



Virtual UCC Meetings

1. Follow these video instructions to find your virtual meeting link and how to make the most of the meeting in the new MICROSOFT TEAMS platform.
<https://www.youtube.com/watch?v=GC5zGkdxqb0>
2. In the chat section please type your name, company name & email.
3. Participant feature - raise hand. The meeting facilitator will acknowledge you.
4. Enter the meeting with your microphone on mute and unmute your mic when you need to speak.
5. Every meeting will be recorded, and the video will be posted on the ncucc.org website. You can watch the meeting by using the video link provided on ncucc.org. Visit your county UCC page for a listing of past meeting videos.



Henderson-Polk-Transylvania

- New revise update allows for 3-hour tickets to be only sent to specific members who fail to respond.
- PHMSA grant received for Spanish billboards and research.
- New report will be issued based on survey and data by end of the year.
- Enforcement Board reviewing process for penalty assignment.
- LRPC will continue to review trends that are disruptive to the 811 process.
- Happy Thanksgiving to everyone!

A person wearing a grey suit jacket over a light blue button-down shirt is holding a white rectangular sign. The sign contains text in dark blue. The background is a light grey grid pattern.

**A message from
the NC811
Executive Director**

Louis Panzer

NC811 Data Insights

Locate requests, transmissions, county ticket volume and distribution



Locate Requests & Transmissions for NC

Oct. 2020 vs 2021

TICKETS

2021: 204,935

2020: 194,367

Difference: 5.44%

TRANSMISSIONS

2021: 1,134,620

2020: 1,098,475

Difference: 3.3%

Year-to-Date

TICKETS

2021: 1,987,052

2020: 1,833,596

Difference: 8.4%

TRANSMISSIONS

2021: 11,086,871

2020: 10,446,328

Difference: 6.1%



County ticket volume

YTD stats compared with previous year

Henderson	3 HR	CNCL	NEW	RXMT	UPDT	Total Tickets
2020	530	113	14011	416	6399	21469
2021	509	154	15355	429	6781	23228
+/- Var	-4.0%	36.3%	9.6%	3.1%	6.0%	8.2%
Work Days 213		Avg Locates per Day 109				

County ticket volume

YTD stats compared with previous year

Polk	3 HR	CNCL	NEW	RXMT	UPDT	Total Tickets
2020	115	21	2280	166	345	2927
2021	112	35	2685	98	919	3849
+/- Var	-2.6%	66.7%	17.8%	-41.0%	166.4%	31.5%
Work Days 213		Avg Locates per Day 18				

County ticket volume

YTD stats compared with previous year

Transylvania	3 HR	CNCL	NEW	RXMT	UPDT	Total Tickets
2020	69	38	3531	157	754	4511
2021	57	38	3560	181	663	4511
+/- Var	-17.4%	0.0%	0.8%	15.3%	-12.1%	0.0%
Work Days 213		Avg Locates per Day 21				

County ticket volume

2021 stats compared with 2020

Henderson	3 HR	CNCL	NEW	RXMT	UPDT	Total Tickets
2020	45	14	1554	40	809	2462
2021	136	23	1759	83	760	2761
+/- Var	202.2%	64.3%	13.2%	107.5%	-6.1%	12.1%
Work Days 22		Avg Locates per Day 126				

County ticket volume

2021 stats compared with 2020

Polk	3 HR	CNCL	NEW	RXMT	UPDT	Total Tickets
2020	6	1	204	10	14	235
2021	5	2	210	7	20	244
+/- Var	-16.7%	100.0%	2.9%	-30.0%	42.9%	3.8%
Work Days 22		Avg Locates per Day 11				

County ticket volume

2021 stats compared with 2020

Transylvania	3 HR	CNCL	NEW	RXMT	UPDT	Total Tickets
2020	4	5	470	22	23	524
2021	3	12	412	21	246	694
+/- Var	-25.0%	140.0%	-12.3%	-4.5%	969.6%	32.4%
Work Days 22		Avg Locates per Day 32				

County ticket distribution

HENDERSON	2761
BALFOUR	11
EAST FLAT ROCK	36
EDNEYVILLE	9
ETOWAH	67
FLAT ROCK	251
FLETCHER	288
HENDERSONVILLE	1771
HORSESHOE	19
LAUREL PARK	44
MILLS RIVER	203
SALUDA	15
VALLEY HILL	8
ZIRCONIA	21

County ticket distribution

POLK	244
COLUMBUS	89
GREEN CREEK	13
MILL SPRING	38
SALUDA	19
TRYON	84

County ticket distribution

TRANSYLVANIA	694
BREVARD	436
CEDAR MOUNTAIN	14
DUNNS ROCK	6
LAKE TOXAWAY	34
LITTLE RIVER	4
PENROSE	9
PISGAH FOREST	63
ROSMAN	21
SAPPHIRE	101



Calendar of Events





Board Meeting

4Q21

Friday, January 21st, 2022

Hybrid Meeting

8:30 am to 10:30 am

Contact Tonya for details.

tonya@nc811.org





NC Underground Damage Prevention Review Board

Tuesday, January 18th, 2022

Location TBD

Starts at 10 am

Visit: <https://udprb.nc.gov/>



State UCC Meeting



Tuesday, November 9th, 2021
Teams Meeting
Starts at 10 am

Visit the
<https://ncucc.org/>
calendar page for a link





NC Locate Resolution Partnership Committee

December 15th, 2021
Teams Meeting
11:00 am – 1:00 pm

Visit the
<https://ncucc.org/>
calendar page for a link



Upcoming Holidays

- *** Veterans Day:**
Thursday, November 11th
- **Thanksgiving:**
Thursday, November 25th
- *** Day after Thanksgiving:**
Friday, November 26th

All above holidays are excluded from the three working day notice.

** Denotes Observed Holidays. NC811 will be open to accept all locate requests on observed holidays. The observed holiday is excluded from the three working day notice as well.*



For information on
NC811 & NCUCC
events, visit the
calendar section of
nc811.org or the
nc811 app.



NC811 Education Team

**Ann Rushing**

Education Manager
Office Phone: 336-855-5760
Cell Phone: 336-944-5518
email: annrushing@nc811.org

**Brian Morehouse**

Education Liaison - Western Region
Office Phone: 336-855-5760
Cell Phone: 336-482-6890
email: bmorehouse@nc811.org

**Howard Corey**

Education Liaison -
Eastern Region
Office Phone: 336-855-5760
Cell Phone: 336-317-5999
email: howard@nc811.org

**Parrish Reddick**

Education Liaison -
Piedmont Region
Office Phone: 336-855-5760
Cell Phone: 336-707-4528
email: parrish@nc811.org

**Tami Stout**

Education Liaison - SW Region
Office Phone: 336-855-5760
Cell Phone: 336-601-8644
email: tami@nc811.org

**Steven Moore**

Media Relations Specialist
Office Phone: 336-855-5760
Cell Phone: 336-382-4109
email: smoore@nc811.org





Thank you for your time and attention.
You can get a PDF copy of this presentation
at

www.ncucc.org

If this meeting was virtual, a video of the meeting is available at ncucc.org. Go to County UCC's. The video will be listed under the month and year the meeting took place.

Henderson-Polk-Transylvania UCC Meeting

Teams Meeting

November 10th, 2021

Brian Morehouse- NC811- bmorehouse@nc811.org- 336-482-6890

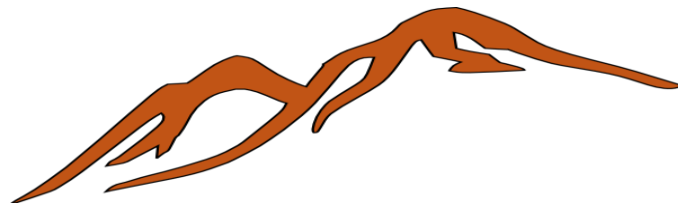
Richard Walsh- Dominion Energy- Richard.walsh@dominionenergy.com

Marc Worth- Dominion Energy- marc.worth@dominionenergy.com

Eric Dover- Dominion Energy- eric.dover@dominionenergy.com

Keith Owens- Comporium

North Carolina Henderson-Polk- Transylvania Utilities Coordination Committee



Meeting Minutes

Date: 11/10/2021

Place: Teams Meeting

Address:

Town: Hendersonville, NC

Called to Order & Welcomed the Guest

- Brian Morehouse called the meeting to order @ 11:36AM
- Brian Morehouse went over housekeeping and emergency evacuation.

Introductions

- Brian Morehouse started introductions, and then went around the room.
- Safety Share presented by: Brian Morehouse
- Topic – November 2021 Presentation

Old Business

- Any Changes to last month's minutes? (NONE)

Officer Reports

Chair- Nothing new to report.

Co-Chair/Secretary- Please see attendance sheet attached.

New Business

- NC 811 / One Call presentation was given by: Brian Morehouse- Education Liaison for NC811 went over a few things that is going on in the surrounding areas. Talked about locating issues and large projects

The Henderson- Polk- Transylvania Counties NC 811UCC monthly meeting was held on November 10th, 2021, at 11:30 am. This meeting was held by TEAMS.

A total of 5 members attending today's meeting.

Below are highlights of the NC 811 Presentation for October 2021:

1. A complete listing of all stats for the previous month of October 2021 are included in the PDF presentation file attached to the email used to send these minutes out. Listed below is a highlight of tickets / transmissions for the past month:

October 2020 vs 2021

TICKETS 2021:

2021: 204,935

2020: 194,367

Difference: 5.44%

TICKETS 2021 YTD

2021: 1,987,052

2020: 1,833,596

Difference: 8.4%

TRANSMISSIONS October 2021

2021: 1,134,620

2020: 1,098,475

Difference: 3.3%

2021: 11,086,871 YTD Totals Transmissions

2020: 10,446,328

Difference: 6.1%

2. The Underground Review Board website is available at www.udprb.nc.gov Go to this website to get further information.

3. Upcoming Meeting Dates (Refer to the attached presentation for further details):

· 4th Quarter Board Meeting will be held on Friday January 21st, 2022, Hybrid Meeting 8:30 AM to 1:-30 AM. Contact Tony for details at: tonya@nc811.org.

- The NC Underground Damage Prevention Review Board: Will meet on Tuesday, January 18th at 10:00 AM. Location TBD. <https://udprb.nc.gov/>

- State UCC Meeting: Tuesday, November 9th, 2021, Teams Meeting. Visit the <http://ncucc.org/> calendar page for a link.

- NC Locator Resolution Partnership Committee Meeting: December 15th, 2021, Team Meeting 11:00 AM to 1:00 PM. Visit the <http://ncucc.org/> calendar page for a link.

4. When calling in for a locate to be done make sure that you include the following information:

- Correct Address of locate request.
- Correct Contact Telephone Number
- Contact person's Name.
- Area to be located marked with "White Lines."

5. NC 811 will continue to have Virtual UCC Meetings:

Below are the instructions to attend the virtual meetings:

- Follow these video instructions to find your virtual meeting link and how to make the join the meeting in the new MICROSOFT TEAMS platform.

<https://www.youtube.com/watch?v=GC5zGkdxqb0>.

- In the chat section please type your name, company name & email.
- Participant feature – raise hand. The meeting facilitator will acknowledge you.
- Enter the meeting with your microphone on mute and unmute your mic when you need to speak.
- Every meeting will be recorded, and the video will be posted on the ncucc.org website. You can watch the meeting by using the video link provided on ncucc.org.

6. SPECIAL REMINDERS:

- Damage Reporting: Remember that if you damage an underground utility, it is your responsibility to report this damage to NC 811 UCC. Offices in Greensboro.

- Below is the website where you can go to communicate "Damage Violations."
<https://www.nc811.org/report-a-violation.html>

· Remember! If you hit an underground objective, and you think it is a Gas Line, do the following in this order:

- o Call 911 to report the accident!
 - o Call the Gas Company and let them know the specifics concerning the damage!
 - o Call 811 to report the accident to our office!
- Damage Reporting: It is YOUR responsibility to report ALL damages to underground utilities. The reports must be reported to the NC 811UCC offices in Greensboro.

Round-table Discussions:

Open Discussion

○ .

Reports

- A. **NC 811 / One Call** – Brian provided us with the monthly 811 update. Please talk to your organizations about having 811 come in and do a Pipes Plus Training class, bringing everyone up to date on laws and procedures across North Carolina.
- B. **N.C.D.O.T** – NA
- C. **Dominion Energy** – Reported a major project that is taking place in Kenmare, but crews had to be pulled off of it because of rock in the area. They put in 150' of conduit in (10) hours.
- D. **USIC** – **Reports that they are not to full strength with staffing. Find that locates are up.**
- E. **Comporium**- Very busy with new fiber installation going in. This work will keep this area busy for up to a year and a half. You will see Updates will be up in the Transylvania area.
- F. **Duke Energy** – NA
- G. **Steel Creek**- NA
- H. **Spectrum** – NA
- I. **AnSCO**- **Busy in the area with new work, no major projects to report currently.**
- J. **AT&T** – N/A.
- K. **Foremost**- NA
- L. **The Oaks HOA**- NA
- M. **THIS UCC WILL BE TRYING TO MEET IN JANUARY AT BAY BREEZE SEAFOOD IN HENDERSONVILLE, NC**
- N. **Next Meeting – Thursday, December 9thth 2021--- TEAMS**

Meeting

Meeting adjourned at 12:03 pm

Minutes submitted by: Brian Morehouse- NC 811 Education Liaison