

Lower Cape Fear UCC Meeting

January 18, 2022

Attendance

Howard Corey – NC811, howard@nc811.org, 336-317-5999

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Bret Russell City of Wilmington 910-341-5890

Philip Shuster / City of Wilmington

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Jon Roan

Dave Yackel



Virtual UCC Meetings

1. Follow these video instructions to find your virtual meeting link and how to make the most of the meeting in the new MICROSOFT TEAMS platform.
<https://www.youtube.com/watch?v=GC5zGkdxqb0>
2. In the chat section please type your name, company name & email.
3. Participant feature - raise hand. The meeting facilitator will acknowledge you.
4. Enter the meeting with your microphone on mute and unmute your mic when you need to speak.
5. Every meeting will be recorded, and the video will be posted on the ncucc.org website. You can watch the meeting by using the video link provided on ncucc.org. Visit your county UCC page for a listing of past meeting videos.





2022

— HAPPY NEW YEAR —

January 2022

Lower Cape Fear UCC

- Welcome to 2022! We finished 2021 about 8.5% up over 2020...
- Fasten your seatbelts because we expect a busy time
- We are gearing up for the expected spring rush with new CSRs being trained
- Welcome your new NC 811 representative to the Underground Damage Prevention Review Board:
Ann Rushing

A person wearing a blue suit jacket and a light blue shirt is holding a white rectangular sign. The sign contains text in dark blue. The background of the slide is a light gray grid pattern.

A message from the NC811 Executive Director

Louis Panzer

NC811 Data Insights

Locate requests,
transmissions, county
ticket volume and
distribution





Locate Requests & Transmissions for NC

Dec. 2021 vs 2020

TICKETS

2021: 163,104

2020: 156,425

Difference: 4.27%

TRANSMISSIONS

2021: 901,672

2020: 889,445

Difference: 1.4%

Year-to-Date

TICKETS

2021: 2,332,458

2020: 2,146,810

Difference: 8.6%

TRANSMISSIONS

2021: 12,997,796

2020: 12,225,777

Difference: 6.3%

County ticket volume

2021 stats compared with 2020

New Hanover	3 HR	CNCL	NEW	RXMT	UPDT	Total Tickets
2020	117	27	2336	87	1102	3669
2021	51	20	1894	37	856	2858
+/- Var	-56.4%	-25.9%	-18.9%	-57.5%	-22.3%	-22.1%
			Avg Locates per Day			136

County ticket volume

2021 stats compared with 2020

Brunswick	3 HR	CNCL	NEW	RXMT	UPDT	Total Tickets
2020	43	21	2455	59	456	3034
2021	80	35	2350	26	559	3050
+/- Var	86.0%	66.7%	-4.3%	-55.9%	22.6%	0.5%
			Avg Locates per Day			145

County ticket volume

2021 stats compared with 2020

Pender	3 HR	CNCL	NEW	RXMT	UPDT	Total Tickets
2020	17	7	684	21	384	1113
2021	66	3	757	20	239	1085
+/- Var	288.2%	-57.1%	10.7%	-4.8%	-37.8%	-2.5%
			Avg Locates per Day			52

County ticket volume

YTD stats compared with previous year

New Hanover	3 HR	CNCL	NEW	RXMT	UPDT	Total Tickets
2020	1401	439	32655	1113	12804	48412
2021	1501	372	30440	1043	12161	45517
+/- Var	7.1%	-15.3%	-6.8%	-6.3%	-5.0%	-6.0%
			Avg Locates per Day			178

County ticket volume

YTD stats compared with previous year

Brunswick	3 HR	CNCL	NEW	RXMT	UPDT	Total Tickets
2020	753	347	33844	729	5328	41001
2021	990	348	36086	738	7283	45445
+/- Var	31.5%	0.3%	6.6%	1.2%	36.7%	10.8%
			Avg Locates per Day			178

County ticket volume

YTD stats compared with previous year

Pender	3 HR	CNCL	NEW	RXMT	UPDT	Total Tickets
2020	294	157	10678	397	2297	13823
2021	294	122	10236	353	3422	14427
+/- Var	0.0%	-22.3%	-4.1%	-11.1%	49.0%	4.4%
			Avg Locates per Day			57

County ticket distribution

County/Place	12 Dec
NEW HANOVER	2858
BAYSHORE	4
CAROLINA BEACH	137
CASTLE HAYNE	128
KINGS GRANT	54
KIRKLAND	12
KURE BEACH	31
MASONBORO	6
MURRAYSVILLE	18
MYRTLE GROVE	27
MYRTLE GROVE JUNCTIO	7
OGDEN	22

SEA BREEZE	1
SILVER LAKE	2
WILMINGTON	2359
WINDEMERE	2
WRIGHTSBORO	14
WRIGHTSVILLE	1
WRIGHTSVILLE BEACH	33

County ticket distribution

County/Place	12 Dec
BRUNSWICK	3050
ASH	17
BALD HEAD ISLAND	32
BELVILLE	18
BOILING SPRING LAKES	63
BOLIVIA	228
BRICK LANDING	1
BRUNSWICK STATION	1
CALABASH	215
CAROLINA SHORES	86
CASWELL BEACH	8
HOLDEN BEACH	49
HOOPER HILL	1
LELAND	839
LONGWOOD	1
NAVASSA	19

NORTHWEST	27
OAK GROVE	2
OAK ISLAND	439
OCEAN ISLE BEACH	149
SAINT JAMES	103
SHALLOTTE	161
SHELL POINT	1
SOUTHPORT	252
SUNSET BEACH	97
SUNSET HARBOR	2
SUPPLY	188
TOWN CREEK	4
VARNAMTOWN	3
WINNABOW	44

County ticket distribution

County/Place	12 Dec
PENDER	1085
ATKINSON	1
BURGAW	93
COSTIN	2
CURRIE	25
HAMPSTEAD	570
LONG CREEK	1
MAPLE HILL	5
ROCKY POINT	121
SAINT HELENA	1

SCOTTS HILL	3
SURF CITY	108
TOPSAIL	102
TOPSAIL BEACH	20
WALLACE	5
WATHA	4
WILLARD	23
WOODSIDE	1



Calendar of Events



State UCC Meeting



Tuesday, January 11, 2022
Teams Meeting
Starts at 10 am

Visit the
<https://ncucc.org/>
calendar page for more info





NC811 Board Meeting

4Q21

Friday, January 21st, 2022

Hybrid Meeting

8:30 am to 10:30 am

*Contact Tonya for
details. tonya@nc811.org*





NC Underground Damage Prevention Review Board

Tuesday, January 18th, 2022

Hybrid Meeting-NC811

5009 High Point Rd, Greensboro

Starts at 10 am

Visit: <https://udprb.nc.gov/>





NC Locate Resolution Partnership Committee

January 19th, 2022
Teams Meeting
11:00 am – 1:00 pm

Visit the
<https://ncucc.org/>
calendar page for a link



JOINT SC/NC UTILITY COORDINATING COMMITTEE CONFERENCE 2022



LOCATION: Hyatt Regency, 220 North Main St, Greenville, SC

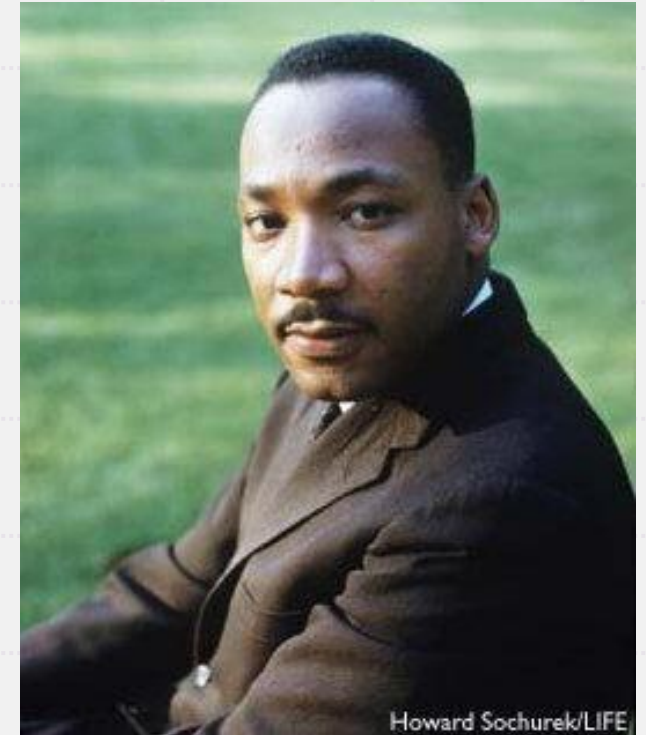
WHEN: Wednesday, May 4, 2022 - Friday, May 6, 2022

CONFERENCE: The joint UCC conference draws attendees from both states, and typically draws 200-250 attendees from various public and private utilities and service providers. Locating, construction, safety, and design companies will be present. We will have presentations on Protection of Utilities, Work Zone Safety, Design/Build, and Damage Prevention. Vendors will exhibit their products and services and a locator training class will be offered.

<https://ncucc.org/joint-nc-sc-uccc/>

Upcoming Holidays

- **Martin Luther King Jr's Birthday:**
Monday, January 17, 2022



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All above holidays are excluded from the three working day notice.

** Denotes Observed Holidays. NC811 will be open to accept all locate requests on observed holidays. The observed holiday is excluded from the three working day notice as well.*

For information on NC811 & NCUCC events, visit the calendar section of nc811.org or the nc811 app.



NC811 Education Team

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Thank you for your time and attention.
You can get a PDF copy of this presentation
at

www.ncucc.org

If this meeting was virtual, a video of the meeting is available at ncucc.org. Go to County UCC's. The video will be listed under the month and year the meeting took place.