



# Virtual UCC Meetings

1. In the chat section please type your name, company name & email.
2. Participant feature - raise hand. The meeting facilitator will acknowledge you.
3. Enter the meeting with your microphone on mute and unmute your mic when you need to speak.
4. Every meeting will be recorded, and the video will be posted on the [ncucc.org](https://ncucc.org) website. You can watch the meeting by using the video link provided on [ncucc.org](https://ncucc.org). Visit your county UCC page for a listing of past meeting videos.





Guilford UCC

- New revise update allows for 3-hour tickets to be only sent to specific members who fail to respond.
- PHMSA grant received for Spanish billboards and research.
- New report will be issued based on survey and data by end of the year.
- Enforcement Board reviewing process for penalty assignment.
- LRPC will continue to review trends that are disruptive to the 811 process.
- Happy Thanksgiving to everyone!

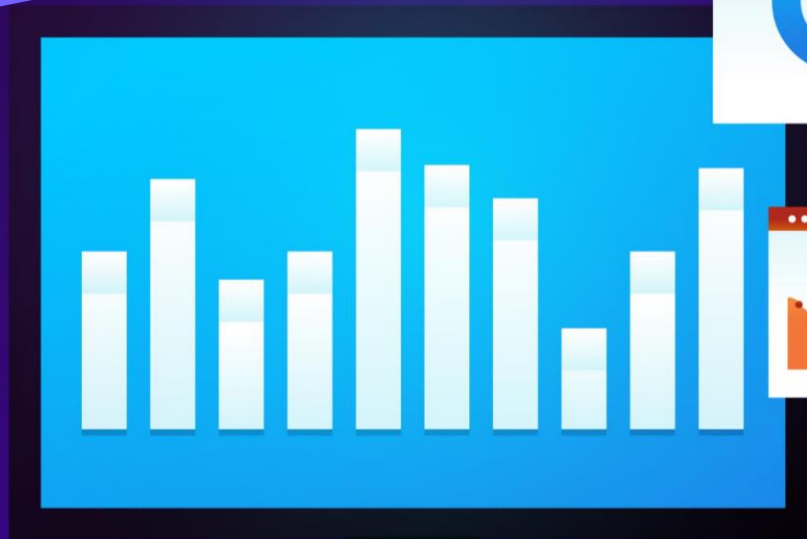
A person wearing a blue suit jacket and a light blue shirt is holding a white sign. The sign contains text in dark blue font. The background is a light gray grid pattern.

**A message from  
the NC811  
Executive Director**

**Louis Panzer**

# NC811 Data Insights

Locate requests, transmissions, county ticket volume and distribution



# Locate Requests & Transmissions for NC

Oct. 2020 vs 2021

## **TICKETS**

2021: 204,935

2020: 194,367

Difference: 5.44%

## **TRANSMISSIONS**

2021: 1,134,620

2020: 1,098,475

Difference: 3.3%

Year-to-Date

## **TICKETS**

2021: 1,987,052

2020: 1,833,596

Difference: 8.4%

## **TRANSMISSIONS**

2021: 11,086,871

2020: 10,446,328

Difference: 6.1%



# County ticket volume

2021 stats compared with 2020

	Type Ticket					
	3 HR	CNCL	NEW	RXMT	UPDT	TOTAL
2020	258	81	6088	196	3767	10390
2021	563	100	6351	260	3930	11204
+/- Var	118.2%	23.5%	4.3%	32.7%	4.3%	7.8%
			Locates per day			509

# County ticket volume

YTD stats compared with previous year

	Type Ticket					
	3 HR	CNCL	NEW	RXMT	UPDT	TOTAL
2020	2037	908	55851	1667	38824	99287
2021	2569	933	57668	1643	33816	96629
+/- Var	26.1%	2.8%	3.3%	-1.4%	-12.9%	-2.7%
				Locates per day		454

# County ticket distribution

County/Place	10 Oct
<b>GUILFORD</b>	<b>11204</b>
CLIMAX	20
COLFAX	<b>135</b>
DEEP RIVER	57
FISHER PARK	1
FOREST OAKS	4
FRIENDSHIP	5
GIBSONVILLE	<b>117</b>
GREENSBORO	7630
GROOMETOWN	1
GUILFORD	7
GUILFORD COLLEGE	4
HAMILTON LAKES	3

HIGH POINT	<b>1354</b>
IRVING PARK	1
JAMESTOWN	<b>271</b>
JULIAN	39
KERNERSVILLE	62
KIMESVILLE	1
MCLEANSVILLE	<b>161</b>
OAK RIDGE	<b>319</b>
PLEASANT GARDEN	51
SEDALIA	4
SEDFIELD	2
STOKESDALE	<b>211</b>
SUMMERFIELD	<b>211</b>
WHITSETT	<b>327</b>





# Calendar of Events





# Board Meeting

**4Q21**

**Friday, January 21<sup>st</sup>, 2022**

**Hybrid Meeting**

**8:30 am to 10:30 am**

*Contact Tonya for details.*

*tonya@nc811.org*





# NC Underground Damage Prevention Review Board

Tuesday, January 18<sup>th</sup>, 2022

Location TBD

Starts at 10 am

Visit: <https://udprb.nc.gov/>



# State UCC Meeting



Tuesday, November 9<sup>th</sup>, 2021  
Teams Meeting  
Starts at 10 am

Visit the  
<https://ncucc.org/>  
calendar page for a link





## NC Locate Resolution Partnership Committee

December 15<sup>th</sup>, 2021  
Teams Meeting  
11:00 am – 1:00 pm

Visit the

<https://ncucc.org/>  
calendar page for a link



# Upcoming Holidays

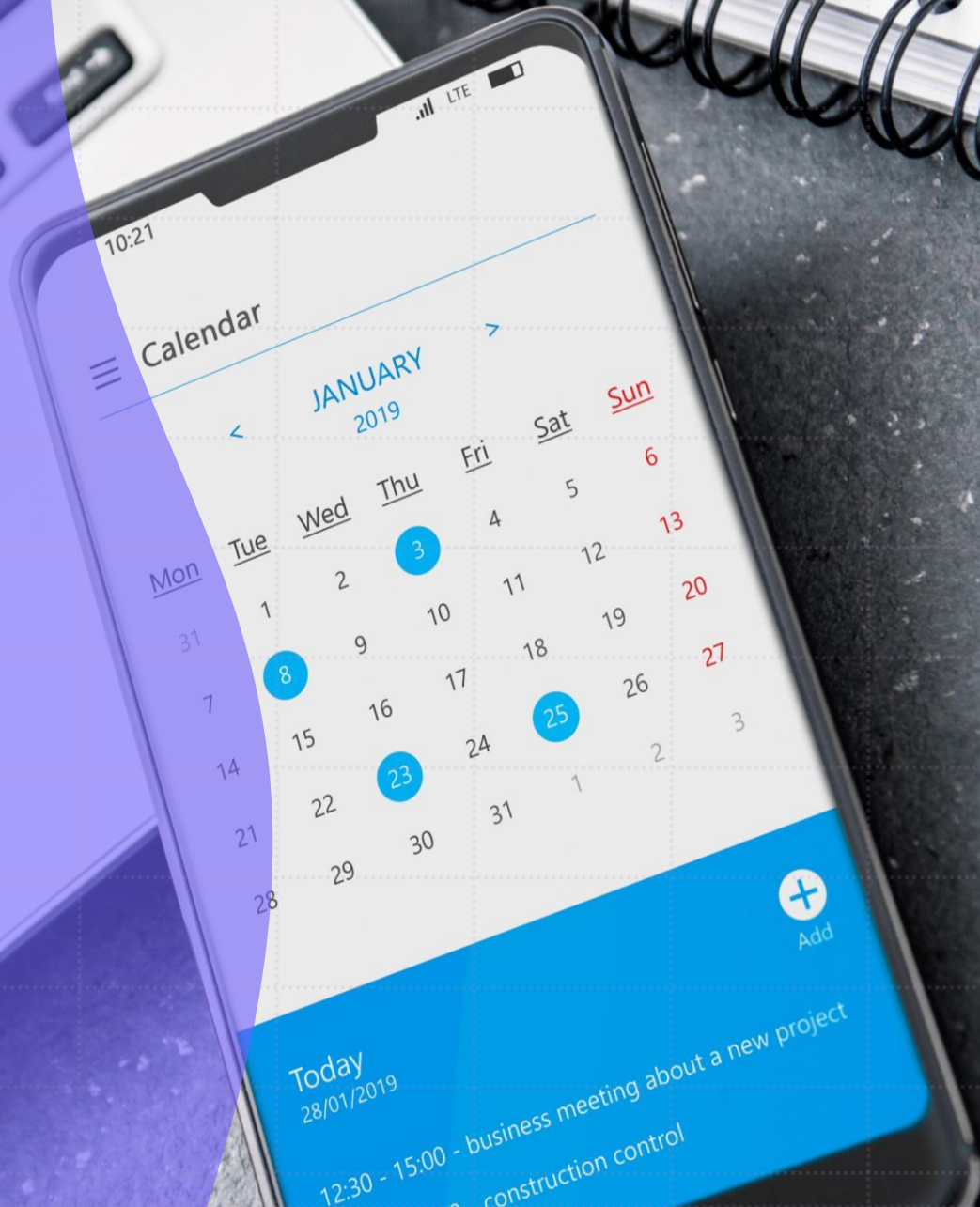


- **\* Veterans Day:**  
Thursday, November 11<sup>th</sup>
- **Thanksgiving:**  
Thursday, November 25<sup>th</sup>
- **\* Day after Thanksgiving:**  
Friday, November 26<sup>th</sup>

*All above holidays are excluded from the three working day notice.*

*\* Denotes Observed Holidays. NC811 will be open to accept all locate requests on observed holidays. The observed holiday is excluded from the three working day notice as well.*

For information on NC811 & NCUCC events, visit the calendar section of [nc811.org](http://nc811.org) or the nc811 app.



# NC811 Education Team



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Thank you for your time and attention.  
You can get a PDF copy of this presentation  
at

[www.ncucc.org](http://www.ncucc.org)

If this meeting was virtual, a video of the meeting is available at [ncucc.org](http://ncucc.org). Go to County UCC's. The video will be listed under the month and year the meeting took place.

# Guilford UCC

11-17-2021

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