



## Virtual UCC Meetings

- Follow these video instructions to find your virtual meeting link and how to make the most of the meeting in the new MICROSOFT TEAMS platform. <u>https://www.youtube.com/watch?v=GC5zGkdxqb0</u>
- 2. In the chat section please type your name, company name & email.
- 3. Participant feature raise hand. The meeting facilitator will acknowledge you.
- 4. Enter the meeting with your microphone on mute and unmute your mic when you need to speak.
- 5. Every meeting will be recorded, and the video will be posted on the ncucc.org website. You can watch the meeting by using the video link provided on ncucc.org. Visit your county UCC page for a listing of past meeting videos.





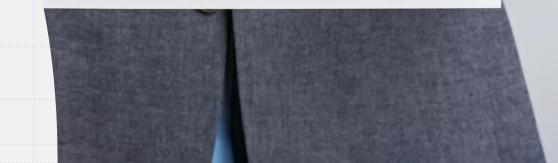
## Moore UCC

- New revise update allows for 3-hour tickets to be only sent to specific members who fail to respond.
- PHMSA grant received for Spanish billboards and research.
- New report will be issued based on survey and data by end of the year.
- Enforcement Board reviewing process for penalty assignment.
- LRPC will continue to review trends that are disruptive to the 811 process.
- Happy Thanksgiving to everyone!



### A message from the NC811 Executive Director

Louis Panzer



## NC811 Data Insights

Locate requests, transmissions, county ticket volume and distribution



### Locate Requests & Transmissions for NC

Oct. 2020 vs 2021 **TICKETS** 

2021: 204,935 2020: 194,367 Difference: 5.44%

### TRANSMISSIONS

2021: 1,134,620 2020: 1,098,475 Difference: 3.3%

### Year-to-Date **TICKETS** 2021: 1,987,052 2020: 1,833,596

Difference: 8.4%

### TRANSMISSIONS

2021: 11,086,871 2020: 10,446,328 Difference: 6.1%

## County ticket volume

2021 stats compared with 2020

	3 HR	CNCL	NEW	RXMT	UPDT	TOTAL
2020	52	14	1258	26	145	1495
2021	60	23	1472	40	306	1901
	15.4%	64.3%	17.0%	53.8%	111.0%	27.2%
				Locates per day		86

County ticket volume YTD stats compared with previous year							
	3 HR	CNCL	NEW	RXMT	UPDT	TOTAL	
	110	107		0.47	050(		
2020	410	137	11404	347	2526	14824	
2021	745	152	12817	495	2874	17083	
	81.7%	10.9%	12.4%	42.7%	13.8%	15.2%	

### County ticket distribution

MOORE	1684	
 ABERDEEN	180	
CAMERON	42	
CARTHAGE	270	
FOXFIRE	18	
JACKSON SPRINGS	26	
PINEBLUFF	21	
PINEHURST	263	
ROBBINS	151	
SEVEN LAKES	37	
SOUTHERN PINES	302	
TAYLORTOWN	37	
VASS	63	
WEST END	190	
WHISPERING PINES	62	



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CALENDAR

5 19 20 21 26 27 21 21

23 20

27 27 23

25

18 24 3,

27

FEBRUARY

16 10 23 17 20

11

27

14 19 19 20 21 25 26 20 21 20

SEPTEMBER

11 12 6 7 8 18 19 20 21 15 20 21 15 20 21 22

10 24 25 26 21 28 29

27

DECEMBER

13 14 0 20 21 15 21 28 22 28 29

No.

28 29

15

JANUARY

12 19 26 20

27

21 28 22 29

12

6

9

23 30

24 25 37

# Calendar of Events



### **Board Meeting**

### 4Q21

Friday, January 21<sup>st</sup>, 2022 Hybrid Meeting **8:30 am to 10:30 am** *Contact Tonya for details. tonya@nc811.org* 





### NC Underground Damage Prevention Review Board

Tuesday, January 18<sup>th</sup>, 2022 Location TBD Starts at 10 am

Visit: https://udprb.nc.gov/



### State UCC Meeting



Tuesday, November 9<sup>th</sup>, 2021 Teams Meeting Starts at 10 am

Visit the https://ncucc.org/ calendar page for a link





December 15<sup>th</sup>, 2021 Teams Meeting 11:00 am – 1:00 pm

Visit the https://ncucc.org/ calendar page for a link



## Upcoming Holidays



- \* Veterans Day:
- Thursday, November 11<sup>th</sup> **Thanksgiving:** Thursday, November 25<sup>th</sup>
- \* Day after Thanksgiving: Friday, November 26<sup>th</sup>

All above holidays are excluded from the three working day notice. \* Denotes Observed Holidays. NC811 will be open to accept all locate requests on observed holidays. The observed holiday is excluded from the three working day notice as well. For information on NC811 & NCUCC events, visit the calendar section of nc811.org or the nc811 app.



### NC811 Education Team



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Thank you for your time and attention. You can get a PDF copy of this presentation at

### www.ncucc.org

If this meeting was virtual, a video of the meeting is available at ncucc.org. Go to County UCC's. The video will be listed under the month and year the meeting took place.

00:00:00.000 --> 00:00:03.440 Parrish Reddick You gotta sign in. Jamie signed then yeah.

00:00:04.830 --> 00:00:11.730 Parrish Reddick Turn off your phone and I grab your info and add you to you. Want both of the elements and Randall.

00:01:24.070 --> 00:01:26.370 Parrish Reddick Online right now. So or hybrid.

00:01:28.090 --> 00:01:28.550 Yow, James D K.

00:01:30.650 --> 00:01:32.910 Tami Stout Gentlemen, I have started the recording.

00:01:34.350 --> 00:01:52.930

Tami Stout

David Tower may join us. I don't know Jamie. If you were Trent New David, he worked with DOT for a long time. He has he's left D OT and going to work for Colliers engineering. He had another call at 2 so he may Pop in if he's out of that call.

00:01:53.320 --> 00:01:53.740 Yow, James D K.

00:01:55.970 --> 00:02:02.360 Tami Stout And I'm gonna leave it up to you as since it's the four of us. I'm popped straight through to.

00:02:02.410 --> 00:02:07.260 Tami Stout Uh, just hit the highlights. I'll do whatever you want to do.

00:02:08.050 --> 00:02:10.820 Yow, James D I don't, I don't hide anything. Tami oh.

00:02:12.390 --> 00:02:13.820 Yow, James D A special that I can think of.

00:02:13.870 --> 00:02:14.220 Yow, James D Of. 00:02:15.370 --> 00:02:16.760 Yow, James D Trent, you have anything?

00:02:17.450 --> 00:02:18.780 Caviness, Trent E No, I think I'm good.

00:02:19.390 --> 00:02:21.200 Tami Stout Come on Trent were depending on you.

00:02:21.730 --> 00:02:22.960 Caviness, Trent E No, I'm sorry.

00:02:23.870 --> 00:02:24.670 Tami Stout Dang it, man.

00:02:24.720 --> 00:02:24.930 Tami Stout And.

00:02:28.960 --> 00:02:35.370 Tami Stout Well then I'll pop over real quick and talk a little bit about this.

00:02:38.740 --> 00:02:40.210 Tami Stout Note from Louis.

00:02:40.860 --> 00:02:53.920

Tami Stout

Uhm, so one thing that we've changed is there's a revision that allows 3 hour tickets to only go out to specific members who haven't responded, so.

00:02:54.770 --> 00:03:02.030 Tami Stout Basically, if you have water, gas and electric and the only person who hadn't responded was gas.

00:03:02.600 --> 00:03:14.290

Tami Stout

Then now there's a way to go in and only send the notice to gas. You're not sending it to all three of them for a 3 hour ticket, and then the other two sitting back and going. Well, we already came out and marked. Why are you saying this?

00:03:14.970 --> 00:03:38.020 Tami Stout So that's, uh, a neat little tool we have received a fimsa grant for Spanish billboards and research, so we're gonna do six billboards in Spanish in areas that are heavily populated by Spanish speaking. Folks. Really, really excited about that because.

00:03:38.690 --> 00:03:43.790 Tami Stout You know so much of the labor force is folks who speak Spanish and we want to be able to.

00:03:44.710 --> 00:04:14.720

Tami Stout

To reach out to them two we all of our our pipes plus or excavation guide. The color code cards. Those things are in English and Spanish, but you know a billboard kinda is an eye catcher, so hopefully we're gonna get some traction out of that. We're really grateful for that FEMSA grant a new report will be issued based on survey and data by the end of the year. So Louis, our executive director has been working with.

#### 00:04:14.980 --> 00:04:41.550

#### Tami Stout

Doc Doctor Ahmad Al Bayati from Western Carolina and they conduct an annual survey of excavators and then that, paired with positive response data, they used to produce an annual report. They you can see previous reports on the incident analysis page on our website. It's a satisfaction survey and questions about locate timing and accuracy.

#### 00:04:42.730 --> 00:04:57.010

#### Tami Stout

The the other thing is the enforcement board is reviewing processes for penalty assignment, so I think what they're in Parrish? Correct me if I'm wrong. I think what they're trying to do is to make these.

#### 00:04:57.740 --> 00:05:26.700

#### Tami Stout

Pretty much similar across the board. You know apples to apples. We're not going to. We're not going to spank your hand and then drop the hammer on somebody across the the road for doing the exact same thing, so the underground damage Prevention Review Board is having a process meeting to discuss how they are going to assess those penalties with a matrix that aligns those types of infractions with specific penalties at each occurrence.

#### 00:05:28.070 --> 00:05:41.650

#### Tami Stout

The LRPC the Locate Resolution Partnership Committee that's been around for about five years now. We started out in 2016 when fiber really took off and locates were.

#### 00:05:42.550 --> 00:06:01.460

#### Tami Stout

Like 4000 tickets behind around the state, so one of the things that we've done is we've worked with those stakeholders and and DOT is one of those stakeholders is to help. Kind of make sure that everybody is managing their work. If you're managing your contractors, they're not.

00:06:02.000 --> 00:06:30.880

Tami Stout

Uhm, updating tickets were the works been done or or putting tickets in where you haven't even gotten permits yet. So one of the things that they've done is really hit. Those update tickets really hard, so we're going to continue to review those, but we're also going to be looking at other trends that are disruptive to that 811 process, and then his other little note was happy Thanksgiving to everybody. And there's D talbert.

00:06:32.310 --> 00:06:48.700

Tami Stout

So typically we do a little safety reminder and we didn't really put a safety reminder in this month, but I'm trying to remind everybody you know, we always talk about Thanksgiving just if you're going to deep fry a Turkey, make sure that that Joker is.

00:06:48.970 --> 00:06:55.540

Tami Stout

Completely sold out and completely dry before you drop it down and not hot oil.

00:06:56.570 --> 00:07:04.710

Tami Stout

Make sure that if you have any leftovers, I know it at my people. There's not as many 'cause there's five of us girls.

00:07:05.400 --> 00:07:34.370

Tami Stout

Uhm, there's everybody. Got two daughters and now the the daughters are having kids and grandkids, so there's not typically as many leftovers left. But you know, if you have leftovers, let those cool completely before you try to refrigerate them, because if you put them in the refrigerator or freezer while they're hot, it's just a breeding ground for bacteria. And I don't. I don't want anybody getting food poisoning, so just just my little safety moment there.

#### 00:07:35.290 --> 00:08:01.670

Tami Stout

Will pop over to locate requests and transmissions tickets for the month of October 200 and 4935. A, 5 almost, a five and a half percent increase over 2020. Transmissions are up 1,134,600 and 20. Almost a 3 1/2 percent increase.

00:08:02.830 --> 00:08:26.350

Tami Stout

Tickets year to date that's January 1 through October, thirty one, 1,987,052. That's an 8.4% increase over 2020 and pretty much for the past three years in and it'll be the same this year. We've hit 4,000,000 tickets.

00:08:27.100 --> 00:08:35.550 Tami Stout

If you go back to 2013 and think they're we started at 1.2 million, it has increased exponentially every year.

00:08:36.230 --> 00:08:49.060

Tami Stout

That's, uh, that's just a tremendous amount of work transmissions up as well. 11 million eighty 6871. A six point 1% increase.

00:08:50.350 --> 00:09:04.830

Tami Stout

Ticket data from Moore County up 17 percent. 14152 new tickets. Total tickets for Moore County for the month of October, 19101.

00:09:05.670 --> 00:09:22.460 Tami Stout 27.2% increase and if you look at those updates you can see a good chunk of that is coming from updates. 306 updates. Last year there were 145 so 111% increase in updates.

00:09:23.640 --> 00:09:28.040 Tami Stout Average locates per day for Moore County or 86.

00:09:29.140 --> 00:09:57.210

Tami Stout

Ticket volume year to date. New tickets year to date for Moore County 12,800 and 1712.4% increase over last year and total tickets for more. Same thing. Those include retransmits and updates. 17,083 tickets for more. 15.2% increase y'all rocking and rolling over there.

00:09:58.860 --> 00:10:03.920 Tami Stout Ticket distribution for Moore County. I had to go through and I've. I'm looking at it now.

00:10:04.820 --> 00:10:15.580 Tami Stout Carthage Pinehurst Robin Southern Pines West End Aberdeen. All of those big chunks of putting that up towards 1600 plus tickets.

00:10:16.410 --> 00:10:23.600 Tami Stout Uh, took out everything that was under 10, but you can still see work all over the place.

00:10:27.270 --> 00:10:35.710 Tami Stout Calendar of events. The fourth quarter 811 board meeting will be Friday, January 21st. That will be a hybrid meeting.

00:10:36.390 --> 00:10:39.280 Tami Stout Uh, maybe in Greensboro for part of it.

00:10:40.090 --> 00:10:52.450 Tami Stout Contact Tonya at our office if you want to participate tonya@nc811.org, but as always, if you don't get this information, please reach out to any of those liaisons and will get it for you.

00:10:53.390 --> 00:11:09.380

Tami Stout

The next underground damage Prevention Review Board. Tuesday, January the 18th, 2022. That location is to be determined. It will start at 10:00 AM. Go out to the website udprb.nc.gov.

00:11:11.050 --> 00:11:30.610

Tami Stout

The next state UCC meeting is next Tuesday, November, the night. That is a teams meeting. It will start at 10:00 AM NC. Ucc.org for a link. I am getting ready tomorrow morning will go out the reminder with an agenda.

00:11:32.970 --> 00:11:40.640 Tami Stout And the next LRPC, December 15th. That's a teams meeting 11 to one again a calendar.

00:11:41.090 --> 00:11:43.960 Tami Stout Uh, a link for that? Pages on our calendar.

00:11:45.650 --> 00:12:10.350

Tami Stout

Upcoming holidays Thursday, November the 11th Veteran's Day. Thursday, November 25th Thanksgiving and Friday, November 2060. Day after Thanksgiving, these are all observed holidays. Thanksgiving is actually the the one holiday that is the real holiday that that we take off. But we also recognize veteran's day.

00:12:10.400 --> 00:12:19.930 Tami Stout

Like thank you Parrish and family, Jamie Trent David. Don't know if you have any any folks that were military members, but we appreciate.

00:12:20.540 --> 00:12:44.510

Tami Stout

Uh, we definitely won't are military veterans do, and what their families do as well. Thanksgiving Day after Thanksgiving, so veteran's day and the 26th are observed holidays, we are open. We will take locate information, but it is part of an observed holiday, so those are excluded from that three day working. No, just just so, you know.

#### 00:12:46.670 --> 00:13:07.660

Tami Stout

Information on NC 811 and NCUCC Ventspils at the calendar. Sectionofnc811.org or the NC 811 app, which as a reminder that app is a free download for Apple and Android users. I know everybody wants one more app on their phone, but it really is a handy little tool.

00:13:09.190 --> 00:13:19.030

Tami Stout

Check positive response, enter tickets, check calendar information, anything that you can do from your desktop. You can pretty much do from that that app.

00:13:19.640 --> 00:13:28.050

Tami Stout

Uh, that motley looking crew is your education team. Thank you Parrish for being here this afternoon. I'm not gonna run through everybody. Y'all seen this before.

00:13:29.920 --> 00:13:48.690

Tami Stout

Appreciate your time and attention again. A PDF copy of this presentation as a NC ucc.org and if this meeting is virtual, which it is video copy of. This will also be available if you want to share this TV show with any of your folks. I did check my lipstick before we started and it was on point.

00:13:49.900 --> 00:14:03.930

Tami Stout

I am going to stop presenting Jamie. I know that you and Trent said you didn't have anything new, but I am going to ask Mr D. Talbert to pop in and see if he has anything he wants to add.

00:14:06.570 --> 00:14:08.940 David Talbert No no no no. I just jump on.

00:14:08.060 --> 00:14:08.670 Tami Stout No.

00:14:10.790 --> 00:14:13.650 David Talbert Uh, Jamie, how you doing, man?

00:14:13.960 --> 00:14:15.460 Yow, James D I'm doing good. How about you?

00:14:15.670 --> 00:14:16.950 David Talbert I'm doing pretty good.

00:14:17.680 --> 00:14:24.230 David Talbert You know I I left from over 10 I'm not with the DOT no more. I went with Colliers Engineering now.

00:14:24.510 --> 00:14:28.040 Yow, James D I didn't know that until Tami had had just let me know. 00:14:28.380 --> 00:14:30.090 David Talbert Yeah, yeah.

00:14:31.340 --> 00:14:35.220 David Talbert I really hated leaving, but you know, it is what it is.

00:14:35.400 --> 00:14:36.040 Yow, James D That's right.

00:14:36.500 --> 00:14:41.530 David Talbert But Oh no, we do about anything and everything. You know we.

00:14:42.740 --> 00:14:46.680 David Talbert Logical transmission logical were PNG.

00:14:47.170 --> 00:14:51.040 David Talbert From spectrum so.

00:14:51.550 --> 00:14:52.290 Yow, James D I don't know.

00:14:51.770 --> 00:14:52.270 David Talbert You know?

00:14:53.160 --> 00:15:01.640 David Talbert Yeah, so you know I kind of got backing into the roots of where I was at with doing telephone engineering work so.

00:15:03.480 --> 00:15:06.160 David Talbert That's kind of what I plus you see work.

00:15:07.090 --> 00:15:09.390 David Talbert Little, that's about it, you know.

00:15:09.800 --> 00:15:10.490 Yow, James D Sure. 00:15:11.570 --> 00:15:17.840 Yow, James D Yeah, we've we've got some stuff with Piedmont Natural Gas, with Colliers on some other projects.

00:15:17.920 --> 00:15:20.650 David Talbert Roy how those encroach must go on Jamie.

00:15:21.800 --> 00:15:22.790 Yow, James D Uhm?

00:15:24.550 --> 00:15:26.820 Yow, James D I mean it seems.

00:15:27.590 --> 00:15:29.610 Yow, James D The same.

00:15:30.250 --> 00:15:38.690

Yow, James D

To sometimes take awhile I I guess I don't know if Piedmont Natural Gas is backed up or what, but it seems like takes awhile sometimes.

00:15:39.030 --> 00:15:39.600 David Talbert OK.

00:15:40.790 --> 00:15:41.320 David Talbert I'm gonna.

00:15:42.690 --> 00:15:47.300 David Talbert I know if it was on our end or what, but thanks for that update there.

00:15:47.780 --> 00:15:52.380 Yow, James D Yeah, sometimes I don't know. It just seems that Piedmont Natural Gas has a lot going on maybe.

00:15:52.910 --> 00:15:54.180 David Talbert Yeah, they really do.

00:15:54.230 --> 00:16:06.160

David Talbert

Dude, I'm just looking at some encroachments all over the state for them right now. That's what I've been doing all morning and this afternoon, and you know how that goes when you look at those all day.

00:16:06.510 --> 00:16:07.470 Yow, James D Oh yeah, that's great.

00:16:06.800 --> 00:16:08.100 David Talbert Yeah, there's no cost.

00:16:10.380 --> 00:16:11.010 Yow, James D Great.

00:16:11.790 --> 00:16:13.300 David Talbert Yeah, turn.

00:16:15.250 --> 00:16:20.150 Tami Stout So so pretty much what you guys are saying is job security all over the place.

00:16:21.520 --> 00:16:24.470 Yow, James D From what I'm hearing, I don't know what everybody else is hearing.

00:16:25.190 --> 00:16:25.920 David Talbert Not right?

00:16:26.400 --> 00:16:31.010 Tami Stout I'll take it. I like eating pretty regular, so job security is good.

00:16:33.420 --> 00:16:47.960

Tami Stout

Jamie and that's that's all I had. That was pretty much all the excitement I'm gonna, you know, see again you were or Trent, or perish. I apologize, Mr Awesome, I didn't ask you if you had anything you would like to continue to add.

00:16:48.880 --> 00:16:50.950 Parrish Reddick Now it's all good in neighborhood over here.

00:16:51.260 --> 00:17:08.630

Tami Stout

Are that's what I like to hear. Parrish and I are both out in the field right now. It, you know, it's supposed to be kind of yucky tomorrow, so he's gonna get a stay home. I'm gonna have to go out, but I went ahead and popped out this afternoon. Two, we, you know we got these marked vehicles and.

00:17:09.270 --> 00:17:27.850

Tami Stout

We turned around and then started working from home, but one of the things that we do is go out into a highly traveled, highly populated areas and post those cars up. I'm sitting at South Park Mall right now and he's a Hanes mall, so anybody that goes by is getting that message.

00:17:28.710 --> 00:17:29.240 Yow, James D OK.

00:17:28.720 --> 00:17:31.700 Tami Stout So we're we're trying to make them dollars work hard.

00:17:34.320 --> 00:17:36.560 Yow, James D You almost have good Internet connection up there.

00:17:37.240 --> 00:17:38.590 Tami Stout I I'm on hotspot.

00:17:38.990 --> 00:17:40.760 Parrish Reddick I'm on my phone hotspot, yeah?

00:17:39.370 --> 00:17:39.680 Yow, James D Ah.

00:17:40.840 --> 00:17:41.200 Tami Stout Yep.

00:17:41.970 --> 00:17:42.680 Caviness, Trent E I work too.

00:17:42.050 --> 00:17:42.410 Tami Stout Yep.

00:17:42.250 --> 00:17:42.580 Yow, James D Good.

00:17:44.740 --> 00:18:01.150 Tami Stout Well, gentlemen, if you unless you guys have anything I I reckon will be same bat time same BAT channel next month will continue to try to get participation. I I was pleased this morning with Union County. Had some folks I hadn't seen in a little while so.

00:18:02.070 --> 00:18:06.780 Tami Stout I'm hoping 2022 will let us all get back together this.

00:18:07.650 --> 00:18:14.670 Tami Stout It it was nice for the first couple months, but it's it's kind of a drag not to be able to get out and see people in person.

00:18:15.430 --> 00:18:17.010 Yow, James D Yeah, I agree.

00:18:18.070 --> 00:18:18.680 Caviness, Trent E Yes dear.

00:18:19.470 --> 00:18:19.990 Tami Stout Yeah.

00:18:19.760 --> 00:18:20.690 Parrish Reddick It's the new normal.

00:18:21.260 --> 00:18:22.410 Tami Stout Sure, I don't like it.

00:18:24.300 --> 00:18:31.910

Tami Stout

Let's go, let's go a little bit. Let's go a little bit back the other way. I don't want completely back the other way, but I'll go a little bit back the other way.

00:18:32.660 --> 00:18:33.070 Yow, James D Right?

00:18:33.390 --> 00:18:38.270 Parrish Reddick Great, I'll go ahead and add you and Jamie to the Randolph UCC. When I get back into my house.

00:18:38.660 --> 00:18:39.750 Caviness, Trent E OK, sounds good. 00:18:38.910 --> 00:18:39.640 Yow, James D Thank you Sir.

00:18:40.220 --> 00:18:40.910 Parrish Reddick Thank you.

00:18:40.460 --> 00:18:42.400 Tami Stout Thank you Parrish Trent.

00:18:41.800 --> 00:18:46.100 Parrish Reddick And in the Alamance, Orange, and Chatham one as well, is there any others?

00:18:45.250 --> 00:18:45.620 Yow, James D Because.

00:18:48.030 --> 00:18:51.200 Yow, James D I, I guess you said that you said Lee too, right?

00:18:51.960 --> 00:19:01.380 Parrish Reddick Yeah Dooley, yeah, so here. Here's a great thing you don't have to wait on Parrish anymore. You can actually go to the NCUCC website and click under the different counties.

00:19:02.190 --> 00:19:22.460

Parrish Reddick

And at the bottom of the page, right above where the meeting minutes are stored right above the page, you can actually add yourself to each individual meeting that you would like to attend without having to wait on pairs. So if if you don't receive an invite, you know, go ahead and and again that is just another tool in your toolbox. You guys can use.

00:19:13.710 --> 00:19:14.120 Yow, James D OK. 00:19:23.100 --> 00:19:23.510 Caviness, Trent E OK. 00:19:23.370 --> 00:19:23.760 Yow, James D K. 00:19:24.450 --> 00:19:24.850 Yow, James D Alright.

00:19:25.590 --> 00:19:27.550 Parrish Reddick Or can anybody else you won't do as well?

00:19:28.940 --> 00:19:29.450 Yow, James D OK.

00:19:31.010 --> 00:19:32.650 Tami Stout Trent, David Jamie.

00:19:33.250 --> 00:19:34.050 Tami Stout Mr. Olson.

00:19:34.910 --> 00:19:48.840 Tami Stout

Y'all, I appreciate you please please be safe over Thanksgiving. Enjoy it. Eat some good Turkey. I told the sweetie on this end the his young ones are gonna be traveling my youngins or traveling. I said we could have a grilled cheese.

00:19:50.750 --> 00:19:51.180 Caviness, Trent E Yeah.

00:19:50.790 --> 00:19:55.840 Tami Stout He didn't like that. He said, even if we have a little Turkey breast, that'll be fun.

00:19:57.390 --> 00:19:58.560 Tami Stout That means I'm cooking.

00:19:59.710 --> 00:20:00.420 Caviness, Trent E Oh yeah.

00:19:59.930 --> 00:20:02.110 Parrish Reddick I like pentosin cornbread myself.

00:20:00.000 --> 00:20:00.500 Yow, James D That's right. 00:20:02.270 --> 00:20:03.360 Tami Stout Oh yeah. 00:20:03.800 --> 00:20:04.570 Parrish Reddick That's good meal. 00:20:04.910 --> 00:20:05.910 Tami Stout I'm down for that. 00:20:07.860 --> 00:20:10.210 Tami Stout Y'all, please take care. I'll see you next month. 00:20:10.670 --> 00:20:11.350 Yow, James D Y'all too. 00:20:10.880 --> 00:20:12.350 Caviness, Trent E Alright, see ya. 00:20:11.640 --> 00:20:12.230 David Talbert Let's see. 00:20:11.810 --> 00:20:13.470 Tami Stout Thanks bye. 00:20:12.120 --> 00:20:12.380 Yow, James D Like 00:20:12.980 --> 00:20:13.380 David Talbert But 00:20:19.640 --> 00:20:20.260 Tami Stout Parrish

00:00:00.000 --> 00:00:03.440 Parrish Reddick You gotta sign in. Jamie signed then yeah.

00:00:04.830 --> 00:00:11.730 Parrish Reddick Turn off your phone and I grab your info and add you to you. Want both of the elements and Randall.

00:01:24.070 --> 00:01:26.370 Parrish Reddick Online right now. So or hybrid.

00:01:28.090 --> 00:01:28.550 Yow, James D K.

00:01:30.650 --> 00:01:32.910 Tami Stout Gentlemen, I have started the recording.

00:01:34.350 --> 00:01:52.930

Tami Stout

David Tower may join us. I don't know Jamie. If you were Trent New David, he worked with DOT for a long time. He has he's left D OT and going to work for Colliers engineering. He had another call at 2 so he may Pop in if he's out of that call.

00:01:53.320 --> 00:01:53.740 Yow, James D K.

00:01:55.970 --> 00:02:02.360 Tami Stout And I'm gonna leave it up to you as since it's the four of us. I'm popped straight through to.

00:02:02.410 --> 00:02:07.260 Tami Stout Uh, just hit the highlights. I'll do whatever you want to do.

00:02:08.050 --> 00:02:10.820 Yow, James D I don't, I don't hide anything. Tami oh.

00:02:12.390 --> 00:02:13.820 Yow, James D A special that I can think of.

00:02:13.870 --> 00:02:14.220 Yow, James D Of. 00:02:15.370 --> 00:02:16.760 Yow, James D Trent, you have anything?

00:02:17.450 --> 00:02:18.780 Caviness, Trent E No, I think I'm good.

00:02:19.390 --> 00:02:21.200 Tami Stout Come on Trent were depending on you.

00:02:21.730 --> 00:02:22.960 Caviness, Trent E No, I'm sorry.

00:02:23.870 --> 00:02:24.670 Tami Stout Dang it, man.

00:02:24.720 --> 00:02:24.930 Tami Stout And.

00:02:28.960 --> 00:02:35.370 Tami Stout Well then I'll pop over real quick and talk a little bit about this.

00:02:38.740 --> 00:02:40.210 Tami Stout Note from Louis.

00:02:40.860 --> 00:02:53.920

Tami Stout

Uhm, so one thing that we've changed is there's a revision that allows 3 hour tickets to only go out to specific members who haven't responded, so.

00:02:54.770 --> 00:03:02.030 Tami Stout Basically, if you have water, gas and electric and the only person who hadn't responded was gas.

00:03:02.600 --> 00:03:14.290

Tami Stout

Then now there's a way to go in and only send the notice to gas. You're not sending it to all three of them for a 3 hour ticket, and then the other two sitting back and going. Well, we already came out and marked. Why are you saying this?

00:03:14.970 --> 00:03:38.020 Tami Stout So that's, uh, a neat little tool we have received a fimsa grant for Spanish billboards and research, so we're gonna do six billboards in Spanish in areas that are heavily populated by Spanish speaking. Folks. Really, really excited about that because.

00:03:38.690 --> 00:03:43.790 Tami Stout You know so much of the labor force is folks who speak Spanish and we want to be able to.

00:03:44.710 --> 00:04:14.720

Tami Stout

To reach out to them two we all of our our pipes plus or excavation guide. The color code cards. Those things are in English and Spanish, but you know a billboard kinda is an eye catcher, so hopefully we're gonna get some traction out of that. We're really grateful for that FEMSA grant a new report will be issued based on survey and data by the end of the year. So Louis, our executive director has been working with.

#### 00:04:14.980 --> 00:04:41.550

#### Tami Stout

Doc Doctor Ahmad Al Bayati from Western Carolina and they conduct an annual survey of excavators and then that, paired with positive response data, they used to produce an annual report. They you can see previous reports on the incident analysis page on our website. It's a satisfaction survey and questions about locate timing and accuracy.

#### 00:04:42.730 --> 00:04:57.010

#### Tami Stout

The the other thing is the enforcement board is reviewing processes for penalty assignment, so I think what they're in Parrish? Correct me if I'm wrong. I think what they're trying to do is to make these.

#### 00:04:57.740 --> 00:05:26.700

#### Tami Stout

Pretty much similar across the board. You know apples to apples. We're not going to. We're not going to spank your hand and then drop the hammer on somebody across the the road for doing the exact same thing, so the underground damage Prevention Review Board is having a process meeting to discuss how they are going to assess those penalties with a matrix that aligns those types of infractions with specific penalties at each occurrence.

#### 00:05:28.070 --> 00:05:41.650

#### Tami Stout

The LRPC the Locate Resolution Partnership Committee that's been around for about five years now. We started out in 2016 when fiber really took off and locates were.

#### 00:05:42.550 --> 00:06:01.460

#### Tami Stout

Like 4000 tickets behind around the state, so one of the things that we've done is we've worked with those stakeholders and and DOT is one of those stakeholders is to help. Kind of make sure that everybody is managing their work. If you're managing your contractors, they're not.

00:06:02.000 --> 00:06:30.880

Tami Stout

Uhm, updating tickets were the works been done or or putting tickets in where you haven't even gotten permits yet. So one of the things that they've done is really hit. Those update tickets really hard, so we're going to continue to review those, but we're also going to be looking at other trends that are disruptive to that 811 process, and then his other little note was happy Thanksgiving to everybody. And there's D talbert.

00:06:32.310 --> 00:06:48.700

Tami Stout

So typically we do a little safety reminder and we didn't really put a safety reminder in this month, but I'm trying to remind everybody you know, we always talk about Thanksgiving just if you're going to deep fry a Turkey, make sure that that Joker is.

00:06:48.970 --> 00:06:55.540

Tami Stout

Completely sold out and completely dry before you drop it down and not hot oil.

00:06:56.570 --> 00:07:04.710

Tami Stout

Make sure that if you have any leftovers, I know it at my people. There's not as many 'cause there's five of us girls.

00:07:05.400 --> 00:07:34.370

Tami Stout

Uhm, there's everybody. Got two daughters and now the the daughters are having kids and grandkids, so there's not typically as many leftovers left. But you know, if you have leftovers, let those cool completely before you try to refrigerate them, because if you put them in the refrigerator or freezer while they're hot, it's just a breeding ground for bacteria. And I don't. I don't want anybody getting food poisoning, so just just my little safety moment there.

#### 00:07:35.290 --> 00:08:01.670

Tami Stout

Will pop over to locate requests and transmissions tickets for the month of October 200 and 4935. A, 5 almost, a five and a half percent increase over 2020. Transmissions are up 1,134,600 and 20. Almost a 3 1/2 percent increase.

00:08:02.830 --> 00:08:26.350

Tami Stout

Tickets year to date that's January 1 through October, thirty one, 1,987,052. That's an 8.4% increase over 2020 and pretty much for the past three years in and it'll be the same this year. We've hit 4,000,000 tickets.

00:08:27.100 --> 00:08:35.550 Tami Stout

If you go back to 2013 and think they're we started at 1.2 million, it has increased exponentially every year.

00:08:36.230 --> 00:08:49.060

Tami Stout

That's, uh, that's just a tremendous amount of work transmissions up as well. 11 million eighty 6871. A six point 1% increase.

00:08:50.350 --> 00:09:04.830

Tami Stout

Ticket data from Moore County up 17 percent. 14152 new tickets. Total tickets for Moore County for the month of October, 19101.

00:09:05.670 --> 00:09:22.460 Tami Stout 27.2% increase and if you look at those updates you can see a good chunk of that is coming from updates. 306 updates. Last year there were 145 so 111% increase in updates.

00:09:23.640 --> 00:09:28.040 Tami Stout Average locates per day for Moore County or 86.

00:09:29.140 --> 00:09:57.210

Tami Stout

Ticket volume year to date. New tickets year to date for Moore County 12,800 and 1712.4% increase over last year and total tickets for more. Same thing. Those include retransmits and updates. 17,083 tickets for more. 15.2% increase y'all rocking and rolling over there.

00:09:58.860 --> 00:10:03.920 Tami Stout Ticket distribution for Moore County. I had to go through and I've. I'm looking at it now.

00:10:04.820 --> 00:10:15.580 Tami Stout Carthage Pinehurst Robin Southern Pines West End Aberdeen. All of those big chunks of putting that up towards 1600 plus tickets.

00:10:16.410 --> 00:10:23.600 Tami Stout Uh, took out everything that was under 10, but you can still see work all over the place.

00:10:27.270 --> 00:10:35.710 Tami Stout Calendar of events. The fourth quarter 811 board meeting will be Friday, January 21st. That will be a hybrid meeting.

00:10:36.390 --> 00:10:39.280 Tami Stout Uh, maybe in Greensboro for part of it.

00:10:40.090 --> 00:10:52.450 Tami Stout Contact Tonya at our office if you want to participate tonya@nc811.org, but as always, if you don't get this information, please reach out to any of those liaisons and will get it for you.

00:10:53.390 --> 00:11:09.380

Tami Stout

The next underground damage Prevention Review Board. Tuesday, January the 18th, 2022. That location is to be determined. It will start at 10:00 AM. Go out to the website udprb.nc.gov.

00:11:11.050 --> 00:11:30.610

Tami Stout

The next state UCC meeting is next Tuesday, November, the night. That is a teams meeting. It will start at 10:00 AM NC. Ucc.org for a link. I am getting ready tomorrow morning will go out the reminder with an agenda.

00:11:32.970 --> 00:11:40.640 Tami Stout And the next LRPC, December 15th. That's a teams meeting 11 to one again a calendar.

00:11:41.090 --> 00:11:43.960 Tami Stout Uh, a link for that? Pages on our calendar.

00:11:45.650 --> 00:12:10.350

Tami Stout

Upcoming holidays Thursday, November the 11th Veteran's Day. Thursday, November 25th Thanksgiving and Friday, November 2060. Day after Thanksgiving, these are all observed holidays. Thanksgiving is actually the the one holiday that is the real holiday that that we take off. But we also recognize veteran's day.

00:12:10.400 --> 00:12:19.930 Tami Stout

Like thank you Parrish and family, Jamie Trent David. Don't know if you have any any folks that were military members, but we appreciate.

00:12:20.540 --> 00:12:44.510

Tami Stout

Uh, we definitely won't are military veterans do, and what their families do as well. Thanksgiving Day after Thanksgiving, so veteran's day and the 26th are observed holidays, we are open. We will take locate information, but it is part of an observed holiday, so those are excluded from that three day working. No, just just so, you know.

#### 00:12:46.670 --> 00:13:07.660

Tami Stout

Information on NC 811 and NCUCC Ventspils at the calendar. Sectionofnc811.org or the NC 811 app, which as a reminder that app is a free download for Apple and Android users. I know everybody wants one more app on their phone, but it really is a handy little tool.

00:13:09.190 --> 00:13:19.030

Tami Stout

Check positive response, enter tickets, check calendar information, anything that you can do from your desktop. You can pretty much do from that that app.

00:13:19.640 --> 00:13:28.050

Tami Stout

Uh, that motley looking crew is your education team. Thank you Parrish for being here this afternoon. I'm not gonna run through everybody. Y'all seen this before.

00:13:29.920 --> 00:13:48.690

Tami Stout

Appreciate your time and attention again. A PDF copy of this presentation as a NC ucc.org and if this meeting is virtual, which it is video copy of. This will also be available if you want to share this TV show with any of your folks. I did check my lipstick before we started and it was on point.

00:13:49.900 --> 00:14:03.930

Tami Stout

I am going to stop presenting Jamie. I know that you and Trent said you didn't have anything new, but I am going to ask Mr D. Talbert to pop in and see if he has anything he wants to add.

00:14:06.570 --> 00:14:08.940 David Talbert No no no no. I just jump on.

00:14:08.060 --> 00:14:08.670 Tami Stout No.

00:14:10.790 --> 00:14:13.650 David Talbert Uh, Jamie, how you doing, man?

00:14:13.960 --> 00:14:15.460 Yow, James D I'm doing good. How about you?

00:14:15.670 --> 00:14:16.950 David Talbert I'm doing pretty good.

00:14:17.680 --> 00:14:24.230 David Talbert You know I I left from over 10 I'm not with the DOT no more. I went with Colliers Engineering now.

00:14:24.510 --> 00:14:28.040 Yow, James D I didn't know that until Tami had had just let me know. 00:14:28.380 --> 00:14:30.090 David Talbert Yeah, yeah.

00:14:31.340 --> 00:14:35.220 David Talbert I really hated leaving, but you know, it is what it is.

00:14:35.400 --> 00:14:36.040 Yow, James D That's right.

00:14:36.500 --> 00:14:41.530 David Talbert But Oh no, we do about anything and everything. You know we.

00:14:42.740 --> 00:14:46.680 David Talbert Logical transmission logical were PNG.

00:14:47.170 --> 00:14:51.040 David Talbert From spectrum so.

00:14:51.550 --> 00:14:52.290 Yow, James D I don't know.

00:14:51.770 --> 00:14:52.270 David Talbert You know?

00:14:53.160 --> 00:15:01.640 David Talbert Yeah, so you know I kind of got backing into the roots of where I was at with doing telephone engineering work so.

00:15:03.480 --> 00:15:06.160 David Talbert That's kind of what I plus you see work.

00:15:07.090 --> 00:15:09.390 David Talbert Little, that's about it, you know.

00:15:09.800 --> 00:15:10.490 Yow, James D Sure. 00:15:11.570 --> 00:15:17.840 Yow, James D Yeah, we've we've got some stuff with Piedmont Natural Gas, with Colliers on some other projects.

00:15:17.920 --> 00:15:20.650 David Talbert Roy how those encroach must go on Jamie.

00:15:21.800 --> 00:15:22.790 Yow, James D Uhm?

00:15:24.550 --> 00:15:26.820 Yow, James D I mean it seems.

00:15:27.590 --> 00:15:29.610 Yow, James D The same.

00:15:30.250 --> 00:15:38.690

Yow, James D

To sometimes take awhile I I guess I don't know if Piedmont Natural Gas is backed up or what, but it seems like takes awhile sometimes.

00:15:39.030 --> 00:15:39.600 David Talbert OK.

00:15:40.790 --> 00:15:41.320 David Talbert I'm gonna.

00:15:42.690 --> 00:15:47.300 David Talbert I know if it was on our end or what, but thanks for that update there.

00:15:47.780 --> 00:15:52.380 Yow, James D Yeah, sometimes I don't know. It just seems that Piedmont Natural Gas has a lot going on maybe.

00:15:52.910 --> 00:15:54.180 David Talbert Yeah, they really do.

00:15:54.230 --> 00:16:06.160

David Talbert

Dude, I'm just looking at some encroachments all over the state for them right now. That's what I've been doing all morning and this afternoon, and you know how that goes when you look at those all day.

00:16:06.510 --> 00:16:07.470 Yow, James D Oh yeah, that's great.

00:16:06.800 --> 00:16:08.100 David Talbert Yeah, there's no cost.

00:16:10.380 --> 00:16:11.010 Yow, James D Great.

00:16:11.790 --> 00:16:13.300 David Talbert Yeah, turn.

00:16:15.250 --> 00:16:20.150 Tami Stout So so pretty much what you guys are saying is job security all over the place.

00:16:21.520 --> 00:16:24.470 Yow, James D From what I'm hearing, I don't know what everybody else is hearing.

00:16:25.190 --> 00:16:25.920 David Talbert Not right?

00:16:26.400 --> 00:16:31.010 Tami Stout I'll take it. I like eating pretty regular, so job security is good.

00:16:33.420 --> 00:16:47.960

Tami Stout

Jamie and that's that's all I had. That was pretty much all the excitement I'm gonna, you know, see again you were or Trent, or perish. I apologize, Mr Awesome, I didn't ask you if you had anything you would like to continue to add.

00:16:48.880 --> 00:16:50.950 Parrish Reddick Now it's all good in neighborhood over here.

00:16:51.260 --> 00:17:08.630

Tami Stout

Are that's what I like to hear. Parrish and I are both out in the field right now. It, you know, it's supposed to be kind of yucky tomorrow, so he's gonna get a stay home. I'm gonna have to go out, but I went ahead and popped out this afternoon. Two, we, you know we got these marked vehicles and.

00:17:09.270 --> 00:17:27.850

Tami Stout

We turned around and then started working from home, but one of the things that we do is go out into a highly traveled, highly populated areas and post those cars up. I'm sitting at South Park Mall right now and he's a Hanes mall, so anybody that goes by is getting that message.

00:17:28.710 --> 00:17:29.240 Yow, James D OK.

00:17:28.720 --> 00:17:31.700 Tami Stout So we're we're trying to make them dollars work hard.

00:17:34.320 --> 00:17:36.560 Yow, James D You almost have good Internet connection up there.

00:17:37.240 --> 00:17:38.590 Tami Stout I I'm on hotspot.

00:17:38.990 --> 00:17:40.760 Parrish Reddick I'm on my phone hotspot, yeah?

00:17:39.370 --> 00:17:39.680 Yow, James D Ah.

00:17:40.840 --> 00:17:41.200 Tami Stout Yep.

00:17:41.970 --> 00:17:42.680 Caviness, Trent E I work too.

00:17:42.050 --> 00:17:42.410 Tami Stout Yep.

00:17:42.250 --> 00:17:42.580 Yow, James D Good.

00:17:44.740 --> 00:18:01.150 Tami Stout Well, gentlemen, if you unless you guys have anything I I reckon will be same bat time same BAT channel next month will continue to try to get participation. I I was pleased this morning with Union County. Had some folks I hadn't seen in a little while so.

00:18:02.070 --> 00:18:06.780 Tami Stout I'm hoping 2022 will let us all get back together this.

00:18:07.650 --> 00:18:14.670 Tami Stout It it was nice for the first couple months, but it's it's kind of a drag not to be able to get out and see people in person.

00:18:15.430 --> 00:18:17.010 Yow, James D Yeah, I agree.

00:18:18.070 --> 00:18:18.680 Caviness, Trent E Yes dear.

00:18:19.470 --> 00:18:19.990 Tami Stout Yeah.

00:18:19.760 --> 00:18:20.690 Parrish Reddick It's the new normal.

00:18:21.260 --> 00:18:22.410 Tami Stout Sure, I don't like it.

00:18:24.300 --> 00:18:31.910

Tami Stout

Let's go, let's go a little bit. Let's go a little bit back the other way. I don't want completely back the other way, but I'll go a little bit back the other way.

00:18:32.660 --> 00:18:33.070 Yow, James D Right?

00:18:33.390 --> 00:18:38.270 Parrish Reddick Great, I'll go ahead and add you and Jamie to the Randolph UCC. When I get back into my house.

00:18:38.660 --> 00:18:39.750 Caviness, Trent E OK, sounds good. 00:18:38.910 --> 00:18:39.640 Yow, James D Thank you Sir.

00:18:40.220 --> 00:18:40.910 Parrish Reddick Thank you.

00:18:40.460 --> 00:18:42.400 Tami Stout Thank you Parrish Trent.

00:18:41.800 --> 00:18:46.100 Parrish Reddick And in the Alamance, Orange, and Chatham one as well, is there any others?

00:18:45.250 --> 00:18:45.620 Yow, James D Because.

00:18:48.030 --> 00:18:51.200 Yow, James D I, I guess you said that you said Lee too, right?

00:18:51.960 --> 00:19:01.380 Parrish Reddick Yeah Dooley, yeah, so here. Here's a great thing you don't have to wait on Parrish anymore. You can actually go to the NCUCC website and click under the different counties.

00:19:02.190 --> 00:19:22.460

Parrish Reddick

And at the bottom of the page, right above where the meeting minutes are stored right above the page, you can actually add yourself to each individual meeting that you would like to attend without having to wait on pairs. So if if you don't receive an invite, you know, go ahead and and again that is just another tool in your toolbox. You guys can use.

00:19:13.710 --> 00:19:14.120 Yow, James D OK. 00:19:23.100 --> 00:19:23.510 Caviness, Trent E OK. 00:19:23.370 --> 00:19:23.760 Yow, James D K. 00:19:24.450 --> 00:19:24.850 Yow, James D Alright.

00:19:25.590 --> 00:19:27.550 Parrish Reddick Or can anybody else you won't do as well?

00:19:28.940 --> 00:19:29.450 Yow, James D OK.

00:19:31.010 --> 00:19:32.650 Tami Stout Trent, David Jamie.

00:19:33.250 --> 00:19:34.050 Tami Stout Mr. Olson.

00:19:34.910 --> 00:19:48.840 Tami Stout

Y'all, I appreciate you please please be safe over Thanksgiving. Enjoy it. Eat some good Turkey. I told the sweetie on this end the his young ones are gonna be traveling my youngins or traveling. I said we could have a grilled cheese.

00:19:50.750 --> 00:19:51.180 Caviness, Trent E Yeah.

00:19:50.790 --> 00:19:55.840 Tami Stout He didn't like that. He said, even if we have a little Turkey breast, that'll be fun.

00:19:57.390 --> 00:19:58.560 Tami Stout That means I'm cooking.

00:19:59.710 --> 00:20:00.420 Caviness, Trent E Oh yeah.

00:19:59.930 --> 00:20:02.110 Parrish Reddick I like pentosin cornbread myself.

00:20:00.000 --> 00:20:00.500 Yow, James D That's right. 00:20:02.270 --> 00:20:03.360 Tami Stout Oh yeah. 00:20:03.800 --> 00:20:04.570 Parrish Reddick That's good meal. 00:20:04.910 --> 00:20:05.910 Tami Stout I'm down for that. 00:20:07.860 --> 00:20:10.210 Tami Stout Y'all, please take care. I'll see you next month. 00:20:10.670 --> 00:20:11.350 Yow, James D Y'all too. 00:20:10.880 --> 00:20:12.350 Caviness, Trent E Alright, see ya. 00:20:11.640 --> 00:20:12.230 David Talbert Let's see. 00:20:11.810 --> 00:20:13.470 Tami Stout Thanks bye. 00:20:12.120 --> 00:20:12.380 Yow, James D Like 00:20:12.980 --> 00:20:13.380 David Talbert But 00:20:19.640 --> 00:20:20.260 Tami Stout Parrish