



# Virtual UCC Meetings

1. Follow these video instructions to find your virtual meeting link and how to make the most of the meeting in the new MICROSOFT TEAMS platform.  
<https://www.youtube.com/watch?v=GC5zGkdxqb0>
2. In the chat section please type your name, company name & email.
3. Participant feature - raise hand. The meeting facilitator will acknowledge you.
4. Enter the meeting with your microphone on mute and unmute your mic when you need to speak.
5. Every meeting will be recorded, and the video will be posted on the ncucc.org website. You can watch the meeting by using the video link provided on ncucc.org. Visit your county UCC page for a listing of past meeting videos.





McDowell



- New revise update allows for 3-hour tickets to be only sent to specific members who fail to respond.
- PHMSA grant received for Spanish billboards and research.
- New report will be issued based on survey and data by end of the year.
- Enforcement Board reviewing process for penalty assignment.
- LRPC will continue to review trends that are disruptive to the 811 process.
- Happy Thanksgiving to everyone!

A person wearing a grey suit jacket over a light blue button-down shirt is holding a white rectangular sign. The sign contains text in dark blue. The background is a light grey grid pattern.

**A message from  
the NC811  
Executive Director**

**Louis Panzer**

# NC811 Data Insights

Locate requests, transmissions, county ticket volume and distribution



# Locate Requests & Transmissions for NC

Oct. 2020 vs 2021

## **TICKETS**

2021: 204,935

2020: 194,367

Difference: 5.44%

## **TRANSMISSIONS**

2021: 1,134,620

2020: 1,098,475

Difference: 3.3%

Year-to-Date

## **TICKETS**

2021: 1,987,052

2020: 1,833,596

Difference: 8.4%

## **TRANSMISSIONS**

2021: 11,086,871

2020: 10,446,328

Difference: 6.1%



# County ticket volume

YTD stats compared with previous year

McDowell	3 HR	CNCL	NEW	RXMT	UPDT	TOTAL
2020	140	24	2834	187	1054	4239
2021	81	29	3114	164	833	4221
+/- Var	0.0%	20.8%	9.9%	-12.3%	-21.0%	-0.4%
-				Locates per day		20

# County ticket volume

2021 stats compared with 2020

McDowell	3 HR	CNCL	NEW	RXMT	UPDT	TOTAL
2020	19	5	318	20	70	432
2021	27	2	244	24	100	397
+/- Var	40.0%	-60.0%	-23.3%	20.0%	42.9%	-8.1%
-	-	-		Locates per day		18

# County ticket distribution

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<b>MCDOWELL</b>	<b>397</b>
DYSARTSVILLE	8
MARION	187
NEBO	100
NORTH COVE	3
OLD FORT	90
WOODLAWN	8





# Calendar of Events







# Board Meeting

**4Q21**

Friday, January 21<sup>st</sup>, 2022

Hybrid Meeting

**8:30 am to 10:30 am**

*Contact Tonya for details.*

*tonya@nc811.org*





# NC Underground Damage Prevention Review Board

Tuesday, January 18<sup>th</sup>, 2022

Location TBD

Starts at 10 am

Visit: <https://udprb.nc.gov/>





# State UCC Meeting



Tuesday, November 9<sup>th</sup>, 2021  
Teams Meeting  
Starts at 10 am

Visit the  
<https://ncucc.org/>  
calendar page for a link





## NC Locate Resolution Partnership Committee

December 15<sup>th</sup>, 2021  
Teams Meeting  
11:00 am – 1:00 pm

Visit the  
<https://ncucc.org/>  
calendar page for a link





# Upcoming Holidays

- **\* Veterans Day:**  
Thursday, November 11<sup>th</sup>
- **Thanksgiving:**  
Thursday, November 25<sup>th</sup>
- **\* Day after Thanksgiving:**  
Friday, November 26<sup>th</sup>

*All above holidays are excluded from the three working day notice.*

*\* Denotes Observed Holidays. NC811 will be open to accept all locate requests on observed holidays. The observed holiday is excluded from the three working day notice as well.*





For information on  
NC811 & NCUCC  
events, visit the  
calendar section of  
[nc811.org](http://nc811.org) or the  
nc811 app.





# NC811 Education Team

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McDowell UCC Teams Meeting

Monday, November 15<sup>th</sup>, 2021

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Richard Walsh- Dominion Energy- Richard.Walsh@ dominionenergy.com

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Thank you for your time and attention.  
You can get a PDF copy of this presentation  
at

[www.ncucc.org](http://www.ncucc.org)

If this meeting was virtual, a video of the meeting is available at [ncucc.org](http://ncucc.org). Go to County UCC's. The video will be listed under the month and year the meeting took place.