



# Virtual UCC Meetings

1. Follow these video instructions to find your virtual meeting link and how to make the most of the meeting in the new MICROSOFT TEAMS platform.  
<https://www.youtube.com/watch?v=GC5zGkdxqb0>
2. In the chat section please type your name, company name & email.
3. Participant feature - raise hand. The meeting facilitator will acknowledge you.
4. Enter the meeting with your microphone on mute and unmute your mic when you need to speak.
5. Every meeting will be recorded, and the video will be posted on the ncucc.org website. You can watch the meeting by using the video link provided on ncucc.org. Visit your county UCC page for a listing of past meeting videos.





2022

— HAPPY NEW YEAR —

January 2022  
Ashe-Alleghany UCC

- Welcome to 2022! We finished 2021 about 8.5% up over 2020...
- Fasten your seatbelts because we expect a busy time
- We are gearing up for the expected spring rush with new CSRs being trained
- Welcome your new NC 811 representative to the Underground Damage Prevention Review Board:  
Ann Rushing

A person wearing a grey suit jacket over a light blue button-down shirt is holding a white rectangular sign. The sign contains text in dark blue. The background is a light grey grid pattern.

## A message from the NC811 Executive Director

Louis Panzer

# NC811 Data Insights

Locate requests, transmissions, county ticket volume and distribution







# Locate Requests & Transmissions for NC

Dec. 2021 vs 2020

## **TICKETS**

2021: 163,104

2020: 156,425

Difference: 4.27%

## **TRANSMISSIONS**

2021: 901,672

2020: 889,445

Difference: 1.4%

Year-to-Date

## **TICKETS**

2021: 2,332,458

2020: 2,146,810

Difference: 8.6%

## **TRANSMISSIONS**

2021: 12,997,796

2020: 12,225,777

Difference: 6.3%

# County ticket volume

YTD stats compared with previous year

Ashe	3 HR	CNCL	NEW	RXMT	UPDT	Total Tickets
2020	105	27	2724	113	2187	5156
2021	77	29	3066	120	1355	4647
+/- Var	-26.7%	7.4%	12.6%	6.2%	-38.0%	-9.9%
Work Days 253		Average Locates Per Day 18				

# County ticket volume

YTD stats compared with previous year

Alleghany	3 HR	CNCL	NEW	RXMT	UPDT	Total Tickets
2020	38	6	1121	47	106	1318
2021	28	9	1290	47	141	1515
+/- Var	-26.3%	50.0%	15.1%	0.0%	33.0%	14.9%
Work Days 253		Average Locates Per Day 6				

# County ticket volume

2021 stats compared with 2020

Ashe	3 HR	CNCL	NEW	RXMT	UPDT	Total Tickets
2020	4	3	159	10	54	230
2021	2	2	153	3	143	303
+/- Var	-50.0%	-33.3%	-3.8%	-70.0%	164.8%	31.7%
Work Days 21		Average Locates Per Day 14				



# County ticket volume

2021 stats compared with 2020

Alleghany	3 HR	CNCL	NEW	RXMT	UPDT	Total Tickets
2020	2	0	49	4	3	58
2021	1	1	52	1	11	66
+/- Var	-50.0%	100%	6.1%	-75.0%	266.7%	13.8%
Work Days 21		Average Locates Per Day 3				

# County ticket distribution

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ASHE	303
CLIFTON	4
CRESTON	7
CRUMPLER	4
FLEETWOOD	17
GLENDALE SPRINGS	5
GRASSY CREEK	4
JEFFERSON	75
LANSING	8
TODD	11
WARRENSVILLE	7
WEST JEFFERSON	148

# County ticket distribution

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ALLEGHANY	66
CHERRY LANE	4
ENNICE	10
GLADE VALLEY	10
LAUREL SPRINGS	2
PINE SWAMP	1
PINEY CREEK	3
ROARING GAP	6
SPARTA	28





# Calendar of Events







# Board Meeting

**4Q21**

Friday, January 21st, 2022

Hybrid Meeting

**8:30 am to 10:30 am**

*Contact Stephanie for  
details. [Stephanie@nc811.  
org](mailto:Stephanie@nc811.org)*







# NC Underground Damage Prevention Review Board

Tuesday, January 18<sup>th</sup>, 2022  
Hybrid Meeting  
Starts at 10 am

Visit: <https://udprb.nc.gov/>



# State UCC Meeting



Tuesday, January 11, 2022

Teams Meeting

Starts at 10 am

Hybrid Meeting

Visit the

<https://ncucc.org/>

calendar page for more info







## NC Locate Resolution Partnership Committee

January 19<sup>th</sup>, 2022  
Teams Meeting  
11:00 am – 1:00 pm

Visit the  
<https://ncucc.org/>  
calendar page for a link



# JOINT SC/NC UTILITY COORDINATING COMMITTEE CONFERENCE 2022



**LOCATION:** Hyatt Regency, 220 North Main St, Greenville, SC

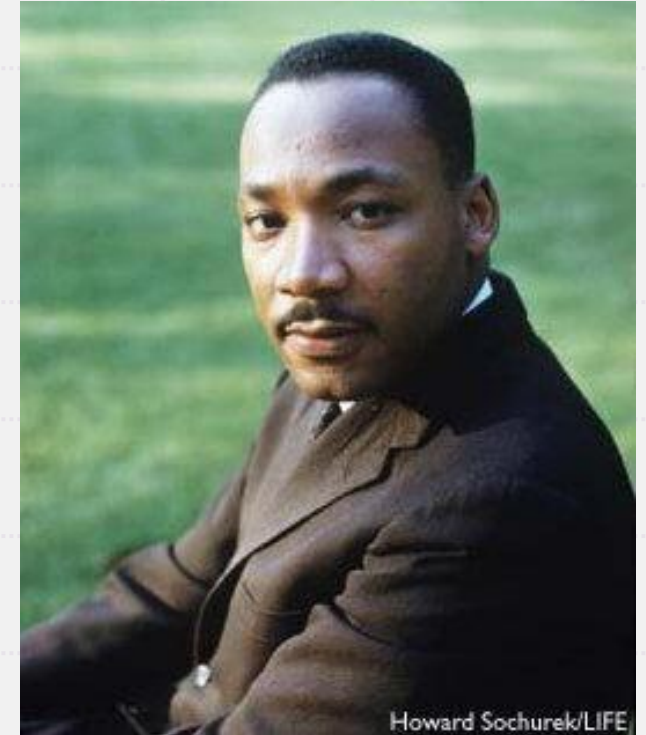
**WHEN:** Wednesday, May 4, 2022 - Friday, May 6, 2022

**CONFERENCE:** The joint UCC conference draws attendees from both states, and typically draws 200-250 attendees from various public and private utilities and service providers. Locating, construction, safety, and design companies will be present. We will have presentations on Protection of Utilities, Work Zone Safety, Design/Build, and Damage Prevention. Vendors will exhibit their products and services and a locator training class will be offered.

<https://ncucc.org/joint-nc-sc-uccc/>

# Upcoming Holidays

- **Martin Luther King Jr's Birthday:**  
Monday, January 17, 2022



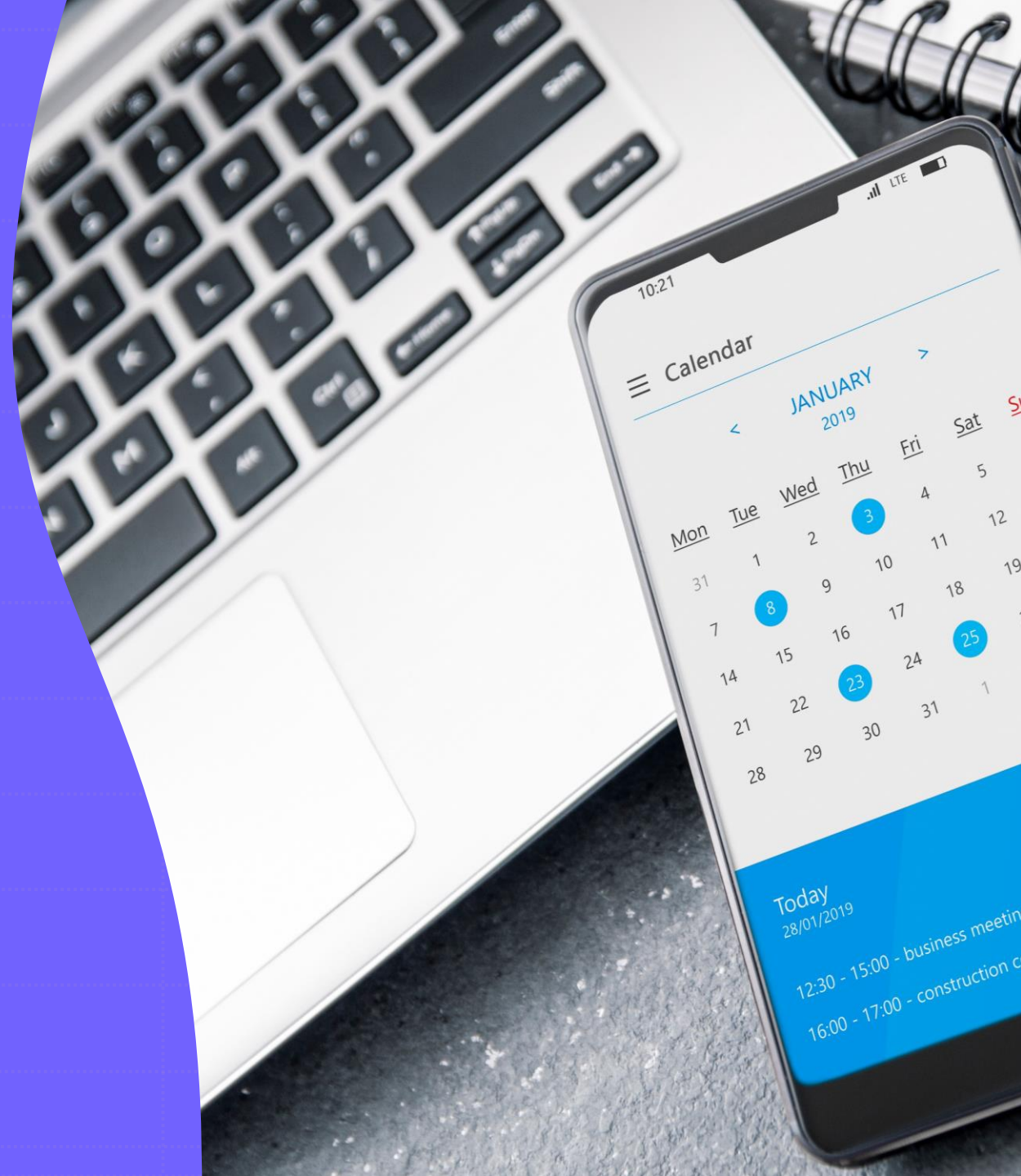
This Photo by Unknown Author is licensed under [CC BY-SA-NC](#)

*All above holidays are excluded from the three working day notice.*

*\* Denotes Observed Holidays. NC811 will be open to accept all locate requests on observed holidays. The observed holiday is excluded from the three working day notice as well.*



For information on NC811 & NCUCC events, visit the calendar section of [nc811.org](http://nc811.org) or the nc811 app.



# NC811 Education Team

**Ann Rushing**

Education Manager  
Office Phone: 336-855-5760  
Cell Phone: 336-944-5518  
email: [annrushing@nc811.org](mailto:annrushing@nc811.org)

**Brian Morehouse**

Education Liaison - Western Region  
Office Phone: 336-855-5760  
Cell Phone: 336-482-6890  
email: [bmorehouse@nc811.org](mailto:bmorehouse@nc811.org)

**Howard Corey**

Education Liaison -  
Eastern Region  
Office Phone: 336-855-5760  
Cell Phone: 336-317-5999  
email: [howard@nc811.org](mailto:howard@nc811.org)

**Parrish Reddick**

Education Liaison -  
Piedmont Region  
Office Phone: 336-855-5760  
Cell Phone: 336-707-4528  
email: [parrish@nc811.org](mailto:parrish@nc811.org)

**Tami Stout**

Education Liaison - SW Region  
Office Phone: 336-855-5760  
Cell Phone: 336-601-8644  
email: [tami@nc811.org](mailto:tami@nc811.org)

**Steven Moore**

Media Relations Specialist  
Office Phone: 336-855-5760  
Cell Phone: 336-382-4109  
email: [smoore@nc811.org](mailto:smoore@nc811.org)



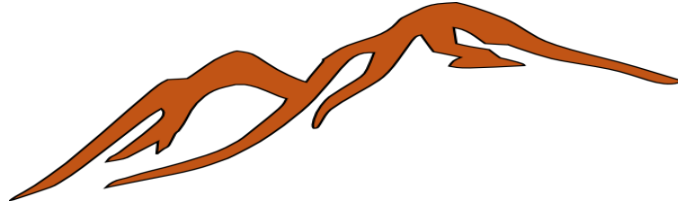


Thank you for your time and attention.  
You can get a PDF copy of this presentation  
at

[www.ncucc.org](http://www.ncucc.org)

If this meeting was virtual, a video of the meeting is available at [ncucc.org](http://ncucc.org). Go to County UCC's. The video will be listed under the month and year the meeting took place.

# North Carolina Ashe-Alleghany Utilities Coordination Committee



## Meeting Minutes

Date: 1-26-2022

Place: Skyline Building

Address: NC10

Town: West Jefferson, NC

### Called to Order & Welcomed to Guest

- Brian Morehouse called the meeting to order @ 10:38AM
- Brian Morehouse went over housekeeping and emergency evacuation.

### Introductions

- Brian Morehouse started introductions, and then went around the room.
- Safety Share presented by: Brian Morehouse
- Topic – Welcome to 2022- Happy New Year
- Looking for a new location to meet at in person for a lunch time meeting. Talked about combining Watauga, Ashe-Alleghany and doing them quarterly for 2022 due to COVID-19. Date and time will also change to the last Thursday of the month in January, April, July, October. Time will be at 11:30am and the place will be TBD

### Old Business

- Any Changes to last month's minutes? (NONE)-.

### Officer Reports

**Chair-** Nothing new to report.

**Co-Chair/Secretary-** Please see attendance sheet attached.

### New Business

**Election—Matthew Ball- Skyline- elected Chairman**

**Grady Caudill- Frontier Natural Gas-elected Co-Chairman**

**Eric Holt-Skyline- elected Secretary**

**NC 811 / One Call** A total of (5) members attended today's meeting.

Below are highlights of the NC 811 Presentation for January 2022:

TICKETS 2021: December

2021: 163,104

2020: 156,425

Difference: 4.27%

TICKETS 2021 YTD

2021: 2,332,458

2020: 2,146,810

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TRANSMISSIONS

December

2021: 901,672

2020: 889,445

Difference: 1.4%

YTD

2021: 12,997,796

2020: 12,225,777

Difference: 6.3%

1. A complete listing of all stats for the previous month of December 2021 are included in the PDF presentation file attached to the email used to send these minutes out. Listed below is a highlight of tickets / transmissions:
  2. The Underground Review Board website is available at [www.udprb.nc.gov](http://www.udprb.nc.gov) Go to this website to get further information.
  3. Upcoming Meeting Dates (Refer to the attached presentation for further details):
    - 4th Quarter Board Meeting was held on Friday, January 21<sup>st</sup>, 2022, from 8:30am to 10:30 am. This was a TEAMS Meeting
    - The NC Underground Damage Prevention Review Board: Met on Tuesday January 18th at 10:00 AM. TEAMS meeting.
- NCLRP meeting was held on January 19<sup>th</sup>, 2022 @11am to discuss issues with update tickets and problems within the NC area with tickets.



4. When calling in for a locate to be done make sure that you include the following information:

- Correct Address of locate request.
- Correct Contact Telephone Number
- Contact person's Name.
- Area to be located
- • PLEASE HAVE ALL YOUR INFORMATION READY WHEN CALLING IN
- Please take advantage of the SAT -Single Address Ticket or RTE- Remote Ticket Entry- This could save you so much time. Look into this and see which one would be good for you or your organization- Or reach out to Brian Morehouse [bmorehouse@nc811.org](mailto:bmorehouse@nc811.org) or call at (336) 482-6890

5. NC 811 will continue to have Virtual UCC Meetings: within some areas

.6. SPECIAL REMINDERS:

- Damage Reporting: Remember that if you damage an underground utility, it is your responsibility to report this damage to NC 811 Offices in Greensboro.
- Remember! If you hit an underground objective, and you think it is a Gas Line, do the following in this order:
  - o Call 911 to report the accident!
  - o Call the Gas Company and let them know the specifics concerning the damage!
  - o Call 811 to report the accident to our office!
- Damage Reporting: It is YOUR responsibility to report ALL damages to underground utilities. The reports must be reported to the NC 811 offices in Greensboro.
- Shown below is the website where you can go to communicate Damage Violations: <https://www.nc811.org/report-a-violation.html>.
- **Open Discussion Looking at ways to increase the attendance. Spoke to every in attendance about having 811 come to their facility and do a 811 Safety Presentation for their employees and contractors.**

## **Open Discussion Reports**

- A. **NC 811 / One Call** – Brian provided us with the monthly 811 update. Also Brian talked to us about 811 having 811 come to your office and do an 811 Safety Presentation. Brian Morehouse went over the December 2021 presentation giving the totals for YTD and Monthly number for Tickets called in, average locates per day and (3) hour tickets. (This is included as a PDF on the UCC website Brian Morehouse gave everyone the supervisors numbers for locating companies that are within this area. Encouraging others to reach out to those supervisors if they are having issues with getting tickets cleared. Had an open discussion with all in attendance about how to make our local UCC better and what type of information they may be looking for now and in the future.
- B.
- C. **N.C.D.O.T NA**

- D. Skyline Communications- Staying busy, no issues with locates. Have a large underbill project going to take place in 2022.
- E. Tri-County Paving- Things are slow now. But have been having issues getting things located. USIC it is reported isn't ever on time.
- F. Frontier Natural Gas- Things have slowed down due to weather but all is well with no issues to report at this time.
- G. .

**Next Meeting – April 28<sup>th</sup>, 2022 @ 11:30 am TBD--West Jefferson, NC**

Meeting adjourned at **11: 24am**

Minutes submitted by: **Brian Morehouse- NC 811 Education Liaison**

Aste - Allagany UCC  
~~Thurs~~ Wednesday 26<sup>th</sup> 2022

Brian Monahan NC811. b.monahan@nc811.org  
336-482-6880

Matthew Ball Skyline Matthew.ball@Skyline.org 336-977-7315

Mike Johnson Tri County Paving mike.tricountypavinginc@gmail.com  
336-977-2523

MARK MCNEILL TRI-County PAVING mark@tricountypavinginc.com

Grady Caudell Fronteca Natural Gas gcaudell@FNG.com