



Virtual UCC Meetings

1. Follow these video instructions to find your virtual meeting link and how to make the most of the meeting in the new MICROSOFT TEAMS platform.
<https://www.youtube.com/watch?v=GC5zGkdxqb0>
2. In the chat section please type your name, company name & email.
3. Participant feature - raise hand. The meeting facilitator will acknowledge you.
4. Enter the meeting with your microphone on mute and unmute your mic when you need to speak.
5. Every meeting will be recorded, and the video will be posted on the ncucc.org website. You can watch the meeting by using the video link provided on ncucc.org. Visit your county UCC page for a listing of past meeting videos.





FOOTHILLS UCC

- New revise update allows for 3-hour tickets to be only sent to specific members who fail to respond.
- PHMSA grant received for Spanish billboards and research.
- New report will be issued based on survey and data by end of the year.
- Enforcement Board reviewing process for penalty assignment.
- LRPC will continue to review trends that are disruptive to the 811 process.
- Happy Thanksgiving to everyone!

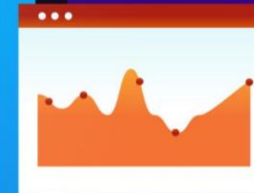
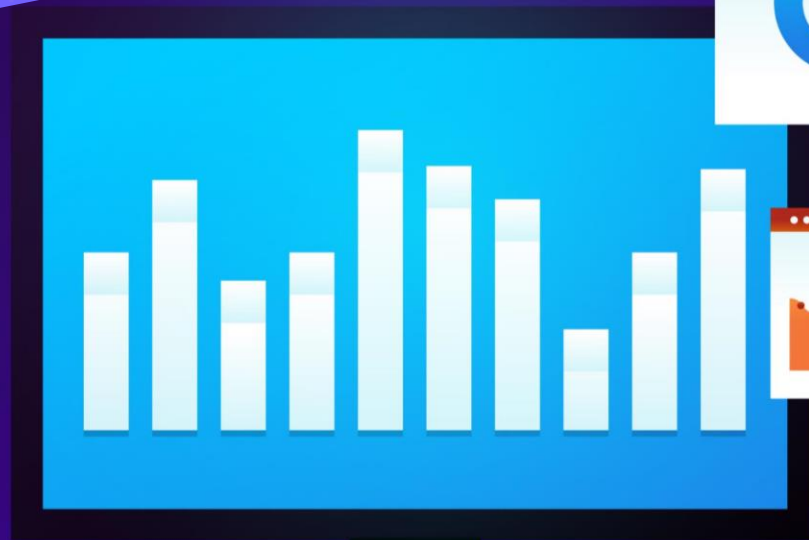
A person wearing a blue suit jacket and a light blue shirt is holding a white sign. The sign contains text in dark blue font. The background is a light gray grid pattern.

**A message from
the NC811
Executive Director**

Louis Panzer

NC811 Data Insights

Locate requests, transmissions, county ticket volume and distribution



Locate Requests & Transmissions for NC

Oct. 2020 vs 2021

TICKETS

2021: 204,935

2020: 194,367

Difference: 5.4%

TRANSMISSIONS

2021: 1,147,636

2020: 1,098,475

Difference: 4.5%

Year-to-Date

TICKETS

2021: 1,987,052

2020: 1,833,596

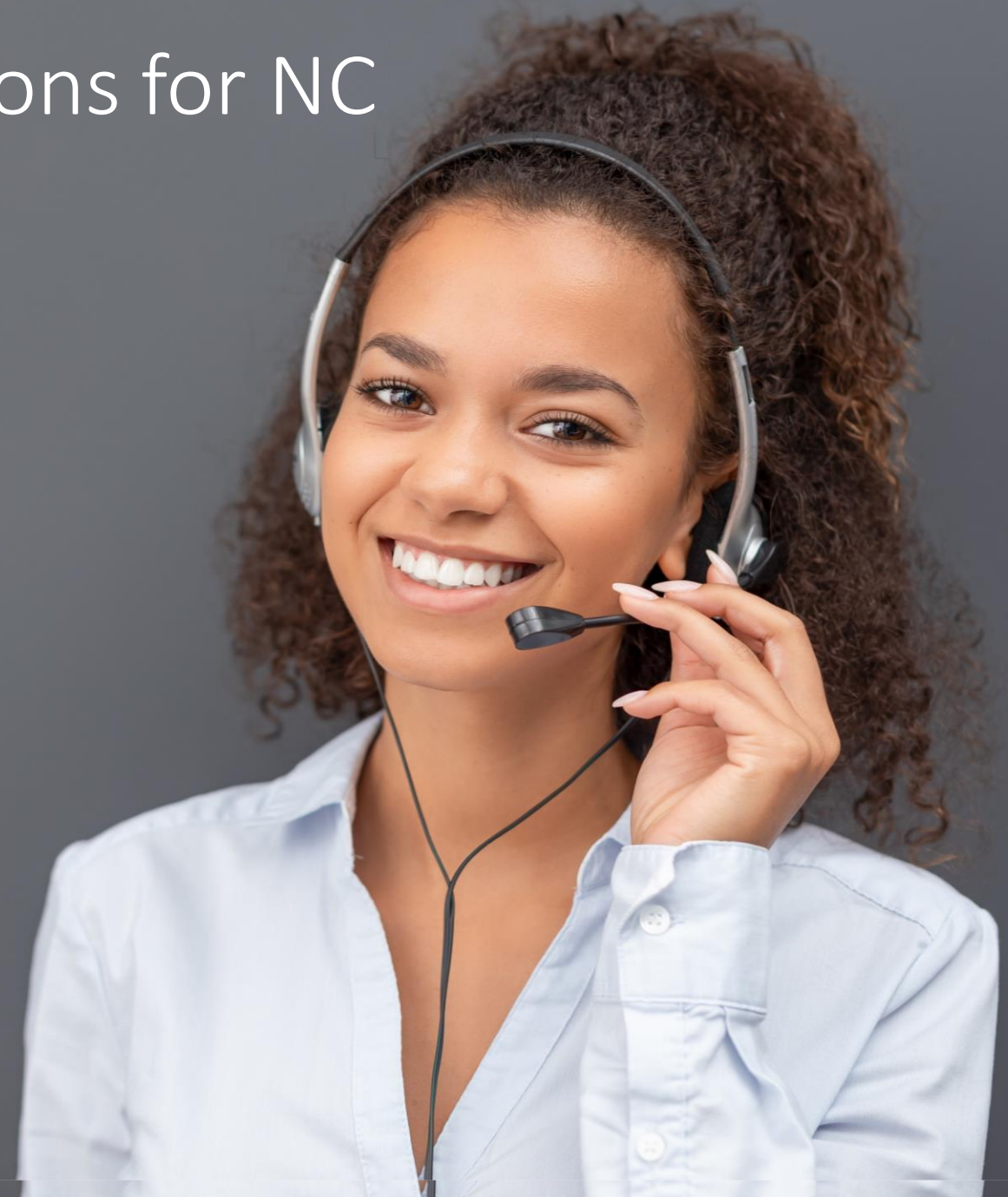
Difference: 8.4%

TRANSMISSIONS

2021: 11,088,380

2020: 10,446,328

Difference: 6.1%



County ticket volume

Cleveland	3 HR	CNCL	NEW	RXMT	UPDT	Total Tickets
2020	132	9	910	50	247	1348
2021	26	8	874	20	403	1331
	-80.3%	-11.1%	-4.0%	-60.0%	63.2%	-1.3%
				Avg Locates per Day		61

County ticket volume

Gaston	3 HR	CNCL	NEW	RXMT	UPDT	Total Tickets
2020	233	20	2609	74	966	3902
2021	68	20	2807	60	1149	4104
	-70.8%	0.0%	7.6%	-18.9%	18.9%	5.2%
				Avg Locates per Day		187

County ticket volume

Rutherford	3 HR	CNCL	NEW	RXMT	UPDT	Total Tickets
2020	6	6	606	10	92	720
2021	13	12	660	12	350	1047
	73.6%	66.6%	8.53	18.18%	116.74%	37.01%

County ticket volume

Cleveland	3 HR	CNCL	NEW	RXMT	UPDT	Total Tickets
2020	753	93	8782	499	3982	14109
2021	243	90	9163	219	3623	13338
	-67.7%	-3.2%	4.3%	-56.1%	-9.0%	-5.5%

County ticket volume

Gaston	3 HR	CNCL	NEW	RXMT	UPDT	Total Tickets
2020	1599	315	25709	808	9384	37815
2021	1130	286	29809	576	12429	44230
	-29.3%	-9.2%	15.9%	-28.7%	32.4%	17.0%

County ticket volume

County 3	3 HR	CNCL	NEW	RXMT	UPDT	Total Tickets
2020	155	63	5997	244	2046	8659
2021	131	80	6058	187	1724	8204
	-15.5%	27.0%	1.0%	-23.4%	-15.7%	-5.3%

County ticket distribution

CLEVELAND	1331
BOILING SPRINGS	11
CASAR	22
GROVER	61
KINGS MOUNTAIN	444
LAWNDALE	65
MOORESBORO	48
SHELBY	635

County ticket distribution

GASTON	4104
BELMONT	938
BESSEMER CITY	120
CHERRYVILLE	340
CRAMERTON	66
DALLAS	310
GASTONIA	1510
KINGS MOUNTAIN	49
LOWELL	42
MCADENVILLE	13
MOUNT HOLLY	466
RANLO	24
STANLEY	205

County ticket distribution

RUTHERFORD	1047
BOSTIC	41
ELLENBORO	61
FOREST CITY	280
LAKE LURE	291
RUTHERFORDTON	266
SPINDALE	59



Calendar of Events





Board Meeting

4Q21

Friday, January 21st, 2022

Hybrid Meeting

8:30 am to 10:30 am

Contact Tonya for details.

tonya@nc811.org





NC Underground Damage Prevention Review Board

Tuesday, January 18th, 2022

Location TBD

Starts at 10 am

Visit: <https://udprb.nc.gov/>



State UCC Meeting



Tuesday, November 9th, 2021
Teams Meeting
Starts at 10 am

Visit the
<https://ncucc.org/>
calendar page for a link





NC Locate Resolution Partnership Committee

December 15th, 2021
Teams Meeting
11:00 am – 1:00 pm

Visit the
<https://ncucc.org/>
calendar page for a link



Upcoming Holidays

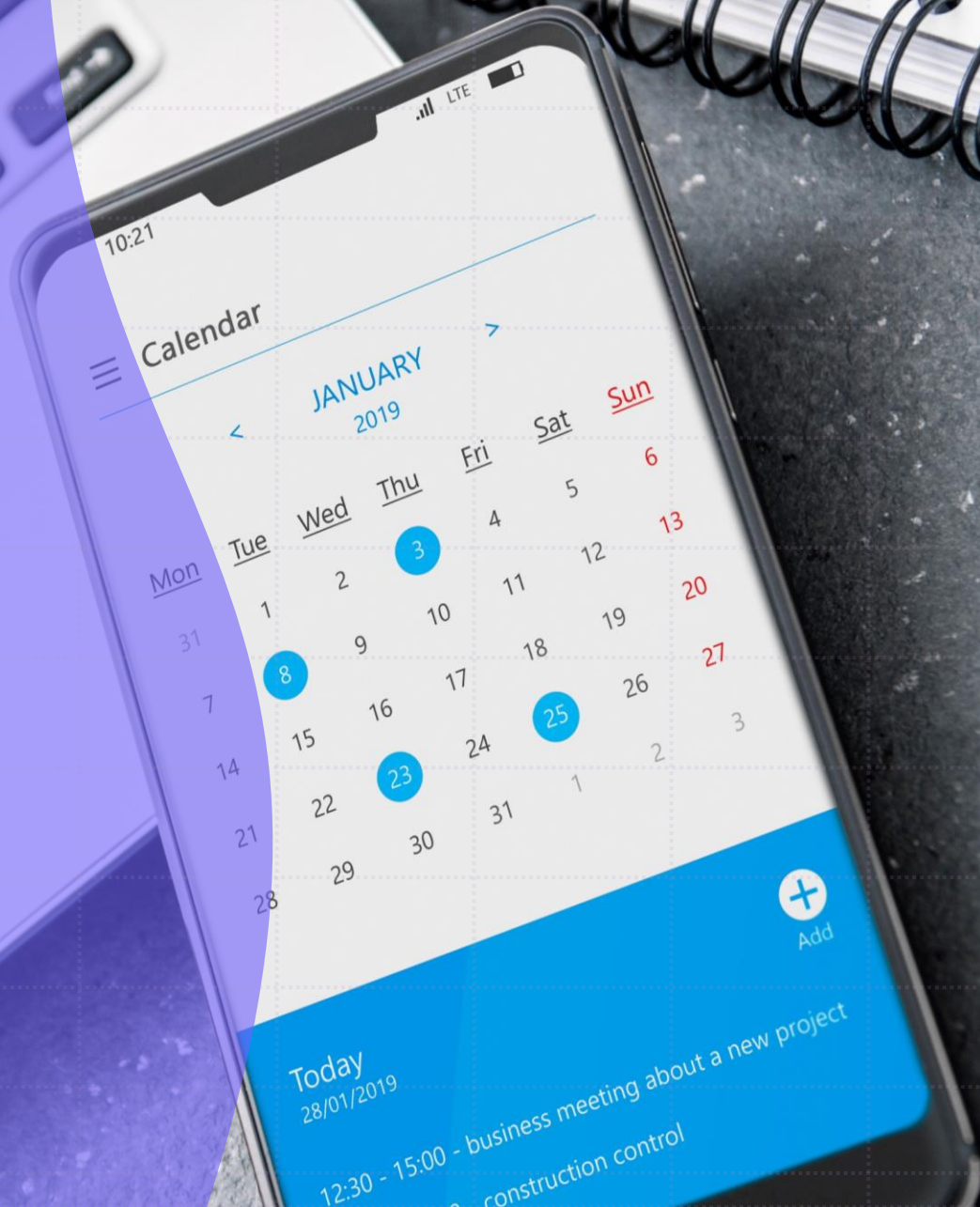


- *** Veterans Day:**
Thursday, November 11th
- **Thanksgiving:**
Thursday, November 25th
- *** Day after Thanksgiving:**
Friday, November 26th

All above holidays are excluded from the three working day notice.

** Denotes Observed Holidays. NC811 will be open to accept all locate requests on observed holidays. The observed holiday is excluded from the three working day notice as well.*

For information on NC811 & NCUCC events, visit the calendar section of nc811.org or the nc811 app.



NC811 Education Team



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Thank you for your time and attention.
You can get a PDF copy of this presentation
at

www.ncucc.org

If this meeting was virtual, a video of the meeting is available at ncucc.org. Go to County UCC's. The video will be listed under the month and year the meeting took place.

Foothills UCC
November 2021 Roster

Chase Gibson-City of Kings Mountain

Rodney Bell-City of Kings Mountain

Karen Wilkins-City of Shelby

Julie McMurry-City of Shelby

Kevin Johnson-Dominion Energy

Will Stroupe-City of Kings Mountain

Howard Corey-NC811

Parrish Reddick-NC811

Michelle Flowers-NCUC

Tami Stout-NC811