



Virtual UCC Meetings

- 1. Follow these video instructions to find your virtual meeting link and how to make the most of the meeting in the new MICROSOFT TEAMS platform. <a href="https://www.youtube.com/watch?v=GC5zGkdxqb0">https://www.youtube.com/watch?v=GC5zGkdxqb0</a>
- 2. In the chat section please type your name, company name & email.
- 3. Participant feature raise hand. The meeting facilitator will acknowledge you.
- 4. Enter the meeting with your microphone on mute and unmute your mic when you need to speak.
- 5. Every meeting will be recorded, and the video will be posted on the ncucc.org website. You can watch the meeting by using the video link provided on ncucc.org. Visit your county UCC page for a listing of past meeting videos.





January 2022 Avery-Mitchell-Yancey UCC

- Welcome to 2022! We finished 2021 about 8.5% up over 2020...
- Fasten your seatbelts because we expect a busy time
- We are gearing up for the expected spring rush with new CSRs being trained
- Welcome your new NC 811 representative to the Underground Damage Prevention Review Board: Ann Rushing



## NC811 Data Insights

Locate requests, transmissions, county ticket volume and distribution



#### Locate Requests & Transmissions for NC



Dec. 2021 vs 2020

#### **TICTKETS**

2021: 163,104

2020: 156,425

Difference: 4.27%

#### **TRANSMISSIONS**

2021: 901,672

2020: 889,445

Difference: 1.4%

Year-to-Date

#### **TICKETS**

2021: 2,332,458

2020: 2,146,810

Difference: 8.6%

#### **TRANSMISSIONS**

2021: 12,997,796

2020: 12,225,777

Difference: 6.3%

YTD stats compared with previous year

| Avery   | 3 HR   | CNCL   | NEW  | RXMT  | UPDT   | Total Tickets |
|---------|--------|--------|------|-------|--------|---------------|
| 2020    | 20     | 33     | 1399 | 67    | 214    | 1733          |
| 2021    | 41     | 17     | 1493 | 62    | 192    | 1805          |
|         |        |        |      |       |        |               |
| +/- Var | 105.0% | -48.5% | 6.7% | -7.5% | -10.3% | 4.2%          |

Work Days 255

YTD stats compared with previous year

| Mitchell | 3 HR   | CNCL  | NEW   | RXMT  | UPDT   | Total Tickets |
|----------|--------|-------|-------|-------|--------|---------------|
| 2020     | 14     | 7     | 688   | 27    | 847    | 1583          |
| 2021     | 43     | 8     | 1043  | 48    | 328    | 1470          |
|          |        |       |       |       |        |               |
| +/- Var  | 207.1% | 14.3% | 51.6% | 77.8% | -61.3% | -7.1%         |

Work Days 255

YTD stats compared with previous year

| Yancey  | 3 HR   | CNCL | NEW   | RXMT | UPDT   | Total Tickets |
|---------|--------|------|-------|------|--------|---------------|
| 2020    | 10     | 7    | 990   | 39   | 951    | 1997          |
| 2021    | 27     | 7    | 1112  | 41   | 128    | 1315          |
|         |        |      |       |      |        |               |
| +/- Var | 170.0% | 0.0% | 12.3% | 5.1% | -86.5% | -34.2%        |

Work Days 255

2021 stats compared with 2020

| Avery   |      | 3 HR   | CNCL   | NEW    | RXMT   | UPDT   | Total Tickets |
|---------|------|--------|--------|--------|--------|--------|---------------|
|         | 2020 | 1      | 2      | 87     | 2      | 17     | 109           |
|         | 2021 | 2      | 1      | 74     | 1      | 9      | 87            |
| +/- Var |      | 100.0% | -50.0% | -14.9% | -50.0% | -47.1% | -20.2%        |

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Work Days 21

2021 stats compared with 2020

| Mitchell | 3 HR | CNCL | NEW   | RXMT | UPDT  | Total Tickets |
|----------|------|------|-------|------|-------|---------------|
| 2020     | 1    | 0    | 38    | 0    | 13    | 52            |
| 2021     | 1    | 0    | 46    | 4    | 12    | 63            |
|          |      |      |       |      |       |               |
| +/- Var  | 0.0% | 0%   | 21.1% | 200% | -7.7% | 21.2%         |

Work Days 21

2021 stats compared with 2020

| Yancey  |      | 3 HR | CNCL | NEW   | RXMT   | UPDT   | Total Tickets |
|---------|------|------|------|-------|--------|--------|---------------|
|         | 2020 | 0    | 0    | 58    | 5      | 2      | 65            |
|         | 2021 | 1    | 1    | 70    | 3      | 10     | 85            |
|         |      |      |      |       |        |        |               |
| +/- Var |      | 50%  | 50%  | 20.7% | -40.0% | 400.0% | 30.8%         |

Work Days 21 Avg Locates per Day

4

#### County ticket distribution

| AVERY          | 87 |
|----------------|----|
| BANNER ELK     | 27 |
| BEECH MOUNTAIN | 5  |
| CROSSNORE      | 2  |
| ELK PARK       | 10 |
| LINVILLE       | 7  |
| NEWLAND        | 27 |

#### County ticket distribution

| MITCHELL    | 63 |
|-------------|----|
| BAKERSVILLE | 27 |
| SPRUCE PINE | 33 |

#### County ticket distribution

| YANCEY         | 85 |
|----------------|----|
|                |    |
| BURNSVILLE     | 76 |
|                |    |
| CELO           | 3  |
|                |    |
| GREEN MOUNTAIN | 6  |





## **Board Meeting**

**4Q21** 

Friday, January 21st, 2022
Hybrid Meeting
8:30 am to 10:30 am
Contact Stephanie for
details. Stephanie@nc811.
org





#### NC Underground Damage Prevention Review Board

Tuesday, January 18<sup>th</sup>, 2022 Hybrid Meeting Starts at 10 am

Visit: <a href="https://udprb.nc.gov/">https://udprb.nc.gov/</a>



# State UCC Meeting



Tuesday, January 11, 2022
Teams Meeting
Starts at 10 am
Hybrid Meeting

Visit the <a href="https://ncucc.org/">https://ncucc.org/</a> calendar page for more info





January 19<sup>th</sup>, 2022 Teams Meeting 11:00 am – 1:00 pm

Visit the <a href="https://ncucc.org/">https://ncucc.org/</a> calendar page for a link



## JOINT SC/NC UTILITY COORDINATING COMMITTEE CONFERENCE 2022



LOCATION: Hyatt Regency, 220 North Main St, Greenville, SC

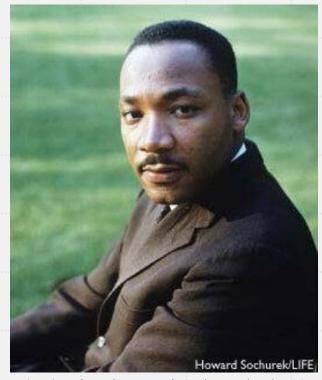
WHEN: Wednesday, May 4, 2022 - Friday, May 6, 2022

**CONFERENCE:** The joint UCC conference draws attendees from both states, and typically draws 200-250 attendees from various public and private utilities and service providers. Locating, construction, safety, and design companies will be present. We will have presentations on Protection of Utilities, Work Zone Safety, Design/Build, and Damage Prevention. Vendors will exhibit their products and services and a locator training class will be offered.

https://ncucc.org/joint-nc-sc-uccc/

## Upcoming Holidays

 Martin Luther King Jr's Birthday: Monday, January 17, 2022

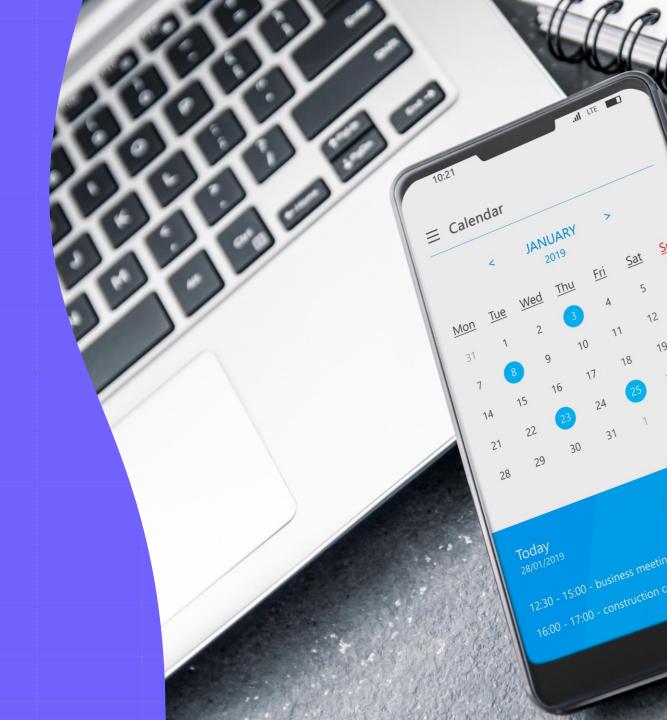


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All above holidays are excluded from the three working day notice.

\* Denotes Observed Holidays. NC811 will be open to accept all locate requests on observed holidays. The observed holiday is excluded from the three working day notice as well.

For information on NC811 & NCUCC events, visit the calendar section of nc811.org or the nc811 app.



#### NC811 Education Team



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#### **Steven Moore**

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Thank you for your time and attention.
You can get a PDF copy of this presentation at

www.ncucc.org

If this meeting was virtual, a video of the meeting is available at ncucc.org. Go to County UCC's. The video will be listed under the month and year the meeting took place.

Avery-Mitchell-Yancey UCC TEAMS Meeting Thursday, January 27<sup>th</sup>, 2022 Start time 9:30 am

Brian Morehouse- NC811-bmorehouse@nc811.org- (336) 482-6890

Keith Radcliff- NCDOT- <u>keith.radcliff@ncdot.gov</u>

John Metcalf- NCDOT- <u>John.metcalf@ncdot.gov</u>