



Virtual UCC Meetings

1. Follow these video instructions to find your virtual meeting link and how to make the most of the meeting in the new MICROSOFT TEAMS platform.
<https://www.youtube.com/watch?v=GC5zGkdxqb0>
2. In the chat section please type your name, company name & email.
3. Participant feature - raise hand. The meeting facilitator will acknowledge you.
4. Enter the meeting with your microphone on mute and unmute your mic when you need to speak.
5. Every meeting will be recorded, and the video will be posted on the ncucc.org website. You can watch the meeting by using the video link provided on ncucc.org. Visit your county UCC page for a listing of past meeting videos.



Watauga

- New revise update allows for 3-hour tickets to be only sent to specific members who fail to respond.
- PHMSA grant received for Spanish billboards and research.
- New report will be issued based on survey and data by end of the year.
- Enforcement Board reviewing process for penalty assignment.
- LRPC will continue to review trends that are disruptive to the 811 process.
- Happy Thanksgiving to everyone!

A person wearing a grey suit jacket over a light blue button-down shirt is holding a white rectangular sign. The sign contains text in dark blue font. The background of the slide is a light grey grid pattern.

**A message from
the NC811
Executive Director**

Louis Panzer

NC811 Data Insights

Locate requests, transmissions, county ticket volume and distribution



Locate Requests & Transmissions for NC

Oct. 2020 vs 2021

TICKETS

2021: 204,935

2020: 194,367

Difference: 5.44%

TRANSMISSIONS

2021: 1,134,620

2020: 1,098,475

Difference: 3.3%

Year-to-Date

TICKETS

2021: 1,987,052

2020: 1,833,596

Difference: 8.4%

TRANSMISSIONS

2021: 11,086,871

2020: 10,446,328

Difference: 6.1%



YTD stats compared with previous year

Watauga	3 HR	CNCL	NEW	RXMT	UPDT	TOTAL
2020	95	45	3577	95	1392	5204
2021	158	56	4178	138	1067	5597
+/- Var	64.3%	24.4%	16.8%	45.3%	-23.3%	7.6%
-						Locates per day 26

County ticket volume

2021 stats compared with 2020

Watauga	3 HR	CNCL	NEW	RXMT	UPDT	TOTAL
2020	9	5	384	7	123	528
2021	14	6	387	17	116	540
+/- Var	38.7%	20.0%	0.8%	142.9%	-5.7%	2.3%
-	-	-	Locates per day			25

County ticket distribution

WATAUGA	540
BEECH MOUNTAIN	96
BLOWING ROCK	75
BOONE	292
DEEP GAP	13
SUGAR GROVE	4
TODD	6
TRIPLETT	1
VALLE CRUCIS	6
VILAS	27



Calendar of Events





Board Meeting

4Q21

Friday, January 21st, 2022

Hybrid Meeting

8:30 am to 10:30 am

Contact Tonya for details.

tonya@nc811.org





NC Underground Damage Prevention Review Board

Tuesday, January 18th, 2022

Location TBD

Starts at 10 am

Visit: <https://udprb.nc.gov/>



State UCC Meeting



Tuesday, November 9th, 2021
Teams Meeting
Starts at 10 am

Visit the
<https://ncucc.org/>
calendar page for a link





NC Locate Resolution Partnership Committee

December 15th, 2021
Teams Meeting
11:00 am – 1:00 pm

Visit the
<https://ncucc.org/>
calendar page for a link



Upcoming Holidays

- *** Veterans Day:**
Thursday, November 11th
- **Thanksgiving:**
Thursday, November 25th
- *** Day after Thanksgiving:**
Friday, November 26th

All above holidays are excluded from the three working day notice.

** Denotes Observed Holidays. NC811 will be open to accept all locate requests on observed holidays. The observed holiday is excluded from the three working day notice as well.*



For information on
NC811 & NCUCC
events, visit the
calendar section of
nc811.org or the
nc811 app.



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Thank you for your time and attention.
You can get a PDF copy of this presentation
at

www.ncucc.org

If this meeting was virtual, a video of the meeting is available at ncucc.org. Go to County UCC's. The video will be listed under the month and year the meeting took place.

Watauga UCC Teams Meeting

Tuesday, November 16th, 2021

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