



Virtual UCC Meetings

- 1. Follow these video instructions to find your virtual meeting link and how to make the most of the meeting in the new MICROSOFT TEAMS platform. https://www.youtube.com/watch?v=GC5zGkdxqb0
- 2. In the chat section please type your name, company name & email.
- 3. Participant feature raise hand. The meeting facilitator will acknowledge you.
- 4. Enter the meeting with your microphone on mute and unmute your mic when you need to speak.
- 5. Every meeting will be recorded, and the video will be posted on the ncucc.org website. You can watch the meeting by using the video link provided on ncucc.org. Visit your county UCC page for a listing of past meeting videos.





January 2022 Henderson-Polk-Transylvania

- Welcome to 2022! We finished 2021 about 8.5% up over 2020...
- Fasten your seatbelts because we expect a busy time
- We are gearing up for the expected spring rush with new CSRs being trained
- Welcome your new NC 811 representative to the Underground Damage Prevention Review Board: Ann Rushing



NC811 Data Insights

Locate requests, transmissions, county ticket volume and distribution



Locate Requests & Transmissions for NC



Dec. 2021 vs 2022

TICTKETS

2021: 163,104

2020: 156,425

Difference: 4.27%

TRANSMISSIONS

2021: 901,672

2020: 889,445

Difference: 1.4%

Year-to-Date

TICKETS

2021: 2,332,458

2020: 2,146,810

Difference: 8.6%

TRANSMISSIONS

2021: 12,997,796

2020: 12,225,777

Difference: 6.3%

YTD stats compared with previous year

Henderson	3 HR	CNCL	NEW	RXMT	UPDT	Total Tickets
2020	577	146	16621	474	7368	25186
2021	783	188	18382	549	8223	28125
+/- Var	35.7%	28.8%	10.6%	15.8%	11.6%	11.7%

Work Days 255

YTD stats compared with previous year

Polk	3 HR	CNCL	NEW	RXMT	UPDT	Total Tickets
2020	128	27	2758	197	397	3507
2021	128	37	3123	114	962	4364
+/- Var	0.0%	37.0%	13.2%	-42.1%	142.3%	24.4%

Work Days 255

YTD stats compared with previous year

Transylvania	3 HR	CNCL	NEW	RXMT	UPDT	Total Tickets
2020	78	43	4030	201	827	5179
2021	63	78	4273	225	1812	6451
+/- Var	-19.2%	81.4%	6.0%	11.9%	119.1%	24.6%

Work Days 255

2021 stats compared with 2020

Henderson	3 HR	CNCL	NEW	RXMT	UPDT	Total Tickets
2020	15	10	1220	34	471	1750
2021	93	16	1286	48	768	2211
+/- Var	520.0%	60.0%	5.4%	41.2%	63.1%	26.3%

Work Days 21

2021 stats compared with 2020

Polk	3 HR	CNCL	NEW	RXMT	UPDT	Total Tickets
2020	8	3	257	16	36	320
2021	14	0	202	2	21	239
+/- Var	75.0%	-100.0%	-21.4%	-87.5%	-41.7%	-25.3%

Work Days 21

2021 stats compared with 2020

Transylvania	3 HR	CNCL	NEW	RXMT	UPDT	Total Tickets
2020	5	2	254	6	17	284
2021	3	4	255	24	158	444
+/- Var	-40.0%	100.0%	0.4%	300.0%	829.4%	56.3%

Work Days 21

County ticket distribution

HENDERSON	2211
BALFOUR	1
EAST FLAT ROCK	44
EDNEYVILLE	8
ETOWAH	40
FLAT ROCK	478
FLETCHER	187
HENDERSONVILLE	1191
HORSESHOE	17
LAUREL PARK	25
MILLS RIVER	172
SALUDA	15
VALLEY HILL	7
ZIRCONIA	14

County ticket distribution

POLK	239
COLUMBUS	81
GREEN CREEK	9
MILL SPRING	64
SALUDA	25
TRYON	58

County ticket distribution

TRANSYLVANIA	645
BALSAM GROVE	85
BREVARD	284
CEDAR MOUNTAIN	19
LAKE TOXAWAY	27
PENROSE	8
PISGAH FOREST	38
ROSMAN	46
SAPPHIRE	117





Board Meeting

4Q21

Friday, January 21st, 2022 Hybrid Meeting

8:30 am to 10:30 am

Contact Tonya for details. tonya@nc811.org





NC Underground Damage Prevention Review Board

Tuesday, January 18th, 2022 Hybrid Meeting Starts at 10 am

Visit: https://udprb.nc.gov/



State UCC Meeting



Tuesday, January 11, 2022
Teams Meeting
Starts at 10 am
Hybrid Meeting

Visit the https://ncucc.org/ calendar page for more info





January 19th, 2022 Teams Meeting 11:00 am – 1:00 pm

Visit the https://ncucc.org/ calendar page for a link



JOINT SC/NC UTILITY COORDINATING COMMITTEE CONFERENCE 2022



LOCATION: Hyatt Regency, 220 North Main St, Greenville, SC

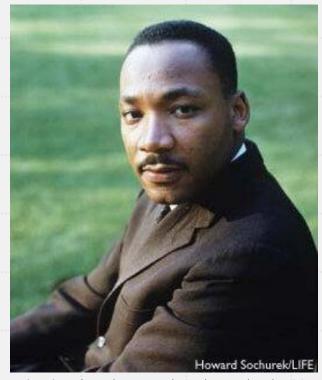
WHEN: Wednesday, May 4, 2022 - Friday, May 6, 2022

CONFERENCE: The joint UCC conference draws attendees from both states, and typically draws 200-250 attendees from various public and private utilities and service providers. Locating, construction, safety, and design companies will be present. We will have presentations on Protection of Utilities, Work Zone Safety, Design/Build, and Damage Prevention. Vendors will exhibit their products and services and a locator training class will be offered.

https://ncucc.org/joint-nc-sc-uccc/

Upcoming Holidays

 Martin Luther King Jr's Birthday: Monday, January 17, 2022

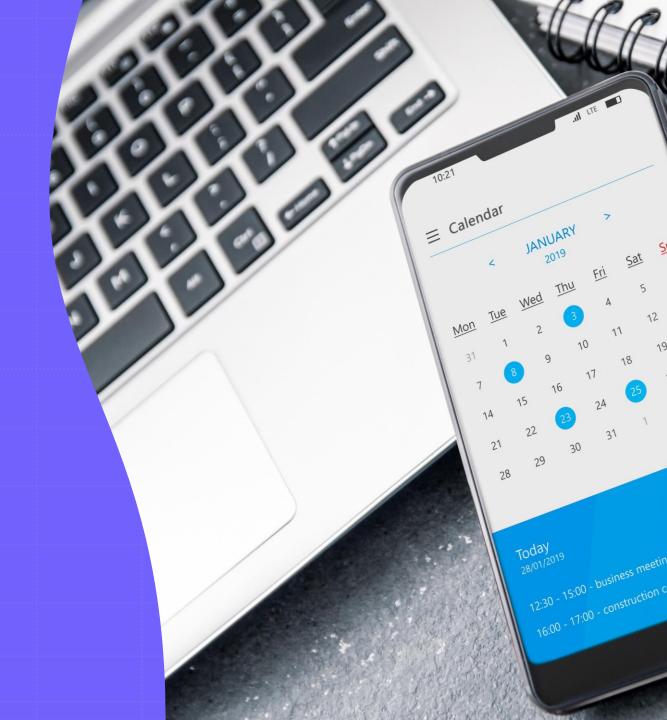


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All above holidays are excluded from the three working day notice.

* Denotes Observed Holidays. NC811 will be open to accept all locate requests on observed holidays. The observed holiday is excluded from the three working day notice as well.

For information on NC811 & NCUCC events, visit the calendar section of nc811.org or the nc811 app.



NC811 Education Team



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Thank you for your time and attention.
You can get a PDF copy of this presentation at

www.ncucc.org

If this meeting was virtual, a video of the meeting is available at ncucc.org. Go to County UCC's. The video will be listed under the month and year the meeting took place.

Henderson-Polk-Transylvania TEAMS UCC Meeting Thursday, January 13th, 2022

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