



2022

— HAPPY NEW YEAR —

January 2022

Jackson-Macon-Swain UCC

- Welcome to 2022! We finished 2021 about 8.5% up over 2020...
- Fasten your seatbelts because we expect a busy time
- We are gearing up for the expected spring rush with new CSRs being trained
- Welcome your new NC 811 representative to the Underground Damage Prevention Review Board:
Ann Rushing

A person wearing a blue suit jacket and a light blue shirt is holding a white rectangular sign. The sign contains text in dark blue font. The background of the slide is a light gray grid pattern.

A message from the NC811 Executive Director

Louis Panzer

NC811 Data Insights

Locate requests, transmissions, county ticket volume and distribution



Locate Requests & Transmissions for NC



Dec. 2021 vs 2020

TICKETS

2021: 163,104

2020: 156,425

Difference: 4.27%

TRANSMISSIONS

2021: 901,672

2020: 889,445

Difference: 1.4%

Year-to-Date

TICKETS

2021: 2,332,458

2020: 2,146,810

Difference: 8.6%

TRANSMISSIONS

2021: 12,997,796

2020: 12,225,777

Difference: 6.3%

County ticket volume

YTD stats compared with previous year

Jackson	3 HR	CNCL	NEW	RXMT	UPDT	Total Tickets
2020	122	34	3431	165	1935	5687
2021	109	53	3781	199	2142	6284
+/- Var	-10.7%	55.9%	10.2%	20.6%	10.7%	10.5%
Work Days 255		Avg Locates per Day 25				

County ticket volume

YTD stats compared with previous year

Macon	3 HR	CNCL	NEW	RXMT	UPDT	Total Tickets
2020	109	24	2942	184	1027	4286
2021	117	45	2885	125	996	4168
+/- Var	7.3%	87.5%	-1.9%	-32.1%	-3.0%	-2.8%
Work Days 255		Avg Locates per Day 16				

County ticket volume

YTD stats compared with previous year

Swain	3 HR	CNCL	NEW	RXMT	UPDT	Total Tickets
2020	23	12	829	47	320	1231
2021	19	44	1237	40	695	2035
+/- Var	-17.4%	266.7%	49.2%	-14.9%	117.2%	65.3%
Work Days 255		Avg Locates per Day 8				

County ticket volume

2021 stats compared with 2020

Jackson	3 HR	CNCL	NEW	RXMT	UPDT	Total Tickets
2020	8	1	281	14	197	501
2021	24	4	225	12	220	485
+/- Var	200.0%	300.0%	-19.9%	-14.3%	11.7%	-3.2%
Work Days 21		Avg Locates per Day 23				

County ticket volume

2021 stats compared with 2020

Macon	3 HR	CNCL	NEW	RXMT	UPDT	Total Tickets
2020	4	2	185	13	71	275
2021	23	0	190	0	100	313
+/- Var	475.0%	-100.0%	2.7%	-100.0%	40.8%	13.8%
Work Days 21	Avg Locates per Day 15					

County ticket volume

2021 stats compared with 2020

Swain	3 HR	CNCL	NEW	RXMT	UPDT	Total Tickets
2020	3	0	77	4	16	100
2021	0	1	90	10	49	150
+/- Var	-100.0%	100%	16.9%	150.0%	206.3%	50.0%
Work Days 21		Avg Locates per Day 7				

County ticket distribution

JACKSON	485
CASHIERS	189
CULLOWHEE	122
DILLSBORO	5
GLENVILLE	14
HIGHLANDS	7
QUALLA	9
QUALLA HOUSING PROJECT	2
SYLVA	98
TUCKASEGEE	16
WHITTIER	23

County ticket distribution

MACON	313
AQUONE	6
CARTOOGECHAYE	5
FLATS	4
FRANKLIN	247
HIGHLANDS	37
OTTO	12

County ticket distribution

SWAIN	131
ALARKA	2
ALMOND	5
BRYSON CITY	68
CHEROKEE	38
WHITTIER	17



Calendar of Events





Board Meeting

4Q21

Friday, January 21st, 2022

Hybrid Meeting

8:30 am to 10:30 am

Contact Stephanie for details. Stephanie@nc811.org





NC Underground Damage Prevention Review Board

Tuesday, January 18th, 2022

Hybrid Meeting

Starts at 10 am

Visit: <https://udprb.nc.gov/>



State UCC Meeting



Tuesday, January 11, 2022
Teams Meeting
Starts at 10 am
Hybrid Meeting

Visit the
<https://ncucc.org/>
calendar page for more info





NC Locate Resolution Partnership Committee

January 19th, 2022
Teams Meeting
11:00 am – 1:00 pm

Visit the
<https://ncucc.org/>
calendar page for a link



JOINT SC/NC UTILITY COORDINATING COMMITTEE CONFERENCE 2022



LOCATION: Hyatt Regency, 220 North Main St, Greenville, SC

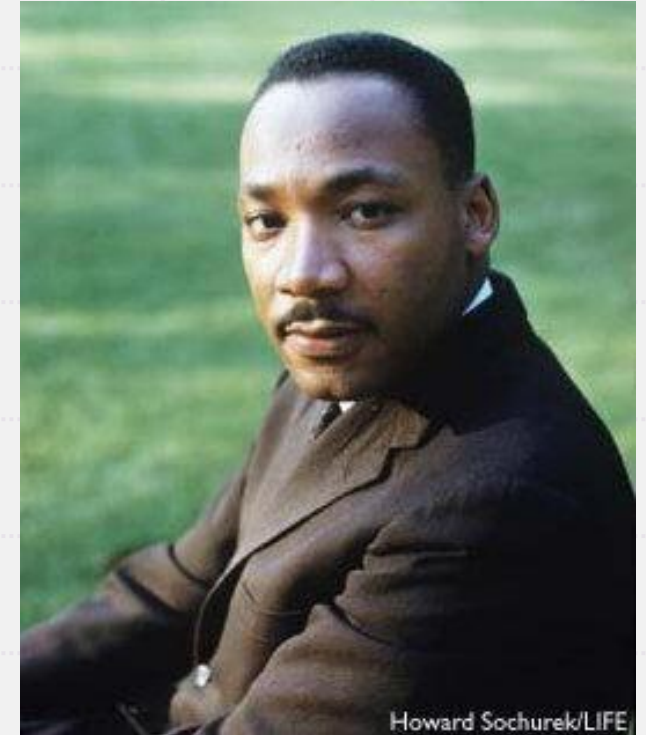
WHEN: Wednesday, May 4, 2022 - Friday, May 6, 2022

CONFERENCE: The joint UCC conference draws attendees from both states, and typically draws 200-250 attendees from various public and private utilities and service providers. Locating, construction, safety, and design companies will be present. We will have presentations on Protection of Utilities, Work Zone Safety, Design/Build, and Damage Prevention. Vendors will exhibit their products and services and a locator training class will be offered.

<https://ncucc.org/joint-nc-sc-uccc/>

Upcoming Holidays

- **Martin Luther King Jr's Birthday:**
Monday, January 17, 2022

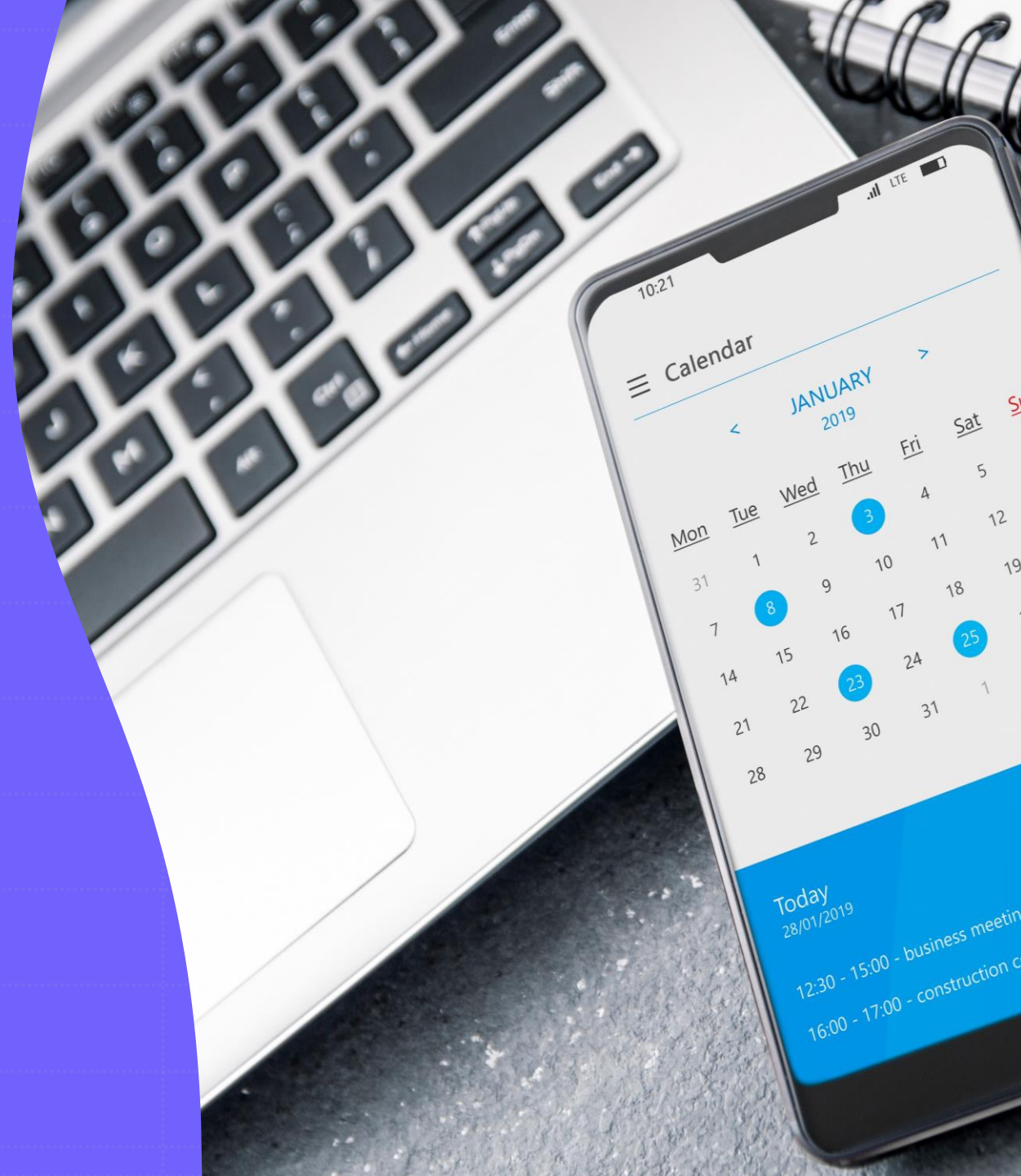


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All above holidays are excluded from the three working day notice.

** Denotes Observed Holidays. NC811 will be open to accept all locate requests on observed holidays. The observed holiday is excluded from the three working day notice as well.*

For information on NC811 & NCUCC events, visit the calendar section of nc811.org or the nc811 app.



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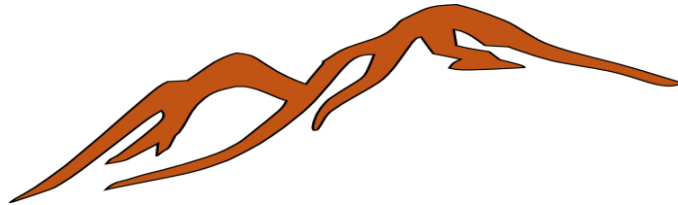


Thank you for your time and attention.
You can get a PDF copy of this presentation
at

www.ncucc.org

If this meeting was virtual, a video of the meeting is available at ncucc.org. Go to County UCC's. The video will be listed under the month and year the meeting took place.

North Carolina Jackson-Macon-Swain Utilities Coordination Committee



Meeting Minutes

Date: 1/24/2022

Place: Tuskasegee Water & Sewage Authority

Town: Sylva, NC

Called to Order & Welcomed to Guest

- Brian Morehouse called the meeting to order @ 12:06PM
- Brian Morehouse went over housekeeping and emergency evacuation.

Introductions

- Brian Morehouse started introductions, and then went around the room.
- Safety Share presented by: Brian Morehouse
- Topic – Welcome to 2022-Happy New Year

Old Business

- Any Changes to last month's minutes? (NONE)

Officer Reports

Chair- Nothing new to report. Barbara welcomed everyone out and appreciated them for coming and supporting our local UCC. Followed COVID-19 guidelines

Co-Chair/Secretary- Please see attendance sheet attached.

LUNCH WAS PROVIDED BY
[RKK-Barbara Lacy- Thank you](#)

A total of 18 members attending today's meeting.

Below are highlights of the NC 811 Presentation for December 2021:

1. A complete listing of all stats for the previous month of December 2021 are included in the PDF presentation file attached to the email used to send these minutes out. Listed below is a highlight of tickets / transmissions for the past month:

TICKETS 2021: December

2021: 163,104

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TICKETS 2021 YTD

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Difference: 6.3%

2. The Underground Review Board website is available at www.udprb.nc.gov Go to this website to get further information

. 3. Upcoming Meeting Dates (Refer to the attached presentation for further details): •

4th Quarter Board Meeting will be held on Friday January 21st, 2022, Hybrid Meeting 8:30 AM to 1-:30 AM. Contact Stephanie for details at: Stephaniea@nc811.org.

2 • The NC Underground Damage Prevention Review Board: Will meet on Tuesday, January 18th at 10:00 AM. Location TBD. <https://udprb.nc.gov/> • NC Locater Resolution Partnership Committee Meeting: January 19, 2022, Team Meeting 11:00 AM to 1:00 PM. Visit the <http://ncucc.org/> calendar page for a link.

5. SPECIAL REMINDERS:

• Damage Reporting: Remember that if you damage an underground utility, it is your responsibility to report this damage to NC 811 UCC. Offices in Greensboro. • Below is the website where you can go to communicate Damage Violations." <https://www.nc811.org/report-a-violation.html> • Remember! If you hit an underground objective, and you think it is a Gas Line, do the following in this order:
o Call 911 to report the accident! O
Call the Gas Company and let them know the specifics concerning the damage! o
Call 811 to report the accident to our office!

• Damage Reporting: It is YOUR responsibility to report ALL damages to underground utilities. The reports must be reported to the NC 811UCC offices in Greensboro

Open Discussion Talked about how communication can help us with our projects.

Went over the process to file a complaint with the UGDPRB- Richard Walsh with Dominion Energy told the group how it takes on 15 minutes to put a complaint together and send it off. Told the group to take as many pictures as you can. Tell a story with the pictures and writing up the issue.

UCC had a discussion on how things are going within the area. We had a major talk on how to communicate with others in the area that are doing work. We went over how things are handled and are others really listening to us about the 811 message. Everyone gave their opinion on how things are handled within their organization. We took over one hour and 20 minutes going over ideas to be able to improve the process. Spoke to group about having tailgate meeting- pre planning meeting and making sure to have the needed contractors attend.

Please always feel free to address any issues that you may be experiencing.

Spectrum gave a presentation on the new work that they will have upcoming in the first quarter of 2022 within the western region of North Carolina. Mr. David Eddies- Special Projects Spectrum went over the projects and the areas that they will be building in. Spectrum plans to be installing cable which will span 2,900 miles in the western region. Fiber all the way to the home. Answered question from all those that attended. Went over their plan, time length and etc...

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Reports

- A. **NC 811 / One Call** – Brian provided us with the monthly 811 updates. Also, Brian talked to us about having 811 come to your office and do an 811 Safety Presentation. NC811 has improved the 3-hr notice as described in the presentation. Everyone has been asked to send issues to Brian Morehouse at bmorehouse@nc811.org. please don't wait to the next meeting since we meet every three months. NC811 needs the ticket # to review the issues being sent over.
- B. **N.C.D.O.T** – **Work is going along smooth with no issues.**
- C. **Bryson City-** Having an issue with homeowners calling tickets in as an emergency and it should be a regular ticket. Was asking what we could do to educate them. It was told to the group that the CSR's going over this info while on the phone.
- D. **Dominion Energy** – Work seems to be steady in the area and had no issues to report at this time. Work is steady within the area and no locate issue to bring up
- E. **USIC** – NA
- F. **Spectrum-** **New work coming to the western region of North Carolina (2022)- 2,900 miles of new cable. Went over all this information and timeline of project. Very good information given. This note was from last meeting**
- G. **Town of Sylva-** **busy is booming, staying on top of things**
- H. **Duke Energy** – Plenty of work with underground, pole replacements and 3 phase work in the surrounding areas. No issues with locates since October 2021
- I. **Frontier** -NA
- J. **RKK-NC DOT-** **Existing work continues as reported in 2021. No issues to report at this time.**
- K. **BalsamWest-** **Lots of work with fiber throughout the area, locates are steady with their business growing each day. Reported not having as many issues as in the past. Would like to see more codes within our system**
- L. **TWSA-** **NO new work to report, General Maint work continues. Area is growing. Locates are up. Have a great line of communication with the locators in the area.**

M. Next Meeting – April 25th, 2022, at Tuskaseige Water & Sewage Authority

Meeting adjourned at 1:05 PM

Minutes submitted by: Brian Morehouse- NC 811 Education Liaison

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