



Virtual UCC Meetings

1. Follow these video instructions to find your virtual meeting link and how to make the most of the meeting in the new MICROSOFT TEAMS platform.
<https://www.youtube.com/watch?v=GC5zGkdxqb0>
2. In the chat section please type your name, company name & email.
3. Participant feature - raise hand. The meeting facilitator will acknowledge you.
4. Enter the meeting with your microphone on mute and unmute your mic when you need to speak.
5. Every meeting will be recorded, and the video will be posted on the ncucc.org website. You can watch the meeting by using the video link provided on ncucc.org. Visit your county UCC page for a listing of past meeting videos.





2022

— HAPPY NEW YEAR —

January 2022

Cherokee-Clay-Graham UCC

- Welcome to 2022! We finished 2021 about 8.5% up over 2020...
- Fasten your seatbelts because we expect a busy time
- We are gearing up for the expected spring rush with new CSRs being trained
- Welcome your new NC 811 representative to the Underground Damage Prevention Review Board:
Ann Rushing

A person wearing a blue suit jacket and a light blue shirt is holding a white rectangular sign. The sign contains text in dark blue font. The background of the slide is a light gray grid pattern.

A message from the NC811 Executive Director

Louis Panzer

NC811 Data Insights

Locate requests, transmissions, county ticket volume and distribution



Locate Requests & Transmissions for NC



Dec. 2021 vs 2020

TICKETS

2021: 163,104

2020: 156,425

Difference: 4.27%

TRANSMISSIONS

2021: 901,672

2020: 889,445

Difference: 1.4%

Year-to-Date

TICKETS

2021: 2,332,458

2020: 2,146,810

Difference: 8.6%

TRANSMISSIONS

2021: 12,997,796

2020: 12,225,777

Difference: 6.3%

County ticket volume

YTD stats compared with previous year

Cherokee	3 HR	CNCL	NEW	RXMT	UPDT	Total Tickets
2020	21	20	2030	97	456	2624
2021	20	12	2441	145	626	3244
+/- Var	-4.8%	-40.0%	20.2%	49.5%	37.3%	23.6%
Work Days 255		Avg Locates per Day 13				

County ticket volume

YTD stats compared with previous year

Clay	3 HR	CNCL	NEW	RXMT	UPDT	Total Tickets
2020	13	13	1392	73	1628	3119
2021	32	6	1628	83	1858	3607
+/- Var	146.2%	-53.8%	17.0%	13.7%	14.1%	15.6%
Work Days 255		Avg Locates per Day 14				

County ticket volume

YTD stats compared with previous year

Graham	3 HR	CNCL	NEW	RXMT	UPDT	Total Tickets
2020	7	5	466	13	242	733
2021	2	9	593	13	646	1263
+/- Var	-71.4%	80.0%	27.3%	0.0%	166.9%	72.3%
Work Days 255		Avg Locates per Day 5				

County ticket volume

2021 stats compared with 2020

Cherokee	3 HR	CNCL	NEW	RXMT	UPDT	Total Tickets
2020	1	1	133	10	34	179
2021	2	0	183	9	50	244
+/- Var	100.0%	-100.0%	37.6%	-10.0%	47.1%	36.3%
Work Days 21		Avg Locates per Day 12				

County ticket volume

2021 stats compared with 2020

Clay		3 HR	CNCL	NEW	RXMT	UPDT	Total Tickets
	2020	1	0	88	2	128	219
	2021	13	1	143	6	143	306
	+/- Var	1200.0%	100%	62.5%	200.0%	11.7%	39.7%
Work Days 21			Avg Locates per Day 15				

County ticket volume

2021 stats compared with 2020

Graham	3 HR	CNCL	NEW	RXMT	UPDT	Total Tickets
2020	0	0	25	0	61	86
2021	1	1	49	0	32	83
+/- Var	100%	100%	96.0%	0%	-47.5%	-3.5%
Work Days 21		Avg Locates per Day 4				

County ticket distribution

CHEROKEE	244
ANDREWS	20
MARBLE	12
MARTINS CREEK	2
MURPHY	205
RANGER	2
SUIT	2
WEHUTTY	1

County ticket distribution

CLAY	306
BRASSTOWN	40
HAYESVILLE	258
SHEWBIRD	1
WARNE	7

County ticket distribution

GRAHAM	83
CHEOAH	11
FONTANA DAM	11
ROBBINSVILLE	59
STECOAH	2



Calendar of Events





Board Meeting

4Q21

Friday, January 21st, 2022

Hybrid Meeting

8:30 am to 10:30 am

Contact Stephanie for details. Stephanie@nc811.org





NC Underground Damage Prevention Review Board

Tuesday, January 18th, 2022

Hybrid Meeting

Starts at 10 am

Visit: <https://udprb.nc.gov/>



State UCC Meeting



Tuesday, January 11, 2022
Teams Meeting
Starts at 10 am
Hybrid Meeting

Visit the
<https://ncucc.org/>
calendar page for more info





NC Locate Resolution Partnership Committee

January 19th, 2022
Teams Meeting
11:00 am – 1:00 pm

Visit the
<https://ncucc.org/>
calendar page for a link



JOINT SC/NC UTILITY COORDINATING COMMITTEE CONFERENCE 2022



LOCATION: Hyatt Regency, 220 North Main St, Greenville, SC

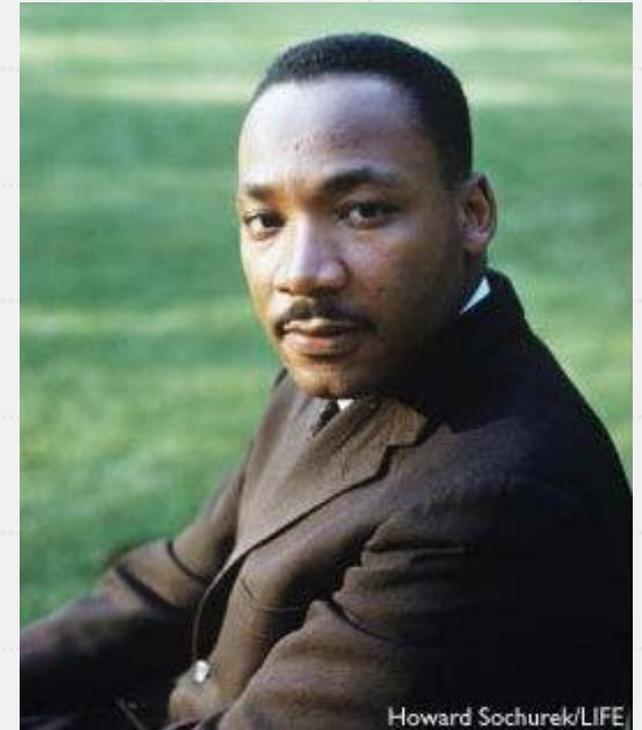
WHEN: Wednesday, May 4, 2022 - Friday, May 6, 2022

CONFERENCE: The joint UCC conference draws attendees from both states, and typically draws 200-250 attendees from various public and private utilities and service providers. Locating, construction, safety, and design companies will be present. We will have presentations on Protection of Utilities, Work Zone Safety, Design/Build, and Damage Prevention. Vendors will exhibit their products and services and a locator training class will be offered.

<https://ncucc.org/joint-nc-sc-uccc/>

Upcoming Holidays

- **Martin Luther King Jr's Birthday:**
Monday, January 17, 2022



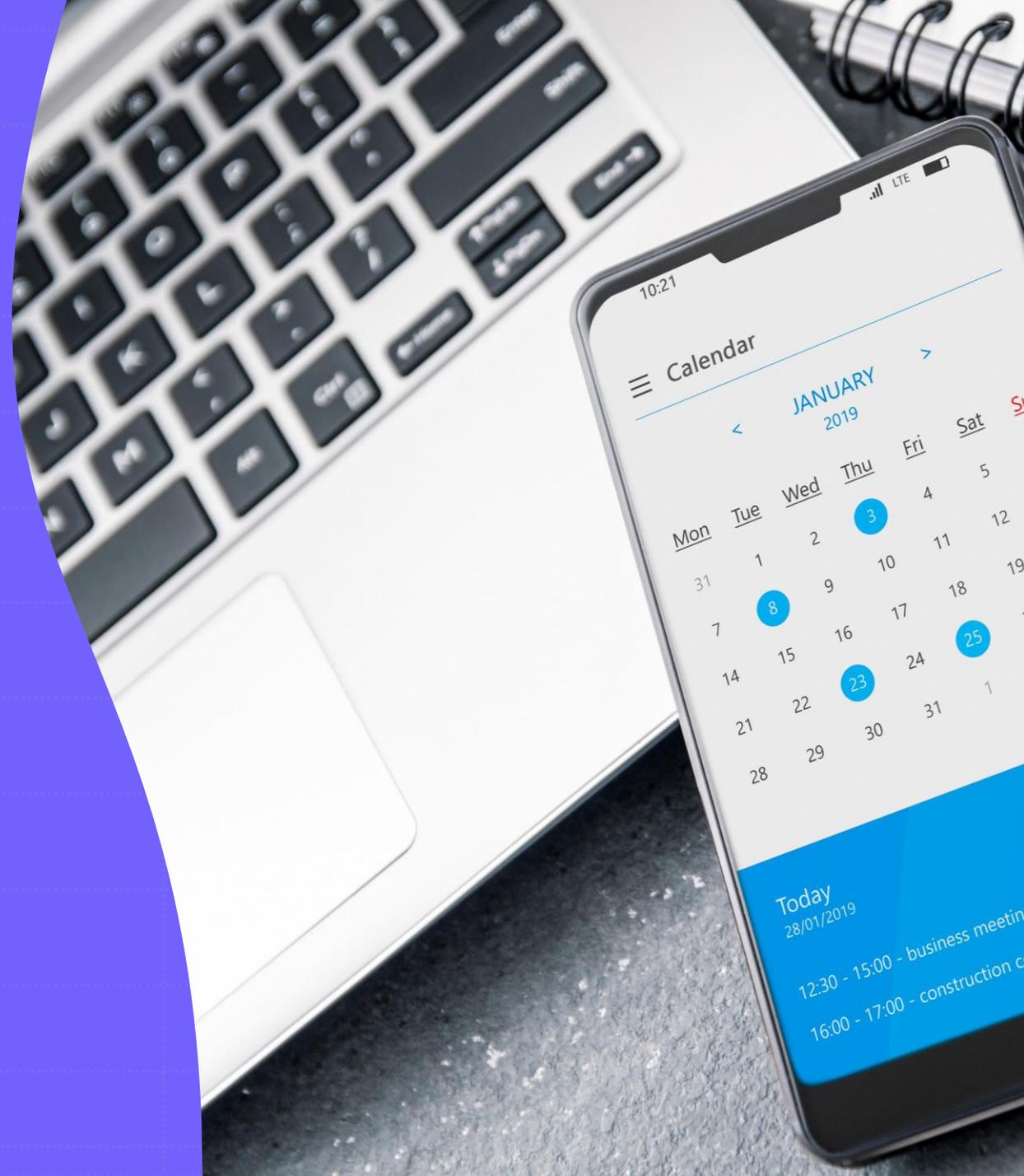
Howard Sochurek/LIFE

This Photo by Unknown Author is licensed under [CC BY-SA-NC](#)

All above holidays are excluded from the three working day notice.

** Denotes Observed Holidays. NC811 will be open to accept all locate requests on observed holidays. The observed holiday is excluded from the three working day notice as well.*

For information on NC811 & NCUCC events, visit the calendar section of nc811.org or the nc811 app.



NC811 Education Team



Ann Rushing

Education Manager
Office Phone: 336-855-5760
Cell Phone: 336-944-5518
email: annrushing@nc811.org



Brian Morehouse

Education Liaison - Western Region
Office Phone: 336-855-5760
Cell Phone: 336-482-6890
email: bmorehouse@nc811.org



Howard Corey

Education Liaison -
Eastern Region
Office Phone: 336-855-5760
Cell Phone: 336-317-5999
email: howard@nc811.org



Parrish Reddick

Education Liaison -
Piedmont Region
Office Phone: 336-855-5760
Cell Phone: 336-707-4528
email: parrish@nc811.org



Tami Stout

Education Liaison - SW Region
Office Phone: 336-855-5760
Cell Phone: 336-601-8644
email: tami@nc811.org



Steven Moore

Media Relations Specialist
Office Phone: 336-855-5760
Cell Phone: 336-382-4109
email: smoore@nc811.org





Thank you for your time and attention.
You can get a PDF copy of this presentation
at

www.ncucc.org

If this meeting was virtual, a video of the meeting is available at ncucc.org. Go to County UCC's. The video will be listed under the month and year the meeting took place.

North Carolina Cherokee-Clay- Graham Utilities Coordination Committee



Meeting Minutes

Date: 1/25/2022

Place: Chevelle's 66 Restaurant

Town: Murphy, NC

Called to Order & Welcomed to Guest

- Brian Morehouse called the meeting to order @ 12: 07PM
- Brian Morehouse went over housekeeping and emergency evacuation.

Introductions

- Brian Morehouse started introductions, and then went around the room.
- Safety Share presented by: Brian Morehouse
- Topic – Welcome to 2022- Happy New Year

Old Business

- Any Changes to last month's minutes? (NONE)

Officer Reports

Chair- Nothing new to report. Brian Morehouse opened the meeting talking with the group about issues that have come up since the last meeting in October 2021.

Co-Chair/Secretary- Please see attendance sheet attached.

New Business

Barbara Lacy welcomed everyone one out and appreciated them for coming and supporting our local UCC. Everyone agreed to keep meeting at this location throughout 2022.

New Business

A total of 10 members attended today's meeting.

Below are highlights of the NC 811 Presentation for January 2022:

TICKETS 2021: December
2021: 163,104
2020: 156,425
Difference: 4.27%

TICKETS 2021 YTD
2021: 2,332,458
2020: 2,146,810
Difference: 8.6%

TRANSMISSIONS
December
2021: 901,672
2020: 889,445
Difference: 1.4%

YTD
2021: 12,997,796
2020: 12,225,777
Difference: 6.3%

1. A complete listing of all stats for the previous month of December 2021 are included in the PDF presentation file attached to the email used to send these minutes out. Listed below is a highlight of tickets / transmissions:

2. The Underground Review Board website is available at www.udprb.nc.gov Go to this website to get further information.

3. Upcoming Meeting Dates (Refer to the attached presentation for further details):

· 4th Quarter Board Meeting was held on Friday, January 21st, 2022, from 8:30am to 10:30 am. This was a TEAMS Meeting

· The NC Underground Damage Prevention Review Board: Met on Tuesday January 18th at 10:00 AM. TEAMS meeting.

NCLRP meeting was held on January 19th, 2022 @ 11 am to discuss issues with update tickets and problems within the NC area with tickets.

4. When calling in for a locate to be done make sure that you include the following information:

- Correct Address of locate request.
- Correct Contact Telephone Number
- Contact person's Name.
- Area to be located
 - PLEASE HAVE ALL YOUR INFORMATION READY WHEN CALLING IN
 - Please take advantage of the SAT -Single Address Ticket or RTE- Remote Ticket Entry- This could save you so much time. Look into this and see which one would be good for you or your organization- Or reach out to Brian Morehouse bmorehouse@nc811.org or call at (336) 482-6890

5. NC 811 will continue to have Virtual UCC Meetings: within some areas

.6. SPECIAL REMINDERS:

- Damage Reporting: Remember that if you damage an underground utility, it is your responsibility to report this damage to NC 811 Offices in Greensboro.
- Remember! If you hit an underground objective, and you think it is a Gas Line, do the following in this order:
 - o Call 911 to report the accident!
 - o Call the Gas Company and let them know the specifics concerning the damage!
 - o Call 811 to report the accident to our office!
- Damage Reporting: It is YOUR responsibility to report ALL damages to underground utilities. The reports must be reported to the NC 811 offices in Greensboro.
- Shown below is the website where you can go to communicate Damage Violations: <https://www.nc811.org/report-a-violation.html>.

Open Discussion Looking at ways to increase the attendance. Spoke to every in attendance about having 811 come to their facility and do a 811 Safety Presentation for their employees and contractors.

UCC had a discussion on how things are going within the area. We had a major talk on how to communicate with others in the area that are doing work. We went over how things are handled and are others really listening to us about the 811 message. Everyone gave their opinion on how things are handled within their organization. We took over one hour and 20 minutes going over ideas to be able to improve the process. Spoke to group about having tailgate meeting- pre planning meeting and making sure to have the needed contractors attend.

Please always feel free to address any issues that you may be experiencing.

○ .

Open Discussion Looking at ways to increase the attendance. Spoke to every in attendance about having 811 come to their facility and do a 811 Safety Presentation for their employees and contractors.

Discussed issues with getting locates marked on time and having to call in multiply (3) hour notices.

○ .

Reports

- A. NC 811 / One Call – Brian provided us with the monthly 811 updates. Also, Brian talked to us about having 811 come to your office and do an 811 Safety Presentation. Brian Morehouse went over the December 2021 presentation giving the totals for YTD and Monthly number for Tickets called in, average locates per day and (3) hour tickets. NC811 is still doing site visits in the field to get to know those out there working. Brian stated that he will be putting together an email with all those in attendance for this meeting and has asked that we keep good communication among each other. If we have an issues, please notify the group and hopefully we can all help each other out moving forward. Brian asked the group what they would like to see more of in these meetings. People like the numbers but would like to talk more about what is taking place in laws and procedures and how it is being handled. Brian brought everyone up to date on Update tickets and emergencies. Spoke to everyone about the difference in (3) Hr ticket and Destroyed marks. Went over that info from the Excavation Guidebook. Made sure all had one that was at this meeting.
- B. N.C.D.O.T – Work continues around the area lot of work with Hwy NC 69 in Clay County, Hwy NC 175 also in Clay County. Hwy 129 project is in the planning stage and going out to bid. Bridge work continues around the area. Hamburger Alley Project is still being worked at this time.
- C. **USIC – NA.**
- D. **Duke Energy – Did not attend**
- E. Blue Ridge Mountain EMC- Relocation work for highway extension, Pole changeouts and Overhead work continues around the area. Having major issues getting Frontier to mark cable as called in. Reports that Frontier is coding work as No Conflict and there is facilities out on site. Went over issues they have been having for a while. Need a solution to this because they will call it in, (3) Hr. Issues have come up that they have been billed for repair after waiting weeks to get located. Would like to talk with someone at Frontier and have them attend these meetings.
- F. Bellew Utility Construction- Installs cable for BRMEMC and they are having a time getting locates to clear with Frontier. No response or ticket is cleared within 20 minutes of calling ticket in. This is costing them a lot of money and having them to do hand digging that isn't necessary. When they call a ticket in numerous times and follow direction, call in a (3) hr no one comes out and marks. Then when they hit something, they are getting billed a year later

for an entire run of cable which was never marked. Stated that Frontiers locators will only mark main line cable and never a drop. A small company is having a hard time surviving when you have these jobs not located. Can never get in touch with Frontier. What can a contractor do ?

G. Frontier-NA

H. Spectrum

I. AT&T - N/A.

Next Meeting – April 26th 2021, Chevelle's 66 Restaurant, Murphy, NC

Meeting adjourned at 1:16 PM

Minutes submitted by: **Brian Morehouse- NC 811 Education Liaison**

Tony Denton	Blue Ridge Mtn. EMC	tony.denton@brmemc.com
Cory Long	Blue Ridge Mtn	Cory.Long@brmemc.com
Travis Lunsford	Blue Ridge Mtn	Travis.Lunsford@brmemc.com
Brian Mashburn	BRMEMC	brian.mashburn@brmemc.com
I.R. Ballew	Ballew's Utility Const.	buc@yahoo.com
MIKE DOLAN	Dolan Electric -	DMAN10
Barbar LACY	RKK	BLACY@
James Hoopen	Vaughn + Melton	J.Hopper
Brian Monahan	NC 811	Bmoreh

Cherokee - clay - Graham.

JANUARY 24th 2022
UCC Meeting