



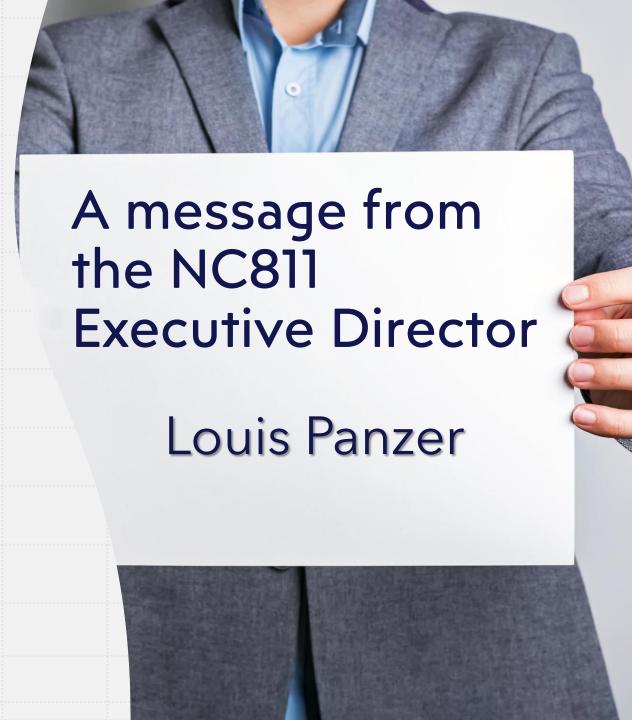
Virtual UCC Meetings

- 1. In the chat section please type your name, company name & email.
- 2. Participant feature raise hand. The meeting facilitator will acknowledge you.
- 3. Enter the meeting with your microphone on mute and unmute your mic when you need to speak.
- 4. Every meeting will be recorded, and the video will be posted on the ncucc.org website. You can watch the meeting by using the video link provided on ncucc.org. Visit your county UCC page for a listing of past meeting videos.





- New revise update allows for 3-hour tickets to be only sent to specific members who fail to respond.
- PHMSA grant received for Spanish billboards and research.
- New report will be issued based on survey and data by end of the year.
- Enforcement Board reviewing process for penalty assignment.
- LRPC will continue to review trends that are disruptive to the 811 process.
- Happy Thanksgiving to everyone!



NC811 Data Insights

Locate requests, transmissions, county ticket volume and distribution



Locate Requests & Transmissions for NC

Oct. 2020 vs 2021

TICKETS

2021: 204,935

2020: 194,367

Difference: 5.44%

TRANSMISSIONS

2021: 1,134,620

2020: 1,098,475

Difference: 3.3%

Year-to-Date

TICKETS

2021: 1,987,052

2020: 1,833,596

Difference: 8.4%

TRANSMISSIONS

2021: 11,086,871

2020: 10,446,328

Difference: 6.1%



County ticket volume

2021 stats compared with 2020

	Type Ticket					
	3 HR	CNCL	NEW	RXMT	UPDT	TOTAL
2020	27	13	1046	20	498	1604
2021	69	22	1221	49	264	1625
+/- Var	155.6%	69.2%	16.7%	145.0%	-47.0%	1.3%
				Locates per day 74		74

County ticket volume

YTD stats compared with previous year

	Type Ticket					
	3 HR	CNCL	NEW	RXMT	UPDT	TOTAL
2020	262	137	10386	305	5673	16763
2021	367	162	12026	433	2739	15727
+/- Var	40.1%	18.2%	15.8%	42.0%	-51.7%	-6.2%
				Locates per day		74

County ticket distribution

County/Place	10 Oct	LEVEL CDOCC	4.4
County/Place	10 000	LEVEL CROSS	11
RANDOLPH	1625	LIBERTY	176
ARCHDALE	181	NEW HOPE	1
ASHEBORO	459	NEW MARKET	6
CEDAR FALLS	3	PARKS CROSSROADS	1
CEDAR GROVE	41	PLEASANT RIDGE	
COLERIDGE	4	PLEASAINT RIDGE	
ERECT	2	RAMSEUR	62
FARMER	3	RANDLEMAN	129
FLINT HILL	1	SEAGROVE	21
FRANKLINVILLE	26	SOPHIA	49
GRANTVILLE	1	STALEY	20
GRAYS CHAPEL	3	THOMASVILLE	47
HIGH POINT	36	TRINITY	333
JACKSON CREEK	1	WHYNOT	7





Board Meeting

4Q21

Friday, January 21st, 2022
Hybrid Meeting
8:30 am to 10:30 am
Contact Tonya for details.
tonya@nc811.org





NC Underground Damage Prevention Review Board

Tuesday, January 18th, 2022 Location TBD Starts at 10 am

Visit: https://udprb.nc.gov/



State UCC Meeting



Tuesday, November 9th, 2021 Teams Meeting Starts at 10 am

Visit the https://ncucc.org/ calendar page for a link





December 15th, 2021 Teams Meeting 11:00 am – 1:00 pm

Visit the https://ncucc.org/ calendar page for a link



Upcoming Holidays

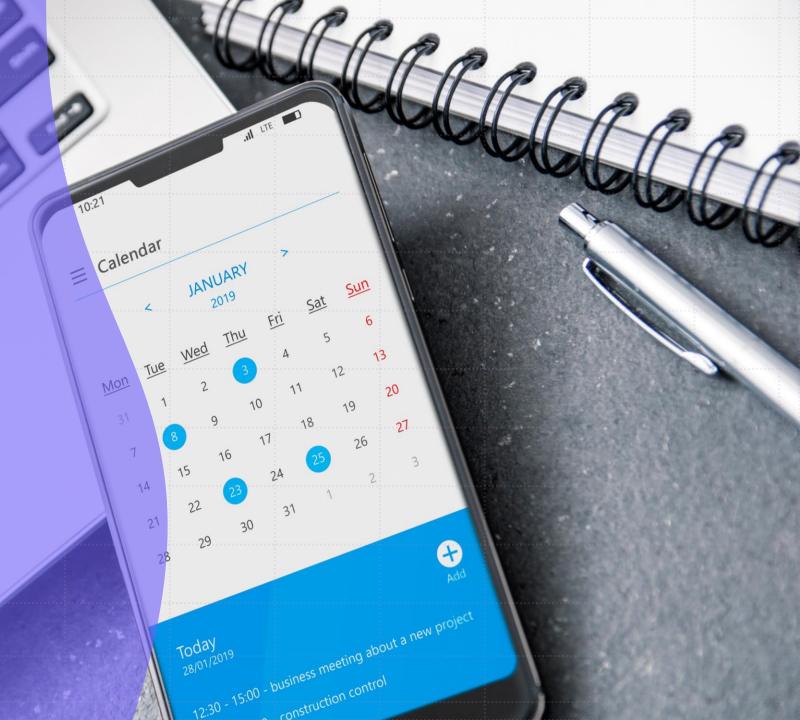
- * Veterans Day: Thursday, November 11th
- Thanksgiving: Thursday, November 25th
- * Day after Thanksgiving:
 Friday, November 26th

All above holidays are excluded from the three working day notice.

* Denotes Observed Holidays. NC811 will be open to accept all locate requests on observed holidays. The observed holiday is excluded from the three working day notice as well.



For information on NC811 & NCUCC events, visit the calendar section of nc811.org or the nc811 app.



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Thank you for your time and attention.
You can get a PDF copy of this presentation at

www.ncucc.org

If this meeting was virtual, a video of the meeting is available at ncucc.org. Go to County UCC's. The video will be listed under the month and year the meeting took place.

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