

Minutes –Burke / Caldwell Counties - NC 811 Meeting

November 9, 2021

Members Present:

Brian Morehouse – NC811 UCC
Ralph Johnson – Brentwood Water
Robert Turner – Brentwood Water
Roger Lowery – Brentwood Water
Bruce Byrd – Brentwood Water

Jim Buckner – REMC
Doug Suttles – Suttles Surveying
Will Dennis – Town of Rhodhiss

The Burke / Caldwell Counties NC 811UCC monthly meeting was held on November 9, 2021, at 12:00 noon at the Timberwood Restaurant in Morganton, NC. The meeting was called to order by Ralph Johnson, Chairperson. Robert Turner offered a prayer of blessings on the meeting and meal.

A total of **8** members attending today’s meeting.

Below are highlights of the NC 811 Presentation for October 2021:

1. A complete listing of all stats for the previous month of October 2021 are included in the **PDF presentation file** attached to the email used to send these minutes out. Listed below is a highlight of tickets / transmissions for the past month:

August 2020 vs 2021

TICKETS 2021:

2021: 204,935
2020: 194,367
Difference: 5.44%

TRANSMISSIONS

2021: 1,134,620
2020: 1,098,475
Difference: 3.3%

Year-to-date

TICKETS 2021 YTD

2021: 1,987,052
2020: 1,833,596
Difference: 8.4%

TRANSMISSION

2021: 11,086,871
2020: 10,446,328
Difference: 6.1%

2. The Underground Review Board website is available at www.udprb.nc.gov Go to this website to get further information.
3. **Upcoming Meeting Dates (Refer to the attached presentation for further details):**
 - **4th Quarter Board Meeting** will be held on Friday January 21st, 2022, Hybrid Meeting 8:30 AM to 1-:30 AM. Contact Tony for details at: tonya@nc811.org.

- **The NC Underground Damage Prevention Review Board:** Will meet on Tuesday, January 18th at 10:00 AM. Location TBD. <https://udprb.nc.gov/>
 - **State UCC Meeting:** Tuesday, November 9th, 2021, Teams Meeting. Visit the <http://ncucc.org/> calendar page for a link.
 - **NC Locater Resolution Partnership Committee Meeting:** December 15th, 2021, Team Meeting 11:00 AM to 1:00 PM. Visit the <http://ncucc.org/> calendar page for a link.
4. When calling in for a locate to be done make sure that you include the following information:
- Correct Address of locate request.
 - Correct Contact Telephone Number
 - Contact person's Name.
 - Area to be located marked with "White Lines."
5. **NC 811 will continue to have Virtual UCC Meetings:**
Below are the instructions to attend the **virtual** meetings:
- Follow these video instructions to find your virtual meeting link and how to make the join the meeting in the new MICROSOFT TEAMS platform.
<https://www.youtube.com/watch?v=GC5zGkdxqb0>.
 - In the chat section please type your name, company name & email.
 - Participant feature – raise hand. The meeting facilitator will acknowledge you.
 - Enter the meeting with your microphone on mute and unmute your mic when you need to speak.
 - Every meeting will be recorded, and the video will be posted on the ncucc.org website. You can watch the meeting by using the video link provided on ncucc.org.
6. **SPECIAL REMINDERS:**
- Damage Reporting: Remember that if you damage an underground utility, it is **your responsibility to report this damage to NC 811 UCC. Offices in Greensboro.**
 - Below is the website where you can go to communicate "Damage Violations."
<https://www.nc811.org/report-a-violation.html>
 - **Remember!** If you hit an underground objective, and you think it is a Gas Line, do the following in this order:
 - **Call 911 to report the accident!**
 - **Call the Gas Company and let them know the specifics concerning the damage!**
 - **Call 811 to report the accident to our office!**

- **Damage Reporting:** It is ***YOUR*** responsibility to report ALL damages to underground utilities. The reports must be reported to the NC 811UCC offices in Greensboro.

Round-table Discussions:

Ralph Johnson – Brentwood Water: The Denton Chapel Church Road service line change over from the old main line to the new main line should be completed by our service technicians this week.

We will be starting a new installation project on the David Bryant Road off of the Kathy Road in the very near future. The contract has been awarded to the Iron Mountain Contract of Mountain City, TN. This project will consist of installing new water line on the state highway right-of-way and getting our current line off of private property and out of wooded area which is very hard to service.

Jim Buckner & Rodney Roland – REMC: Nothing new to report. Still changing out old poles in the Burke and McDowell Counties. This project is requiring the changing of 100s of old poles.

Doug Suttles – Suttles Surveying: Still remain very busy. Right now, there is a 32-week lead time to get any additional projects in the pipeline for service.

The next meeting of Burke / Caldwell Counties NC811UCC meeting will be held on Tuesday, December 14, 2021, at 12:00 Noon at the Timberwood Restaurant in Morganton, NC. Hope to see you then!

Minutes submitted by:
Robert Turner – Secretary, Brentwood Water Corp



Virtual UCC Meetings

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UCC County

- New revise update allows for 3-hour tickets to be only sent to specific members who fail to respond.
- PHMSA grant received for Spanish billboards and research.
- New report will be issued based on survey and data by end of the year.
- Enforcement Board reviewing process for penalty assignment.
- LRPC will continue to review trends that are disruptive to the 811 process.
- Happy Thanksgiving to everyone!

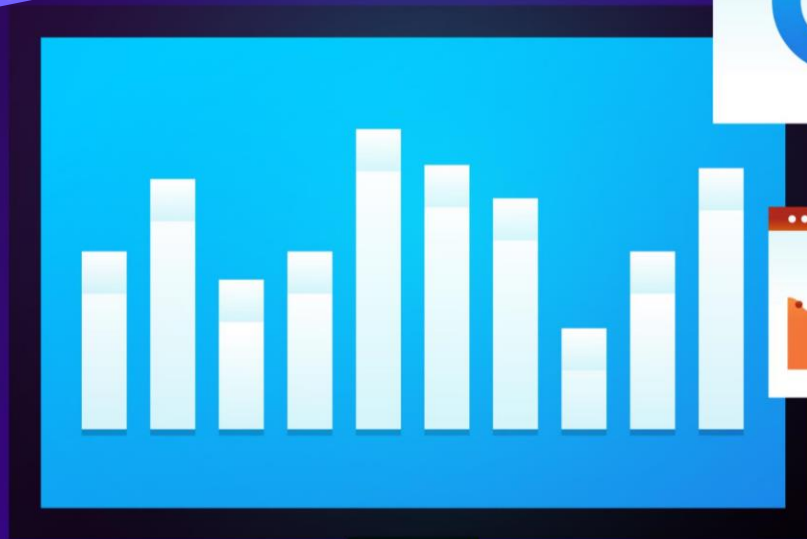
A person wearing a blue suit jacket and a light blue shirt is holding a white sign. The sign contains text in dark blue font. The background is a light gray grid pattern.

**A message from
the NC811
Executive Director**

Louis Panzer

NC811 Data Insights

Locate requests, transmissions, county ticket volume and distribution



Locate Requests & Transmissions for NC

Oct. 2020 vs 2021

TICKETS

2021: 204,935

2020: 194,367

Difference: 5.44%

TRANSMISSIONS

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County ticket volume

YTD stats compared with previous year

Burke	3 HR	CNCL	NEW	RXMT	UPDT	Total Tickets
2020	256	99	6974	230	2404	9963
2021	204	87	6960	235	1945	9431
+/- Var	-20.3%	-12.1%	-0.2%	2.2%	-19.1%	-5.3%
Work Days 213			Locates per day 44			

County ticket volume

YTD stats compared with previous year

Caldwell	3 HR	CNCL	NEW	RXMT	UPDT	Total Tickets
2020	373	85	5871	210	1855	8394
2021	238	67	5732	197	1097	7331
+/- Var	-36.2%	-21.2%	-2.4%	-6.2%	-40.9%	-12.7%
<p>Work Days 213</p>			<p>Average Locates per day 34</p>			

County ticket volume

2021 stats compared with 2020

Burke	3 HR	CNCL	NEW	RXMT	UPDT	Total Tickets	
2020	34	8	700	22	194	958	
2021	12	8	644	28	224	916	
+/- Var	-64.7%	0.0%	-8.0%	27.3%	15.5%	-4.4%	
<p>Work Days 22</p>			<p>Locates per day</p>				42

County ticket volume

2021 stats compared with 2020

Caldwell	3 HR	CNCL	NEW	RXMT	UPDT	Total Tickets
2020	13	9	606	4	129	761
2021	39	10	618	23	109	799
+/- Var	200.0%	11.1%	2.0%	475.0%	-15.5%	5.0%
Work Days 22		Average Locates Per Day 36				

County ticket distribution

BURKE	916
CHESTERFIELD	8
CONNELLY SPRINGS	91
DREXEL	7
ENOLA	13
GLEN ALPINE	63
HICKORY	31
HILDEBRAN	17
ICARD	64
LINVILLE	20
MORGANTON	470
OAK HILL	21
VALDESE	102

County ticket distribution

CALDWELL	799
CAJAHS MOUNTAIN	6
GAMEWELL	9
GRANITE FALLS	169
HICKORY	80
HUDSON	91
LENOIR	426
SAWMILLS	5



Calendar of Events





Board Meeting

4Q21

Friday, January 21st, 2022

Hybrid Meeting

8:30 am to 10:30 am

Contact Tonya for details.

tonya@nc811.org





NC Underground Damage Prevention Review Board

Tuesday, January 18th, 2022

Location TBD

Starts at 10 am

Visit: <https://udprb.nc.gov/>



State UCC Meeting



Tuesday, November 9th, 2021
Teams Meeting
Starts at 10 am

Visit the
<https://ncucc.org/>
calendar page for a link





NC Locate Resolution Partnership Committee

December 15th, 2021
Teams Meeting
11:00 am – 1:00 pm

Visit the

<https://ncucc.org/>

calendar page for a link



Upcoming Holidays

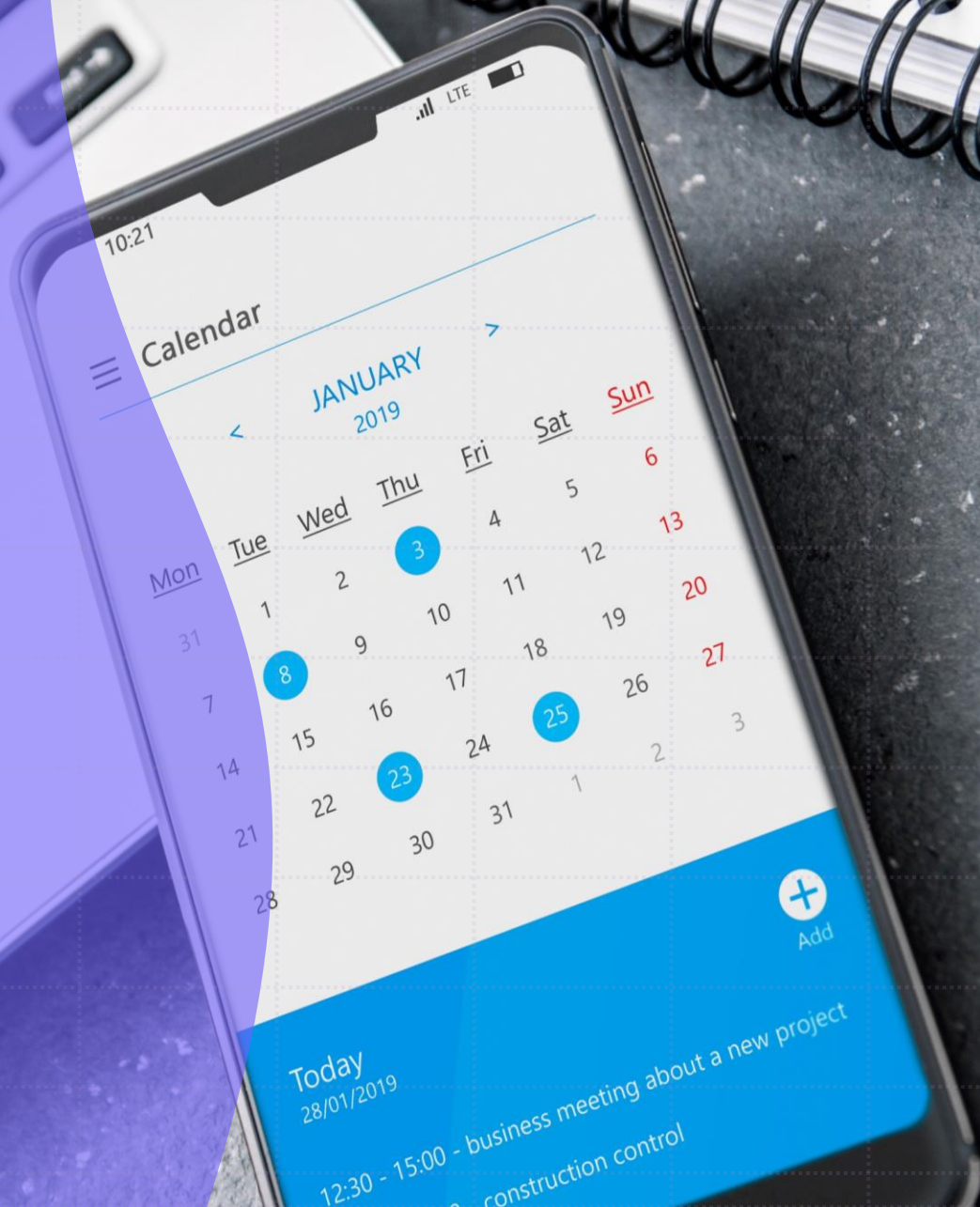


- *** Veterans Day:**
Thursday, November 11th
- **Thanksgiving:**
Thursday, November 25th
- *** Day after Thanksgiving:**
Friday, November 26th

All above holidays are excluded from the three working day notice.

** Denotes Observed Holidays. NC811 will be open to accept all locate requests on observed holidays. The observed holiday is excluded from the three working day notice as well.*

For information on NC811 & NCUCC events, visit the calendar section of nc811.org or the nc811 app.



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Thank you for your time and attention.
You can get a PDF copy of this presentation
at

www.ncucc.org

If this meeting was virtual, a video of the meeting is available at ncucc.org. Go to County UCC's. The video will be listed under the month and year the meeting took place.