



Virtual UCC Meetings

- Follow these video instructions to find your virtual meeting link and how to make the most of the meeting in the new MICROSOFT TEAMS platform. <u>https://www.youtube.com/watch?v=GC5zGkdxqb0</u>
- 2. In the chat section please type your name, company name & email.
- 3. Participant feature raise hand. The meeting facilitator will acknowledge you.
- 4. Enter the meeting with your microphone on mute and unmute your mic when you need to speak.
- 5. Every meeting will be recorded, and the video will be posted on the ncucc.org website. You can watch the meeting by using the video link provided on ncucc.org. Visit your county UCC page for a listing of past meeting videos.





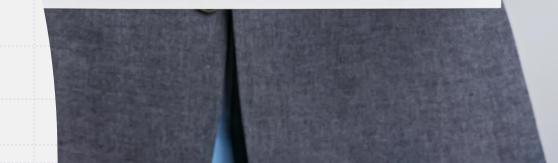
UCC County

- New revise update allows for 3-hour tickets to be only sent to specific members who fail to respond.
- PHMSA grant received for Spanish billboards and research.
- New report will be issued based on survey and data by end of the year.
- Enforcement Board reviewing process for penalty assignment.
- LRPC will continue to review trends that are disruptive to the 811 process.
- Happy Thanksgiving to everyone!



A message from the NC811 Executive Director

Louis Panzer



NC811 Data Insights

Locate requests, transmissions, county ticket volume and distribution



Locate Requests & Transmissions for NC

Oct. 2020 vs 2021 **TICKETS**

2021: 204,935 2020: 194,367 Difference: 5.44%

TRANSMISSIONS

2021: 1,134,620 2020: 1,098,475 Difference: 3.3%

Year-to-Date **TICKETS** 2021: 1,987,052 2020: 1,833,596

Difference: 8.4%

TRANSMISSIONS

2021: 11,086,871 2020: 10,446,328 Difference: 6.1%

County ticket volume

2021 stats compared with 2020

	3 HR	CNCL	NEW	RXMT	UPDT	TOTAL
2020	1926	194	20389	781	10324	33614
0001	4740	101		(0000	
2021	1762	184	18732	698	9892	31268
	-8.5%	-5.2%	-8.1%	-10.6%	-4.2%	-7.0%
				Locates per	day	1421

County ticket volume

YTD stats compared with previous year

	3 HR	CNCL	NEW	RXMT	UPDT	TOTAL
2020	14386	2231	180944	6501	86874	290936
2021	16665	2048	179905	7088	99796	305502
	15.8%	-8.2%	-0.6%	9.0%	14.9%	5.0%

County ticket distribution

MECKLENBURG	31268	
BERRYHILL	10	
CHARLOTTE	24471	
CLEAR CREEK	45	
CORNELIUS	838	
DAVIDSON	718	
HUNTERSVILLE	2359	
MATTHEWS	1704	
MINT HILL	728	
PAW CREEK	4	
PINEVILLE	365	
PROVIDENCE	6	
STALLINGS	5	



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CALENDAR

5 19 20 21 26 27 21 21

23 20

27 27 23

25

18 24 3,

27

FEBRUARY

16 10 23 17 20

11

27

14 19 19 20 21 25 26 20 21 20

SEPTEMBER

11 12 13 14 18 18 19 20 21 15 20 21 22

10 24 25 26 21 28 29

27

DECEMBER

13 14 0 20 21 15 21 28 22 28 29

No.

28 29

15

JANUARY

12 19 26 20

27

21 28 22 29

12

6

9

23 30

24 25 37

Calendar of Events



Board Meeting

4Q21

Friday, January 21st, 2022 Hybrid Meeting **8:30 am to 10:30 am** *Contact Tonya for details. tonya@nc811.org*





NC Underground Damage Prevention Review Board

Tuesday, January 18th, 2022 Location TBD Starts at 10 am

Visit: https://udprb.nc.gov/



State UCC Meeting



Tuesday, November 9th, 2021 Teams Meeting Starts at 10 am

Visit the https://ncucc.org/ calendar page for a link





December 15th, 2021 Teams Meeting 11:00 am – 1:00 pm

Visit the https://ncucc.org/ calendar page for a link



Upcoming Holidays



- * Veterans Day:
- Thursday, November 11th **Thanksgiving:** Thursday, November 25th
- * Day after Thanksgiving: Friday, November 26th

All above holidays are excluded from the three working day notice. * Denotes Observed Holidays. NC811 will be open to accept all locate requests on observed holidays. The observed holiday is excluded from the three working day notice as well. For information on NC811 & NCUCC events, visit the calendar section of nc811.org or the nc811 app.



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Thank you for your time and attention. You can get a PDF copy of this presentation at

www.ncucc.org

If this meeting was virtual, a video of the meeting is available at ncucc.org. Go to County UCC's. The video will be listed under the month and year the meeting took place.

00:00:00.000 --> 00:00:09.380

Tami Stout

Recorded and a copy of this video will be posted on the INSEKT website. You can re watch it because it is riveting television.

00:00:10.480 --> 00:00:22.110

Tami Stout

Or you can go in and pull out any information you need. There also will be a PDF copy of the the meeting out there as well if you would like to see it that way.

00:00:23.550 --> 00:00:26.880 Tami Stout That being said, Roger, you want me go ahead and run through this.

00:00:27.560 --> 00:00:28.580 Roger Richards (Guest) Yeah, that's fine.

00:00:28.800 --> 00:00:40.200 Tami Stout Alright folks, it is November. It is hard to believe. I was looking at a calendar for next year.

00:00:41.380 --> 00:00:48.250

Tami Stout From Ann and at the bottom of the calendar it said New Years 2023 and that just.

00:00:48.910 --> 00:00:55.500 Tami Stout For some reason, that number just stuck with me 2023. It's hard to believe.

00:00:56.810 --> 00:01:28.020

Tami Stout

A message from Lewis Panzer, our executive director. A new revised ticket update, new revised update allows for three hour tickets to be sent only to specific members who fail to respond. So when you do that three hour ticket, you can go in. If you had water, fiber and gas. If for some reason fiber hadn't responded at the end of those three days, you can go in and request only fiber. You don't have to send it.

00:01:10.220 --> 00:01:10.550 Roger Richards (Guest) Sure.

00:01:28.070 --> 00:01:52.240

Tami Stout

2 water and gas and and them sit back and say, well, we already located this. Why are we getting this so that that revision has been taken? Care of films a grant we North Carolina 811 received a fimsa grant this year and we're going to use that for some Spanish billboards and some research, and I cannot tell you how excited I am.

00:01:52.290 --> 00:02:01.110 Tami Stout Him to be a recipient of this grant for North Carolina 811 to be a recipient of this grant.

00:02:02.600 --> 00:02:06.480 Tami Stout Pushing Spanish education has really been.

00:02:06.980 --> 00:02:39.300 Tami Stout

Uh, something I've been interested in doing so I'm really excited that we're going to have some billboards. We're going to have six different billboards in six markets. You already know we have 40 billboards across the state thanks to participation from our stakeholders, so those 40 billboards plus 10 billboards. We've had some contractors who were interested in pushing that safe excavation message, so 10 billboards in five markets and now 6 Spanish billboards.

00:02:39.720 --> 00:02:44.750 Tami Stout To make sure that we're trying to cover all of our bases, so I'm I'm really excited about that.

00:02:46.360 --> 00:03:16.140

Tami Stout

A new report will be issued based on survey and data by the end of the year. So Louis and Doctor Ahmad al Bayati with Western Carolina University conduct an annual survey of excavators and this gets paired with positive response data to produce an annual report every year. If you go out to our website, you can see previous reports on the incident analysis page. This is a satisfaction survey.

00:03:16.400 --> 00:03:23.530 Tami Stout

In a House, questions about locate timing and accuracy, so it's good information to dig into.

00:03:24.420 --> 00:03:53.930

Tami Stout

The Enforcement Board is reviewing their process for penalty assignment so they're gonna have a process meeting to discuss how to assess penalties. To use an established matrix that aligns type of infractions with system specific penalties at each occurrence. So basically what the underground damage Prevention Review Board wants to do here is to compare apples to apples if they have the same type of of infraction.

00:03:54.870 --> 00:04:07.540

Tami Stout

You know the the same occurrence. They wanna make sure they're they're not finding one person 2000 dot. And again this I'm just throwing this out as an example. They they don't want to come.

00:04:08.330 --> 00:04:19.620

Tami Stout

Assign a \$2000 penalty to one person and a \$500 penalty to someone else for the same infraction so they're working on putting together a matrix.

00:04:20.860 --> 00:04:50.770

Tami Stout

The Locate Resolution Partnership Committee is going to continue to review trends that are disruptive to the 811 process. So you folks are familiar with the LRPC. We've talked about it before here. The LRPC is a group of stakeholders that go in and, and we've been reviewing trends and trying to see why things are moving in certain directions. One of the things that the LRPC done over the past couple years is to really educate.

00:04:50.820 --> 00:05:22.790

Tami Stout

About update tickets, that's been kind of the pet project. You know, making sure that you know you're not updating tickets where the works already been completed or you're not even ready to begin a project, or you haven't even been awarded a project, but you're calling in tickets already. That really backs up the entire system, so we've kind of beat that drum for a couple of years, and we're going to be moving on to other projects, but we still will continue to look at those.

00:05:22.840 --> 00:05:31.210

Tami Stout

Update tickets, but we want to move on a little bit past that now and from Louis Happy Thanksgiving to everyone.

00:05:32.510 --> 00:05:38.080 Tami Stout Now, typically in these presentations will have a little safety blurb.

00:05:39.220 --> 00:05:48.750

Tami Stout

This month I just want to remind you that for those folks that are deep frying turkeys, make sure that that bird is com.

00:05:48.800 --> 00:05:51.140 Tami Stout Completely thawed out.

00:05:49.590 --> 00:05:50.000 Roger Richards (Guest) Boy

00:05:52.220 --> 00:05:56.340 Tami Stout And that it is dry before you drop it into hot oil.

00:05:56.390 --> 00:06:27.760

Tami Stout

Will lest you feed the first responders as well, you don't want to put any any kind of water in that hot oil, so make sure that anything that you're going to be deep frying is completely thawed and dried off. Don't fry underneath of a structure and make sure that you turn that oil off when you are finished. Also, make sure that if you have leftovers, I know at my house we don't typically have a lot of leftovers.

00:06:28.180 --> 00:06:38.530

Tami Stout

But if you do have leftovers, let those cool completely before you refrigerate them. UM, trying. Try to avoid some food poisoning here.

00:06:39.410 --> 00:06:49.430

Tami Stout

So that's my blurb. And if you have little kids, try not to sugar him up before you get ready to send them home. That's my safety moment for today.

00:06:52.050 --> 00:06:56.670 Tami Stout North Carolina 811 requests locate requests and transmissions.

00:06:57.600 --> 00:07:19.190

Tami Stout

Tickets, also known as locate request for the month of October 2021. Two 100 and 4935, and I'm sure no one will be surprised to hear me say that is a 5.44% increase over 2020 of last year.

00:07:19.850 --> 00:07:48.570

Tami Stout

Transmissions and I'm going to pop in my little commercial here. A transmission is how many utilities are notified about everyone locate request right now on average for everyone locate request that comes in. There are 5.7 utilities notified, so if you're putting in a mailbox in the area where you're going to put your new mailbox, there might be water, sewer, power, gas and fiber.

00:07:50.030 --> 00:08:08.870

Tami Stout

So there would be 5 transmissions for that one locate request. That's the difference between those numbers. Transmissions for October 1,134,600 and 20, a 3.3% increase over 2020.

00:08:10.110 --> 00:08:16.070

Tami Stout Year to date tickets and this is January 1 through October 31.

00:08:16.830 --> 00:08:27.010 Tami Stout 1,987,052 folks, that's an 8.4% increase over 2020.

00:08:27.840 --> 00:08:34.170 Tami Stout And just as a reminder, in 2013 for the year we had 1.2 million.

00:08:35.140 --> 00:08:51.980

Tami Stout

You can see that that just increases and increases and continues to increase transmissions year to date 11 million eighty 6871, a six point 1% increase in transmissions.

00:08:54.440 --> 00:09:22.360

Tami Stout

Ticket volume for Mecklenburg County. New tickets for the month of October 18, 1732 and believe it or not, that was actually down eight point. 1% for new tickets, but you can see across the board 3 hours were down 8 1/2 percent. Cancellations down, 5.2 retransmits down, 10.6 updates down 4.2.

00:09:23.140 --> 00:09:40.200

Tami Stout

In total tickets down 7%. Total tickets for Mecklenburg County for the month thirty 1268 down 7% from last year. Last year we were at 33,614.

00:09:41.530 --> 00:10:10.800

Tami Stout

I know typically people tend to think of a decrease as a bad thing, but not always a bad thing, particularly when those retransmits, those updates and those three hours were coming down, retransmits down. Again. 10.6% updates down 4.2% average locates per day for Mecklenburg County were 1421.

00:10:12.780 --> 00:10:37.340

Tami Stout

Ticket volume year to date for Mecklenburg County. New tickets were down .6 percent, 100 and 79,905. However, total tickets total tickets for Mecklenburg County are up 5% for the year 300 and 5502.

00:10:38.630 --> 00:10:43.890 Tami Stout Updates were up almost 15%, retransmits up almost 9%.

00:10:47.250 --> 00:11:06.030

Tami Stout

Ticket distribution from Mecklenburg County. Of those 31,000 tickets, 24,471 of those were in Charlotte, the other big ticket holders were hundreds villain Matthews at 2359. Seventeen 07.

00:11:06.080 --> 00:11:22.890

Tami Stout

And you can see that Panvel, Cornelius and Davidson also had had some good numbers in there and I did pull out the smaller ones. They really were tickets all over the county, but no one surprised that the big the big ticket holder is Charlotte.

00:11:07.160 --> 00:11:07.550 Roger Richards (Guest) Cool.

00:11:24.760 --> 00:11:54.850

Tami Stout

Calendar of events. The fourth quarter North Carolina 811 board meeting will be Friday, January 21st. That will be a hybrid meeting. It will start at 8:30 AM. For information, please contact Tonya in our office and that's tonya@nc811.org and I will assure you that if you don't get this information and you'd like to attend, reach out to any of us liaisons. Obviously, if you're in the Mecklenburg area I'm I'm your gal. 00:11:55.310 --> 00:12:01.550

Tami Stout

But I know that Howard that Parrish and that Brown would be glad to give you that information as well if you miss it.

00:12:02.690 --> 00:12:23.570

Tami Stout

The next North Carolina underground Damage Prevention Review Board meeting is Tuesday, January the 18th. That location is to be determined. They will begin at 10:00 AM and if you haven't participated in one of these, they are. They are interesting to kind of sit back and see how this board goes about making their decisions.

00:12:25.430 --> 00:12:52.730

Tami Stout

The next state UCC meeting will actually be in January. I left this one up. Anyone who attended the state meeting. If there's anything you'd like to share, I will ask you to share. I know Roger and I were sitting beside of each other at the Nuka Safety and Risk learn lunch and learn in Concorde, but if anyone has anything from the state UCC, if you'd like to share.

00:12:53.390 --> 00:13:00.300 Tami Stout Uh, Carl. I'm not sure he said he can just see the top of my slides or.

00:13:00.170 --> 00:13:02.530 Wilson, Carl Oh not, I can't see the top of your slides I.

00:13:02.330 --> 00:13:03.760 Tami Stout Oh, OK, I'm sorry.

00:13:03.500 --> 00:13:08.340 Wilson, Carl I didn't know if it was just me, but I was, that's why I put it in the chat. I'm I'd.

00:13:06.840 --> 00:13:07.620 Tami Stout Gotcha.

00:13:08.980 --> 00:13:10.020 Wilson, Carl Didn't know if everybody else.

00:13:09.000 --> 00:13:14.880 Tami Stout Can everybody see those slides? I apologize, I didn't even ask. I just started rolling through with the meeting. 00:13:15.450 --> 00:13:16.450 Neely, Robert L Yeah, I can see him.

00:13:17.220 --> 00:13:18.040 Tami Stout Thank you Robert.

00:13:18.580 --> 00:13:19.510 Calabrese, Joel Thomas Looks good for me.

00:13:18.690 --> 00:13:19.270 Tami Stout Uhm?

00:13:20.050 --> 00:13:20.510 Tami Stout OK.

00:13:21.370 --> 00:13:26.900 Roger Richards (Guest) I've got a moment, but I'm you know I'm a I'm following him, two of them but but they're good on mine.

00:13:21.600 --> 00:13:22.100 Tami Stout Uhm?

00:13:25.250 --> 00:13:25.490 Tami Stout I.

00:13:27.430 --> 00:13:37.630

Tami Stout

OK, understand Carl it, it's got to be that city issue computer. We're gonna have to petition to get you in a new computer to go with your new headphones.

00:13:39.370 --> 00:14:04.560

Tami Stout

The UM again, anyone who participated in that state UCC. If there's anything you'd like to add, please feel free. The next state UCC meeting will be a hybrid meeting. It will be Tuesday, January the 11th. The meeting will be again in Greensboro, but also a hybrid meeting. So if you're not able to travel yet, you will be able to participate virtually.

00:14:06.280 --> 00:14:15.290

Tami Stout

The next locate Resolution Partnership Committee meeting December the 15th, that will be a teams meeting from 11:00 to 1:00.

00:14:16.280 --> 00:14:26.750

Tami Stout

For any of these meetings, if you go out to North Carolina 811 to the events calendar or to the UCC calendar, those links will be out there.

00:14:28.500 --> 00:14:59.560

Tami Stout

Obviously upcoming holidays tomorrow, Thanksgiving Day and then Friday. The day after Thanksgiving. So veteran's day and the day after Thanksgiving are observed holidays, we will be open to accept locate requests, but that observed holiday is excluded from the three day working notice. So just know that that is excluded. So if you call in a locate request tomorrow, it would be the same as if you called it in Monday.

00:14:59.940 --> 00:15:07.790

Tami Stout

The UM utility companies still gonna have all day Tuesday all day Wednesday and all day Thursday. To get along those marks on the ground.

00:15:08.480 --> 00:15:17.270

Tami Stout

For those of you that weren't, uh, available earlier in the month, or maybe didn't hear a thank you. Thank you for those veterans.

00:15:17.850 --> 00:15:25.490

Tami Stout

We appreciate you being here. We appreciate the sacrifices not only you made for our country, but also that your family made.

00:15:28.100 --> 00:15:40.720

Tami Stout

For information on 811 and UCC events, again, visit the calendar sectionofnc811.org or the NC 811 app, which is a free download for Apple and Android users.

00:15:41.350 --> 00:15:49.060

Tami Stout

This is your education team. I'm not gonna roll through him. You know everybody but I will say thanks to Howard for being here this morning.

00:15:50.260 --> 00:16:12.760

Tami Stout

Appreciate your time and attention again. A PDF copy of this presentation as well as this video presentation will be available on the NCUCC website. With that I am going to stop presenting and turn this back over to our illustrious chair.

00:16:15.060 --> 00:16:15.800 Tami Stout How's that? 00:16:15.210 --> 00:16:17.150 Roger Richards (Guest) Oh oh, Lord.

00:16:16.450 --> 00:16:20.520 Tami Stout I'm I'm bucking hard for a a Christmas bonus this year.

00:16:20.570 --> 00:16:21.220 Roger Richards (Guest) Yeah.

00:16:21.890 --> 00:16:22.310 Roger Richards (Guest) Yeah.

00:16:23.380 --> 00:16:25.130 Roger Richards (Guest) Howard, how about taking care of that for me?

00:16:27.130 --> 00:16:30.980 Roger Richards (Guest) But put in a good word for a new and everybody else.

00:16:31.270 --> 00:16:31.700 Roger Richards (Guest) Uh.

00:16:32.890 --> 00:16:37.340 Roger Richards (Guest) No, y'all know me. Always look at the numbers on these things and.

00:16:38.030 --> 00:16:38.540 Roger Richards (Guest) Uh.

00:16:39.520 --> 00:16:48.090 Roger Richards (Guest) One of it jumped out to me was for the year the update tickets were up 15%.

00:16:49.170 --> 00:16:51.490 Roger Richards (Guest) Uhm, well 14.9.

00:16:52.370 --> 00:16:59.730 Roger Richards (Guest) Uh, three hours was at 15.8 for the year again, but but if we look back at the month on it 00:17:00.310 --> 00:17:07.610 Roger Richards (Guest) a three hour was down, 8 1/2% and our updates was down 4.2%.

00:17:08.480 --> 00:17:14.950 Roger Richards (Guest) I don't know if how many of you was on here earlier as we were discussing and there was a.

00:17:17.240 --> 00:17:28.940 Roger Richards (Guest) Nuka had a safety director's forum in an 8111 called Damage Prevention Forum last Thursday and Friday that was held here in Charlotte.

00:17:30.150 --> 00:17:37.380 Roger Richards (Guest) And they had breakout sessions for those, and one of them was basically.

00:17:39.100 --> 00:17:42.870 Roger Richards (Guest) What we've learned and taught performance states in the 811.

00:17:43.470 --> 00:17:47.100 Roger Richards (Guest) Part of it up it with that.

00:17:48.730 --> 00:17:50.170 Roger Richards (Guest) North Carolina.

00:17:50.860 --> 00:17:57.020 Roger Richards (Guest) Was third is one of the top performing states with 811.

00:17:57.920 --> 00:18:00.120 Roger Richards (Guest) The the company that did the.

00:18:00.180 --> 00:18:02.900 Roger Richards (Guest) The survey on this.

00:18:04.350 --> 00:18:31.260 Roger Richards (Guest)

Had some recommendations for North Carolina that personally I thought was ridiculous with the recommendations that they had income to find out the company that did the survey is located in Raleigh, NC so they were trying to say our law wasn't good and and there were some things about positive response and it was obvious they never read our law because what they were recommending was already in there.

00:18:33.030 --> 00:18:40.740 Roger Richards (Guest) For those of you that know me, I was glad to let them know that that they should have read the law before they sent this report out.

00:18:41.550 --> 00:18:44.900 Roger Richards (Guest) Uh, anyone else? Wanting that report? You can go to the.

00:18:44.950 --> 00:18:54.140 Roger Richards (Guest) Happyc.org and input in North Carolina and and you'll have access to that report and you can look over it and everything.

00:18:55.880 --> 00:19:04.260 Roger Richards (Guest) But one of the main things in there that some people were talking about from different states were issues with locators.

00:19:04.670 --> 00:19:17.620 Roger Richards (Guest) Uh, not not getting out there and getting things located. A lot of these other states have a project ticket that is good for 30 days and was trying to set up meetings.

00:19:18.250 --> 00:19:22.450 Roger Richards (Guest) Uh, and the facility owners were were coming through the.

00:19:23.080 --> 00:19:27.450 Roger Richards (Guest) The utility meetings. But the locators wasn't in in.

00:19:28.310 --> 00:19:58.270 Roger Richards (Guest) You know they, they just couldn't understand why the locators wasn't participating in in him, and one of the things that was brought up was, and I'm a drop back to Mecklenburg County. Here, when you've got thirty 1268 tickets a month and these locators are required to get 14121 of them done in a day, but yet contractor keeps updating tickets that doesn't need to be updated, then they don't have any time.

00:19:58.320 --> 00:20:02.860 Roger Richards (Guest) To try to make meetings that that contractors and everything set up.

00:20:02.920 --> 00:20:09.760 Roger Richards (Guest) Pop up and that's what I'd brought up in in that session, and I said, you know, here in Mecklenburg County. 00:20:11.010 --> 00:20:14.400 Roger Richards (Guest) And and and across the state to we we sort of.

00:20:15.410 --> 00:20:19.230 Roger Richards (Guest) Got a little motto that we use that you need to clean your own house.

00:20:20.020 --> 00:20:35.030

Roger Richards (Guest)

And and myself, Howard and Tami was talking about that. You know, you got the lady in the office doing these locate tickets because that's her job and to keep him updated till somebody tells her not to do it.

00:20:35.890 --> 00:20:54.720

Roger Richards (Guest)

And if we're not communicating from the field into the office that these projects are done, or or you know, we don't need him anymore. If we're not telling her not to update him, I'm promise you every day on her calendar that pops up, she's got these tickets to updating all of that. She's going to sit there and do it.

00:20:55.780 --> 00:21:03.790 Roger Richards (Guest) Uhm, it's obvious this past month that I again I commend everybody on here for that because.

00:21:04.860 --> 00:21:06.510 Roger Richards (Guest) If you look at the month numbers.

00:21:07.500 --> 00:21:09.980 Roger Richards (Guest) Down at the bottom of at everything is negative.

00:21:10.980 --> 00:21:17.370 Roger Richards (Guest) Three hour legendz down 8 1/2 percent. Cancellations is down 5.2%.

00:21:17.730 --> 00:21:18.370 Roger Richards (Guest) Uh.

00:21:19.840 --> 00:21:24.000 Roger Richards (Guest) Retransmits was down 6 and and updates down 4.2.

00:21:24.910 --> 00:21:27.720 Roger Richards (Guest) So we're chopping away at it. 00:21:28.630 --> 00:21:42.190 Roger Richards (Guest) The noise in the system is is Luis always says which benefits us as contractors. It also benefits the facility owner from monetary side of it.

00:21:42.910 --> 00:21:46.340 Roger Richards (Guest) And who would do wanna set up a meeting with a locator?

00:21:47.650 --> 00:21:52.110 Roger Richards (Guest) They've possibly got time to be there because they're not doing unnecessary tickets.

00:21:52.790 --> 00:21:53.180 Roger Richards (Guest) Uh.

00:21:54.200 --> 00:21:59.330 Roger Richards (Guest) So that was something that was discussed in that things here that that always like to pass along.

00:21:59.530 --> 00:22:07.230 Roger Richards (Guest) Uhm, with everything and and again, I appreciate everybody on here and what everybody does trying to work together and.

00:22:07.780 --> 00:22:13.570 Roger Richards (Guest) Get a reduction in these numbers and make those relationships and contacts and everything.

00:22:14.850 --> 00:22:16.860 Roger Richards (Guest) One of the other things that I I.

00:22:17.450 --> 00:22:26.480 Roger Richards (Guest) Made some notes here as last week while I was in that session, I get a text from one of our superintendents that.

00:22:27.880 --> 00:22:32.140 Roger Richards (Guest) He got after on the project, pulled up his positive response. Bless you Tami.

00:22:33.740 --> 00:22:45.910 Roger Richards (Guest) To make sure everybody had responded before, a crew got there and under and y'all know I, it's not a finger. Pointing. These meetings are not famous. 00:22:50.980 --> 00:22:54.470 Tami Stout We lost without. Sorry I was gonna say we lost you there for a second.

00:22:51.040 --> 00:22:51.280 Roger Richards (Guest) Ed.

00:22:52.630 --> 00:22:52.920 Roger Richards (Guest) And.

00:22:54.580 --> 00:23:08.060 Roger Richards (Guest) Yeah, Verizon had actually put a code 6 to Jen, and for those of you that may know or may not know what code 60 is, is locator and escavator agreed and documented the marking schedule.

00:23:09.180 --> 00:23:21.120 Roger Richards (Guest) Well, our Superintendent did the ticket. Our Superintendent is the contact person for that ticket and never received any kind of phone call or anything on that.

00:23:22.030 --> 00:23:28.800 Roger Richards (Guest) So he had actually reached back out to them to make sure that that one.

00:23:29.530 --> 00:23:36.220 Roger Richards (Guest) Is there stuff out of the way you know or two or they gonna send somebody out to her prior to our crew getting there?

00:23:37.200 --> 00:23:37.860 Roger Richards (Guest) Uhm?

00:23:38.480 --> 00:23:45.970 Roger Richards (Guest) So that I think we might start running into that again and and I hope not, because it's it seems to have been going pretty good here lately.

00:23:47.620 --> 00:23:54.890 Roger Richards (Guest) And on that right there now, from a contractor standpoint, one of the sessions and the Safety Director's form was.

00:23:55.880 --> 00:24:00.230 Roger Richards (Guest) A downtime legislation and payment of downtime. 00:24:01.200 --> 00:24:01.750 Roger Richards (Guest) Uh.

00:24:02.450 --> 00:24:05.410 Roger Richards (Guest) You know, as contractors and.

00:24:07.180 --> 00:24:15.760 Roger Richards (Guest) Is facility owner Subs that go out there and do stuff for them. You go out there with a crew and if a minimum four man crew.

00:24:16.470 --> 00:24:23.850 Roger Richards (Guest) Three pieces of equipment and you're ready to go to work, and you get out there and you've checked your positive response and someone's not responded.

00:24:24.820 --> 00:24:36.320 Roger Richards (Guest) Or Miss responded is is this code 60 was now that Cruz having to wait so there's downtime loss of production, loss of profit and in all of that?

00:24:37.010 --> 00:24:37.750 Roger Richards (Guest) Uhm?

00:24:38.400 --> 00:24:40.280 Roger Richards (Guest) This setting in that session.

00:24:41.920 --> 00:24:46.790 Roger Richards (Guest) Contractors do have the legal right to charge for that.

00:24:48.230 --> 00:24:49.920 Roger Richards (Guest) And and I'm sorta kinda.

00:24:50.970 --> 00:25:04.460 Roger Richards (Guest) Direct and distorted facility facility owner representatives. That's on here to make sure that you're locating services that y'all are paying for or getting these things done.

00:25:04.510 --> 00:25:07.160 Roger Richards (Guest) On on time so that. 00:25:07.770 --> 00:25:17.250 Roger Richards (Guest) Contractors are not out there waiting or anything like that, but where they turn around and see in the facility owner a bill for that.

00:25:18.650 --> 00:25:21.120 Roger Richards (Guest) Honestly, that's the last thing that we wanna do.

00:25:21.180 --> 00:25:35.500 Roger Richards (Guest) The, UM, we've gotta. I feel like we've got a good relationship with most of the facility owner zone here and and all of that. But it's just that's just an informational piece to pass alone.

00:25:36.230 --> 00:25:51.510 Roger Richards (Guest) Uh, to make sure you locators are getting these locates done so that not only are you paying for the locates to get done, you're not also having to receive a bill from a contractor for loss of production or downtime.

00:25:55.070 --> 00:26:00.080 Roger Richards (Guest) And believe it or not, I think that's all I've got for notes. If anybody got any questions.

00:26:05.990 --> 00:26:07.520 Roger Richards (Guest) No nearby speak at one time.

00:26:10.970 --> 00:26:11.550 Roger Richards (Guest) Uhm?

00:26:13.720 --> 00:26:15.570 Roger Richards (Guest) I don't know if everybody is asleep or what.

00:26:17.390 --> 00:26:18.050 Neely, Robert L Hey Roger.

00:26:18.340 --> 00:26:19.070 Roger Richards (Guest) Yes.

00:26:18.590 --> 00:26:18.830 Wilson, Carl Now. 00:26:18.750 --> 00:26:24.760 Neely, Robert L I just Robert. Is there what you can send me that what you just said are that are the way to find that information.

00:26:21.310 --> 00:26:21.640 Roger Richards (Guest) So.

00:26:25.100 --> 00:26:26.120 Roger Richards (Guest) Which information?

00:26:26.640 --> 00:26:29.450 Neely, Robert L Uh, downtown Philly owners gonna be charged.

00:26:29.590 --> 00:26:30.970 Roger Richards (Guest) That is.

00:26:31.880 --> 00:26:34.360 Roger Richards (Guest) I will see what I can find on that, Robert.

00:26:35.030 --> 00:26:41.540 Roger Richards (Guest) Uh, I'm just reading off of my agenda list that was sent.

00:26:42.330 --> 00:26:42.960 Roger Richards (Guest) Uh.

00:26:45.740 --> 00:26:52.450 Roger Richards (Guest) And I'm looking back other through other things. It is in the statue of Regulations for North Carolina law.

00:26:53.180 --> 00:26:53.960 Roger Richards (Guest) Uhm?

00:26:54.920 --> 00:26:55.760 Roger Richards (Guest) It's also.

00:26:58.050 --> 00:27:00.420 Roger Richards (Guest) I will Robert. I got a word I'm looking for. 00:27:02.540 --> 00:27:06.860 Roger Richards (Guest) But anyway, the American Arbitration Association does recognize it.

00:27:07.340 --> 00:27:08.140 Roger Richards (Guest) But

00:27:09.010 --> 00:27:11.590 Roger Richards (Guest) the M Reed mother notes that I've got.

00:27:18.960 --> 00:27:23.890 Roger Richards (Guest) And that's really about it that I've got wrote down on that.

00:27:24.950 --> 00:27:29.040 Roger Richards (Guest) So I'll I'll also look to in the state regulations.

00:27:29.140 --> 00:27:33.160 Roger Richards (Guest) Uh, owned by it and see if I can find something and send it to you.

00:27:35.050 --> 00:27:39.220 Cort Bennett (Guest) Roger, I am I have some unpopular comments to make, probably.

00:27:35.120 --> 00:27:35.680 Neely, Robert L Thanks Roy.

00:27:39.920 --> 00:27:41.130 Roger Richards (Guest) Is this you court?

00:27:41.180 --> 00:27:41.960 Cort Bennett (Guest) Yes it is.

00:27:42.060 --> 00:27:44.320 Roger Richards (Guest) Man you go. Hey Jingle, hurt my feelings.

00:27:44.490 --> 00:27:52.450 Cort Bennett (Guest) Well, you know I've been involved. I started out as a locator. You know, 35 years ago worked for an operator for. 00:27:53.650 --> 00:28:17.060

Cort Bennett (Guest)

Almost 3334 years and now and then a contractor for a couple years and there's room for improvement for all operators, contractors, everybody and locators in in the whole community to to strive to get better. But as a operator and an operation supervisor for over 2025 years.

00:28:17.930 --> 00:28:31.810

Cort Bennett (Guest)

One of the one of the problems in this system we have, and this is going to be unpopular, is is our operators only have one contractor. In my experience, over the years when you only have one contractor, you can't get your work done.

00:28:32.490 --> 00:28:33.040 Roger Richards (Guest) Uh-huh

00:28:33.210 --> 00:28:50.730

Cort Bennett (Guest)

And that's why you always have two or three contractors to work with. And you know, I'm look at the large operators in our state. You know, a lot of them use one contractor for locating, and if they had multiple contractors to work with, they could probably be more successful.

00:28:51.740 --> 00:29:01.840

Cort Bennett (Guest)

And getting the locates done. And that's and that's, and that's what we're all laughter is to get the work done and get him located. And yes, take noise, you know, take the waste out of the system as well.

00:29:02.640 --> 00:29:03.330 Cort Bennett (Guest) But I'm just saying.

00:29:04.240 --> 00:29:09.530 Cort Bennett (Guest) To fix the problem, operators need to have more than one choice.

00:29:10.460 --> 00:29:12.290 Cort Bennett (Guest) In competition dinner locates.

00:29:10.630 --> 00:29:11.160 Roger Richards (Guest) and that.

00:29:12.750 --> 00:29:28.820 Roger Richards (Guest)

That was something that was mentioned in there also court and I appreciate you saying that was that is an issue and it's not just North Carolina, it's across the country that that these facility owners is like that. They only have one egg in their basket instead of two or three. 00:29:29.470 --> 00:29:32.720 Roger Richards (Guest) But also in in with you talking that keyed something else.

00:29:34.480 --> 00:29:40.120 Roger Richards (Guest) One of the other issues that was on there and I don't disagree with that it was.

00:29:41.010 --> 00:29:50.550 Roger Richards (Guest) The information that that we you know it's contractors and everything else is putting on these locate tickets need to be defined.

00:29:51.560 --> 00:29:52.830 Roger Richards (Guest) Uh, a lot better.

00:29:53.490 --> 00:30:07.990 Roger Richards (Guest) You know, be more specific of what you need and you know major intersections is one of the biggest ones. You know if you're just gonna be working on the southwest side of an intersection, just put that on there, don't have them locate the whole.

00:30:08.830 --> 00:30:13.510 Roger Richards (Guest) Freaking intersection and and you only working on one corner of it.

00:30:15.540 --> 00:30:36.810 Roger Richards (Guest) It was also brought up to about going back to white lining and you know, and Ann Rushing was setting in there with me and she pulled the book right out and and told him what our law said. You know is if you can't adequately describe on that locate ticket what you're wanting to do, you need to flag or white line.

00:30:37.690 --> 00:30:38.480 Roger Richards (Guest) Ann

00:30:39.650 --> 00:30:45.220 Roger Richards (Guest) you know that that sort of got a lot of peoples attention right? There that we actually had that written in our law.

00:30:45.890 --> 00:31:10.160

Cort Bennett (Guest)

Well, white lining, as you know as contractors, that's what we need to do to help the locate community out. We need to do that now. There's deceptions to everything. And then there's training and getting people up to speed. But that's where we just all work together to make it happen. And at the end of the day, 811 is nothing but, you know, safety driven. This is all about safety. Safety for their excavator, safety for the operator, safety for their customers.

00:30:51.290 --> 00:30:51.740 Roger Richards (Guest) Uh-huh

00:31:10.880 --> 00:31:11.850 Cort Bennett (Guest) Stakeholders.

00:31:12.430 --> 00:31:17.050 Cort Bennett (Guest) But I go back to it again, you know. And to resolve these issues.

00:31:17.830 --> 00:31:30.570 Cort Bennett (Guest) The operators are going to have to create competition to get the work done and that will that will. That will alleviate a lot of issues with improvements and all above, but that's all.

00:31:31.130 --> 00:31:40.400 Roger Richards (Guest) well I like what you just say it in there too. Is is ultimately we need to work together and and I feel like.

00:31:38.670 --> 00:31:39.420 Cort Bennett (Guest) Yes.

00:31:41.100 --> 00:31:42.520 Roger Richards (Guest) Uh, we do.

00:31:43.560 --> 00:31:47.480 Roger Richards (Guest) I know I'm I'm aggravating Robert Young. Chime in on this, buddy.

00:31:48.040 --> 00:31:51.160 Roger Richards (Guest) Uh, sometimes to deal with on things, but.

00:31:51.770 --> 00:31:56.580 Roger Richards (Guest) Uh, if we don't look out for each other, then like you were saying, court.

00:31:57.410 --> 00:32:03.130 Roger Richards (Guest) The safety of everybody that's out there. We might as well throw it out to wind if we're not going to work together on it. 00:32:05.590 --> 00:32:18.880 Roger Richards (Guest) And on the white line in Part 2, if if you are white line and I know we brought this up to is put your company name and the date that you did you white line and on there that way.

00:32:20.010 --> 00:32:21.910 Roger Richards (Guest) When that locator gets out there.

00:32:22.500 --> 00:32:27.670 Roger Richards (Guest) Uh, Jeremy Zone here with Propstconstruction and I'm just going to use him for a minute.

00:32:27.740 --> 00:32:42.610 Roger Richards (Guest) Uh, if if we're not doing the same project and I've got a ticket in Jeremy's got a ticket, and these tickets were done just about the same time. Or maybe a day apart from each other, that locator gets out there.

00:32:43.300 --> 00:33:08.780 Roger Richards (Guest) If both of us is white lined, he don't have a clue who's white lines what who's white line? So if we put

our name in our date or our name and the date that we've quite lined that one, that locator gets out there. If he's doing approach locate ticket, he seized their white line and is able to locate what their request and versus our white line because our description maybe something totally different.

00:33:09.720 --> 00:33:15.460 Roger Richards (Guest) So that's just some things to think about. Maybe incorporate as you as you white line.

00:33:22.790 --> 00:33:24.680 Roger Richards (Guest) And everybody is asleep again.

00:33:25.550 --> 00:33:25.900 Roger Richards (Guest) Now.

00:33:26.280 --> 00:33:26.600 Calabrese, Joel Thomas Yeah.

00:33:28.510 --> 00:33:29.220 Wilson, Carl No.

00:33:30.510 --> 00:33:37.690 Calabrese, Joel Thomas This is Joel Calabrese, I've got it. I've got a monthly damages report. If you're interested in that. 00:33:32.500 --> 00:33:33.120 Roger Richards (Guest) Hey girl

00:33:37.680 --> 00:33:42.810 Roger Richards (Guest) I mean you read you just want me to shut up and get to that so everybody can get started getting their turkeys ready.

00:33:43.810 --> 00:33:48.070 Roger Richards (Guest) I'm good with that brother. Uh, yeah Joe, if you want to go ahead, that's fine.

00:33:45.510 --> 00:33:45.900 Calabrese, Joel Thomas OK.

00:33:48.510 --> 00:33:48.890 Calabrese, Joel Thomas OK.

00:33:50.060 --> 00:33:53.580 Calabrese, Joel Thomas The monthly damages decreased 6% in October.

00:33:54.550 --> 00:33:58.980 Calabrese, Joel Thomas Which is good 108 in October compared to 115.

00:34:00.150 --> 00:34:09.260 Calabrese, Joel Thomas Monthly tickets increased 1% in October 20, 8262 compared to September 20, 7951.

00:34:10.170 --> 00:34:18.880 Calabrese, Joel Thomas The top three root causes were were 75% of the damages and the notification 2811.

00:34:20.340 --> 00:34:30.120 Calabrese, Joel Thomas It was 27% of that excavator failed to maintain clearance after verifying marks was 26% of that and locator error was 22% of that.

00:34:31.300 --> 00:34:39.100 Calabrese, Joel Thomas There were 25 no called damages in October, 6 were from homeowners. 19 were contractors.

00:34:40.960 --> 00:34:46.080 Calabrese, Joel Thomas So there's a list here, but I don't need to go down through the list, but. 00:34:47.350 --> 00:34:57.500 Calabrese, Joel Thomas Yeah, it's just unfortunate that you think homeowners are going to be the the ones that don't understand, but it's contractors that are having that issue.

00:34:58.180 --> 00:34:59.530 Calabrese, Joel Thomas So that's that's what I've got.

00:34:58.420 --> 00:34:58.870 Roger Richards (Guest) It will.

00:34:59.950 --> 00:35:02.230 Roger Richards (Guest) Joe, you know I am gonna ask the yes.

00:35:02.920 --> 00:35:06.540 Roger Richards (Guest) With those 19 contractors and I'm.

00:35:07.230 --> 00:35:18.820 Roger Richards (Guest) Very positive that you've got their name and and all of that. Is that something that that y'all were gonna pass alone 2811 that? So hopefully maybe they can reach out to woman.

00:35:19.420 --> 00:35:20.610 Roger Richards (Guest) And educate them.

00:35:21.800 --> 00:35:24.350 Calabrese, Joel Thomas It could be done very easily. Who do you want me to send it to?

00:35:26.310 --> 00:35:34.000 Roger Richards (Guest) Tammy raised her hand. That's what I was waiting on. I was not going to volunteer her or I didn't want to fall and told her I was wanting her to volunteer.

00:35:34.520 --> 00:35:39.640 Tami Stout Not, but I've we we've done that before and I'll be happy to be happy too.

00:35:40.200 --> 00:35:43.170 Calabrese, Joel Thomas OK, I will forward this information to do Tami. 00:35:40.990 --> 00:35:41.330 Roger Richards (Guest) Yep.

00:35:43.660 --> 00:35:44.340 Tami Stout Thank you Sir.

00:35:43.690 --> 00:35:50.820 Roger Richards (Guest) And and you know, Joe, it's funny that you you say that too, because I've actually got two contractors.

00:35:52.370 --> 00:35:58.480 Roger Richards (Guest) Names that that I'm gonna be passing along to her. Also for bait honestly just same reason.

00:35:59.090 --> 00:35:59.860 Roger Richards (Guest) Uhm?

00:36:00.520 --> 00:36:04.750 Roger Richards (Guest) They're out there digging and all of that and and don't have a locate ticket.

00:36:06.540 --> 00:36:08.850 Calabrese, Joel Thomas Well, you'll have it here in a few minutes.

00:36:11.210 --> 00:36:12.130 Tami Stout Thank you Sir.

00:36:12.450 --> 00:36:12.850 Calabrese, Joel Thomas You're welcome.

00:36:14.990 --> 00:36:19.830 Roger Richards (Guest) I'm gonna do like I usually do. I'm I'm gonna try to start at the top of the list.

00:36:21.070 --> 00:36:23.830 Roger Richards (Guest) And go down and.

00:36:25.020 --> 00:36:27.100 Roger Richards (Guest) Going up to the top, I just. 00:36:28.170 --> 00:36:28.800 Roger Richards (Guest) This name.

00:36:33.760 --> 00:36:36.490 Tami Stout Your your sound dropped out there for a second.

00:36:36.060 --> 00:36:40.710 Roger Richards (Guest) However, comma I touch my computer, it does and I get that notification also.

00:36:41.980 --> 00:36:42.670 Roger Richards (Guest) Uhm?

00:36:43.940 --> 00:36:49.890 Roger Richards (Guest) You know, we've been running these meetings every month now. For a long time.

00:36:50.830 --> 00:36:51.630 Roger Richards (Guest) Ann

00:36:53.200 --> 00:36:55.940 Roger Richards (Guest) we've been running them without a Co chair.

00:36:57.080 --> 00:37:05.270 Roger Richards (Guest) We've tried a couple, they didn't last long and I don't know if it's me or or they just run out of time forward or whatever, but.

00:37:05.900 --> 00:37:11.780 Roger Richards (Guest) We have someone that is showing interest in being a Co chair of this committee.

00:37:12.480 --> 00:37:15.320 Roger Richards (Guest) And it's David Talbert.

00:37:15.900 --> 00:37:18.390 Roger Richards (Guest) David used to be with NCDOT.

00:37:18.440 --> 00:37:21.820 Roger Richards (Guest) B for I think quite a few years. 00:37:23.050 --> 00:37:33.880 Roger Richards (Guest) Now he's with caller, yours, engineering and design, and you know that that decision needs to be a committee decision.

00:37:34.490 --> 00:37:36.060 Roger Richards (Guest) And and I'm gonna throw it out there.

00:37:36.110 --> 00:37:44.600 Roger Richards (Guest) There, uh or let me throw it out here. This way if anyone else wants to throw their name in the hat to be Co chair.

00:37:45.600 --> 00:37:46.990 Roger Richards (Guest) Of this committee.

00:37:47.720 --> 00:38:01.720 Roger Richards (Guest) I feel like that's something we need to decide on and and move forward with. Not that I enjoy this. Every month I look forward to it. I talked to people about it, but they may be a time that I can't be.

00:38:02.430 --> 00:38:11.310 Roger Richards (Guest) End the meeting or at the meeting when we go back to in person meetings and and that's where this Co chair could step in and and take the reins on it.

00:38:14.550 --> 00:38:17.510 Roger Richards (Guest) So, does anyone wanna throw their hat in there?

00:38:18.180 --> 00:38:19.280 Roger Richards (Guest) Along with David.

00:38:24.170 --> 00:38:28.930 Wilson, Carl Hey Roger, I don't wanna throw my name in the hat, but I I'll. I'll support you. I will support it.

00:38:32.790 --> 00:38:33.400 Roger Richards (Guest) Well, I thought.

00:38:32.900 --> 00:38:36.840 Wilson, Carl Yeah, I'll I'll support it, man. I I can understand I'm I'm. 00:38:37.950 --> 00:38:41.320 Wilson, Carl Yeah, it's you know if if we've got a person that's willing to do it and.

00:38:42.210 --> 00:38:43.390 Wilson, Carl Hey, that's that's great.

00:38:44.320 --> 00:38:45.060 Wilson, Carl Got my support.

00:38:44.480 --> 00:38:49.450 Roger Richards (Guest) Good good thank you. You said that I might have had to throw yours in there just for the heck of it.

00:38:49.260 --> 00:38:49.600 Wilson, Carl Oh no.

00:38:52.550 --> 00:38:53.270 Wilson, Carl I'm good.

00:38:53.880 --> 00:38:55.260 Roger Richards (Guest) No, we appreciate that.

00:38:55.510 --> 00:39:00.400 Roger Richards (Guest) Uh, so I would. I would take that Carl is a motion to.

00:39:01.140 --> 00:39:01.740 Roger Richards (Guest) Uh.

00:39:03.030 --> 00:39:05.150 Roger Richards (Guest) Nominate David as the Co chair.

00:39:07.570 --> 00:39:12.540 Wilson, Carl Yes, Sir, I'll I like to make a motion to nominate David S coach here. This is Carl.

00:39:09.330 --> 00:39:09.760 Roger Richards (Guest) OK. 00:39:12.150 --> 00:39:12.620 Roger Richards (Guest) OK. 00:39:13.480 --> 00:39:13.900 Wilson, Carl Yes, Sir. 00:39:14.540 --> 00:39:15.430 Herring, Marshel B I'll second that.

00:39:16.030 --> 00:39:16.680 Roger Richards (Guest) Who who?

00:39:16.250 --> 00:39:16.530 Neely, Robert L Rob.

00:39:17.010 --> 00:39:17.870 Neely, Robert L 2nd 2.

00:39:17.510 --> 00:39:18.270 Herring, Marshel B Most learn.

00:39:18.510 --> 00:39:20.870 Tami Stout Thanks Marshel and Robert both.

00:39:20.350 --> 00:39:26.870 Roger Richards (Guest) Yeah, right David, say you sent your name come up there first. That's dark. What that and uh.

00:39:27.830 --> 00:39:29.610 Roger Richards (Guest) One, thank you for.

00:39:31.040 --> 00:39:45.080 Roger Richards (Guest) Warning to step up and and help out with the committee like that and you know, we really appreciate that and appreciate you being involved with it, not only from the DOT side but now from an engineering and design side.

00:39:46.950 --> 00:39:48.680 Roger Richards (Guest) Then I'll let you. 00:39:49.570 --> 00:39:51.950 Roger Richards (Guest) Have the have the computer now.

00:39:52.780 --> 00:39:58.660 David Talbert Yeah, thanks a matter fact I gotta call right here to let him o'clock with Larry Sanders so.

00:39:58.980 --> 00:40:00.210 Roger Richards (Guest) Oh yeah.

00:40:00.840 --> 00:40:11.250 David Talbert So thank you for letting me speak first. Uh, I don't mean that kind of jump off of here, but, uh, I. I think he's pretty well high up. I need to speak to him.

00:40:04.350 --> 00:40:04.920 Roger Richards (Guest) Yeah.

00:40:11.520 --> 00:40:12.090 Roger Richards (Guest) Yeah.

00:40:11.880 --> 00:40:15.760 David Talbert Ah no, I appreciate it. Thank you. Yeah, I'll jump in and help you out.

00:40:15.820 --> 00:40:21.200 David Talbert Uh, you know, do what you gotta do. Yeah came from NCDOT it came from.

00:40:21.970 --> 00:40:39.580

David Talbert

Now utility but I wanna say one thing, you did hit the nail on the head with or I think it was court or somebody was talking about. If those utility companies could use more locators instead of putting all their eggs in one basket. And of course what they've done is placed.

00:40:40.970 --> 00:40:44.470 David Talbert You know when I when I was at Windstream, we had a, uh.

00:40:45.570 --> 00:40:48.580 David Talbert Oh golly round tip of my tongue. We we had a. 00:40:49.590 --> 00:40:52.790 David Talbert Prom contractor and that's who we use and.

00:40:53.400 --> 00:40:59.960

David Talbert

That's always use and if you weren't getting nothing out of them, you couldn't go nowhere else and get anything.

00:41:00.610 --> 00:41:02.380 David Talbert So you know.

00:41:03.580 --> 00:41:13.360 David Talbert When I came from a smaller company, we had 10 or 15 contractors and will contractor he's not getting the work done. Will go to be will go to see.

00:41:14.140 --> 00:41:22.450 David Talbert But UM, yeah, and matter fact. Another thing you said that that that code came up whenever I was with the NCDOT.

00:41:23.320 --> 00:41:29.290 David Talbert The, uh, talked to the excavator. Well, I'm the one that called the ticket in.

00:41:30.350 --> 00:41:37.160 David Talbert And nobody is even reached out to me, but they're saying they're gonna call talk to the excavator on site well?

00:41:37.980 --> 00:41:42.370 David Talbert I am the escalator I am, you know, the one you need to talk to so.

00:41:43.040 --> 00:41:46.050 David Talbert You know, I think there's a lot and needs to be worked out, but.

David Talbert You know, I do say it would be nice, I I really don't know who I was on the call as far as you know, locators. I don't you know The thing is, it really needs to be educated between contractors.

00:42:03.100 --> 00:42:15.980

00:41:47.440 --> 00:42:02.150

David Talbert

Doing the work or whoever is doing the work and the locator community, they all need to be on the call, but you know with 1400 tickets a day, you're not going to get him on the call. They're out there working.

00:42:16.330 --> 00:42:16.900 Roger Richards (Guest) Uh-huh

00:42:16.820 --> 00:42:17.390 David Talbert And.

00:42:18.310 --> 00:42:21.170 David Talbert You know, if you gotta make these calls over and over and over.

00:42:21.840 --> 00:42:26.370 David Talbert And you know, I heard y'all talking before. I think Howard was talking about somebody.

00:42:27.420 --> 00:42:31.940 David Talbert You know the the job was completed two years ago and you're still calling in tickets.

00:42:33.120 --> 00:42:33.730 David Talbert So.

00:42:34.370 --> 00:42:42.360

David Talbert

You know, it just takes a lot and it takes a lot of time and not everybody can do it, but you know, but it does take a team effort to get there.

00:42:43.610 --> 00:42:59.560

David Talbert

But I I appreciate it. I'll do what I can help you out. I knew my schedule gets pretty busy sometimes, just like I got that meeting put on me at 11:00 o'clock. Today it was at 12. Now it's at 11 so it got pushed up while we were talking.

00:43:00.330 --> 00:43:09.440

David Talbert

So you know I appreciate it. Anything you got my Tami got me information just give me a holler and I'll look forward to working with you.

00:43:10.340 --> 00:43:11.210 David Talbert Thank you guys.

00:43:11.710 --> 00:43:12.640 Roger Richards (Guest) thank you David. 00:43:14.080 --> 00:43:14.900 Tami Stout Thanks David.

00:43:17.920 --> 00:43:21.910 Roger Richards (Guest) Howard, I'm a I'm a get you last if I tried buddy.

00:43:22.300 --> 00:43:26.850 Tami Stout Uh, I think Howard had to pop off. He had another meeting coming up so.

00:43:25.460 --> 00:43:25.930 Roger Richards (Guest) OK.

00:43:27.800 --> 00:43:31.370 Tami Stout I don't think he had anything, but I can ask him.

00:43:31.710 --> 00:43:33.140 Roger Richards (Guest) We don't have to worry about him.

00:43:35.810 --> 00:43:45.430 Roger Richards (Guest) Jeremy, you're next on my my listed one. Thank you for being here and I don't mean you had this discussion yesterday and.

00:43:46.290 --> 00:43:52.680 Roger Richards (Guest) Uh, looking forward to y'all getting involved with this and and other things we discussed yesterday also.

00:43:53.290 --> 00:43:54.270 Roger Richards (Guest) But you got anything.

00:43:56.170 --> 00:43:59.770 Jeremy Lowder I don't, but I do appreciate the invite and I'm looking forward to it.

00:44:00.650 --> 00:44:18.350 Roger Richards (Guest)

We'll make sure your own there every month. It it if there's a month that you don't get it, please let us know. I I know that 811 has kicked me out of their system a few times and I always swear up and down that it was intentional and they they say that it's not. But you know.

00:44:18.920 --> 00:44:24.270 Roger Richards (Guest) Uh, if anybody owned here gets, but where you're not getting the invites, please let us know.

00:44:27.280 --> 00:44:30.750 Roger Richards (Guest) Court you got anything your next under Jeremy?

00:44:31.120 --> 00:44:59.970

Cort Bennett (Guest)

No, everything's good like said, oh, you know, we've been in your roles area now since May and got any feedback. You know feedback is a gift and you know, is there anything that we can work on or do better? You know? Like said though, it's how it's given and how it's taken is important, but you know, you know anybody offline want to communicate with me or give me a call? I'd love to have some feedback on things that we can improve on and make things better.

00:45:00.860 --> 00:45:06.710 Cort Bennett (Guest) And but no, that's it. Thanks guys. Have a wonderful Thanksgiving and we'll catch up next year sometime.

00:45:07.420 --> 00:45:33.670

Roger Richards (Guest)

No, yeah, and like you were saying like you were saying to, you know with this committee if we do have a problem in court, I'm just gonna use you as an example here. And if I've got a problem with you or you've got little me, you know we don't hesitate to reach out and say man, this is what's going on and and it's not know the what can we do to resolve this issue or or problem or whatever.

00:45:08.840 --> 00:45:09.560 Tami Stout Thanks court.

00:45:34.400 --> 00:45:56.310 Roger Richards (Guest)

And you know, from past years of this committee when when we were only getting five or six people showing up to it, we never could get anything, worked out. And now this committee and I know there's not that many on here today, and and, you know, we understand with it being holidays, but.

00:45:56.940 --> 00:46:03.200 Roger Richards (Guest) You know there's a lot of times where I ever Jim, between 20 and 30 people a month on these meetings.

00:46:03.850 --> 00:46:15.080 Roger Richards (Guest) And you know, it still goes back to command and everybody that's involved with it because they're all willing to work together now and not point fingers and and everything else. 00:46:22.470 --> 00:46:26.540 Roger Richards (Guest) So with that after court. Robert neely.

00:46:31.380 --> 00:46:54.120

Neely, Robert L

Hey Roger, I'm trying to see if we can get some kind of contact with spectral up in Huntsville. They've got several contractors up there and we've had some hits and Jim and myself was reached out to try to get somebody, but we need some kind of contact. We want to try to establish a relationship with them so we can cut down on the damage is up there.

00:46:53.550 --> 00:46:56.160 Roger Richards (Guest) And you say, well, spectrum.

00:46:56.630 --> 00:46:57.110 Neely, Robert L Yes.

00:46:57.860 --> 00:46:59.150 Roger Richards (Guest) Uh, uh.

00:47:01.190 --> 00:47:04.720 Roger Richards (Guest) Tami is has a question for you. Is Jody still with spectrum?

00:47:05.960 --> 00:47:07.050 Roger Richards (Guest) I wonder if he'd be.

00:47:08.560 --> 00:47:10.920 Roger Richards (Guest) Robert, almost send you a name.

00:47:12.760 --> 00:47:15.070 Roger Richards (Guest) And you can reach out to him.

00:47:16.130 --> 00:47:17.050 Roger Richards (Guest) If he can.

00:47:16.390 --> 00:47:16.960 Neely, Robert L I can you? 00:47:17.670 --> 00:47:18.420 Neely, Robert L I Roger, can you?

00:47:17.740 --> 00:47:19.880 Tami Stout I just I just took care of it.

00:47:17.880 --> 00:47:18.280 Roger Richards (Guest) I'm here.

00:47:20.250 --> 00:47:20.660 Roger Richards (Guest) Oh

00:47:20.350 --> 00:47:24.260 Neely, Robert L Can you send it to me and Jim Collins, 'cause we both have tried to reach stout?

00:47:24.990 --> 00:47:25.330 Neely, Robert L And.

00:47:26.280 --> 00:47:27.630 Neely, Robert L Nobody is responding.

00:47:28.000 --> 00:47:29.310 Roger Richards (Guest) did you send it Tami?

00:47:29.940 --> 00:47:32.110 Tami Stout Just sent the message, I'm just waiting to hear back.

00:47:32.700 --> 00:47:37.710 Roger Richards (Guest) To the one menu. OK Robert, I'm gonna send you jody's.

00:47:33.900 --> 00:47:34.380 Tami Stout Jody

00:47:38.370 --> 00:47:39.750 Roger Richards (Guest) Contact information 00:47:41.670 --> 00:47:42.480 Roger Richards (Guest) Ann.

00:47:43.290 --> 00:47:45.830 Roger Richards (Guest) This way of Tami don't hear anything back.

00:47:46.490 --> 00:47:48.210 Roger Richards (Guest) You can reach out to him.

00:47:51.250 --> 00:47:52.990 Roger Richards (Guest) I tell you, I'm gonna send it to you.

00:47:53.710 --> 00:47:54.760 Roger Richards (Guest) There there we go.

00:47:55.490 --> 00:47:56.080 Roger Richards (Guest) Uh.

00:48:03.530 --> 00:48:04.710 Roger Richards (Guest) Let me know if you get this.

00:48:04.760 --> 00:48:05.190 Roger Richards (Guest) Yes.

00:48:12.030 --> 00:48:15.500 Roger Richards (Guest) Hi Robert, I just sent that information to you.

00:48:15.550 --> 00:48:15.840 Roger Richards (Guest) You

00:48:17.460 --> 00:48:21.680 Roger Richards (Guest) hopefully you get it and you can send that. I mean I'm sorry.

00:48:22.800 --> 00:48:28.520 Roger Richards (Guest) Reach out to him and see if that helps. If it does, you can send it to genome also if that's alright. 00:48:29.220 --> 00:48:30.220 Neely, Robert L Yeah, I have it. Thank you.

00:48:30.470 --> 00:48:31.020 Roger Richards (Guest) OK.

00:48:32.790 --> 00:48:36.300 Roger Richards (Guest) Man, that's great look, look here what this committee does working together.

00:48:38.090 --> 00:48:39.600 Roger Richards (Guest) You got anything else, Robert?

00:48:42.260 --> 00:48:43.010 Neely, Robert L No, Sir.

00:48:43.500 --> 00:48:45.070 Roger Richards (Guest) OK, thank you buddy.

00:48:45.900 --> 00:48:47.870 Roger Richards (Guest) Uh marshel herring.

00:48:51.050 --> 00:48:52.530 Herring, Marshel B no, I don't have anything today.

00:48:55.050 --> 00:48:55.700 Roger Richards (Guest) OK.

00:49:00.260 --> 00:49:03.280 Roger Richards (Guest) Joel, I'm back down to you. Have you got?

00:49:05.210 --> 00:49:06.290 Roger Richards (Guest) Anything else?

00:49:07.300 --> 00:49:09.450 Calabrese, Joel Thomas No, you you let me in early, thanks. 00:49:11.370 --> 00:49:17.230 Roger Richards (Guest) As I was thinking that, you know, but you know me, as these names pop up, I still like to call on them.

00:49:17.990 --> 00:49:18.560 Roger Richards (Guest) Uh.

00:49:18.050 --> 00:49:19.720 Calabrese, Joel Thomas Well thank you, happy Thanksgiving.

00:49:20.120 --> 00:49:21.030 Roger Richards (Guest) You too buddy.

00:49:21.870 --> 00:49:23.170 Roger Richards (Guest) Terry weick

00:49:30.910 --> 00:49:31.470 Roger Richards (Guest) Terry

00:49:33.410 --> 00:49:34.560 Roger Richards (Guest) going once.

00:49:36.500 --> 00:49:37.430 Roger Richards (Guest) Twice.

00:49:39.820 --> 00:49:40.860 Roger Richards (Guest) All righty.

00:49:41.870 --> 00:49:42.440 Roger Richards (Guest) Ah.

00:49:44.820 --> 00:49:46.740 Roger Richards (Guest) Carl, down to you buddy.

00:49:51.790 --> 00:49:53.460 Wilson, Carl Hey Roger, UM. 00:49:54.200 --> 00:49:55.970 Roger Richards (Guest) Yeah, bigger had a mute.

00:49:55.920 --> 00:49:59.600 Wilson, Carl Yeah, it's the hamburgers man. It's the hamburger.

00:50:02.020 --> 00:50:16.440

Wilson, Carl

Hey I I did want to just I don't have anything for the group but I did want to ask Robert are you good with what's going on in South Blvd or did you need? I know we we exchanged emails about meeting but I didn't know if you wanted to to catch up or.

00:50:18.350 --> 00:50:26.510

Wilson, Carl

If you if you wanted me to do anything else, or if you or if you're good to go, just wanted to check in on you, but other than that I don't have anything.

00:50:27.450 --> 00:50:37.420

Neely, Robert L

My car, actually, uh, uh, we gave it over to another guy, Alex Fraser and he's actually reached out to wheel, so he's taking over that project. That side of it.

00:50:42.070 --> 00:50:42.380 Roger Richards (Guest) Right?

00:50:42.750 --> 00:50:44.380 Wilson, Carl Of course I'll be happy to help out.

00:50:44.420 --> 00:50:44.870 Wilson, Carl Uhm?

00:50:46.300 --> 00:50:48.780 Wilson, Carl As much as I can. Alright thanks.

00:50:48.620 --> 00:50:49.240 Neely, Robert L Thanks, Carl.

00:50:50.070 --> 00:50:55.440 Roger Richards (Guest) Karloman Dash due to have you got anything from the board side? 00:51:00.890 --> 00:51:05.630 Wilson, Carl No, not that I can think of, Roger. I've I know that there was a.

00:51:08.960 --> 00:51:20.400

Wilson, Carl Well, we did. I think there was a discussion about our side meeting we had with with one of our committees. The Legislative Committee we met with some folks down in.

00:51:20.460 --> 00:51:25.160 Wilson, Carl Come oh Florida, I believe and there there.

00:51:26.020 --> 00:51:28.570 Wilson, Carl They're trying to pass this this law.

00:51:29.480 --> 00:51:35.230 Wilson, Carl That would change the way they do locate and and what's required.

00:51:34.470 --> 00:51:34.880 Roger Richards (Guest) Yeah.

00:51:36.460 --> 00:51:40.510 Wilson, Carl Uh, right off hand I don't have the information in front of me. I have to admit, but.

00:51:41.930 --> 00:51:54.530 Wilson, Carl

It was, it was very interesting what they're trying to do and make changes for, but I don't like. I said I don't have have the information, but I I do know that it would truly inhibit.

00:51:56.280 --> 00:52:25.400 Wilson, Carl

The the locating process so I do remember that like there are people on the call, including Louis that you know we're like wow, I can't believe they're trying to do what they're trying to do, but the general consensus was that it's probably you know, of course, hopefully it won't come to to Charlotte or to North Carolina. Should I say to North Carolina for us to to be involved in that? But I'll, I'll dig out some more information and report back once we.

00:52:18.830 --> 00:52:19.350 Roger Richards (Guest) Yeah.

00:52:25.450 --> 00:52:26.820 Wilson, Carl We meet next next time. 00:52:27.190 --> 00:52:28.570 Roger Richards (Guest) OK, thank you.

00:52:29.110 --> 00:52:29.590 Wilson, Carl Thanks.

00:52:30.240 --> 00:52:38.690 Roger Richards (Guest) And it's funny to Tami sharing this screen because Eric is the next one on my list. I guess she sees that too. Erick you wanna?

00:52:39.440 --> 00:52:41.060 Roger Richards (Guest) Tell us what you got there buddy.

00:52:42.080 --> 00:52:42.900 Erick Guir (Town of Matthews) (Guest) Hey yeah.

00:52:43.490 --> 00:52:52.370 Erick Guir (Town of Matthews) (Guest) Yeah, thank you yeah. So one of our coworkers sent this up saying that one can was empty. One was full.

00:52:53.410 --> 00:53:04.740 Erick Guir (Town of Matthews) (Guest) Uh, and she was saying that she, you know, she didn't know what the colors meant, so we kind of talked about it. But the fact that they whoever went out then it'll get and I wanna say that thread but.

00:53:05.350 --> 00:53:06.690 Erick Guir (Town of Matthews) (Guest) Could be our end, I don't know.

00:53:08.430 --> 00:53:10.340 Erick Guir (Town of Matthews) (Guest) You know, maybe often colors so.

00:53:10.400 --> 00:53:17.230 Roger Richards (Guest) I had to make it looks like laundry at end. Wanna ones orange, but so they're just leaving this behind.

00:53:15.070 --> 00:53:15.800 Erick Guir (Town of Matthews) (Guest) Yeah, maybe.

00:53:18.620 --> 00:53:19.230 Roger Richards (Guest) Uh. 00:53:18.880 --> 00:53:19.560 Erick Guir (Town of Matthews) (Guest) Yeah.

00:53:20.610 --> 00:53:22.020 Erick Guir (Town of Matthews) (Guest) So just bring it went to bring it up.

00:53:23.110 --> 00:53:26.860 Erick Guir (Town of Matthews) (Guest) Uh to hopefully whoever is doing the locates, I don't know.

00:53:27.230 --> 00:53:28.460 Erick Guir (Town of Matthews) (Guest) UH-2

00:53:29.320 --> 00:53:30.830 Erick Guir (Town of Matthews) (Guest) obviously, in a link trash, but.

00:53:31.760 --> 00:53:34.590 Erick Guir (Town of Matthews) (Guest) That's one thing I want to comment on.

00:53:35.840 --> 00:53:37.730 Erick Guir (Town of Matthews) (Guest) There there is another one.

00:53:38.730 --> 00:53:42.030 Erick Guir (Town of Matthews) (Guest) On you know Google. I'm sure a lot of you know.

00:53:42.830 --> 00:53:45.150 Erick Guir (Town of Matthews) (Guest) They know that here in town and Matthew.

00:53:44.450 --> 00:53:44.840 David Smith Yep.

00:53:46.380 --> 00:53:54.430 Erick Guir (Town of Matthews) (Guest) Uh, and they run into a neighborhood where they had gas fed St lamps.

00:53:55.720 --> 00:53:56.250 Roger Richards (Guest) Uh-huh 00:53:56.920 --> 00:53:59.240 Erick Guir (Town of Matthews) (Guest) That the locates.

00:54:00.050 --> 00:54:01.050 Erick Guir (Town of Matthews) (Guest) Like I didn't locate him.

00:54:03.350 --> 00:54:11.500 Erick Guir (Town of Matthews) (Guest) So my understanding is that they you know they called. They were wondering Alex if it was actually age. You know one of those hoia things but.

00:54:12.140 --> 00:54:23.280 Erick Guir (Town of Matthews) (Guest) It was not so they figure it PNG, but you know they needed to do the work. So Amanda standing is that they went, you know ahead and did the work. Anyways, you know trying to be careful around these lines.

00:54:23.910 --> 00:54:26.050 Erick Guir (Town of Matthews) (Guest) Uh, they understood as they hit two lines.

00:54:26.710 --> 00:54:31.420 Erick Guir (Town of Matthews) (Guest) Uh, called PNG. PNG came back out and repair them.

00:54:33.030 --> 00:54:35.380 Erick Guir (Town of Matthews) (Guest) But now I'm trying to get in contact with.

00:54:36.480 --> 00:54:38.320 Erick Guir (Town of Matthews) (Guest) PNG, which I I was able to get.

00:54:39.090 --> 00:54:48.970 Erick Guir (Town of Matthews) (Guest) Confirmation that they did the work. I didn't. I don't have a specific contact or out 'cause I don't know how that works and on gas fed streetlamps you know how PNG does it?

00:54:50.440 --> 00:54:51.010 Erick Guir (Town of Matthews) (Guest) But

00:54:52.360 --> 00:54:52.990 Erick Guir (Town of Matthews) (Guest) uh. 00:54:54.070 --> 00:55:00.180 Erick Guir (Town of Matthews) (Guest) I was wondering if you guys run into that before. I guess the guys face St lamps and occasion where you know.

00:55:00.800 --> 00:55:02.100 Erick Guir (Town of Matthews) (Guest) They didn't get located.

00:55:03.720 --> 00:55:04.550 Erick Guir (Town of Matthews) (Guest) Yeah I can.

00:55:04.680 --> 00:55:08.930 Roger Richards (Guest) and I'm uh, I'm gonna throw a couple questions out there is.

00:55:05.050 --> 00:55:05.610 Neely, Robert L Ah.

00:55:09.540 --> 00:55:18.780 Roger Richards (Guest) Did they see any evidence over utility out there, and if so, did they do a 3 hour ticket?

00:55:20.990 --> 00:55:22.040 Erick Guir (Town of Matthews) (Guest) I do not know.

00:55:22.630 --> 00:55:23.090 Roger Richards (Guest) OK.

00:55:22.810 --> 00:55:23.350 Erick Guir (Town of Matthews) (Guest) Ah.

00:55:23.780 --> 00:55:27.300 Neely, Robert L Hey Roger, this Robert actually I think I know who did that because they.

00:55:28.290 --> 00:55:30.040 Neely, Robert L It may have been a.

00:55:31.550 --> 00:55:33.750 Neely, Robert L Somebody working for prints working at Google. 00:55:34.250 --> 00:55:34.800 Roger Richards (Guest) Uh-huh 00:55:35.370 --> 00:55:38.320 Neely, Robert L And they actually asked me for a, uh. 00:55:39.530 --> 00:55:45.630 Neely, Robert L But the locates and I actually gave them the private locators numbers that were on 811 site. I gave it to them. 00:55:46.640 --> 00:55:47.240 Neely, Robert L And. 00:55:48.100 --> 00:55:51.180 Neely, Robert L The contractor is, gosh, we just had that meeting. 00:55:58.250 --> 00:55:58.960 Neely, Robert L I wrote it. 00:56:00.860 --> 00:56:01.980 Neely, Robert L It's one of a. 00:56:01.050 --> 00:56:01.720 Erick Guir (Town of Matthews) (Guest) You go online. 00:56:04.030 --> 00:56:04.830 Neely, Robert L Oh gosh, yes. 00:56:05.540 --> 00:56:07.380 Neely, Robert L It's one of the contractors for a. 00:56:08.140 --> 00:56:09.820 Neely, Robert L Prints that they a sub. 00:56:09.010 --> 00:56:09.410 Erick Guir (Town of Matthews) (Guest) Yeah.

00:56:11.090 --> 00:56:12.550 Neely, Robert L That came in and they came in and.

00:56:13.320 --> 00:56:14.640 Neely, Robert L Did the work and they actually.

00:56:15.400 --> 00:56:17.000 Neely, Robert L Went through and hit a couple lamps.

00:56:17.560 --> 00:56:18.070 Erick Guir (Town of Matthews) (Guest) Right?

00:56:19.070 --> 00:56:19.600 Neely, Robert L And.

00:56:20.550 --> 00:56:23.170 Neely, Robert L Prince of Bel yourself for prints for Google.

00:56:23.550 --> 00:56:24.030 Erick Guir (Town of Matthews) (Guest) Yes.

00:56:24.460 --> 00:56:28.330 Neely, Robert L And he actually got a little room with one of the contract the locators too and I.

00:56:29.730 --> 00:56:30.310 Neely, Robert L I have

00:56:31.140 --> 00:56:34.940 Neely, Robert L it's either via May or Jose. I'm trying my own ticket.

00:56:35.650 --> 00:56:39.360 Erick Guir (Town of Matthews) (Guest) No, I think it's just like, well, I want to say it's Prince but my my.

00:56:38.530 --> 00:56:42.060 Neely, Robert L It's Prince with one of their Subs that actually went out there and did it.

00:56:40.960 --> 00:56:51.770 Erick Guir (Town of Matthews) (Guest) Oh yeah, yeah? Then there's some of these cells, I don't I I'm losing track here but the my question was and curiosity is why those gas phase streamlines went located for them.

00:56:47.570 --> 00:56:48.300 Neely, Robert L Is phoenix?

00:56:52.580 --> 00:56:53.180 Erick Guir (Town of Matthews) (Guest) Ah.

00:56:54.530 --> 00:57:00.100 Neely, Robert L We actually told them that they needed to go out and hire. I send him the list off 811 and told them that.

00:56:54.770 --> 00:56:55.140 Erick Guir (Town of Matthews) (Guest) Yeah.

00:57:01.880 --> 00:57:15.040 Neely, Robert L

Uh Heath will not locate those lamps. They need to look at that list and find whoever they want to use to locate those lamps for them. And Phoenix is the contractor. A silver prints and they went out and did it anyway, so.

00:57:17.990 --> 00:57:18.740 Roger Richards (Guest) so they went out.

00:57:18.080 --> 00:57:20.030 Tami Stout Guys, I'll be right back in just a second.

00:57:20.380 --> 00:57:32.970 Roger Richards (Guest) OK, so they went out there Robert. What you're saying is is they went out there and Doug and everything without contacting this private line locator to come out there and locate those gas lines.

00:57:35.470 --> 00:58:00.450

Neely, Robert L

Correct, that's what they thought that he was going locate those lights for him and we told him no. So they reached out to us and I gave him a list of private. Can't you know, locators from 811 and said you need to call one of these guys and get them to look at the lights for you? I said good luck. I'm not sure how old the lamps are, it may it may they may have tracer wire and they may not have tracer wire, but it's on you guys look at that located.

00:58:02.230 --> 00:58:05.680 Cort Bennett (Guest) Well, that that those are the customers fuel lines.

00:58:07.150 --> 00:58:35.720

Cort Bennett (Guest)

You know, in in North Raleigh, you like said no years of experience with that. What we always did. Now this is what we used to do. I don't know what they do now. 'cause I've been going for a few years but we would always locate the customers fuel lines for them they would call us we do it, but we'd always let them know that we're not. We're going to the best of our abilities to locate them few lines, but we're not going to be responsible for the pain on the ground because most fuel lines.

00:58:35.790 --> 00:58:38.420 Cort Bennett (Guest) Don't have wire or no way to locate them.

00:58:39.490 --> 00:58:58.710

Cort Bennett (Guest)

You know it's and it's very difficult and and and in some cases we would run. Or are we shut the gas off? We could run a line down, you know the blind and locate it and mark it for him. And there were some different ways to do that, but as the operator we did that to help our customers 'cause they were customer fuel lines.

00:58:59.500 --> 00:59:09.760

Cort Bennett (Guest) And that's the way we handled it. But and if they got hit, would come back and they most time our customers would want us to do the repair on him as well. But they but they got billed for it.

00:59:14.910 --> 00:59:16.870 Cort Bennett (Guest) But I don't how things are done today.

00:59:18.420 --> 00:59:20.910 Roger Richards (Guest) Eric, I don't know if this has helped you or not.

00:59:21.330 --> 00:59:27.340 Erick Guir (Town of Matthews) (Guest) It is a letter. I mean just one hour skiers to see, you know.

00:59:28.590 --> 00:59:39.790 Erick Guir (Town of Matthews) (Guest) How what that approach was to locate these guys fed? Because I from from my end I know you know Google is coming in and after them.

00:59:40.600 --> 00:59:42.540 Erick Guir (Town of Matthews) (Guest) Right, right behind them it's open fiber. 00:59:43.300 --> 00:59:48.500 Erick Guir (Town of Matthews) (Guest) And they're going to be going through this neighborhood and I'm gonna run into this situation again. I'm sure they're gonna.

00:59:49.110 --> 00:59:56.570 Erick Guir (Town of Matthews) (Guest) You know, be asking about this location on. You know guys, you know this street lamps and it would be nice to kind of.

00:59:57.200 --> 01:00:05.940 Erick Guir (Town of Matthews) (Guest) In my end, get ahead because two that was the one concern for the that I know be probably hearing about this again from open fiber, but the other one is.

01:00:07.130 --> 01:00:10.830 Erick Guir (Town of Matthews) (Guest) One of them is that they hit a whoever came in and fixed it.

01:00:11.430 --> 01:00:17.830 Erick Guir (Town of Matthews) (Guest) The the line they kind of had to take out a concrete curve and you know some payment.

01:00:18.530 --> 01:00:36.310

Erick Guir (Town of Matthews) (Guest)

So now I need to track, you know, make sure that that curve it gets repaired and I wasn't sure who the contact was for them. I mean I'm going out there and drive and checking when I called PNG they told me you know it's there. They got it on their schedule I guess, but it's it's always kind of had nice to have a direct contact.

01:00:37.240 --> 01:00:37.860 Erick Guir (Town of Matthews) (Guest) Ah.

01:00:38.960 --> 01:00:40.260 Erick Guir (Town of Matthews) (Guest) Or whoever is doing the work.

01:00:41.340 --> 01:00:42.380 Erick Guir (Town of Matthews) (Guest) So I know.

01:00:42.830 --> 01:00:43.300 Erick Guir (Town of Matthews) (Guest) Uh.

01:00:44.320 --> 01:00:48.590 Erick Guir (Town of Matthews) (Guest) I got a better time and then I guess because you know some of the issues. Sometimes it happens that. 01:00:49.570 --> 01:00:55.370 Erick Guir (Town of Matthews) (Guest) They got might get missed and then months and months happen and no curve gets replaced. So I like staying on top of this.

01:00:56.020 --> 01:00:56.490 Erick Guir (Town of Matthews) (Guest) Uh.

01:00:58.720 --> 01:00:59.410 Roger Richards (Guest) Right?

01:01:00.160 --> 01:01:00.780 Roger Richards (Guest) Uhm?

01:01:02.820 --> 01:01:07.400 Roger Richards (Guest) Robert, I don't know if you can help him with a contact with stuff like that or.

01:01:09.940 --> 01:01:14.020 Roger Richards (Guest) But maybe y'all can reach out to each other after the meeting and and.

01:01:15.780 --> 01:01:18.750 Roger Richards (Guest) Or after the holidays and and you know.

01:01:19.430 --> 01:01:23.310 Roger Richards (Guest) So what we can do to resolve this? But if if.

01:01:24.390 --> 01:01:29.220 Roger Richards (Guest) Robert had talked to that contractor and told them they needed to get a private line locator.

01:01:29.780 --> 01:01:38.400 Roger Richards (Guest) Uh, then it's you know, one that's what they should have done, and to me if they didn't make that call, everything should fall back on them.

01:01:39.030 --> 01:01:39.510 Erick Guir (Town of Matthews) (Guest) Yep.

01:01:39.800 --> 01:01:47.790 Roger Richards (Guest) And you know, with that, Erick also is if you've got other HOA's that has these in there then. 01:01:49.120 --> 01:01:59.380 Roger Richards (Guest) Somehow another this this may need to be passed along to these contractors coming in that there's stuff in there that is privately owned and they it is their responsibility.

01:01:59.970 --> 01:02:03.450 Roger Richards (Guest) To hurry private land locator to come out and locate it.

01:02:07.400 --> 01:02:08.700 Erick Guir (Town of Matthews) (Guest) Yes, uh.

01:02:09.830 --> 01:02:14.080 Erick Guir (Town of Matthews) (Guest) Our creative Robert. You can send me that list if you don't mind.

01:02:14.670 --> 01:02:30.400 Erick Guir (Town of Matthews) (Guest) Uh, just for future reference for open fiber and how you know, keep track of that curve, get replaced. Or you know I don't know how Google and PNG. When I had that worked out, but I mean somebody has to replace that curve, right?

01:02:31.230 --> 01:02:31.980 Erick Guir (Town of Matthews) (Guest) Uh, so.

01:02:33.470 --> 01:02:34.420 Erick Guir (Town of Matthews) (Guest) Go from there, thank you.

01:02:35.460 --> 01:02:36.570 Roger Richards (Guest) Uh-huh, thank you.

01:02:37.500 --> 01:02:40.450 Roger Richards (Guest) Uh, Jim can't, I'm sorry.

01:02:39.000 --> 01:02:39.400 Neely, Robert L Uh.

01:02:40.760 --> 01:02:42.380 Neely, Robert L Hey, just wondering, uh? 01:02:43.230 --> 01:02:47.620 Neely, Robert L I just got we had a meeting where Prince I wish I'd have known. I would have made them aware but uh.

01:02:48.220 --> 01:02:59.100

Neely, Robert L Prince just send me over a couple more prints. They actually pretty hot up in a Matthew ever, so Google's in there and they're they're going into more neighborhoods so.

01:03:00.140 --> 01:03:01.740 Neely, Robert L Just giving you a heads up on that.

01:03:06.090 --> 01:03:07.490 Roger Richards (Guest) Alright, thank you Robert.

01:03:09.510 --> 01:03:10.170 Roger Richards (Guest) Jim.

01:03:11.460 --> 01:03:12.480 Collins, Jim Hey good morning everybody.

01:03:13.970 --> 01:03:21.390

Collins, Jim

I just thanks for the contact through spectrum. As you know, Robert asked me forward and then on to me. That's going to be helpful to reach out to them.

01:03:22.590 --> 01:03:30.110

Collins, Jim

Everything I wanted to mention was, you know, talking about the operators only having one locator. When I was at the CJ conference last month.

01:03:30.540 --> 01:03:53.330

Collins, Jim

Uh, so a couple presentations and some of the other operators in the country. They are utilizing more than one operator and they say that does help you know as far as not putting all your eggs in one basket. I think if somebody said so. That's something I think we should probably look into at Piedmont for future, but I think that's that's good. Good information. Appreciate that. So that's all I got.

01:03:54.230 --> 01:03:55.210 Roger Richards (Guest) Alright thank you Gina.

01:03:56.780 --> 01:03:57.510 Roger Richards (Guest) Uhm? 01:03:59.090 --> 01:04:00.590 Roger Richards (Guest) Looking down my list.

01:04:02.150 --> 01:04:03.380 Roger Richards (Guest) David Smith

01:04:07.190 --> 01:04:18.640 David Smith I don't have anything, I'm sorry I'm late, but I had an appointment and just wish everybody happy. Thanksgiving and congratulations to Tami or wedding this weekend.

01:04:20.070 --> 01:04:21.490 Roger Richards (Guest) she's still got time to run.

01:04:21.070 --> 01:04:22.090 Tami Stout Thank you.

01:04:22.330 --> 01:04:22.910 Roger Richards (Guest) Uh.

01:04:23.820 --> 01:04:26.460 Roger Richards (Guest) Now thank you David, for for being on here.

01:04:27.420 --> 01:04:27.980 Roger Richards (Guest) Ah.

01:04:29.740 --> 01:04:30.500 Roger Richards (Guest) Erick Cline

01:04:30.560 --> 01:04:30.830 Roger Richards (Guest) then?

01:04:32.070 --> 01:04:35.650 Roger Richards (Guest) And guys, I apologize. I'm fighting a sinus infection so I'm sure.

01:04:38.270 --> 01:04:40.620 Roger Richards (Guest) The way I'm talking is not the best in the world. 01:04:44.090 --> 01:04:46.160 Roger Richards (Guest) Eric, you stay alone here. Erick Cline.

01:04:49.300 --> 01:04:49.830 Roger Richards (Guest) OK.

01:04:50.440 --> 01:04:52.120 Roger Richards (Guest) What about Tracy?

01:04:56.260 --> 01:05:13.730

Taylor, Tracy

Good morning everybody. I missed the beginning of the meeting. I didn't have it set on my thing and all this stuff. All these excuses so I don't have anything for you. But happy Thanksgiving and Happy Wedding day, Tami. I think it's exciting.

01:05:02.470 --> 01:05:02.750 Roger Richards (Guest) Out.

01:05:04.870 --> 01:05:05.930 Roger Richards (Guest) There you got it.

01:05:09.370 --> 01:05:10.400 Roger Richards (Guest) No report.

01:05:14.250 --> 01:05:14.970 Tami Stout Thanks.

01:05:15.570 --> 01:05:18.360 Taylor, Tracy Sarah is on a cruise somewhere in the Pacific.

01:05:21.450 --> 01:05:22.820 Taylor, Tracy Uh, should be back on Monday.

01:05:23.480 --> 01:05:25.650 Roger Richards (Guest) Then you don't. You don't have no report.

01:05:23.760 --> 01:05:25.100 Taylor, Tracy Sequence. 01:05:26.640 --> 01:05:27.520 Taylor, Tracy I didn't even look.

01:05:27.570 --> 01:05:27.700 Taylor, Tracy Like

01:05:28.180 --> 01:05:29.690 Roger Richards (Guest) Oh my gosh.

01:05:30.360 --> 01:05:32.770 Roger Richards (Guest) I'll take good helps hard to find nowadays.

01:05:32.430 --> 01:05:34.180 Taylor, Tracy I know, I know.

01:05:36.080 --> 01:05:36.910 Roger Richards (Guest) No breaking.

01:05:36.870 --> 01:05:40.120 Taylor, Tracy I remember last minute. Oh shoot, I was supposed to be in a meeting.

01:05:41.700 --> 01:05:49.460 Roger Richards (Guest) Now, honestly, you're starting to sound like me where it just hits you. Like man, I'm supposed to be doing something and it's like, oh crap, that's where I'm supposed to be.

01:05:50.120 --> 01:05:50.600 Roger Richards (Guest) Uh.

01:05:51.480 --> 01:05:57.300 Roger Richards (Guest) But no thank you for being here. Did I forget anybody or miss any buddies name?

01:05:58.240 --> 01:05:58.610 Tami Stout Sure.

01:05:59.010 --> 01:06:01.120 Roger Richards (Guest) More if I did, I apologize. 01:06:01.250 --> 01:06:01.790 Tami Stout Bo. 01:06:03.030 --> 01:06:03.440 Roger Richards (Guest) Huh? 01:06:03.890 --> 01:06:04.470 Tami Stout Bo. 01:06:04.880 --> 01:06:05.660 Roger Richards (Guest) Bo horse 01:06:08.200 --> 01:06:10.250 **Bobby Turner** Roger outlying forget. About me pal. 01:06:08.340 --> 01:06:08.790 Roger Richards (Guest) well. 01:06:10.950 --> 01:06:16.490 Roger Richards (Guest) No buddy, I didn't mean to. I don't see you name on here, but you know how that is. 01:06:17.230 --> 01:06:20.300 Bobby Turner I understand Roger. I don't have anything. 01:06:18.290 --> 01:06:19.930 Roger Richards (Guest) No, you know what? 01:06:20.860 --> 01:06:23.500 Roger Richards (Guest) I do see it as and I'm sorry. 01:06:21.130 --> 01:06:21.730 Bobby Turner But the.

01:06:23.800 --> 01:06:30.980 Bobby Turner No, you're good. I will say it, I'm kinda just hard. I didn't get no invite to Tami's wedding, but that's OK. We will talk about it later I guess. 01:06:28.740 --> 01:06:29.130 Roger Richards (Guest) Yep.

01:06:33.350 --> 01:06:35.220 Bobby Turner But yeah, just just.

01:06:34.260 --> 01:06:39.170 Roger Richards (Guest) She said she said something about needing a flower girl.

01:06:39.870 --> 01:06:40.140 Bobby Turner Right?

01:06:42.160 --> 01:06:54.110 Tami Stout Are y'all laugh? My my oldest granddaughter is gonna be my little maid of honor and her brother is very put out with me 'cause he said well I could be your man of honor.

01:06:57.270 --> 01:07:00.560 Roger Richards (Guest) I mean, it sounds like both volunteered for flower girl though.

01:07:02.440 --> 01:07:07.220 Bobby Turner I mean, I'm sure there's a set, some tropical location. You know I'm down for anything like that for sure.

01:07:07.240 --> 01:07:10.210 Tami Stout Oh, it's really tropical Charlotte.

01:07:13.340 --> 01:07:21.360 Bobby Turner Now, Roger, I'm just thankful for a couple extra days off here to get recharge so we can get back at it. Maybe after the holidays buddy, but I appreciate it. Happy Thanksgiving everybody.

01:07:13.480 --> 01:07:13.970 Roger Richards (Guest) Oh

01:07:21.320 --> 01:07:35.130

Roger Richards (Guest)

I was gonna say brother, that's the truth. I think that's one thing everybody looks forward to not so much. Well I ain't gonna say not so much the eating part 'cause II like to eat but just having that time off and and re energize.

01:07:35.810 --> 01:07:36.450 Bobby Turner Yes, Sir.

01:07:37.430 --> 01:07:40.780 Tami Stout Yeah, I'll say what you want. I got on stretchy pants today. I'm practicing.

01:07:41.010 --> 01:07:44.780 Roger Richards (Guest) Yeah, we've seen when we gotta. You forgot video off.

01:07:46.500 --> 01:07:49.820 Roger Richards (Guest) But now with that, does anybody have anything?

01:07:52.330 --> 01:07:56.310 Roger Richards (Guest) Anything else or if I did forget anybody else again, I apologize.

Meeting Summary Total NumŁ 18 Meeting Til Mecklenburg Co UCC TEAMS Meeting Meeting St; 11/24/2021, 9:50:44 AM Meeting En 11/24/2021, 11:25:34 AM Meeting Id eebe8aba-7079-4119-8320-a8c9ddf971de

Full Name Join Time Leave Time Duration Tami Stout 11/24/202:11/24/202:1h 34m Roger Rich: 11/24/202: 11/24/202: 1h 34m David Talbe 11/24/202: 11/24/202: 2s David Talbe 11/24/202: 11/24/202: 56m 57s Howard Co 11/24/202:11/24/202:52m 8s Bobby Turn 11/24/202: 11/24/202: 1h 20m Jeremy Lov 11/24/202: 11/24/202: 1h 24m Cort Benne 11/24/202: 11/24/202: 59m 36s Eric Klein ((11/24/202:11/24/202:1h 3m Herring, Mi11/24/202:11/24/202:1h 19m Wilson, Car 11/24/202: 11/24/202: 1h 19m Neely, Rob(11/24/202:11/24/202:1h 20m Calabrese, 11/24/202:11/24/202:1h 16m Terry Wike 11/24/202:11/24/202:6m 22s Terry Wike 11/24/202:11/24/202:57m 29s Erick Guir (11/24/202: 11/24/202: 1h 12m Collins, Jim 11/24/202: 11/24/202: 1h 9m Cort Benne 11/24/202: 11/24/202: 18m 19s David Smitl 11/24/202: 11/24/202: 19m 20s Taylor, Trac 11/24/202: 11/24/202: 16m 16s

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