

Outer Banks UCC Meeting

January 27, 2022

Attendance

Howard Corey – NC811, [howard@nc811.org](mailto:howard@nc811.org), 336-317-5999

Daniel Merritt - NCDOT Division 1 Utility Coordinator - 252-484-2657 [dsmerritt@ncdot.gov](mailto:dsmerritt@ncdot.gov)



# Virtual UCC Meetings

1. Follow these video instructions to find your virtual meeting link and how to make the most of the meeting in the new MICROSOFT TEAMS platform.  
<https://www.youtube.com/watch?v=GC5zGkdxqb0>
2. In the chat section please type your name, company name & email.
3. Participant feature - raise hand. The meeting facilitator will acknowledge you.
4. Enter the meeting with your microphone on mute and unmute your mic when you need to speak.
5. Every meeting will be recorded, and the video will be posted on the ncucc.org website. You can watch the meeting by using the video link provided on ncucc.org. Visit your county UCC page for a listing of past meeting videos.





2022

— HAPPY NEW YEAR —

January 2022  
Outer Banks UCC

- Welcome to 2022! We finished 2021 about 8.5% up over 2020...
- Fasten your seatbelts because we expect a busy time
- We are gearing up for the expected spring rush with new CSRs being trained
- Welcome your new NC 811 representative to the Underground Damage Prevention Review Board:  
Ann Rushing

A person wearing a blue suit jacket and a light blue shirt is holding a white rectangular sign. The sign contains text in dark blue. The background is a light gray grid pattern.

## A message from the NC811 Executive Director

Louis Panzer

# NC811 Data Insights

Locate requests,  
transmissions, county  
ticket volume and  
distribution







# Locate Requests & Transmissions for NC

Dec. 2021 vs 2020

## **TICKETS**

2021: 163,104

2020: 156,425

Difference: 4.27%

## **TRANSMISSIONS**

2021: 901,672

2020: 889,445

Difference: 1.4%

Year-to-Date

## **TICKETS**

2021: 2,332,458

2020: 2,146,810

Difference: 8.6%

## **TRANSMISSIONS**

2021: 12,997,796

2020: 12,225,777

Difference: 6.3%

# County ticket volume

2021 stats compared with 2020

| Dare    | 3 HR   | CNCL | NEW             | RXMT  | UPDT  | Total Tickets |
|---------|--------|------|-----------------|-------|-------|---------------|
| 2020    | 28     | 4    | 490             | 11    | 79    | 612           |
| 2021    | 18     | 4    | 543             | 10    | 108   | 683           |
| +/- Var | -35.7% | 0.0% | 10.8%           | -9.1% | 36.7% | 11.6%         |
|         |        |      | Locates per day |       |       | 33            |

# County ticket volume

2021 stats compared with 2020

| Currituck | 3 HR   | CNCL  | NEW             | RXMT   | UPDT   | Total Tickets |
|-----------|--------|-------|-----------------|--------|--------|---------------|
| 2020      | 4      | 3     | 464             | 12     | 69     | 552           |
| 2021      | 11     | 5     | 425             | 5      | 38     | 484           |
| +/- Var   | 175.0% | 66.7% | -8.4%           | -58.3% | -44.9% | -12.3%        |
|           |        |       | Locates per day |        |        | 23            |



# County ticket volume

YTD stats compared with previous year

| Dare    | 3 HR   | CNCL  | NEW             | RXMT   | UPDT  | Total Tickets |
|---------|--------|-------|-----------------|--------|-------|---------------|
| 2020    | 215    | 71    | 8313            | 186    | 1756  | 10541         |
| 2021    | 167    | 83    | 8240            | 167    | 1734  | 10391         |
| +/- Var | -22.3% | 16.9% | -0.9%           | -10.2% | -1.3% | -1.4%         |
|         |        |       | Locates per day |        |       | 41            |

# County ticket volume

YTD stats compared with previous year

| Currituck | 3 HR  | CNCL  | NEW  | RXMT            | UPDT   | Total Tickets |
|-----------|-------|-------|------|-----------------|--------|---------------|
| 2020      | 190   | 71    | 7363 | 238             | 1347   | 9209          |
| 2021      | 188   | 93    | 7714 | 182             | 849    | 9026          |
| +/- Var   | -1.1% | 31.0% | 4.8% | -23.5%          | -37.0% | -2.0%         |
|           |       |       |      | Locates per day |        | 36            |

# County ticket distribution

| County/Place            | 12 Dec     |
|-------------------------|------------|
| <b>DARE</b>             | <b>683</b> |
| AVON                    | 9          |
| BUXTON                  | 14         |
| COLINGTON               | 8          |
| DUCK                    | 46         |
| EAST LAKE               | 2          |
| FRISCO                  | 12         |
| HATTERAS                | 12         |
| <b>KILL DEVIL HILLS</b> | <b>222</b> |
| <b>KITTY HAWK</b>       | <b>101</b> |
| MANNS HARBOR            | 2          |

|                 |    |
|-----------------|----|
| MANTEO          | 71 |
| MARTINS POINT   | 4  |
| NAGS HEAD       | 75 |
| RODANTHE        | 26 |
| SALVO           | 6  |
| SOUTHERN SHORES | 41 |
| STUMPY POINT    | 3  |
| WANCHESE        | 24 |
| WAVES           | 5  |

# County ticket distribution

| County/Place     | 12 Dec     |
|------------------|------------|
| <b>CURRITUCK</b> | <b>484</b> |
| AYDLETT          | 8          |
| BARCO            | 6          |
| COINJOCK         | 7          |
| <b>COROLLA</b>   | <b>121</b> |
| CURRITUCK        | 20         |
| GRANDY           | 23         |
| HARBINGER        | 2          |
| JARVISBURG       | 6          |
| KNOTTS ISLAND    | 13         |

|               |            |
|---------------|------------|
| MAPLE         | 2          |
| <b>MOYOCK</b> | <b>225</b> |
| POINT HARBOR  | 12         |
| POPLAR BRANCH | 4          |
| POWELLS POINT | 23         |
| SHAWBORO      | 11         |
| WATERLILY     | 1          |





# Calendar of Events





Visit the  
<https://ncucc.org/>  
calendar page for more info





# NC Underground Damage Prevention Review Board

Tuesday, April 19<sup>th</sup>, 2022

Hybrid Meeting-NC811

5009 High Point Rd, Greensboro

Starts at 10 am

Visit: <https://udprb.nc.gov/>







## NC Locate Resolution Partnership Committee

March 16<sup>th</sup>, 2022

Hybrid Meeting-NC811

5009 High Point Rd, Greensboro

11:00 am – 1:00 pm

Visit the

<https://ncucc.org/>

calendar page for a link



# JOINT SC/NC UTILITY COORDINATING COMMITTEE CONFERENCE 2022



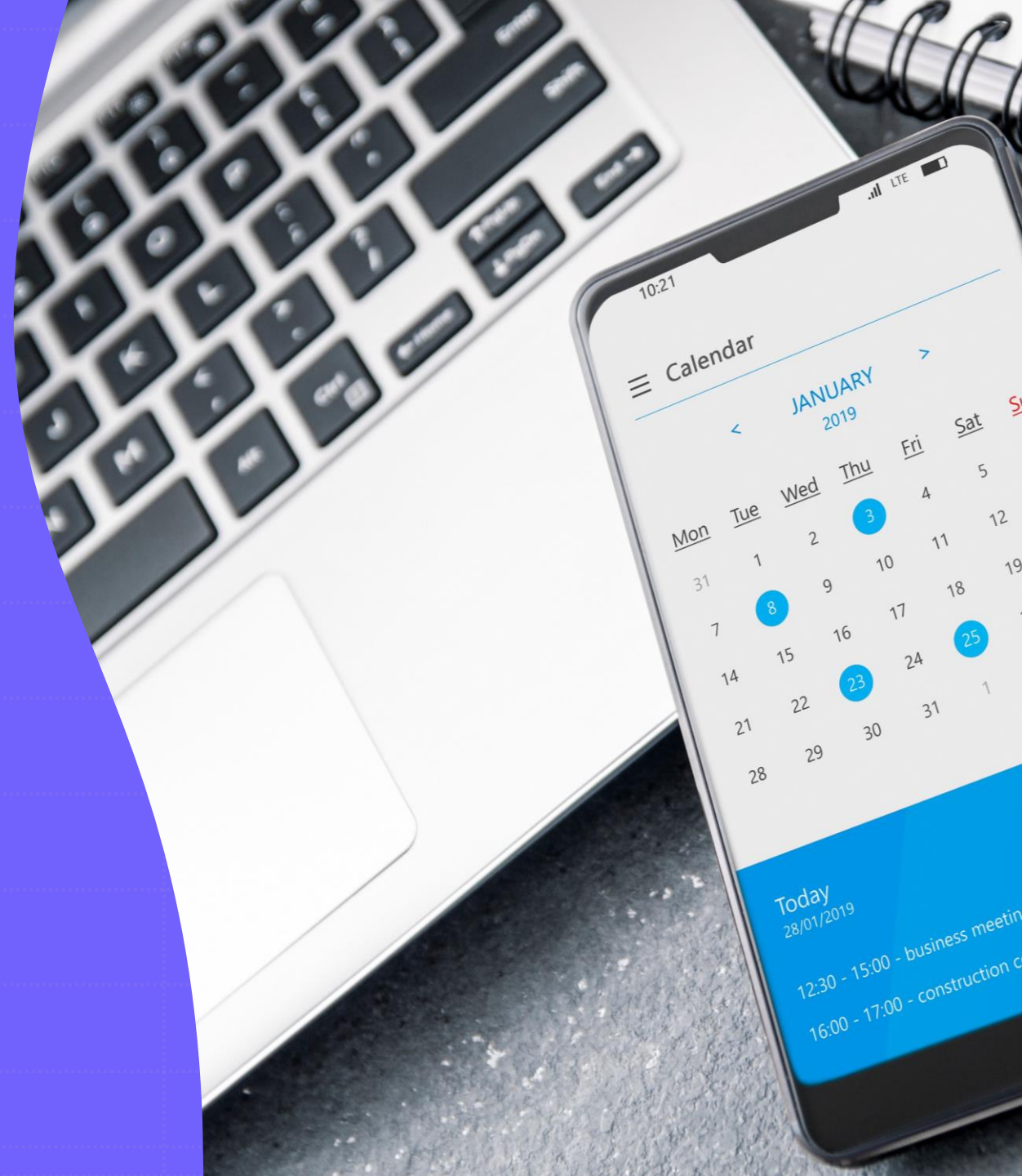
**LOCATION:** Hyatt Regency, 220 North Main St, Greenville, SC

**WHEN:** Wednesday, May 4, 2022 - Friday, May 6, 2022

**CONFERENCE:** The joint UCC conference draws attendees from both states, and typically draws 200-250 attendees from various public and private utilities and service providers. Locating, construction, safety, and design companies will be present. We will have presentations on Protection of Utilities, Work Zone Safety, Design/Build, and Damage Prevention. Vendors will exhibit their products and services and a locator training class will be offered.

<https://ncucc.org/joint-nc-sc-uccc/>

For information on NC811 & NCUCC events, visit the calendar section of [nc811.org](http://nc811.org) or the nc811 app.





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Thank you for your time and attention.  
You can get a PDF copy of this presentation  
at

[www.ncucc.org](http://www.ncucc.org)

If this meeting was virtual, a video of the meeting is available at [ncucc.org](http://ncucc.org). Go to County UCC's. The video will be listed under the month and year the meeting took place.