



Virtual UCC Meetings

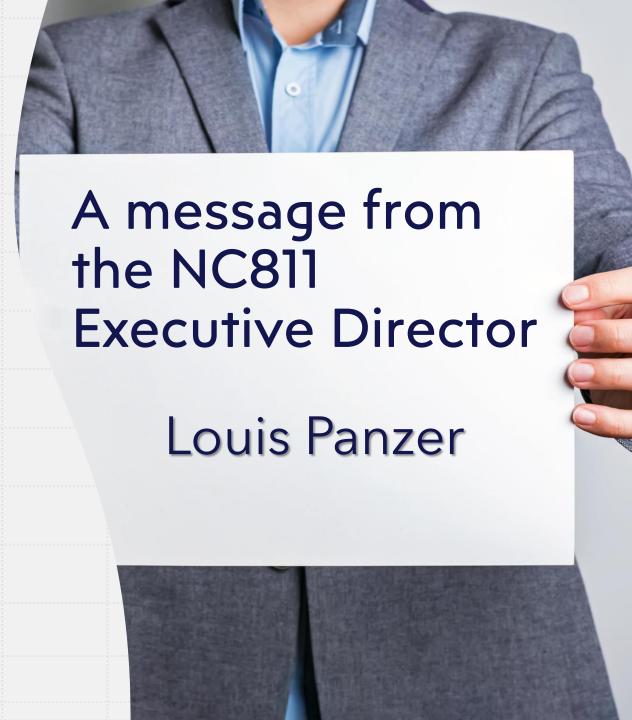
- 1. Follow these video instructions to find your virtual meeting link and how to make the most of the meeting in the new MICROSOFT TEAMS platform.

  <a href="https://www.youtube.com/watch?v=GC5zGkdxqb0">https://www.youtube.com/watch?v=GC5zGkdxqb0</a>
- 2. In the chat section please type your name, company name & email.
- 3. Participant feature raise hand. The meeting facilitator will acknowledge you.
- 4. Enter the meeting with your microphone on mute and unmute your mic when you need to speak.
- 5. Every meeting will be recorded, and the video will be posted on the ncucc.org website. You can watch the meeting by using the video link provided on ncucc.org. Visit your county UCC page for a listing of past meeting videos.





- New revise update allows for 3-hour tickets to be only sent to specific members who fail to respond.
- PHMSA grant received for Spanish billboards and research.
- New report will be issued based on survey and data by end of the year.
- Enforcement Board reviewing process for penalty assignment.
- LRPC will continue to review trends that are disruptive to the 811 process.
- Happy Thanksgiving to everyone!



## NC811 Data Insights

Locate requests, transmissions, county ticket volume and distribution



Locate Requests & Transmissions for NC

Oct. 2020 vs 2021

### **TICKETS**

2021: 204,935

2020: 194,367

Difference: 5.44%

## **TRANSMISSIONS**

2021: 1,134,620

2020: 1,098,475

Difference: 3.3%

Year-to-Date

### **TICKETS**

2021: 1,987,052

2020: 1,833,596

Difference: 8.4%

## **TRANSMISSIONS**

2021: 11,086,871

2020: 10,446,328

Difference: 6.1%



# County ticket volume

2021 stats compared with 2020

	3 HR	CNCL	NEW	RXMT	UPDT	TOTAL
2020	30	19	2000	33	320	2402
2021	92	33	2002	61	608	2796
	206.7%	73.7%	0.1%	84.8%	90.0%	16.4%

Locates per day 127

# County ticket volume

YTD stats compared with previous year

	3 HR	CNCL	NEW	RXMT	UPDT	TOTAL
2020	324	202	16207	434	2807	19974
 2021	459	262	16813	516	5521	23571
	41.7%	29.7%			96.7%	18.0%

# County ticket distribution

DAVIDSON	2890	
ARCADIA	231	
CHURCHLAND	17	
COTTON GROVE	16	
DENTON	139	
HEALING SPRINGS	51	
HIGH POINT	130	
LEXINGTON	1255	
LINWOOD	49	
MIDWAY	149	
REEDY CREEK	25	
SILVER HILL	18	
SOUTHMONT	12	
THOMASVILLE	561	
TYRO	61	
WALLBURG	129	
WELCOME	27	





# **Board Meeting**

4Q21

Friday, January 21st, 2022
Hybrid Meeting
8:30 am to 10:30 am
Contact Tonya for details.
tonya@nc811.org





## NC Underground Damage Prevention Review Board

Tuesday, January 18<sup>th</sup>, 2022 Location TBD Starts at 10 am

Visit: <a href="https://udprb.nc.gov/">https://udprb.nc.gov/</a>



# State UCC Meeting



Tuesday, November 9<sup>th</sup>, 2021 Teams Meeting Starts at 10 am

Visit the <a href="https://ncucc.org/">https://ncucc.org/</a> calendar page for a link





December 15<sup>th</sup>, 2021 Teams Meeting 11:00 am – 1:00 pm

Visit the <a href="https://ncucc.org/">https://ncucc.org/</a> calendar page for a link



# Upcoming Holidays

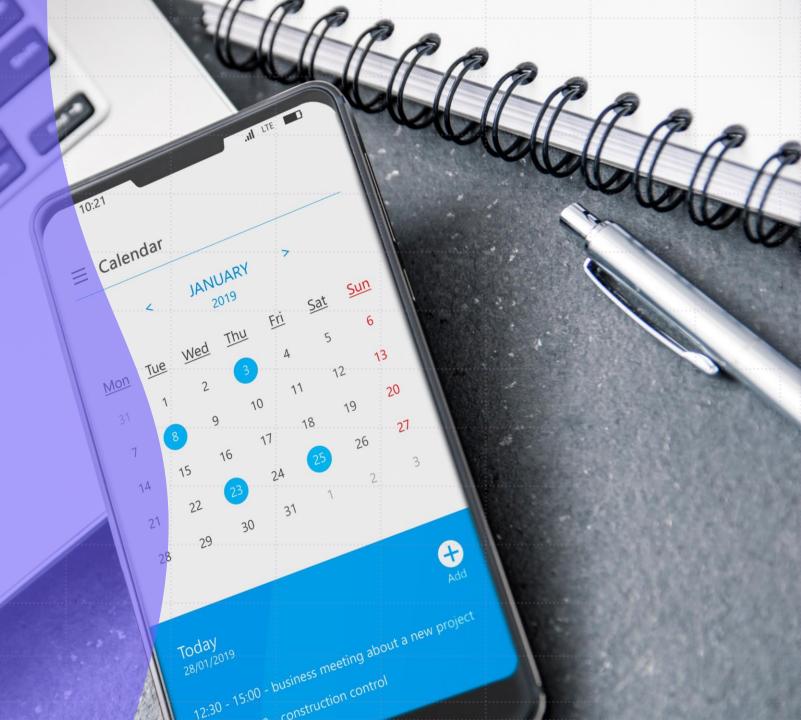
- \* Veterans Day: Thursday, November 11<sup>th</sup>
- Thanksgiving: Thursday, November 25<sup>th</sup>
- \* Day after Thanksgiving:
   Friday, November 26<sup>th</sup>

All above holidays are excluded from the three working day notice.

\* Denotes Observed Holidays. NC811 will be open to accept all locate requests on observed holidays. The observed holiday is excluded from the three working day notice as well.



For information on NC811 & NCUCC events, visit the calendar section of nc811.org or the nc811 app.



## NC811 Education Team



**Ann Rushing**Education Manager

Office Phone: 336-855-5760 Cell Phone: 336-944-5518 email: annrushing@nc811.org



### **Brian Morehouse**

Education Liaison - Western Region

Office Phone: 336-855-5760 Cell Phone: 336-482-6890

email: <u>bmorehouse@nc811.org</u>



### **Howard Corey**

Education Liaison -Eastern Region

Office Phone: 336-855-5760 Cell Phone: 336-317-5999 email: howard@nc811.org



#### **Parrish Reddick**

Education Liaison -Piedmont Region

Office Phone: 336-855-5760 Cell Phone: 336-707-4528 email: parrish@nc811.org



### **Tami Stout**

Education Liaison - SW Region Office Phone: 336-855-5760 Cell Phone: 336-601-8644 email: tami@nc811.org



### **Steven Moore**

Media Relations Specialist Office Phone: 336-855-5760 Cell Phone: 336-382-4109 email: smoore@nc811.org





Thank you for your time and attention.
You can get a PDF copy of this presentation at

www.ncucc.org

If this meeting was virtual, a video of the meeting is available at ncucc.org. Go to County UCC's. The video will be listed under the month and year the meeting took place.