



Virtual UCC Meetings

1. Follow these video instructions to find your virtual meeting link and how to make the most of the meeting in the new MICROSOFT TEAMS platform.
<https://www.youtube.com/watch?v=GC5zGkdxqb0>
2. In the chat section please type your name, company name & email.
3. Participant feature - raise hand. The meeting facilitator will acknowledge you.
4. Enter the meeting with your microphone on mute and unmute your mic when you need to speak.
5. Every meeting will be recorded, and the video will be posted on the ncucc.org website. You can watch the meeting by using the video link provided on ncucc.org. Visit your county UCC page for a listing of past meeting videos.





Cabarrus/Rowan/Stanly UCC

- New revise update allows for 3-hour tickets to be only sent to specific members who fail to respond.
- PHMSA grant received for Spanish billboards and research.
- New report will be issued based on survey and data by end of the year.
- Enforcement Board reviewing process for penalty assignment.
- LRPC will continue to review trends that are disruptive to the 811 process.
- Happy Thanksgiving to everyone!

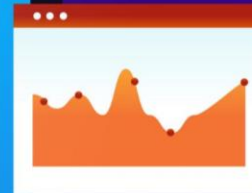
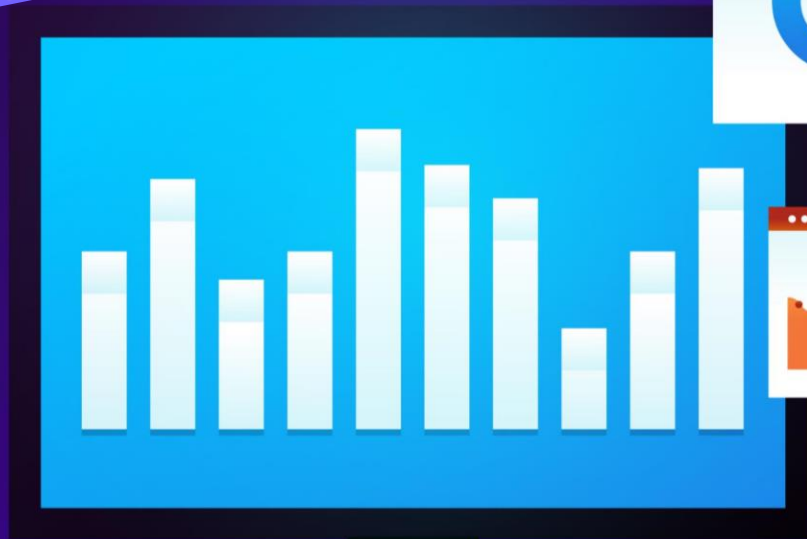
A person wearing a blue suit jacket and a light blue shirt is holding a white rectangular sign. The sign contains text in dark blue font. The background of the slide is a light gray grid pattern.

**A message from
the NC811
Executive Director**

Louis Panzer

NC811 Data Insights

Locate requests, transmissions, county ticket volume and distribution



Locate Requests & Transmissions for NC

Oct. 2020 vs 2021

TICKETS

2021: 204,935

2020: 194,367

Difference: 5.44%

TRANSMISSIONS

2021: 1,134,620

2020: 1,098,475

Difference: 3.3%

Year-to-Date

TICKETS

2021: 1,987,052

2020: 1,833,596

Difference: 8.4%

TRANSMISSIONS

2021: 11,086,871

2020: 10,446,328

Difference: 6.1%



County ticket volume

2021 stats compared with 2020

	3 HR	CNCL	NEW	RXMT	UPDT	Total Tickets
2020	217	41	3268	104	1592	5222
2021	224	21	3341	95	1254	4935
	3.2%	-48.8%	2.2%	-8.7%	-21.2%	-5.5%
				Avg Locates per Day		224

County ticket volume

2021 stats compared with 2020

	3 HR	CNCL	NEW	RXMT	UPDT	Total Tickets
2020	57	11	1432	47	460	2007
2021	98	18	1455	65	649	2285
+/- Var	71.9%	63.6%	1.6%	38.3%	41.1%	13.9%
				Avg Locates per Day		104

County ticket volume

2021 stats compared with 2020

	3 HR	CNCL	NEW	RXMT	UPDT	Total Tickets
2020	32	5	607	16	367	1027
2021	51	8	697	20	573	1349
	59.4%	60.0%	14.8%	25.0%	56.1%	31.4%
				Avg Locates per Day		61

County ticket volume

YTD stats compared with previous year

	3 HR	CNCL	NEW	RXMT	UPDT	Total Tickets
2020	1621	281	26063	973	13291	42229
2021	1647	247	26485	889	12133	41401
	1.6%	-12.1%	1.6%	-8.6%	-8.7%	-2.0%

County ticket volume

YTD stats compared with previous year

	3 HR	CNCL	NEW	RXMT	UPDT	Total Tickets
2020	518	165	12266	429	4524	17902
2021	653	128	12373	465	3836	17455
	26.1%	-22.4%	0.9%	8.4%	-15.2%	-2.5%

County ticket volume

YTD stats compared with previous year

	3 HR	CNCL	NEW	RXMT	UPDT	Total Tickets
2020	231	51	5517	231	3787	9817
2021	333	100	5890	197	4019	10539
	44.2%	96.1%	6.8%	-14.7%	6.1%	7.4%

County ticket distribution

CABARRUS	5030
CABARRUS	85
CONCORD	3129
GEORGEVILLE	6
HARRISBURG	652
KANNAPOLIS	876
LOCUST	26
MIDLAND	114
MOUNT PLEASANT	126
POPLAR TENT	6
RIMER	2
ROBERTA MILL	2

County ticket distribution

ROWAN	2104
CHINA GROVE	253
CLEVELAND	94
EAST SPENCER	11
ENOCHVILLE	24
GOLD HILL	23
GRANITE QUARRY	35
KANNAPOLIS	344
LANDIS	98
MOUNT ULLA	36
ROCKWELL	78
SALISBURY	1022
SPENCER	41
WOODLEAF	14

County ticket distribution

STANLY	1513
ALBEMARLE	660
BADIN	9
BIG LICK	18
COTTONVILLE	2
ENDY	3
LOCUST	254
MISENHEIMER	5
NEW LONDON	44
NORWOOD	185
OAKBORO	127
RED CROSS	5
RICHFIELD	37
STANFIELD	160



Calendar of Events





Board Meeting

4Q21

Friday, January 21st, 2022

Hybrid Meeting

8:30 am to 10:30 am

Contact Tonya for details.

tonya@nc811.org





NC Underground Damage Prevention Review Board

Tuesday, January 18th, 2022

Location TBD

Starts at 10 am

Visit: <https://udprb.nc.gov/>



State UCC Meeting



Tuesday, November 9th, 2021
Teams Meeting
Starts at 10 am

Visit the
<https://ncucc.org/>
calendar page for a link





NC Locate Resolution Partnership Committee

December 15th, 2021
Teams Meeting
11:00 am – 1:00 pm

Visit the
<https://ncucc.org/>
calendar page for a link



Upcoming Holidays

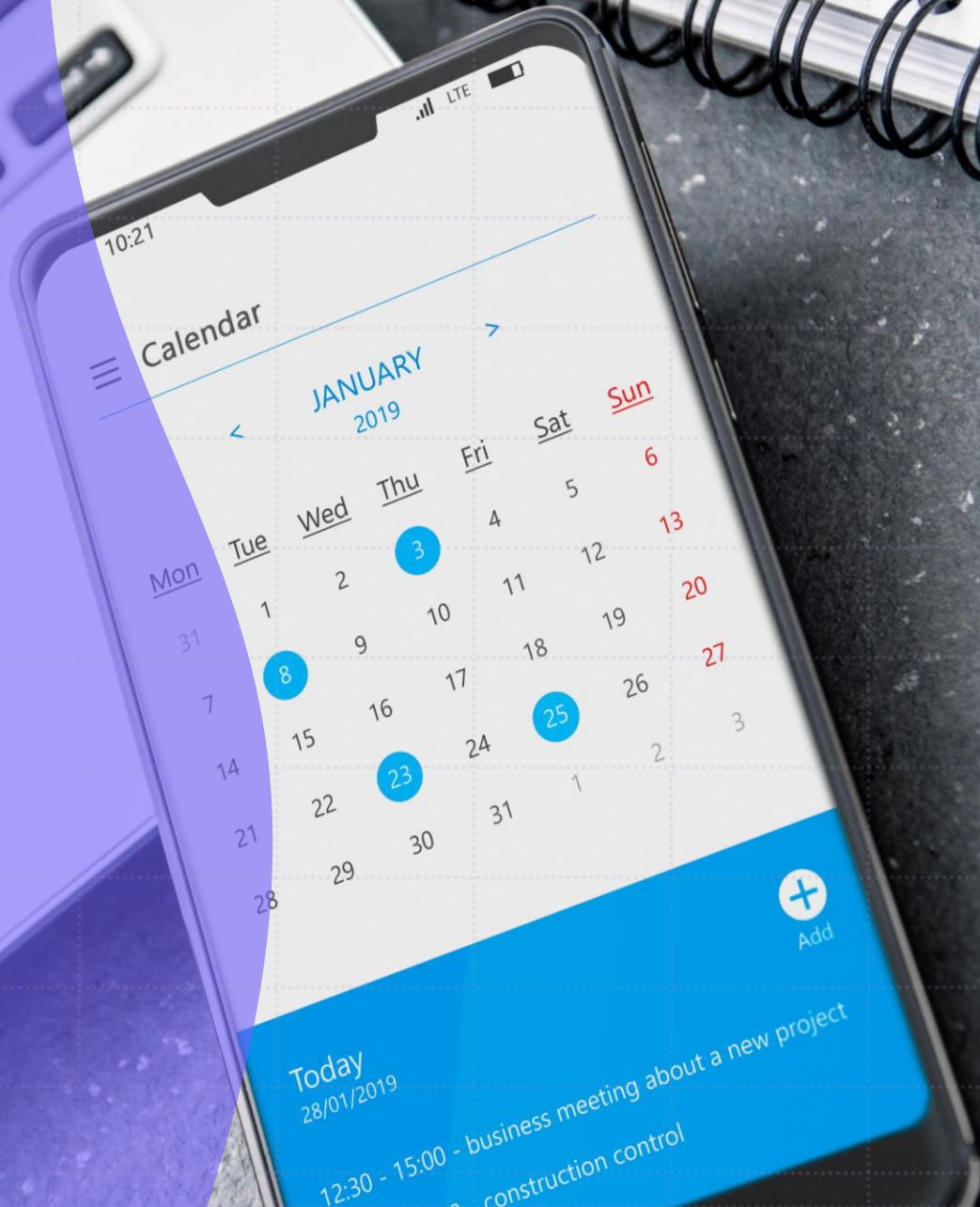


- *** Veterans Day:**
Thursday, November 11th
- **Thanksgiving:**
Thursday, November 25th
- *** Day after Thanksgiving:**
Friday, November 26th

All above holidays are excluded from the three working day notice.

** Denotes Observed Holidays. NC811 will be open to accept all locate requests on observed holidays. The observed holiday is excluded from the three working day notice as well.*

For information on NC811 & NCUCC events, visit the calendar section of nc811.org or the nc811 app.



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Thank you for your time and attention.
You can get a PDF copy of this presentation
at

www.ncucc.org

If this meeting was virtual, a video of the meeting is available at ncucc.org. Go to County UCC's. The video will be listed under the month and year the meeting took place.