



Virtual UCC Meetings

1. Follow these video instructions to find your virtual meeting link and how to make the most of the meeting in the new MICROSOFT TEAMS platform.
<https://www.youtube.com/watch?v=GC5zGkdxqb0>
2. In the chat section please type your name, company name & email.
3. Participant feature - raise hand. The meeting facilitator will acknowledge you.
4. Enter the meeting with your microphone on mute and unmute your mic when you need to speak.
5. Every meeting will be recorded, and the video will be posted on the ncucc.org website. You can watch the meeting by using the video link provided on ncucc.org. Visit your county UCC page for a listing of past meeting videos.





2022

— HAPPY NEW YEAR —

January 2022
Burke-Caldwell UCC

- Welcome to 2022! We finished 2021 about 8.5% up over 2020...
- Fasten your seatbelts because we expect a busy time
- We are gearing up for the expected spring rush with new CSRs being trained
- Welcome your new NC 811 representative to the Underground Damage Prevention Review Board:
Ann Rushing

A person wearing a blue suit jacket and a light blue shirt is holding a white rectangular sign. The sign contains text in dark blue font. The background of the slide is a light gray grid pattern.

A message from the NC811 Executive Director

Louis Panzer

NC811 Data Insights

Locate requests, transmissions, county ticket volume and distribution



Locate Requests & Transmissions for NC



Dec. 2021 vs 2022⁰

TICKETS

2021: 163,104

2020: 156,425

Difference: 4.27%

TRANSMISSIONS

2021: 901,672

2020: 889,445

Difference: 1.4%

Year-to-Date

TICKETS

2021: 2,332,458

2020: 2,146,810

Difference: 8.6%

TRANSMISSIONS

2021: 12,997,796

2020: 12,225,777

Difference: 6.3%

County ticket volume

YTD stats compared with previous year

Burke	3 HR	CNCL	NEW	RXMT	UPDT	Total Tickets
2020	305	117	8154	279	2816	11671
2021	215	94	8023	259	2401	10992
+/- Var	-29.5%	-19.7%	-1.6%	-7.2%	-14.7%	-5.8%
Work Days 253	Average Locates Per Day 43					

County ticket volume

2021 Stats compared with 2020

Burke	3 HR	CNCL	NEW	RXMT	UPDT	Total Tickets
2020	12	11	580	29	222	854
2021	2	5	534	11	227	779
+/- Var	-83.3%	-54.5%	-7.9%	-62.1%	2.3%	-8.8%
Work Days 21		Average Locates Per Day 37				

County ticket volume

YTD stats compared with previous year

Caldwell	3 HR	CNCL	NEW	RXMT	UPDT	Total Tickets
2020	404	102	6866	239	2069	9680
2021	269	96	6726	223	1301	8615
+/- Var	-33.4%	-5.9%	-2.0%	-6.7%	-37.1%	-11.0%
Work Days 253		Average Locates Per Day 34				

County ticket volume

2021 stats compared with 2020

Caldwell	3 HR	CNCL	NEW	RXMT	UPDT	Total Tickets
2020	19	5	525	20	110	679
2021	14	6	464	7	114	605
+/- Var	-26.3%	20.0%	-11.6%	-65.0%	3.6%	-10.9%
Work Days 21		Average Locates Per Day 29				

County ticket distribution

BURKE	779
CONNELLY SPRINGS	80
DREXEL	5
GLEN ALPINE	77
HICKORY	37
HILDEBRAN	33
ICARD	47
LINVILLE	15
LONG VIEW	14
MORGANTON	385
NEW HOME	3
OAK HILL	3
SALEM	4
VALDESE	68

County ticket distribution

CALDWELL	605
BLOWING ROCK	5
CAJAHS MOUNTAIN	3
GAMEWELL	9
GRANITE FALLS	165
HICKORY	24
HUDSON	97
LENOIR	295
NORTHLAKES	3
SAW MILLS	2



Calendar of Events





Board Meeting

4Q21

Friday, January 21st, 2022

Hybrid Meeting

8:30 am to 10:30 am

Contact Tonya for
details. tonya@nc811.org



State UCC Meeting



Tuesday, January 11, 2022
Teams Meeting
Starts at 10 am
Hybrid Meeting

Visit the
<https://ncucc.org/>
calendar page for more info





NC Locate Resolution Partnership Committee

January 19th, 2022
Teams Meeting
11:00 am – 1:00 pm

Visit the
<https://ncucc.org/>
calendar page for a link



JOINT SC/NC UTILITY COORDINATING COMMITTEE CONFERENCE 2022



LOCATION: Hyatt Regency, 220 North Main St, Greenville, SC

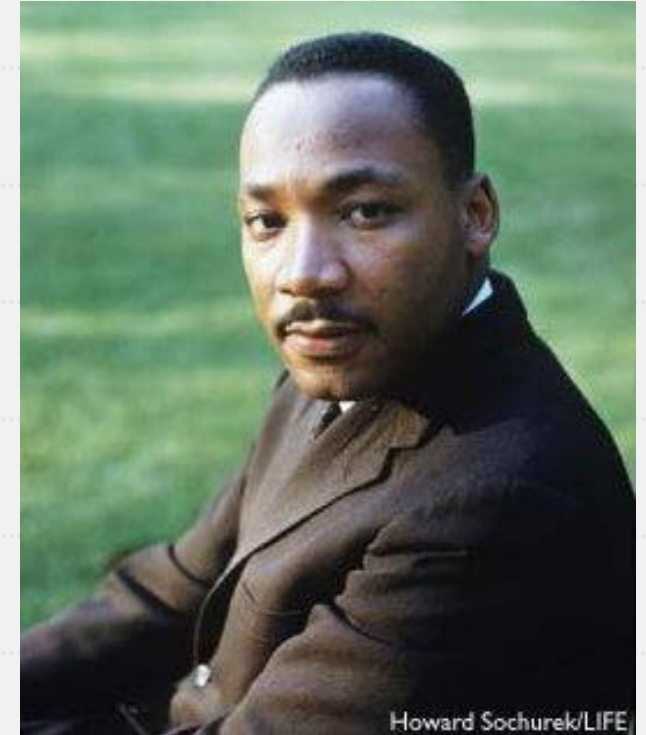
WHEN: Wednesday, May 4, 2022 - Friday, May 6, 2022

CONFERENCE: The joint UCC conference draws attendees from both states, and typically draws 200-250 attendees from various public and private utilities and service providers. Locating, construction, safety, and design companies will be present. We will have presentations on Protection of Utilities, Work Zone Safety, Design/Build, and Damage Prevention. Vendors will exhibit their products and services and a locator training class will be offered.

<https://ncucc.org/joint-nc-sc-uccc/>

Upcoming Holidays

- **Martin Luther King Jr's Birthday:**
Monday, January 17, 2022



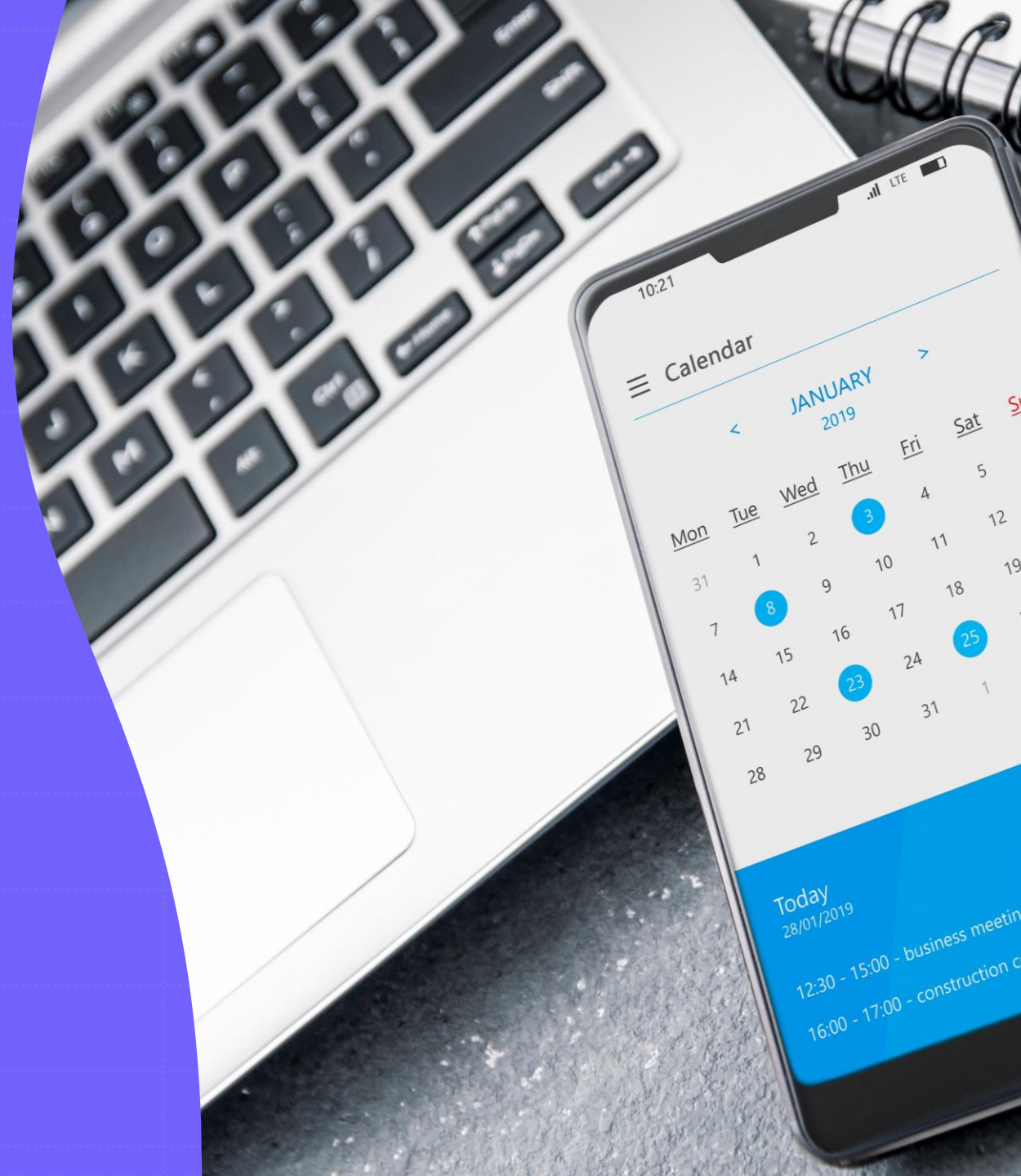
Howard Sochurek/LIFE

This Photo by Unknown Author is licensed under [CC BY-SA-NC](#)

All above holidays are excluded from the three working day notice.

** Denotes Observed Holidays. NC811 will be open to accept all locate requests on observed holidays. The observed holiday is excluded from the three working day notice as well.*

For information on NC811 & NCUCC events, visit the calendar section of nc811.org or the [nc811 app](#).



NC811 Education Team



Ann Rushing

Education Manager
Office Phone: 336-855-5760
Cell Phone: 336-944-5518
email: annrushing@nc811.org



Brian Morehouse

Education Liaison - Western Region
Office Phone: 336-855-5760
Cell Phone: 336-482-6890
email: bmorehouse@nc811.org



Howard Corey

Education Liaison -
Eastern Region
Office Phone: 336-855-5760
Cell Phone: 336-317-5999
email: howard@nc811.org



Parrish Reddick

Education Liaison -
Piedmont Region
Office Phone: 336-855-5760
Cell Phone: 336-707-4528
email: parrish@nc811.org



Tami Stout

Education Liaison - SW Region
Office Phone: 336-855-5760
Cell Phone: 336-601-8644
email: tami@nc811.org



Steven Moore

Media Relations Specialist
Office Phone: 336-855-5760
Cell Phone: 336-382-4109
email: smoore@nc811.org





Thank you for your time and attention.
You can get a PDF copy of this presentation
at

www.ncucc.org

If this meeting was virtual, a video of the meeting is available at ncucc.org. Go to County UCC's. The video will be listed under the month and year the meeting took place.

Minutes –Burke / Caldwell Counties - NC 811 Meeting

January 11, 2022

Members Present:

Robert Turner – Brentwood Water
Roger Lowery – Brentwood Water
Bruce Byrd – Brentwood Water
John Leger – Town of Rutherford College

Mike Sheffield - PRG
Will Dennis – Town of Rhodhiss
Mark Delehant – Burke County
Alan Glines – Burke County

The Burke / Caldwell Counties NC 811UCC monthly meeting was held on January 11, 2022, at 12:00 noon at the Timberwood Restaurant in Morganton, NC. The meeting was called to order by Robert Turner, Secretary, who offered a prayer of blessings on the meeting and meal.

A total of **8** members attending today’s meeting.

Below are highlights of the NC 811 Presentation for December 2021:

1. A complete listing of all stats for the previous month of December 2021 are included in the **PDF presentation file** attached to the email used to send these minutes out. Listed below is a highlight of tickets / transmissions for the past month:

August 2020 vs 2021

Year-to-date

TICKETS 2021:

2021: 163,104
2020: 156,425
Difference: 4.27%

TICKETS 2021 YTD

2021: 2,332,458
2020: 2,146,810
Difference: 8.6%

TRANSMISSIONS

2021: 901,672
2020: 889,445
Difference: 1.4%

TRANSMISSION

2021: 12,997,796
2020: 12,225,777
Difference: 6.3%

2. The Underground Review Board website is available at www.udprb.nc.gov Go to this website to get further information.

3. **Upcoming Meeting Dates (Refer to the attached presentation for further details):**

- **4th Quarter Board Meeting** will be held on Friday January 21st, 2022, Hybrid Meeting 8:30 AM to 1:-:30 AM. Contact Tony for details at: tonya@nc811.org.

- **The NC Underground Damage Prevention Review Board:** Will meet on Tuesday, January 18th at 10:00 AM. Location TBD. <https://udprb.nc.gov/>
- **NC Locater Resolution Partnership Committee Meeting:** January 19, 2022, Team Meeting 11:00 AM to 1:00 PM. Visit the <http://ncucc.org/> calendar page for a link.

4. **NC 811 will continue to have Virtual UCC Meetings:**

Below are the instructions to attend the ***virtual*** meetings:

- Follow these video instructions to find your virtual meeting link and how to make the join the meeting in the new MICROSOFT TEAMS platform.
<https://www.youtube.com/watch?v=GC5zGkdxqb0>.
- In the chat section please type your name, company name & email.
- Participant feature – raise hand. The meeting facilitator will acknowledge you.
- Enter the meeting with your microphone on mute and unmute your mic when you need to speak.
- Every meeting will be recorded, and the video will be posted on the ncucc.org website. You can watch the meeting by using the video link provided on ncucc.org.

5. **SPECIAL REMINDERS:**

- **Damage Reporting:** Remember that if you damage an underground utility, it is **your responsibility to report this damage to NC 811 UCC. Offices in Greensboro.**
- Below is the website where you can go to communicate “Damage Violations.”
<https://www.nc811.org/report-a-violation.html>
- **Remember!** If you hit an underground objective, and you think it is a Gas Line, do the following in this order:
 - **Call 911 to report the accident!**
 - **Call the Gas Company and let them know the specifics concerning the damage!**
 - **Call 811 to report the accident to our office!**
- **Damage Reporting:** It is **YOUR** responsibility to report ALL damages to underground utilities. The reports must be reported to the NC 811UCC offices in Greensboro.

Round-table Discussions:

Robert Turner – Brentwood Water: Nothing major going on. We have started a replacement water line project on David Bryant Road. We have some employees currently with the COVIA Virus.

It is noted that Ralph Johnson, longtime President of the Brentwood Water Board of Directors has resigned and moved away from Burke County. Ralph also served as the Chairman of the Burke / Caldwell Counties NC 811 UCC Association.

Will Dennis – Town of Rhodhiss: Nothing to report.

Mark Delehant – Burke County: Things are going on fairly well. Nothing major to report.

John Leger – Town of Rutherford College: a few projects in the works. Major problem is getting the materials needed to do these jobs.

Mike Sheffield – PRG: PRG is does the major damage investigations for all telecommunications except for: ATT and Verizon. Still have some damages to underground lines.

Alan Glines – Burke County: We were joined today by Alan who is the Planning Director for Burke County. He is interested in meeting with varies towns, water, and sewage providers within the county. Major part of his interest is mapping of varies systems within the county as they pertain to possible future projects that maybe going on in the county.

His contact information is:

Alan Glines, Planning Director
Burke County
PO Box 219
Morganton, NC 28680
Telephone: 828.764.9032
Fax: 828.764.9021
Email: alan.glines@burkenc.org

At the February 2022 meeting of the Burke / Caldwell Counties NC 811 UCC Association, elections will be held for new officers to serve in 2022.

The next meeting of Burke / Caldwell Counties NC811UCC meeting will be held on Tuesday, February 8, 2022, at 12:00 Noon at the Timberwood Restaurant in Morganton, NC.

Minutes submitted by:
Robert Turner – Secretary, Brentwood Water Corp