



# Virtual UCC Meetings

- Follow these video instructions to find your virtual meeting link and how to make the most of the meeting in the new MICROSOFT TEAMS platform.  
<https://www.youtube.com/watch?v=GC5zGkdxqb0>
- In the chat section please type your name, company name & email.
- Participant feature – raise hand. The meeting facilitator will acknowledge you.
- Enter the meeting with your microphone on mute and unmute your mic when you need to speak.
- Every meeting will be recorded, and the video will be posted on the [ncucc.org](http://ncucc.org) website. You can watch the meeting by using the video link provided on [ncucc.org](http://ncucc.org). Visit your county UCC page for a listing of past meeting videos.





# SAFETY MOMENT

Share your safety stories from the past month with the committee. Could be from a damage that occurred or just a near miss.



**North Carolina 811**  
www.nc811.org

March 2022  
Burke- Caldwell

- Excavation safety conference first week of March, Phoenix, AZ
- CGA conference first week of April, Anaheim, CA
- Remember: 811 is meant for work that will begin after the three full business day window!
- Updates are only to be used for work exceeding the 15 working days.
- Know the extent of each project BEFORE notifying to make sure you aren't requesting more scope than is necessary!

A person wearing a blue suit jacket and a light blue shirt is holding a white rectangular sign. The sign contains text in a large, black, sans-serif font. The background is a plain, light color.

A message from  
the NC811  
Executive Director

Louis Panzer

# NC811 Data Insights

Locate requests,  
transmissions, county  
ticket volume and  
distribution





# Locate Requests & Transmissions for NC

Feb. 2021 vs 2022

## TICKETS

2022: 184,426

2021: 168,412

Difference: 9.5%

## TRANSMISSIONS

2022: 1,014,343

2021: 960,588

Difference: 5.6%

Year-to-Date

## TICKETS

2022: 358,344

2021: 331,977

Difference: 7.9%

## TRANSMISSIONS

2022: 1,985,957

2021: 1,897,214

Difference: 4.7%

# COUNTY TICKET VOLUME

YTD stats compared with previous year

Burke	3 HR	CNCL	NEW	RXMT	UPDT	Total Tickets
2021	66	11	1318	53	466	1914
2022	29	8	1042	27	419	1525
+/- Var	-56.1%	-27.3%	-20.9%	-49.1%	-10.1%	-20.3%

Locates per day

# COUNTY TICKET VOLUME

YTD stats compared with previous year

Caldwell	3 HR	CNCL	NEW	RXMT	UPDT	Total Tickets
2021	29	13	818	48	193	1101
2022	27	18	969	27	254	1295
+/- Var	-6.9%	38.5%	18.5%	-43.8%	31.6%	17.6%
				Locates per day		
				30		



# COUNTY TICKET VOLUME

2022 stats compared with 2021

Burke	3 HR	CNCL	NEW	RXMT	UPDT	Total Tickets
2021	44	5	587	19	264	919
2022	18	5	526	20	204	773
+/- Var	-59.1%	0.0%	-10.4%	5.3%	-22.7%	-15.9%
				Locates per day		
				37		

# COUNTY TICKET VOLUME

2022 stats compared with 2021

Caldwell	3 HR	CNCL	NEW	RXMT	UPDT	Total Tickets
2021	10	5	440	14	76	545
2022	15	11	513	18	134	691
+/- Var	50.0%	120.0%	16.6%	28.6%	76.3%	26.8%
				Locates per day		
				33		

# COUNTY TICKET DISTRIBUTION

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BURKE	773	JONAS RIDGE	1
BRINDLETOWN	2	LINVILLE	8
CONNELLY SPRINGS	66	LONG VIEW	4
DREXEL	5	LONGTOWN	1
ENOLA	6	MORGANTON	432
GLEN ALPINE	4	OAK HILL	4
HENRY RIVER	2	RHODHISS	15
HICKORY	44	RUTHERFORD COLLEGE	6
HILDEBRAN	16	SALEM	2
ICARD	71	VALDESE	82

# COUNTY TICKET DISTRIBUTION

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CALDWELL	691
BATON	1
BLOWING ROCK	2
CAJAHS MOUNTAIN	9
CEDAR ROCK	1
COLLETTSVILLE	11
DUDLEY SHOALS	10
GAMEWELL	2
GRACE CHAPEL	2
GRANITE FALLS	149
HICKORY	14
HUDSON	70
KINGS CREEK	2
LENOIR	396
PATTERSON	14
SAWMILLS	5



# CALENDAR OF EVENTS





# April

## is National Safe Digging Month

Use the #NSDM on your social media posts **#NSDM**

<https://nc811.org/national-safe-digging-month/>





# THE NC811 TREASURE HUNT

From now until April 29<sup>th</sup>, enter for your chance to win **\$811**

<https://nc811.org/treasure-hunt/>



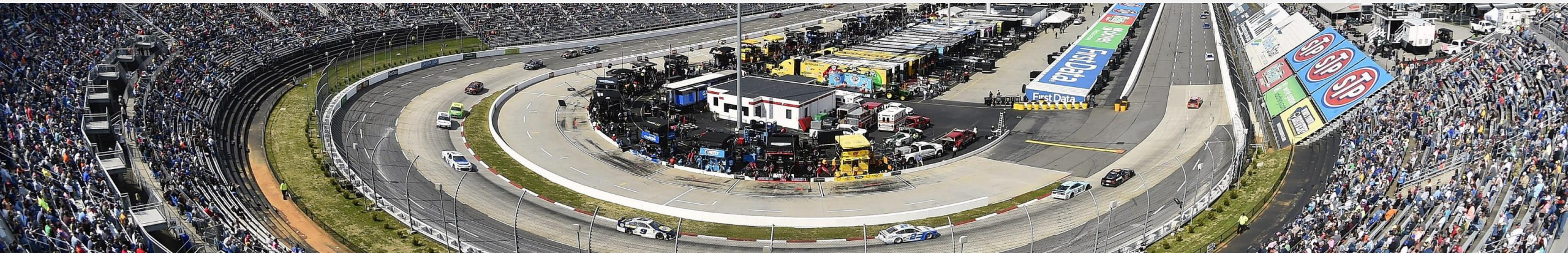


**Call 811.com**

**Call 811 Before You Dig 250 Powered by Call811.com**

**APRIL 8, 2022 | 7:30 PM**

*340 Speedway Rd, Ridgeway, VA 24148*





# MARCH 18

## Natural Gas Utility

## Workers' Day



# JOINT SC/NC UTILITY COORDINATING COMMITTEE CONFERENCE 2022



**LOCATION:** Hyatt Regency, 220 North Main St, Greenville, SC

**WHEN:** Wednesday, May 4, 2022 – Friday, May 6, 2022

**COST:** \$125      **Locator Training:** FREE

**CONFERENCE:** The joint UCC conference draws attendees from both states, and typically draws 200-250 attendees from various public and private utilities and service providers. Locating, construction, safety, and design companies will be present. We will have presentations on Protection of Utilities, Work Zone Safety, Design/Build, and Damage Prevention. Vendors will exhibit their products and services and a locator training class will be offered.

<https://ncucc.org/joint-nc-sc-uccc/>



# BOARD MEETING

**1Q22**

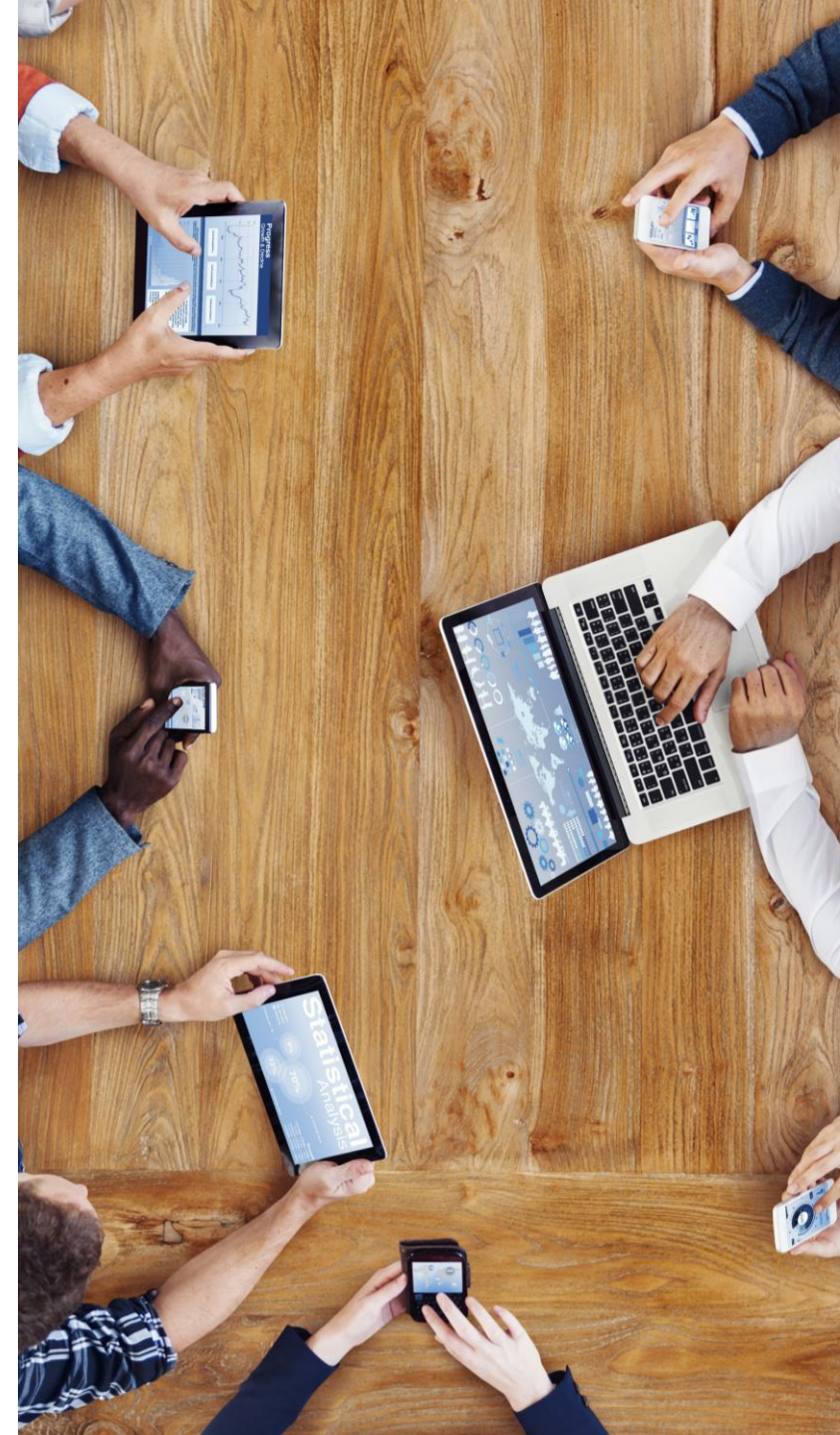
Friday, April 22nd, 2022

**8:30 am to 10:30 am**

Four Points by Sheraton in Asheville

*contact to Stephanie for details.*

*stephanie@nc811.org*





# NC UNDERGROUND DAMAGE PREVENTION REVIEW BOARD

Tuesday, April 19th, 2022

*NC811 Events Center*

Hybrid Meeting

Starts at 10 am

Visit: <https://udprb.nc.gov/>



# STATE UCC MEETING



Tuesday, March 8th, 2022

*NC811 Events Center*

Starts at 10 am

Hybrid Meeting

Visit the

<https://ncucc.org/>

calendar page for more info





# NC Locate Resolution Partnership Committee

March 17th, 2022

NC811 Events Center

Hybrid Meeting

11:00 am – 1:00 pm

- Project Coordination
- Update Tickets

Visit the [https://ncucc.org/  
calendar](https://ncucc.org/calendar) page for a link



For information on NC811 & NCUCC events, visit the calendar section of [nc811.org](http://nc811.org) or the [nc811 app](#).



# NC811 EDUCATION TEAM



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Thank you for your time and attention.  
You can get a PDF copy of this presentation  
at

[www.ncucc.org](http://www.ncucc.org)

If this meeting was virtual, a video of the meeting is available at [ncucc.org](http://ncucc.org). Go to County UCC's. The video will be listed under the month and year the meeting took place.

**Minutes –Burke / Caldwell Counties - NC 811 Meeting**

March 16, 2022

**Members Present:**

Brian Morehouse – NC811	Jeffrey Wert – PRG Consulting
Robert Turner – Brentwood Water	Clayton Austin – Miller Pipelines
David Perkins – Brentwood Water	Matt Mueller – Miller Pipelines
Roger Lowery – Brentwood Water	Jim Buckner – REMC
Bruce Byrd – Brentwood Water	Kevin Pritchard – City of Lenoir
David Wortman – Town of Rhodhiss	Charles Deal – City of Lenoir
John Leger - Town of Rutherford College	Chris Banietti – Badger Daylighting
Mike Sheffield – PRG Consulting	

The Burke / Caldwell Counties NC 811UCC monthly meeting was held on March 16, 2022, at 12:00 noon at the Timberwood Restaurant in Morganton, NC. The meeting was called to order by President David Wortman. Robert Turner offered a prayer of blessings on the meeting and meal.

A total of **15** members attending today’s meeting.

**Below are highlights of the NC 811 Presentation for March 2022:**

1. A complete listing of all stats for the previous month of February 2022 are included in the **PDF presentation file** attached to the email used to send these minutes out. Listed below is a highlight of tickets / transmissions for the past month:

**January 2021 vs 2022**

**TICKETS:**

2022: 184,426  
2021: 168,412  
Difference: 9.5%

**TRANSMISSIONS**

2022: 1,014,343  
2021: 960,588  
Difference: 5.6%

**Year-to-date**

**TICKETS**

2022: 358,344  
2021: 331,977  
Difference: 7.9%

**TRANSMISSION**

2022: 1,985,957  
2021: 1,897,214  
Difference: 4.7%

2. **Upcoming Meeting Dates (Refer to the attached presentation for further details):**

- **March 18, 2022, is National Gas Utility Workers Day.**

- **1st Quarter Board Meeting** will be held on Friday April 22, 2022, Hybrid Meeting 8:30 AM to 10:30 AM at the Sheraton in Asheville, NC. Contact Stephanie for details at: [Stephanie@nc811.org](mailto:Stephanie@nc811.org).
- **The NC Underground Damage Prevention Review Board**: Will meet on Tuesday, April 19, 2022, at 10:00 AM. Hybrid Meeting. <https://udprb.nc.gov/>
- **State UCC Meeting**: Will meet on Tuesday, March 8, 2022, Starting at 10:00 AM. This will be a Hybrid Meeting. Visit the <https://ncucc.org/> calendar page for more information.
- **NC Locater Resolution Partnership Committee Meeting**: March 17, 2022, 11:00 AM to 1:00 PM. This a Hybrid Meeting. Visit the <http://ncucc.org/> calendar page for a link. This meeting will consolidate on “Project Coordination and Updating Tickets”.
- **Joint SC/NC Utility Coordinating Committee Conference 2022**: Wednesday, May 4, 2022 – Friday, May 6, 2022, at the Hyatt Regency Hotel, 220 North Main Street, Greenville, SC. Visit the [ncucc.org/joint-nc-sc-uccc](http://ncucc.org/joint-nc-sc-uccc) calendar page for a link.

### 3. **SPECIAL REMINDERS:**

- **Damage Reporting:** Remember that if you damage an underground utility, it is **your responsibility to report this damage to NC 811 UCC. Offices in Greensboro.**
- Below is the website where you can go to communicate “Damage Violations.” <https://www.nc811.org/report-a-violation.html>
- **Remember!** If you hit an underground objective, and you think it is a Gas Line, do the following in this order:
  - **Call 911 to report the accident!**
  - **Call the Gas Company and let them know the specifics concerning the damage!**
  - **Call 811 to report the accident to our office!**
- **Damage Reporting:** It is **YOUR** responsibility to report ALL damages to underground utilities. The reports must be reported to the NC 811UCC offices in Greensboro.

### **Round-table Discussions:**

#### **Brian Morehouse – NC 811 Comments:**

- Current in the in the Western part of the state, Spectrum is installing approximately 2, 900 miles of fiber optic cable both in-ground and above ground on poles.

- There are a lot of tele communication cables being installed all over the state of North Carolina.
- If you do not already have the NC811 app installed on your mobile device, get it, it is a helpful tool to use in your daily jobs.
- **Below is the contact information for ATT Representative for this area:**

**Doug Hayes**

**Tele: 919-829-8184**

**Email: [dh6809@att.com](mailto:dh6809@att.com)**

- If you have damaged made to your systems, be sure and file a COMPLAINT. File the complaint against the parent company not the locator service provider. Remember, to take several photographs from various angles to be submitted with you written claim.

**David Perkins – Brentwood Water:** Nothing major going on. Install installing a few new taps, and still have a few water line leaks. We are getting ready to begin a new water line replacement project. This consists of 3,000 feet of new 6” line replacing an old outdated 2” line.

**Will Dennis – Town of Rhodhiss:** All is good, nothing to report.

**Jim Buckner – REMC:** Still in the pole replacement project. We have replaced several hundred poles within the system. The installation of transmission lines project is completed. Experiencing a lot of broken poles from accidents. Many of these accidents involve Mobile Home movers who do not check the height of the lines in relation to the height of the roofs on the mobile home’s sections.

**John Leger – Town of Rutherford College:** Currently replacing some water lines and make repairs to leaks within their system.

**Chris Banietti – Badger Transportations:** Badger has recently changed their corporate name from “Badger Daylighting” to “Badger Transportations”.

**Clayton Austin – Miller Pipeline:** Join the group today. They are a major installer of piping for Duke Energies (Piedmont Natural Gas). They have just signed a major five-year contract with PNG. They are currently working in the western North Carolina area.

**Mike Sheffield – PRG Consulting:** Nothing to report.

**The next meeting of Burke / Caldwell Counties NC811UCC meeting will be held on Tuesday, April 12, 2022, at 12:00 Noon at the Timberwood Restaurant in Morganton, NC.**

Thank you to everyone who came to our meeting today. Please come back at any time you can.

Minutes submitted by:  
Robert Turner – Secretary, Brentwood Water Corp