



# Virtual UCC Meetings

1. Follow these video instructions to find your virtual meeting link and how to make the most of the meeting in the new MICROSOFT TEAMS platform.  
<https://www.youtube.com/watch?v=GC5zGkdxqb0>
2. In the chat section please type your name, company name & email.
3. Participant feature - raise hand. The meeting facilitator will acknowledge you.
4. Enter the meeting with your microphone on mute and unmute your mic when you need to speak.
5. Every meeting will be recorded, and the video will be posted on the ncucc.org website. You can watch the meeting by using the video link provided on ncucc.org. Visit your county UCC page for a listing of past meeting videos.







Henderson-Polk-Transylvania

- As we close down the year, we are grateful for you! By attending UCC meetings you are a true partner in damage prevention.
- An 811system study was published and though it was flawed, it did place NC in the top quartile. You can view the study at the coalition website: [www.ipcweb.org](http://www.ipcweb.org).
- UDPRB is working through processes as we continue to improve the fair and balanced approach to enforcement.
- Despite Omicron we are still hopeful 2022 will bring us all closer together!
- Wishing you and yours the very best Christmas and New Year's!

A person wearing a grey suit jacket over a light blue button-down shirt is holding a white rectangular sign. The sign contains text in dark blue. The background is a light grey grid pattern.

## A message from the NC811 Executive Director

Louis Panzer

# NC811 Data Insights

Locate requests, transmissions, county ticket volume and distribution







# Locate Requests & Transmissions for NC

Nov. 2020 vs 2021

## **TICKETS**

2021: 182,302

2020: 156,789

Difference: 16.27%

## **TRANSMISSIONS**

2021: 1,009,253

2020: 890,004

Difference: 13.4%

Year-to-Date

## **TICKETS**

2021: 2,169,354

2020: 1,990,385

Difference: 9%

## **TRANSMISSIONS**

2021: 12,096,124

2020: 11,336,332

Difference: 6.7%

# County ticket volume

2021 stats compared with 2020

Henderson	3 HR	CNCL	NEW	RXMT	UPDT	Total Tickets
2020	32	23	1390	24	498	1967
2021	181	18	1741	72	674	2686
+/- Var	465.6%	-21.7%	25.3%	200.0%	35.3%	36.6%
Work Days 21		Avg Locates per Day 128				

# County ticket volume

2021 stats compared with 2020

Polk	3 HR	CNCL	NEW	RXMT	UPDT	Total Tickets
2020	5	3	221	15	16	260
2021	2	2	236	14	22	276
+/- Var	-60.0%	-33.3%	6.8%	-6.7%	37.5%	6.2%
Work Days 21		Avg Locates per Day 13				

# County ticket volume

2021 stats compared with 2020

Transylvania	3 HR	CNCL	NEW	RXMT	UPDT	Total Tickets
2020	5	2	254	6	17	284
2021	3	4	255	24	158	444
+/- Var	-40.0%	100.0%	0.4%	300.0%	829.4%	56.3%
Work Days 21		Avg Locates per Day 21				



# County ticket volume

YTD stats compared with previous year

Henderson	3 HR	CNCL	NEW	RXMT	UPDT	Total Tickets
2020	562	136	15401	440	6897	23436
2021	690	172	17096	501	7455	25914
+/- Var	22.8%	26.5%	11.0%	13.9%	8.1%	10.6%
Work Days 234		Avg Locates per Day 111				

# County ticket volume

YTD stats compared with previous year

Polk	3 HR	CNCL	NEW	RXMT	UPDT	Total Tickets
2020	120	24	2501	181	361	3187
2021	114	37	2921	112	941	4125
+/- Var	-5.0%	54.2%	16.8%	-38.1%	160.7%	29.4%
Work Days 234		Avg Locates per Day 18				

# County ticket volume

YTD stats compared with previous year

Transylvania	3 HR	CNCL	NEW	RXMT	UPDT	Total Tickets
2020	74	40	3814	187	680	4795
2021	60	78	4011	209	1774	6132
+/- Var	-18.9%	95.0%	5.2%	11.8%	160.9%	27.9%
Work Days 234		Avg Locates per Day 26				

# County ticket distribution

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<b>HENDERSON</b>	<b>2686</b>
BALFOUR	22
EAST FLAT ROCK	40
EDNEYVILLE	10
ETOWAH	50
FLAT ROCK	353
FLETCHER	218
HENDERSONVILLE	1713
HORSESHOE	11
LAUREL PARK	30
MILLS RIVER	172
SALUDA	9
ZIRCONIA	44



# County ticket distribution

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POLK	276
COLUMBUS	102
GREEN CREEK	10
MILL SPRING	47
SALUDA	26
TRYON	91

# County ticket distribution

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<b>TRANSYLVANIA</b>	<b>444</b>
BALSAM GROVE	5
<b>BREVARD</b>	<b>258</b>
CEDAR MOUNTAIN	6
LAKE TOXAWAY	20
PENROSE	5
<b>PISGAH FOREST</b>	<b>57</b>
ROSMAN	32
<b>SAPPHIRE</b>	<b>53</b>



# Calendar of Events







# Board Meeting

**4Q21**

Friday, January 21st, 2022

Hybrid Meeting

**8:30 am to 10:30 am**

*Contact Tonya for  
details. [tonya@nc811.org](mailto:tonya@nc811.org)*







# NC Underground Damage Prevention Review Board

Tuesday, January 18<sup>th</sup>, 2022

Hybrid Meeting - TBD

Starts at 10 am

Visit: <https://udprb.nc.gov/>



# State UCC Meeting



Tuesday, January 11, 2022

Teams Meeting

Starts at 10 am

Hybrid Meeting

Visit the

<https://ncucc.org/>

calendar page for more info







**NC Locate Resolution**  
Partnership Committee

January 19, 2022  
Teams Meeting  
1:00 am – 1:00 pm

visit the <https://ncucc.org/> calendar page for a link





# Upcoming Holidays

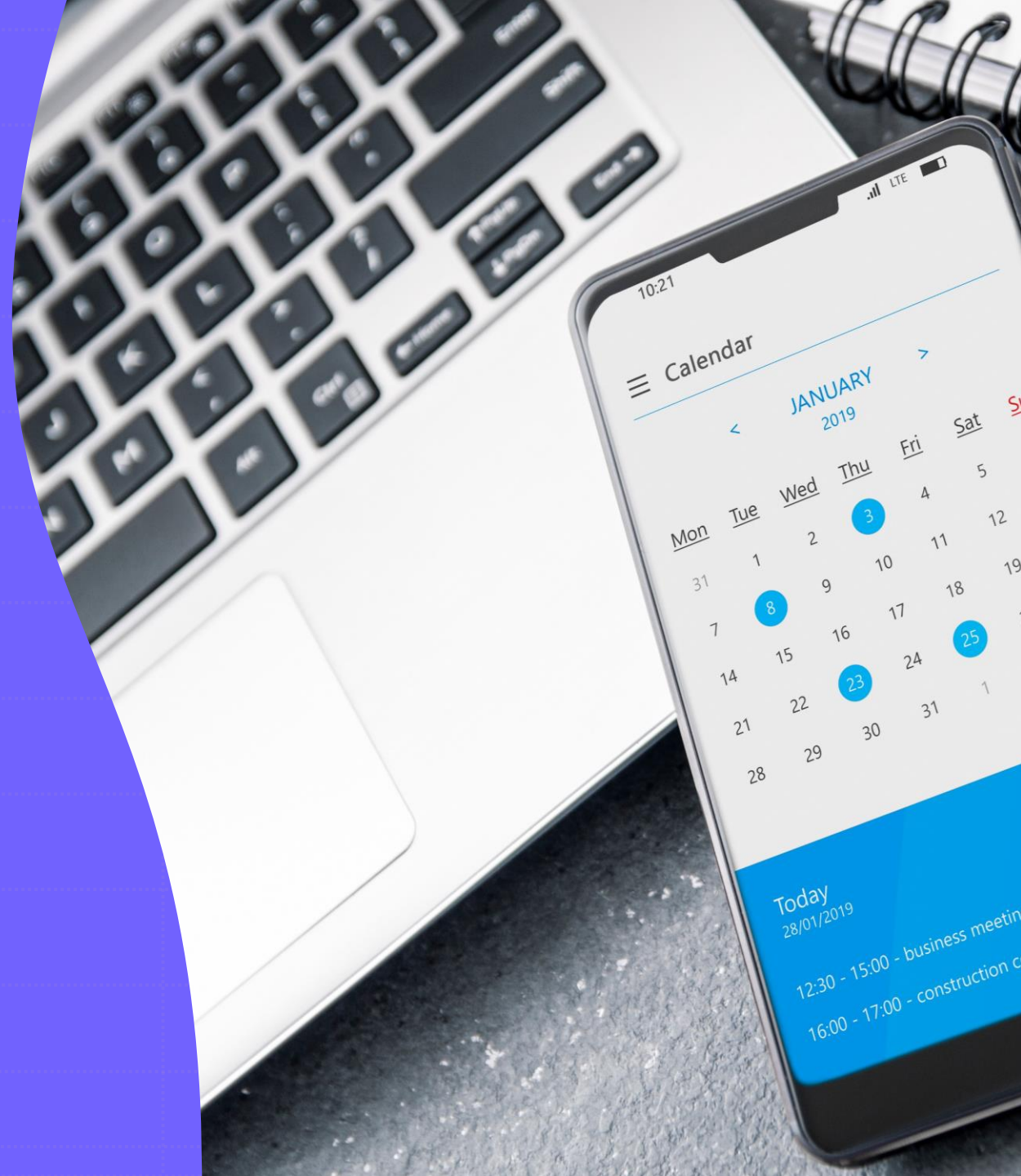
- **Christmas Eve & Christmas Day:**  
Thurs. Dec. 23 & Fri., Dec. 24
- **\*Christmas Day After:**  
Monday, Dec. 27
- **New Years Day 2022:**  
Friday, December 31

*All above holidays are excluded from the three working day notice.*

*\* Denotes Observed Holidays. NC811 will be open to accept all locate requests on observed holidays. The observed holiday is excluded from the three working day notice as well.*



For information on NC811 & NCUCC events, visit the calendar section of [nc811.org](http://nc811.org) or the nc811 app.



# NC811 Education Team

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Thank you for your time and attention.  
You can get a PDF copy of this presentation  
at

[www.ncucc.org](http://www.ncucc.org)

If this meeting was virtual, a video of the meeting is available at [ncucc.org](http://ncucc.org). Go to County UCC's. The video will be listed under the month and year the meeting took place.

Henderson-Polk-Transylvania UCC

Teams Meeting

Thursday, December 9<sup>th</sup>, 2021

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