



Virtual UCC Meetings

- 1. In the chat section please type your name, company name & email.
- 2. Participant feature raise hand. The meeting facilitator will acknowledge you.
- 3. Enter the meeting with your microphone on mute and unmute your mic when you need to speak.
- Every meeting will be recorded, and the video will be posted on the ncucc.org website. You can watch the meeting by using the video link provided on ncucc.org. Visit your county UCC page for a listing of past meeting videos.





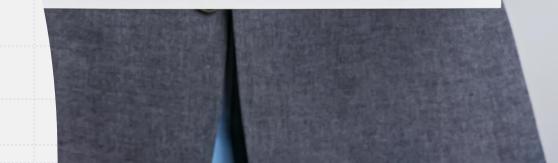
Lee UCC

- New revise update allows for 3-hour tickets to be only sent to specific members who fail to respond.
- PHMSA grant received for Spanish billboards and research.
- New report will be issued based on survey and data by end of the year.
- Enforcement Board reviewing process for penalty assignment.
- LRPC will continue to review trends that are disruptive to the 811 process.
- Happy Thanksgiving to everyone!



A message from the NC811 Executive Director

Louis Panzer



NC811 Data Insights

Locate requests, transmissions, county ticket volume and distribution



Locate Requests & Transmissions for NC

Oct. 2020 vs 2021 **TICKETS**

2021: 204,935 2020: 194,367 Difference: 5.44%

TRANSMISSIONS

2021: 1,134,620 2020: 1,098,475 Difference: 3.3%

Year-to-Date **TICKETS** 2021: 1,987,052 2020: 1,833,596

Difference: 8.4%

TRANSMISSIONS

2021: 11,086,871 2020: 10,446,328 Difference: 6.1%

County ticket volume

2021 stats compared with 2020

			Туре	Ticket		
	3 HR	CNCL	NEW	RXMT	UPDT	TOTAL
2020	56	3	641	27	254	981
2021	30	2	603	22	214	871
+/- Var	-46.4%	-33.3%	-5.9%	-18.5%	-15.7%	-11.2%
				Locates	per day	40

County ticket volume

YTD stats compared with previous year

			Туре	Ticket		
	3 HR	CNCL	NEW	RXMT	UPDT	TOTAL
2020	546	77	6179	332	2732	9866
2021	444	49	6256	272	2289	9310
+/- Var	-18.7%	-36.4%	1.2%	-18.1%	-16.2%	-5.6%
				Locates	per day	44

County ticket distribution

County/Place	10 Oct
LEE	871
BROADWAY	45
CAROLINA TRACE	4
LEMON SPRINGS	9
SANFORD	809
TRAMWAY	4



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CALENDAR

5 19 20 21 26 27 21 21

23 20

27 27 23

25

18 24 3,

27

FEBRUARY

16 10 23 17 20

11

27

14 19 19 20 21 25 26 20 21 20

SEPTEMBER

11 12 13 14 18 18 19 20 21 15 20 21 22

10 24 25 26 21 28 29

27

DECEMBER

13 14 0 20 21 15 21 28 22 28 29

No.

28 29

15

JANUARY

12 19 26 20

27

21 28 22 29

12

6

9

23 30

24 25 37

Calendar of Events



Board Meeting

4Q21

Friday, January 21st, 2022 Hybrid Meeting **8:30 am to 10:30 am** *Contact Tonya for details. tonya@nc811.org*





NC Underground Damage Prevention Review Board

Tuesday, January 18th, 2022 Location TBD Starts at 10 am

Visit: https://udprb.nc.gov/



State UCC Meeting



Tuesday, November 9th, 2021 Teams Meeting Starts at 10 am

Visit the https://ncucc.org/ calendar page for a link





December 15th, 2021 Teams Meeting 11:00 am – 1:00 pm

Visit the https://ncucc.org/ calendar page for a link



Upcoming Holidays



- * Veterans Day:
- Thursday, November 11th **Thanksgiving:** Thursday, November 25th
- * Day after Thanksgiving: Friday, November 26th

All above holidays are excluded from the three working day notice. * Denotes Observed Holidays. NC811 will be open to accept all locate requests on observed holidays. The observed holiday is excluded from the three working day notice as well. For information on NC811 & NCUCC events, visit the calendar section of nc811.org or the nc811 app.



NC811 Education Team



Ann Rushing Education Manager Office Phone: 336-855-5760 Cell Phone: 336-944-5518 email: annrushing@nc811.org



Brian Morehouse Education Liaison - Western Region Office Phone: 336-855-5760 Cell Phone: 336-482-6890 email: bmorehouse@nc811.org



Howard Corey Education Liaison -Eastern Region Office Phone: 336-855-5760 Cell Phone: 336-317-5999 email: howard@nc811.org



Parrish Reddick Education Liaison -Piedmont Region Office Phone: 336-855-5760 Cell Phone: 336-707-4528 email: parrish@nc811.org



Tami Stout Education Liaison - SW Region Office Phone: 336-855-5760 Cell Phone: 336-601-8644

email: tami@nc811.org



Steven Moore Media Relations Specialist Office Phone: 336-855-5760 Cell Phone: 336-382-4109 email: smoore@nc811.org



Thank you for your time and attention. You can get a PDF copy of this presentation at

www.ncucc.org

If this meeting was virtual, a video of the meeting is available at ncucc.org. Go to County UCC's. The video will be listed under the month and year the meeting took place.

Lee UCC

- 1. Parrish Reddick NC811, 336-707-4528, parrish@nc811.org
- 2. Marc Worth, Dominion Energy, marc.worth@dominionenergy.com
- 3. Michelle Flowers NCUC Pipeline Safety mflowers@ncuc.net
- 4. Deborah Harris-Enterprise Products daharris@eprod.com
- 5. Jamie Yow NCDOT Div 8 jdyow@ncdot.gov 910-773-8031
- 6. James Petrick, -USIC, jamespetrick@usicllc.com