



# Virtual UCC Meetings

1. Follow these video instructions to find your virtual meeting link and how to make the most of the meeting in the new MICROSOFT TEAMS platform.  
<https://www.youtube.com/watch?v=GC5zGkdxqb0>
2. In the chat section please type your name, company name & email.
3. Participant feature - raise hand. The meeting facilitator will acknowledge you.
4. Enter the meeting with your microphone on mute and unmute your mic when you need to speak.
5. Every meeting will be recorded, and the video will be posted on the ncucc.org website. You can watch the meeting by using the video link provided on ncucc.org. Visit your county UCC page for a listing of past meeting videos.





2022

— HAPPY NEW YEAR —

January 2022  
McDowell County

- Welcome to 2022! We finished 2021 about 8.5% up over 2020...
- Fasten your seatbelts because we expect a busy time
- We are gearing up for the expected spring rush with new CSRs being trained
- Welcome your new NC 811 representative to the Underground Damage Prevention Review Board:  
Ann Rushing

A person wearing a blue suit jacket and a light blue button-down shirt is holding a white rectangular sign. The sign contains text in dark blue. The background is a light gray with a faint grid pattern.

## A message from the NC811 Executive Director

Louis Panzer

# NC811 Data Insights

Locate requests, transmissions, county ticket volume and distribution







# Locate Requests & Transmissions for NC

Dec. 2021 vs 2022<sup>0</sup>

## **TICKETS**

2021: 163,104

2020: 156,425

Difference: 4.27%

## **TRANSMISSIONS**

2021: 901,672

2020: 889,445

Difference: 1.4%

Year-to-Date

## **TICKETS**

2021: 2,332,458

2020: 2,146,810

Difference: 8.6%

## **TRANSMISSIONS**

2021: 12,997,796

2020: 12,225,777

Difference: 6.3%

# County ticket volume

YTD stats compared with previous year

McDowell	3 HR	CNCL	NEW	RXMT	UPDT	TOTAL
2020	151	31	3272	213	1166	4833
2021	121	32	3553	192	958	4856
+/- Var	-19.9%	3.2%	8.6%	-9.9%	-17.8%	0.5%
-			Locates per day			19

# County ticket volume

2021 stats compared with 2020

McDowell	3 HR	CNCL	NEW	RXMT	UPDT	TOTAL
2020	6	5	207	17	53	288
2021	10	2	212	10	56	290
+/- Var	66.7%	-60.0%	2.4%	-41.2%	5.7%	0.7%
-	-	-	Locates per day			14

# County ticket distribution

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MCDOWELL	290
DYSARTSVILLE	2
GLENWOOD	1
LITTLE SWITZERLAND	2
MARION	149
MOFFITT HILL	2
NEBO	56
OLD FORT	78





# Calendar of Events







# Board Meeting

**4Q21**

Friday, January 21st, 2022

Hybrid Meeting

**8:30 am to 10:30 am**

*Contact Tonya for  
details. [tonya@nc811.org](mailto:tonya@nc811.org)*





# NC Underground Damage Prevention Review Board

Tuesday, January 18<sup>th</sup>, 2022  
Hybrid Meeting  
Starts at 10 am

Visit: <https://udprb.nc.gov/>





# State UCC Meeting



Tuesday, January 11, 2022

Teams Meeting

Starts at 10 am

Hybrid Meeting

Visit the

<https://ncucc.org/>

calendar page for more info





## NC Locate Resolution Partnership Committee

January 19<sup>th</sup>, 2022  
Teams Meeting  
11:00 am – 1:00 pm

Visit the  
<https://ncucc.org/>  
calendar page for a link





# JOINT SC/NC UTILITY COORDINATING COMMITTEE CONFERENCE 2022



**LOCATION:** Hyatt Regency, 220 North Main St, Greenville, SC

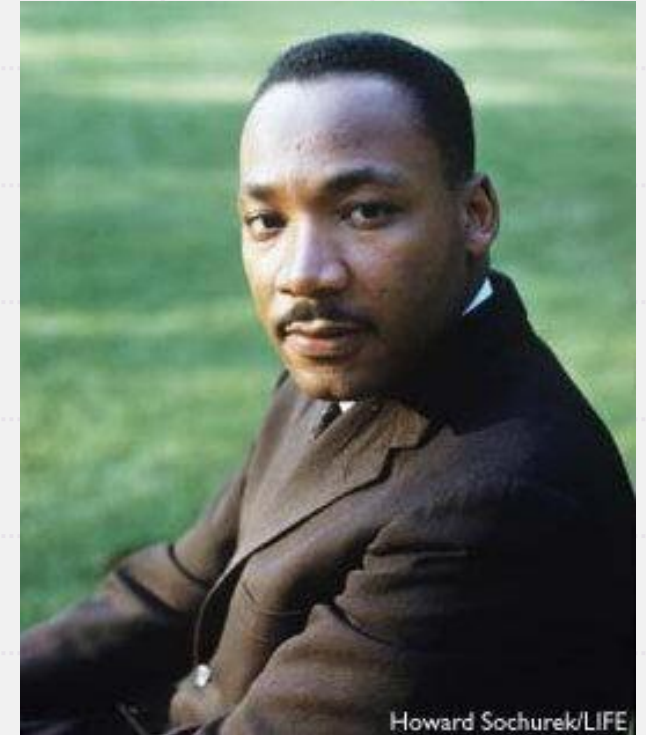
**WHEN:** Wednesday, May 4, 2022 - Friday, May 6, 2022

**CONFERENCE:** The joint UCC conference draws attendees from both states, and typically draws 200-250 attendees from various public and private utilities and service providers. Locating, construction, safety, and design companies will be present. We will have presentations on Protection of Utilities, Work Zone Safety, Design/Build, and Damage Prevention. Vendors will exhibit their products and services and a locator training class will be offered.

<https://ncucc.org/joint-nc-sc-uccc/>

# Upcoming Holidays

- **Martin Luther King Jr's Birthday:**  
Monday, January 17, 2022

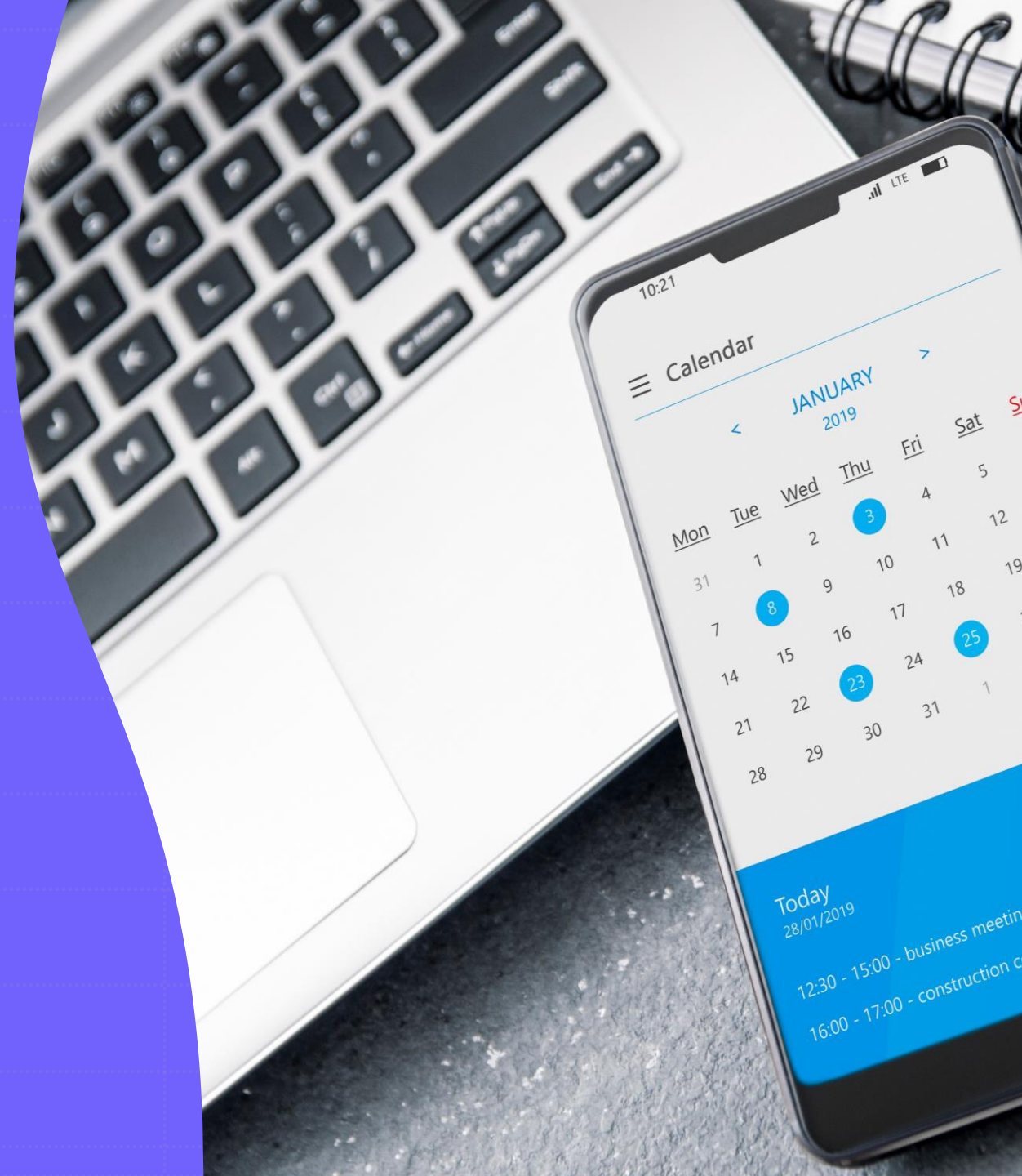


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*All above holidays are excluded from the three working day notice.*

*\* Denotes Observed Holidays. NC811 will be open to accept all locate requests on observed holidays. The observed holiday is excluded from the three working day notice as well.*

For information on NC811 & NCUCC events, visit the calendar section of [nc811.org](http://nc811.org) or the nc811 app.





# NC811 Education Team

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Thank you for your time and attention.  
You can get a PDF copy of this presentation  
at

[www.ncucc.org](http://www.ncucc.org)

If this meeting was virtual, a video of the meeting is available at [ncucc.org](http://ncucc.org). Go to County UCC's. The video will be listed under the month and year the meeting took place.



McDowell UCC Meeting

TEAMS Meeting

Monday, January 17<sup>th</sup>, 2022

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