



# Virtual UCC Meetings

1. Follow these video instructions to find your virtual meeting link and how to make the most of the meeting in the new MICROSOFT TEAMS platform.  
<https://www.youtube.com/watch?v=GC5zGkdxqb0>
2. In the chat section please type your name, company name & email.
3. Participant feature - raise hand. The meeting facilitator will acknowledge you.
4. Enter the meeting with your microphone on mute and unmute your mic when you need to speak.
5. Every meeting will be recorded, and the video will be posted on the [ncucc.org](http://ncucc.org) website. You can watch the meeting by using the video link provided on [ncucc.org](http://ncucc.org). Visit your county UCC page for a listing of past meeting videos.





2022

— HAPPY NEW YEAR —

January 2022

Cleveland-Gaston-Rutherford UCC

- Welcome to 2022! We finished 2021 about 8.5% up over 2020...
- Fasten your seatbelts because we expect a busy time
- We are gearing up for the expected spring rush with new CSRs being trained
- Welcome your new NC 811 representative to the Underground Damage Prevention Review Board:  
Ann Rushing

A person wearing a blue suit jacket and a light blue shirt is holding a white rectangular sign. The sign contains text in dark blue font. The background of the slide is a light gray grid pattern.

## A message from the NC811 Executive Director

Louis Panzer

# NC811 Data Insights

Locate requests, transmissions, county ticket volume and distribution







# Locate Requests & Transmissions for NC

Dec. 2021 vs 2022<sup>0</sup>

## **TICKETS**

2021: 163,104

2020: 156,425

Difference: 4.3%

## **TRANSMISSIONS**

2021: 897,072

2020: 889,445

Difference: .9%

Year-to-Date

## **TICKETS**

2021: 2,332,458

2020: 2,146,810

Difference: 8.6%

## **TRANSMISSIONS**

2021: 12,993,196

2020: 12,225,777

Difference: 6.3%

# County ticket volume

YTD stats compared with previous year

Cleveland	3 HR	CNCL	NEW	RXMT	UPDT	Total Tickets
2020	830	102	10117	559	4470	16078
2021	295	106	10722	267	4091	15481
+/- Var	-64.5%	3.9%	6.0%	-52.2%	-8.5%	-3.7%
Work Days 255		Avg Locates per Day 61				

# County ticket volume

YTD stats compared with previous year

Gaston	3 HR	CNCL	NEW	RXMT	UPDT	Total Tickets
2020	1831	359	30196	907	11334	44627
2021	1278	314	34709	681	14364	51346
+/- Var	-30.2%	-12.5%	14.9%	-24.9%	26.7%	15.1%
Work Days 255		Avg Locates per Day 201				

# County ticket volume

YTD stats compared with previous year

Rutherford	3 HR	CNCL	NEW	RXMT	UPDT	Total Tickets
2020	188	101	7055	210	1937	9491
2021	165	85	6999	209	2248	9706
+/- Var	-12.2%	-15.8%	-0.8%	-0.5%	16.1%	2.3%
Work Days 255		Avg Locates per Day 38				



# County ticket volume

2021 stats compared with 2020

Cleveland	3 HR	CNCL	NEW	RXMT	UPDT	Total Tickets
2020	19	6	685	20	228	958
2021	39	5	769	23	201	1037
+/- Var	105.3%	-16.7%	12.3%	15.0%	-11.8%	8.2%
Work Days 21		Avg Locates per Day 49				

# County ticket volume

2021 stats compared with 2020

Gaston	3 HR	CNCL	NEW	RXMT	UPDT	Total Tickets
2020	97	22	2269	40	1046	3474
2021	82	13	2429	47	1016	3587
+/- Var	-15.5%	-40.9%	7.1%	17.5%	-2.9%	3.3%
Work Days 21		Avg Locates per Day 171				

# County ticket volume

2021 stats compared with 2020

Rutherford	3 HR	CNCL	NEW	RXMT	UPDT	Total Tickets
2020	26	11	525	15	138	715
2021	7	5	548	5	148	713
+/- Var	-73.1%	-54.5%	4.4%	-66.7%	7.2%	-0.3%
Work Days 21		Avg Locates per Day 34				

# County ticket distribution

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CLEVELAND	1037
BELWOOD	4
BOILING SPRINGS	20
CASAR	21
DOUBLE SHOALS	5
FALLSTON	10
GROVER	77
KINGS MOUNTAIN	295
KINGSTOWN	5
LATTIMORE	13
LAWNDALE	43
MOORESBORO	33
PATTERSON SPRINGS	3
POLKVILLE	9
SHELBY	483
STONY POINT	2
WACO	11

# County ticket distribution

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GASTON	3587
ALEXIS	5
BELMONT	762
BESSEMER CITY	89
CHERRYVILLE	223
CRAMERTON	85
DALLAS	207
GASTONIA	1458
KINGS MOUNTAIN	34
LOWELL	62
MCADENVILLE	6
MOUNT HOLLY	503
RANLO	7
STANLEY	140



# County ticket distribution

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RUTHERFORD	713
BOSTIC	35
CLIFFSIDE	9
ELLENBORO	55
FOREST CITY	204
LAKE LURE	129
RUTH	14
RUTHERFORDTON	196
SPINDALE	47
UNION MILLS	11



# Calendar of Events







# Board Meeting

**4Q21**

Friday, January 21st, 2022

Hybrid Meeting

**8:30 am to 10:30 am**

Contact Tonya for  
details. [tonya@nc811.org](mailto:tonya@nc811.org)





# NC Underground Damage Prevention Review Board

Tuesday, January 18<sup>th</sup>, 2022  
Hybrid Meeting  
Starts at 10 am

Visit: <https://udprb.nc.gov/>





# State UCC Meeting



Tuesday, January 11, 2022  
Teams Meeting  
Starts at 10 am  
Hybrid Meeting

Visit the  
<https://ncucc.org/>  
calendar page for more info







# NC Locate Resolution Partnership Committee

February 16<sup>th</sup>, 2022  
Teams Meeting  
11:00 am – 1:00 pm

Visit the  
<https://ncucc.org/>  
calendar page for a link



# JOINT SC/NC UTILITY COORDINATING COMMITTEE CONFERENCE 2022



**LOCATION:** Hyatt Regency, 220 North Main St, Greenville, SC

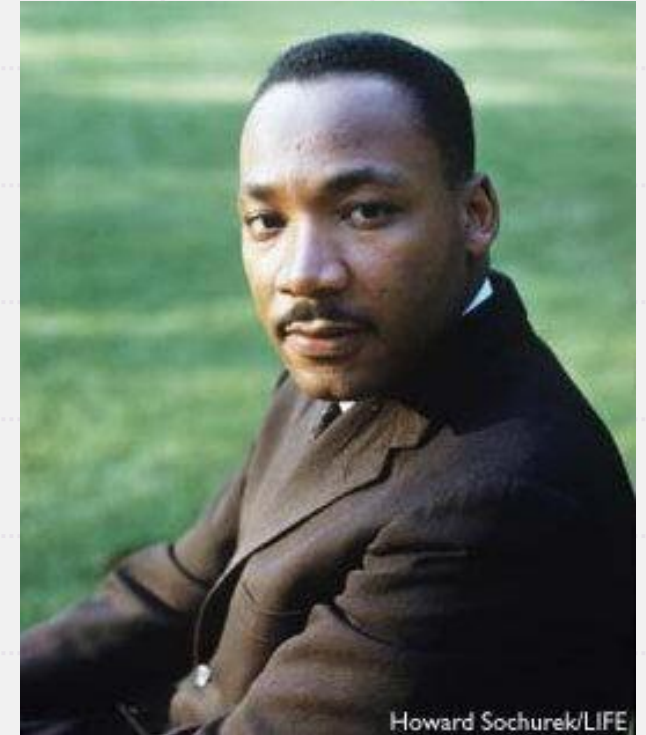
**WHEN:** Wednesday, May 4, 2022 - Friday, May 6, 2022

**CONFERENCE:** The joint UCC conference draws attendees from both states, and typically draws 200-250 attendees from various public and private utilities and service providers. Locating, construction, safety, and design companies will be present. We will have presentations on Protection of Utilities, Work Zone Safety, Design/Build, and Damage Prevention. Vendors will exhibit their products and services and a locator training class will be offered.

<https://ncucc.org/joint-nc-sc-uccc/>

# Upcoming Holidays

- **Martin Luther King Jr's Birthday:**  
Monday, January 17, 2022



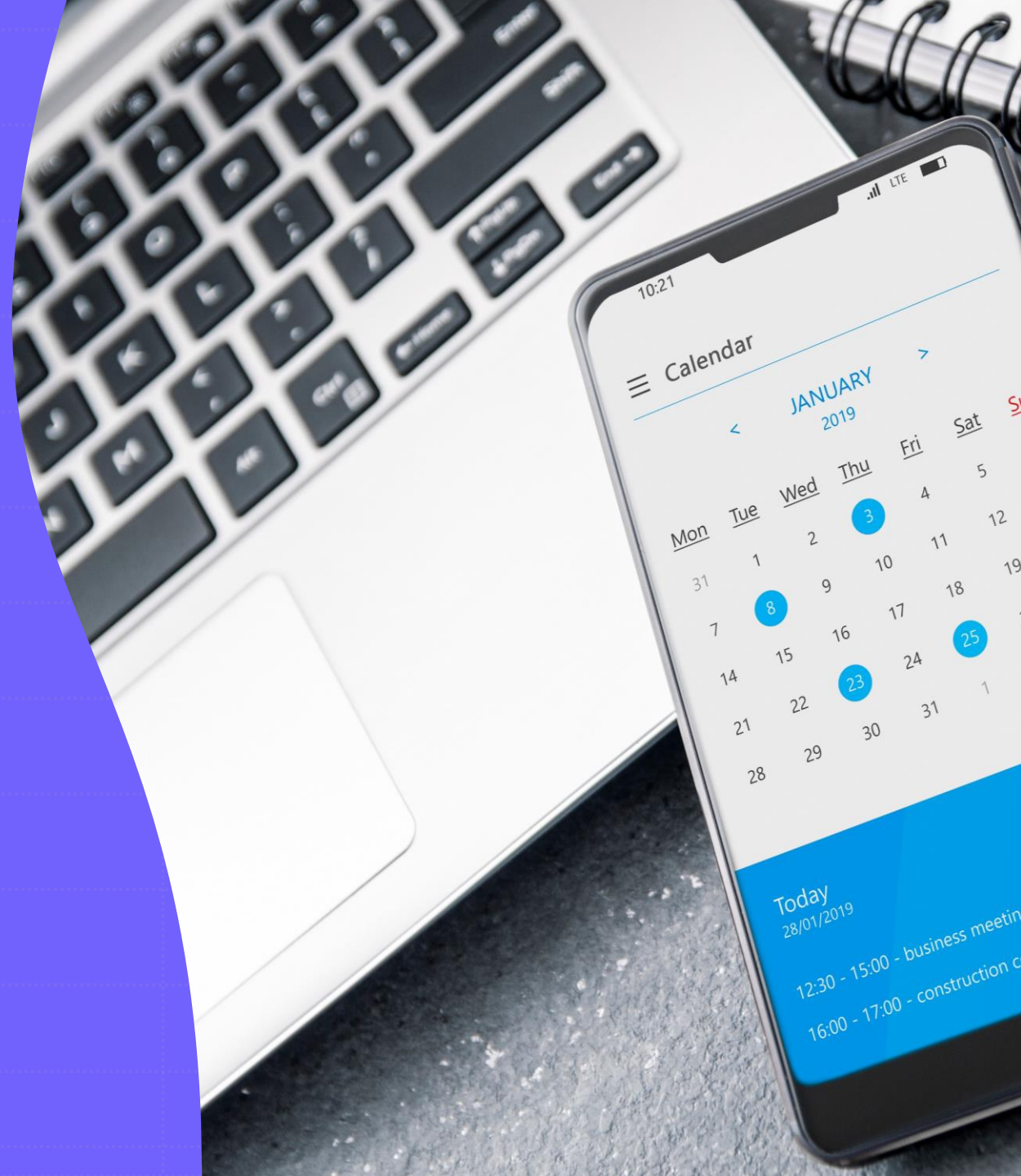
This Photo by Unknown Author is licensed under [CC BY-SA-NC](#)

*All above holidays are excluded from the three working day notice.*

*\* Denotes Observed Holidays. NC811 will be open to accept all locate requests on observed holidays. The observed holiday is excluded from the three working day notice as well.*



For information on NC811 & NCUCC events, visit the calendar section of [nc811.org](http://nc811.org) or the [nc811 app](#).



# NC811 Education Team



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Thank you for your time and attention.  
You can get a PDF copy of this presentation  
at

[www.ncucc.org](http://www.ncucc.org)

If this meeting was virtual, a video of the meeting is available at [ncucc.org](http://ncucc.org). Go to County UCC's. The video will be listed under the month and year the meeting took place.

Foothills UCC Meeting

Cleveland-Gaston Rutherford Teams Meeting

Tuesday- January 4<sup>th</sup>, 2022

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Timothy Eidson (Gas Distribution - 5P) has temporarily joined the chat.

Todd Davis Bessemer City Natural Gas

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