



# Virtual UCC Meetings

1. Follow these video instructions to find your virtual meeting link and how to make the most of the meeting in the new MICROSOFT TEAMS platform.  
<https://www.youtube.com/watch?v=GC5zGkdxqb0>
2. In the chat section please type your name, company name & email.
3. Participant feature - raise hand. The meeting facilitator will acknowledge you.
4. Enter the meeting with your microphone on mute and unmute your mic when you need to speak.
5. Every meeting will be recorded, and the video will be posted on the [ncucc.org](http://ncucc.org) website. You can watch the meeting by using the video link provided on [ncucc.org](http://ncucc.org). Visit your county UCC page for a listing of past meeting videos.



Iredell UCC

- New revise update allows for 3-hour tickets to be only sent to specific members who fail to respond.
- PHMSA grant received for Spanish billboards and research.
- New report will be issued based on survey and data by end of the year.
- Enforcement Board reviewing process for penalty assignment.
- LRPC will continue to review trends that are disruptive to the 811 process.
- Happy Thanksgiving to everyone!

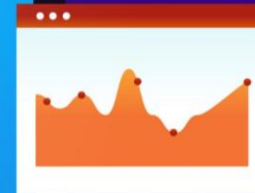
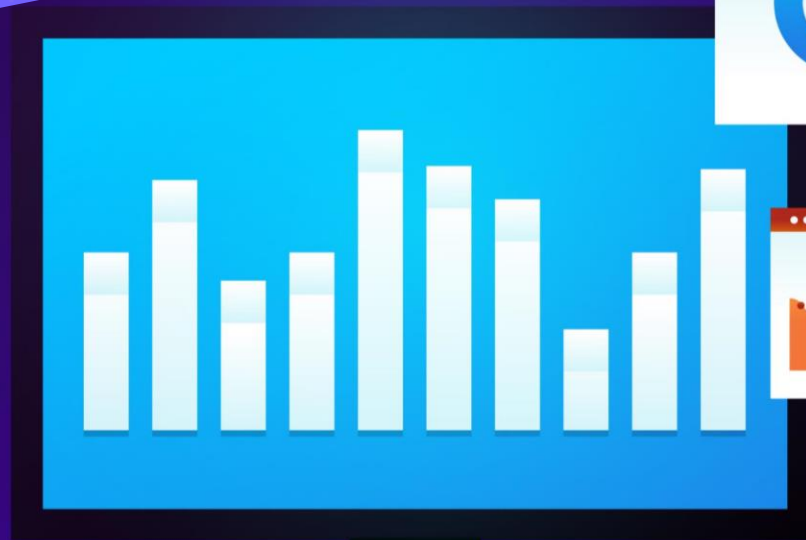
A person wearing a blue suit jacket and a light blue shirt is holding a white sign. The sign contains text in dark blue font. The background is a light gray grid pattern.

**A message from  
the NC811  
Executive Director**

**Louis Panzer**

# NC811 Data Insights

Locate requests, transmissions, county ticket volume and distribution



# Locate Requests & Transmissions for NC

Oct. 2020 vs 2021

## **TICKETS**

2021: 204,935

2020: 194,367

Difference: 5.44%

## **TRANSMISSIONS**

2021: 1,134,620

2020: 1,098,475

Difference: 3.3%

Year-to-Date

## **TICKETS**

2021: 1,987,052

2020: 1,833,596

Difference: 8.4%

## **TRANSMISSIONS**

2021: 11,086,871

2020: 10,446,328

Difference: 6.1%



# County ticket volume

2021 stats compared with 2020

	<b>3 HR</b>	<b>CNCL</b>	<b>NEW</b>	<b>RXMT</b>	<b>UPDT</b>	<b>TOTAL</b>
<b>2020</b>	122	55	<b>2848</b>	88	921	<b>4034</b>
<b>2021</b>	305	38	<b>2843</b>	168	1500	<b>4854</b>
	150.0%	-30.9%	<b>-0.2%</b>	90.9%	62.9%	<b>20.3%</b>
				Locates per day		221

# County ticket volume

YTD stats compared with previous year

	<b>3 HR</b>	<b>CNCL</b>	<b>NEW</b>	<b>RXMT</b>	<b>UPDT</b>	<b>TOTAL</b>
<b>2020</b>	1067	277	<b>23022</b>	723	8332	<b>33421</b>
<b>2021</b>	1923	303	<b>25871</b>	998	11663	<b>40758</b>
	80.2%	9.4%	<b>12.4%</b>	38.0%	40.0%	<b>22.0%</b>

# County ticket distribution

<b>IREDELL</b>	<b>4430</b>
DAVIDSON	114
HARMONY	85
MOORESVILLE	2293
OLIN	19
STATESVILLE	1307
TROUTMAN	505
UNION GROVE	75





# Calendar of Events





# Board Meeting

**4Q21**

Friday, January 21<sup>st</sup>, 2022

Hybrid Meeting

**8:30 am to 10:30 am**

*Contact Tonya for details.*

*tonya@nc811.org*





# NC Underground Damage Prevention Review Board

Tuesday, January 18<sup>th</sup>, 2022

Location TBD

Starts at 10 am

Visit: <https://udprb.nc.gov/>



# State UCC Meeting



Tuesday, November 9<sup>th</sup>, 2021  
Teams Meeting  
Starts at 10 am

Visit the  
<https://ncucc.org/>  
calendar page for a link





## NC Locate Resolution Partnership Committee

December 15<sup>th</sup>, 2021  
Teams Meeting  
11:00 am – 1:00 pm

Visit the

<https://ncucc.org/>

calendar page for a link



# Upcoming Holidays

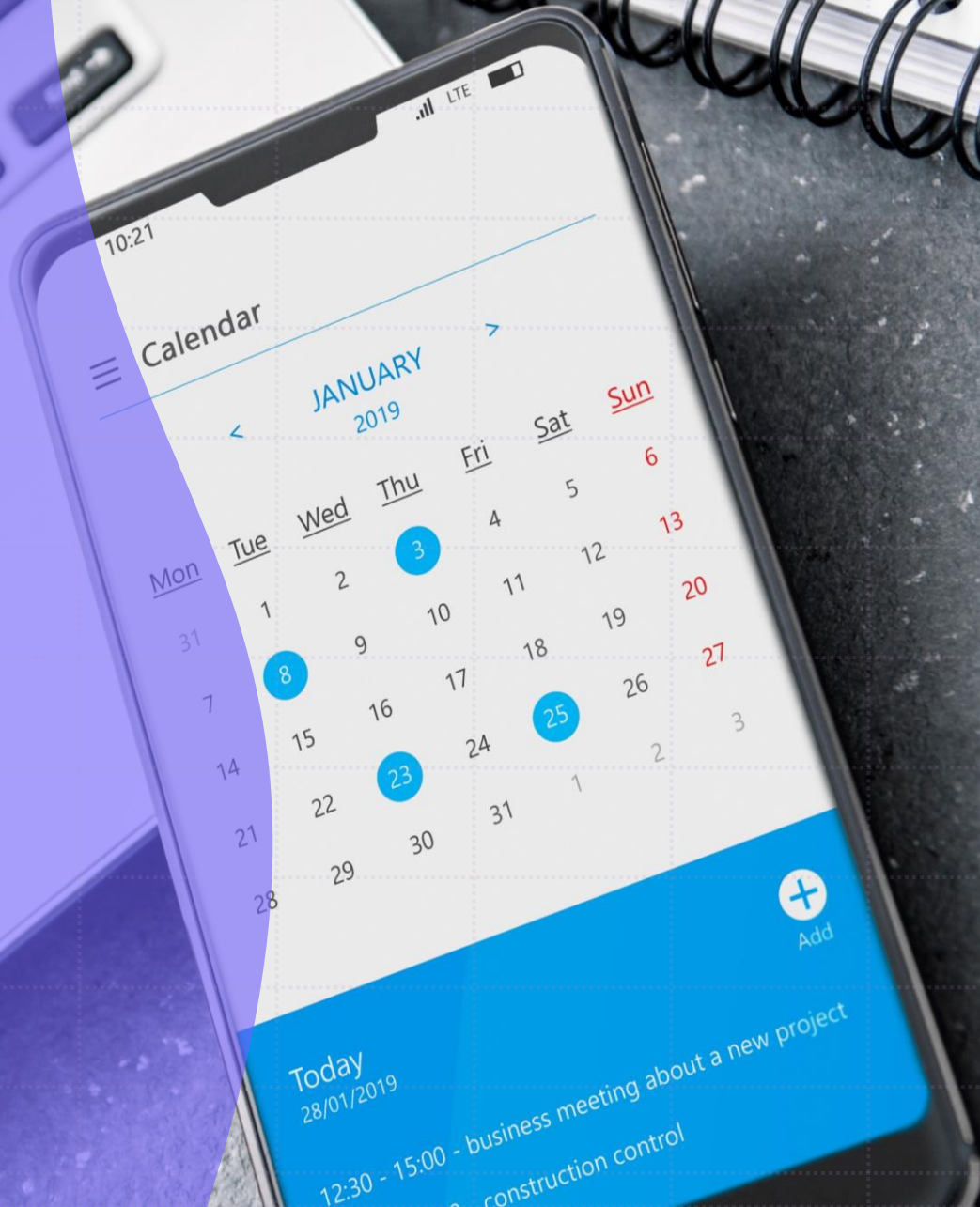


- **\* Veterans Day:**  
Thursday, November 11<sup>th</sup>
- **Thanksgiving:**  
Thursday, November 25<sup>th</sup>
- **\* Day after Thanksgiving:**  
Friday, November 26<sup>th</sup>

*All above holidays are excluded from the three working day notice.*

*\* Denotes Observed Holidays. NC811 will be open to accept all locate requests on observed holidays. The observed holiday is excluded from the three working day notice as well.*

For information on NC811 & NCUCC events, visit the calendar section of [nc811.org](http://nc811.org) or the nc811 app.



# NC811 Education Team



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Thank you for your time and attention.  
You can get a PDF copy of this presentation  
at

[www.ncucc.org](http://www.ncucc.org)

If this meeting was virtual, a video of the meeting is available at [ncucc.org](http://ncucc.org). Go to County UCC's. The video will be listed under the month and year the meeting took place.

Meeting Summary

Total Numt 9

Meeting Title Iredell County UCC TEAMS Meeting

Meeting Start 11/4/2021, 8:55:02 AM

Meeting End 11/4/2021, 9:45:00 AM

Meeting Id 5ecf2156-2988-4f6c-a087-ca9dcdbc243c

Full Name	Join Time	Leave Time	Duration	Email	Role	Participant ID (UPN)
Tami Stout	11/4/2021, 11/4/2021, 49m 29s			tami@nc81	Organizer	tami@nc811.org
McKee, Jim	11/4/2021, 11/4/2021, 43m 22s			Jim.McKee	Presenter	Jim.McKee@tdstelecom.com
Shareika Ni	11/4/2021, 11/4/2021, 42m 36s			SHAREIKA.I	Presenter	SHAREIKA.NICKSON@dominionene
David Talbe	11/4/2021, 11/4/2021, 39m 44s			david.talbe	Presenter	david.talbert@colliersengineering.
Richard Wa	11/4/2021, 11/4/2021, 41m 55s			RICHARD.M	Presenter	RICHARD.WALSH@dominionenerg
Sam Whitti	11/4/2021, 11/4/2021, 41m 32s			SAM.WHIT	Presenter	SAM.WHITTINGTON@dominionen
Marc Wortl	11/4/2021, 11/4/2021, 40m 58s			MARC.WOI	Presenter	MARC.WORTH@dominionenergy.c
James McH	11/4/2021, 11/4/2021, 40m 8s			JAMES.MCI	Presenter	JAMES.MCHOUELL@dominionenei
Ann Rushin	11/4/2021, 11/4/2021, 29m 44s			annrushing	Presenter	annrushing@nc811.org

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