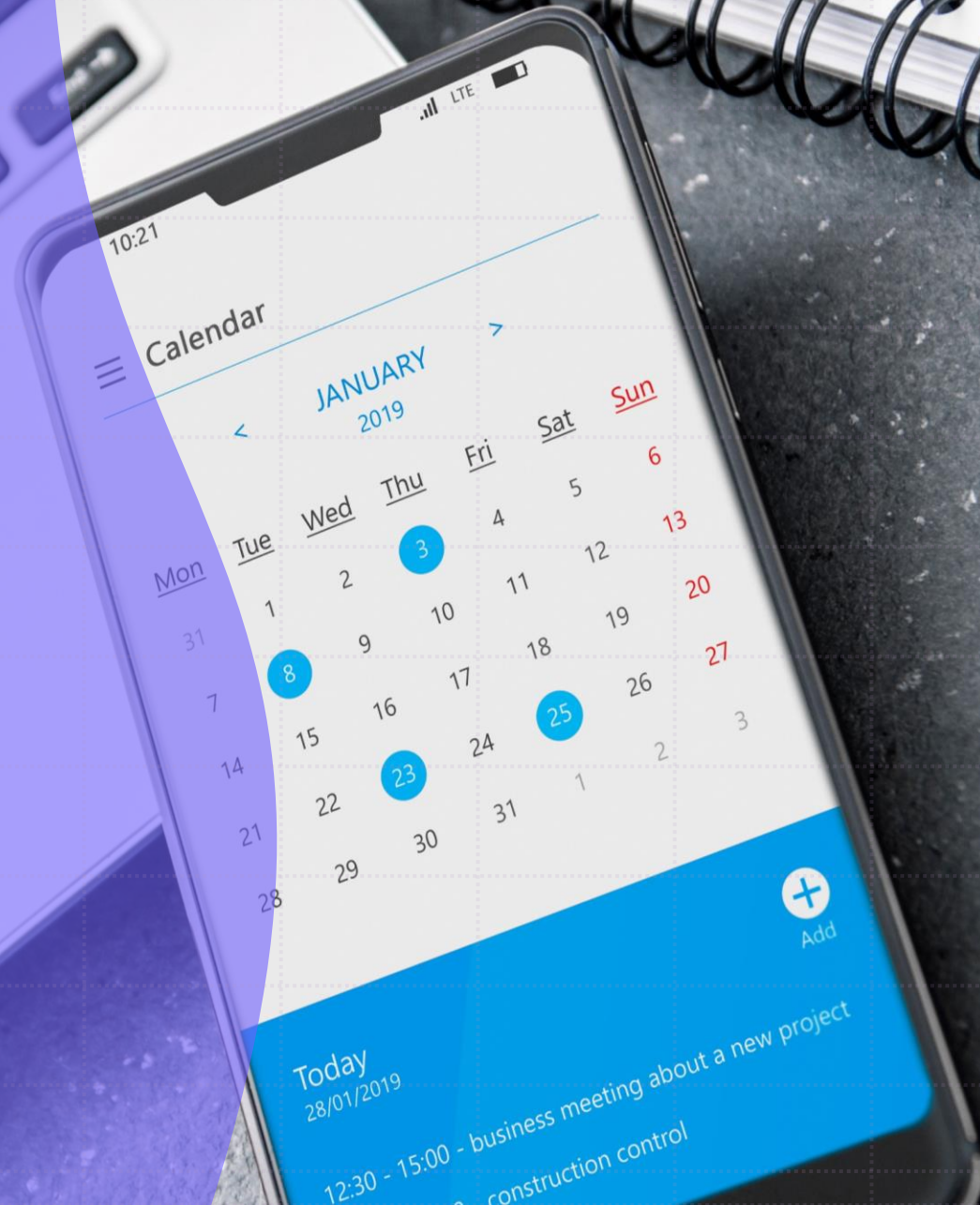
*All above holidays are excluded from the three working day notice.*

*\* Denotes Observed Holidays. NC811 will be open to accept all locate requests on observed holidays. The observed holiday is excluded from the three working day notice as well.*





For information on  
NC811 & NCUCC  
events, visit the  
calendar section of  
[nc811.org](http://nc811.org) or the  
nc811 app.





# NC811 Education Team

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Thank you for your time and attention.  
You can get a PDF copy of this presentation  
at

[www.ncucc.org](http://www.ncucc.org)

If this meeting was virtual, a video of the meeting is available at [ncucc.org](http://ncucc.org). Go to County UCC's. The video will be listed under the month and year the meeting took place.

Blue Ridge UCC Meeting

Nov 2021

Richard Lawrence-Piedmont Natural Gas

Tami Stout-NC811