

Craven/Pamlico UCC Meeting

January 26, 2022

Attendance

Dustin Cayton – City of New Bern – Electric

Andy Bronokowski- City of New Bern – Water/Sewer

Howard Corey – NC811



# Virtual UCC Meetings

1. Follow these video instructions to find your virtual meeting link and how to make the most of the meeting in the new MICROSOFT TEAMS platform.  
<https://www.youtube.com/watch?v=GC5zGkdxqb0>
2. In the chat section please type your name, company name & email.
3. Participant feature - raise hand. The meeting facilitator will acknowledge you.
4. Enter the meeting with your microphone on mute and unmute your mic when you need to speak.
5. Every meeting will be recorded, and the video will be posted on the ncucc.org website. You can watch the meeting by using the video link provided on ncucc.org. Visit your county UCC page for a listing of past meeting videos.





2022

— HAPPY NEW YEAR —

January 2022

Craven/Pamlico UCC

- Welcome to 2022! We finished 2021 about 8.5% up over 2020...
- Fasten your seatbelts because we expect a busy time
- We are gearing up for the expected spring rush with new CSRs being trained
- Welcome your new NC 811 representative to the Underground Damage Prevention Review Board:  
Ann Rushing

A person wearing a blue suit jacket and a light blue shirt is holding a white rectangular sign. The sign contains text in dark blue font. The background of the slide is a light gray grid pattern.

## A message from the NC811 Executive Director

Louis Panzer

# NC811 Data Insights

Locate requests, transmissions, county ticket volume and distribution



# Locate Requests & Transmissions for NC



Dec. 2021 vs 2020

## **TICKETS**

2021: 163,104

2020: 156,425

Difference: 4.27%

## **TRANSMISSIONS**

2021: 901,672

2020: 889,445

Difference: 1.4%

Year-to-Date

## **TICKETS**

2021: 2,332,458

2020: 2,146,810

Difference: 8.6%

## **TRANSMISSIONS**

2021: 12,997,796

2020: 12,225,777

Difference: 6.3%

# County ticket volume

2021 stats compared with 2020

<b>Craven</b>	<b>3 HR</b>	<b>CNCL</b>	<b>NEW</b>	<b>RXMT</b>	<b>UPDT</b>	<b>Total Tickets</b>
2020	14	7	743	19	357	1140
2021	22	6	855	21	276	1180
+/- Var	57.1%	-14.3%	15.1%	10.5%	-22.7%	3.5%
Locates per day						56

# County ticket volume

2021 stats compared with 2020

<b>Pamlico</b>	<b>3 HR</b>	<b>CNCL</b>	<b>NEW</b>	<b>RXMT</b>	<b>UPDT</b>	<b>Total Tickets</b>
2020	0	0	115	2	19	136
2021	1	2	118	5	13	139
+/- Var	50%	100%	2.6%	150.0%	-31.6%	2.2%
Locates per day						7



# County ticket volume

YTD stats compared with previous year

<b>Craven</b>	<b>3 HR</b>	<b>CNCL</b>	<b>NEW</b>	<b>RXMT</b>	<b>UPDT</b>	<b>Total Tickets</b>
2020	237	134	12443	280	4324	17418
2021	646	191	12537	626	6261	20261
+/- Var	172.6%	42.5%	0.8%	123.6%	44.8%	16.3%
Locates per day						80

# County ticket volume

YTD stats compared with previous year

<b>Pamlico</b>	<b>3 HR</b>	<b>CNCL</b>	<b>NEW</b>	<b>RXMT</b>	<b>UPDT</b>	<b>Total Tickets</b>
2020	98	17	1511	54	219	1899
2021	104	24	1904	79	463	2574
+/- Var	6.1%	41.2%	26.0%	46.3%	111.4%	35.5%
					Locates per day	10

# County ticket distribution

County/Place	12 Dec
<b>CRAVEN</b>	<b>1180</b>
BRICES CREEK	4
BRIDGETON	5
CHERRY POINT LANDING	18
COVE CITY	17
CROATAN	1
DOVER	28
ERNUL	7
FAIRFIELD HARBOUR	5
<b>HAVELOCK</b>	<b>177</b>
<b>JAMES CITY</b>	<b>102</b>
MAPLECYPRESS	4

<b>NEW BERN</b>	<b>643</b>
OLD TOWN HARBOR	1
RHEMS	1
RIVER BEND	11
TRENT WOODS	83
VANCEBORO	73

# County ticket distribution

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County/Place	12 Dec
<b>PAMLICO</b>	<b>139</b>
ARAPAHOE	6
<b>BAYBORO</b>	<b>22</b>
FLORENCE	2
<b>GRANTSBORO</b>	<b>39</b>
LOWLAND	1
MERRITT	14
MESIC	1
MINNESOTT BEACH	2
OLYMPIA	7
<b>ORIENTAL</b>	<b>32</b>
PAMLICO	2
REELSBORO	5
VANDEMERE	6



# Calendar of Events



# State UCC Meeting



Tuesday, March 8<sup>th</sup>, 2022  
Hybrid Meeting-NC811  
5009 High Point Rd, Greensboro  
Starts at 10 am

Visit the  
<https://ncucc.org/>  
calendar page for more info





# NC Underground Damage Prevention Review Board

Tuesday, April 19<sup>th</sup>, 2022

Hybrid Meeting-NC811

5009 High Point Rd, Greensboro

Starts at 10 am

Visit: <https://udprb.nc.gov/>





## NC Locate Resolution Partnership Committee

March 16<sup>th</sup>, 2022

Hybrid Meeting-NC811

5009 High Point Rd, Greensboro

11:00 am – 1:00 pm

Visit the

<https://ncucc.org/>

calendar page for a link





# JOINT SC/NC UTILITY COORDINATING COMMITTEE CONFERENCE 2022



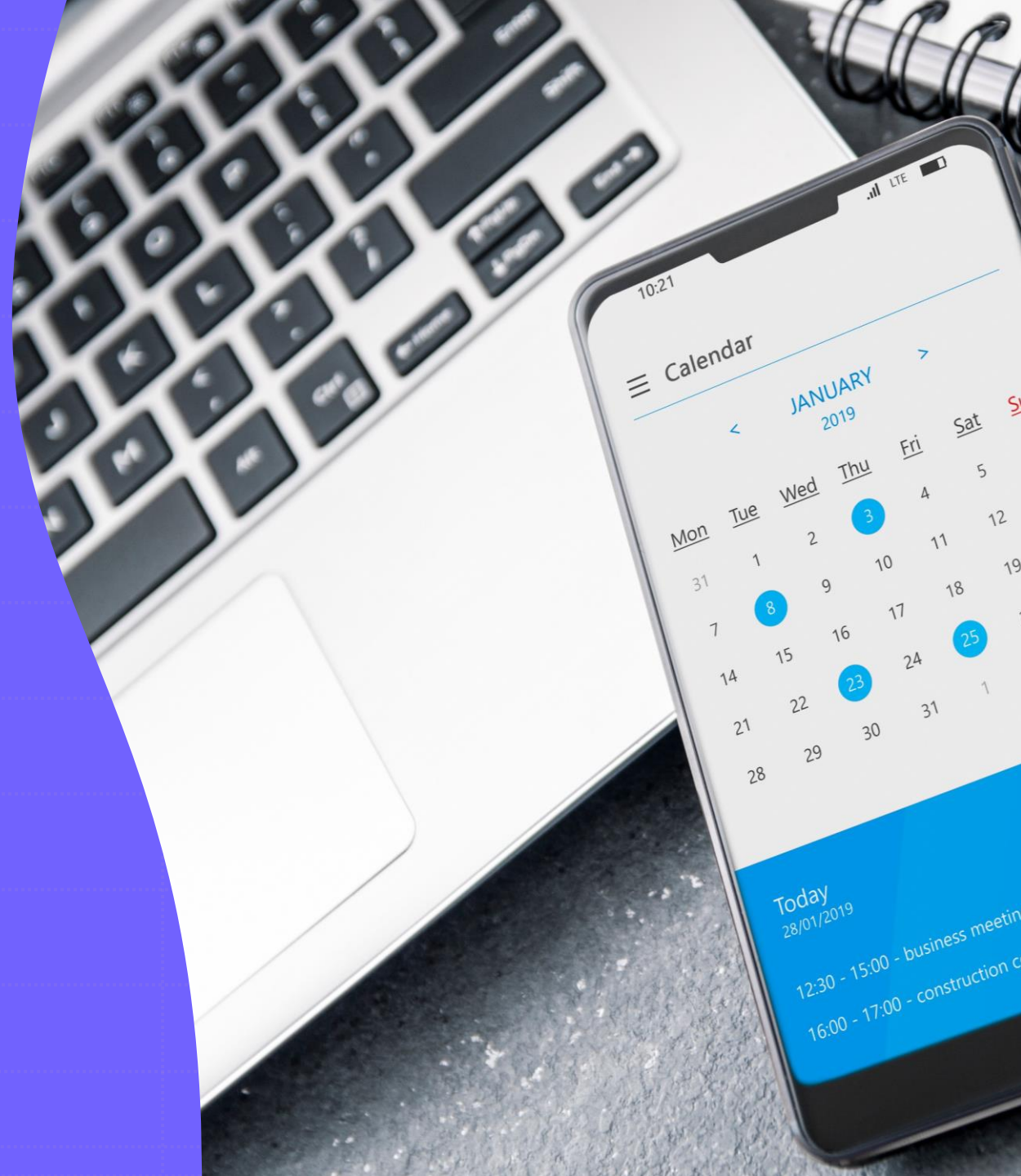
**LOCATION:** Hyatt Regency, 220 North Main St, Greenville, SC

**WHEN:** Wednesday, May 4, 2022 - Friday, May 6, 2022

**CONFERENCE:** The joint UCC conference draws attendees from both states, and typically draws 200-250 attendees from various public and private utilities and service providers. Locating, construction, safety, and design companies will be present. We will have presentations on Protection of Utilities, Work Zone Safety, Design/Build, and Damage Prevention. Vendors will exhibit their products and services and a locator training class will be offered.

<https://ncucc.org/joint-nc-sc-uccc/>

For information on NC811 & NCUCC events, visit the calendar section of [nc811.org](http://nc811.org) or the nc811 app.



# NC811 Education Team



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Thank you for your time and attention.  
You can get a PDF copy of this presentation  
at

[www.ncucc.org](http://www.ncucc.org)

If this meeting was virtual, a video of the meeting is available at [ncucc.org](http://ncucc.org). Go to County UCC's. The video will be listed under the month and year the meeting took place.