



Virtual UCC Meetings

1. Follow these video instructions to find your virtual meeting link and how to make the most of the meeting in the new MICROSOFT TEAMS platform.
<https://www.youtube.com/watch?v=GC5zGkdxqb0>
2. In the chat section please type your name, company name & email.
3. Participant feature - raise hand. The meeting facilitator will acknowledge you.
4. Enter the meeting with your microphone on mute and unmute your mic when you need to speak.
5. Every meeting will be recorded, and the video will be posted on the ncucc.org website. You can watch the meeting by using the video link provided on ncucc.org. Visit your county UCC page for a listing of past meeting videos.





2022

— HAPPY NEW YEAR —

January 2022
Buncombe UCC

- Welcome to 2022! We finished 2021 about 8.5% up over 2020...
- Fasten your seatbelts because we expect a busy time
- We are gearing up for the expected spring rush with new CSRs being trained
- Welcome your new NC 811 representative to the Underground Damage Prevention Review Board:
Ann Rushing

A person wearing a blue suit jacket and a light blue shirt is holding a white rectangular sign. The sign contains text in dark blue font. The background of the slide is a light gray grid pattern.

A message from the NC811 Executive Director

Louis Panzer

NC811 Data Insights

Locate requests, transmissions, county ticket volume and distribution



Locate Requests & Transmissions for NC



Dec. 2021 vs 2020

TICKETS

2021: 163,104

2020: 156,425

Difference: 4.27%

TRANSMISSIONS

2021: 901,672

2020: 889,445

Difference: 1.4%

Year-to-Date

TICKETS

2021: 2,332,458

2020: 2,146,810

Difference: 8.6%

TRANSMISSIONS

2021: 12,997,796

2020: 12,225,777

Difference: 6.3%

County ticket volume

YTD stats compared with previous year

| Buncombe | 3 HR | CNCL | NEW | RXMT | UPDT | TOTAL |
|----------|-------|------|-------|-----------------|-------|-------|
| 2020 | 1317 | 301 | 30793 | 1122 | 13877 | 47410 |
| 2021 | 1786 | 330 | 31910 | 1268 | 15872 | 51166 |
| +/- Var | 35.6% | 9.6% | 3.6% | 13.0% | 14.4% | 7.9% |
| - | | | | Locates per day | | 202 |

County ticket volume

2021 stats compared with 2020

| Buncombe | 3 HR | CNCL | NEW | RXMT | UPDT | TOTAL |
|----------|-------|-------|-----------------|--------|------|-------|
| 2020 | 77 | 21 | 2177 | 80 | 1120 | 3475 |
| 2021 | 109 | 27 | 2287 | 63 | 1127 | 3613 |
| +/- Var | 41.6% | 28.6% | 5.1% | -21.3% | 0.6% | 4.0% |
| - | - | - | Locates per day | | | 172 |

County ticket distribution

| | |
|-----------------|------|
| BUNCOMBE | 3613 |
| ALEXANDER | 30 |
| ARDEN | 331 |
| ASHEVILLE | 2063 |
| AVERY CREEK | 5 |
| BARNARDSVILLE | 8 |
| BILTMORE FOREST | 45 |
| BLACK MOUNTAIN | 213 |
| CANDLER | 227 |
| ENKA | 38 |
| FAIRVIEW | 131 |
| LEICESTER | 149 |
| SWANNANOA | 100 |
| WEAVERVILLE | 175 |
| WOODFIN | 68 |



Calendar of Events





Board Meeting

4Q21

Friday, January 21st, 2022

Hybrid Meeting

8:30 am to 10:30 am

Contact Tonya for
details. tonya@nc811.org





NC Underground Damage Prevention Review Board

Tuesday, January 18th, 2022

Hybrid Meeting

Starts at 10 am

Visit: <https://udprb.nc.gov/>



State UCC Meeting



Tuesday, January 11, 2022
Teams Meeting
Starts at 10 am
Hybrid Meeting

Visit the
<https://ncucc.org/>
calendar page for more info





NC Locate Resolution Partnership Committee

January 19th, 2022
Teams Meeting
11:00 am – 1:00 pm

Visit the
<https://ncucc.org/>
calendar page for a link



JOINT SC/NC UTILITY COORDINATING COMMITTEE CONFERENCE 2022



LOCATION: Hyatt Regency, 220 North Main St, Greenville, SC

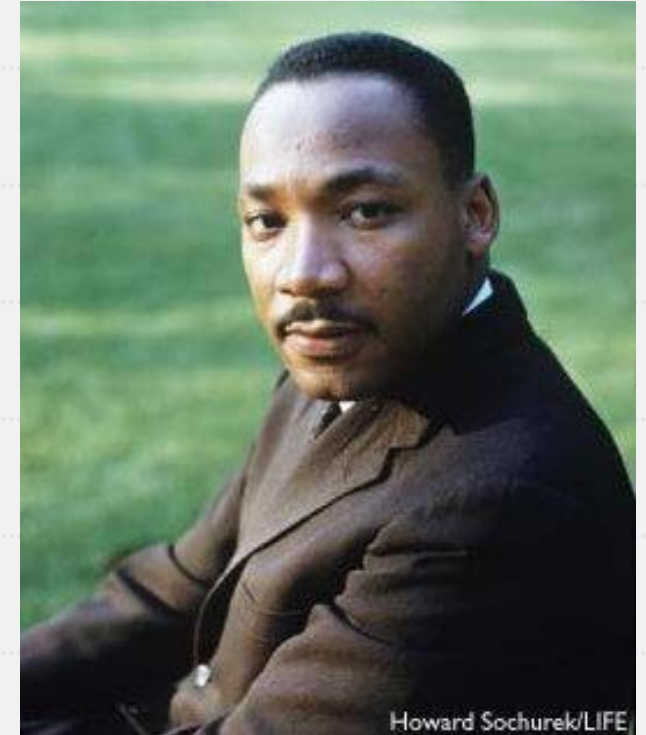
WHEN: Wednesday, May 4, 2022 - Friday, May 6, 2022

CONFERENCE: The joint UCC conference draws attendees from both states, and typically draws 200-250 attendees from various public and private utilities and service providers. Locating, construction, safety, and design companies will be present. We will have presentations on Protection of Utilities, Work Zone Safety, Design/Build, and Damage Prevention. Vendors will exhibit their products and services and a locator training class will be offered.

<https://ncucc.org/joint-nc-sc-uccc/>

Upcoming Holidays

- **Martin Luther King Jr's Birthday:**
Monday, January 17, 2022



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All above holidays are excluded from the three working day notice.

** Denotes Observed Holidays. NC811 will be open to accept all locate requests on observed holidays. The observed holiday is excluded from the three working day notice as well.*

For information on NC811 & NCUCC events, visit the calendar section of nc811.org or the [nc811 app](#).



NC811 Education Team



Ann Rushing

Education Manager
Office Phone: 336-855-5760
Cell Phone: 336-944-5518
email: annrushing@nc811.org



Brian Morehouse

Education Liaison - Western Region
Office Phone: 336-855-5760
Cell Phone: 336-482-6890
email: bmorehouse@nc811.org



Howard Corey

Education Liaison -
Eastern Region
Office Phone: 336-855-5760
Cell Phone: 336-317-5999
email: howard@nc811.org



Parrish Reddick

Education Liaison -
Piedmont Region
Office Phone: 336-855-5760
Cell Phone: 336-707-4528
email: parrish@nc811.org



Tami Stout

Education Liaison - SW Region
Office Phone: 336-855-5760
Cell Phone: 336-601-8644
email: tami@nc811.org



Steven Moore

Media Relations Specialist
Office Phone: 336-855-5760
Cell Phone: 336-382-4109
email: smoore@nc811.org





Thank you for your time and attention.
You can get a PDF copy of this presentation
at

www.ncucc.org

If this meeting was virtual, a video of the meeting is available at ncucc.org. Go to County UCC's. The video will be listed under the month and year the meeting took place.

Buncombe UCC

Teams Meeting

Thursday, January 20th, 2022

Brian Morehouse-NC811-bmorehouse@nc811.org-(336)482-6890

Richard Walsh-Richard.Walsh@dominionenergy.com

Michelle Flowers NCUC Pipeline Safety mflowers@ncuc.net

Marc Worth, Dominion Energy, marc.worth@dominionenergy.com

Keith Radcliff, NCDOT, rkradcliff@ncdot.gov

Josh Stroupe Dominion Energy, Joshua.stroupe@dominionenergy.com

Jenny Stamey-AT&T

James- City of Asheville

Andy- City of Asheville