



# **NORTH CAROLINA 811**

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**MONTHLY UPDATE**

**APRIL 2022**

**Ashe-Alleghany**







**North Carolina 811 runs many awareness campaigns to promote National Safe Digging Month and now you can help us spread the message of calling 811 before you dig. We have listed information you can download along with content you can share on social media.**

**<https://nc811.org/national-safe-digging-month/>**

# SHOW US YOUR BANNERS!



We would love to see pics of your 811 banners so we can share them during April for Safe Digging Month. Doesn't matter if it's a new banner or an old one. Display it proudly and we'll share it on our Facebook and Instagram. Click the form link below.

<https://www.emailmeform.com/builder/form/6oe9z62CX63kuP03>



# A message from the NC811 Executive Director

- Safe digging month: Although based on volume we can safely say this is safe digging year.
- CGA conference first week of April - expect to hear more about best and "next" practices.
- Martinsville race on Friday, April 8. Good example of cooperative national messaging efforts.
- NC 811 Board meeting held on Earth Day this year live and in person.



*Louis Panzer*

# NC811 Data Insights

Locate requests, transmissions,  
county ticket volume and distribution



# Locate Requests & Transmissions for NC

March. 2021 vs 2022

## TICKETS

2022: 228,434

2021: 224,120

Difference: 1.9%

## TRANSMISSIONS

2022: 1,249,098

2021: 1,253,015

Difference: -0.3%

Year-to-Date

## TICKETS

2022: 586,778

2021: 556,097

Difference: 5.5%

## TRANSMISSIONS

2022: 3,232,304

2021: 3,150,229

Difference: 2.6%



## YTD stats compared with previous year

Avg Locates per Day  
14



## YTD stats compared with previous year

Avg Locates per Day  
5

## 2022 stats compared with 2021

| Ashe    | 3 HR   | CNCL                      | NEW    | RXMT   | UPDT  | Total Tickets |
|---------|--------|---------------------------|--------|--------|-------|---------------|
| 2021    | 10     | 2                         | 367    | 21     | 62    | 462           |
| 2022    | 4      | 3                         | 304    | 7      | 99    | 417           |
| +/- Var | -60.0% | 50.0%                     | -17.2% | -66.7% | 59.7% | -9.7%         |
|         |        | Avg Locates per Day<br>21 |        |        |       |               |

# County ticket volume

2022 stats compared with 2021

| Alleghany | 3 HR  | CNCL                     | NEW   | RXMT   | UPDT  | Total Tickets |
|-----------|-------|--------------------------|-------|--------|-------|---------------|
| 2021      | 3     | 0                        | 121   | 5      | 14    | 143           |
| 2022      | 5     | 2                        | 138   | 1      | 16    | 162           |
| +/- Var   | 66.7% | 100%                     | 14.0% | -80.0% | 14.3% | 13.3%         |
|           |       | Avg Locates per Day<br>8 |       |        |       |               |



# County ticket distribution

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|                  |            |
|------------------|------------|
| <b>ASHE</b>      | <b>417</b> |
| CRESTON          | 44         |
| CRUMPLER         | 11         |
| FLEETWOOD        | 30         |
| GLENDALE SPRINGS | 6          |
| GRASSY CREEK     | 3          |
| IDLEWILD         | 3          |
| JEFFERSON        | 86         |
| LANSING          | 54         |
| ORION            | 2          |
| SHATLEY SPRINGS  | 2          |
| TODD             | 13         |
| WAGONER          | 6          |
| WARRENSVILLE     | 32         |
| WEST JEFFERSON   | 123        |

# County ticket distribution

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|                  |            |
|------------------|------------|
| <b>ALLEGHANY</b> | <b>162</b> |
| ENNICE           | 20         |
| FURCHES          | 1          |
| GLADE VALLEY     | 25         |
| LAUREL SPRINGS   | 5          |
| PINEY CREEK      | 9          |
| ROARING GAP      | 22         |
| SPARTA           | 75         |

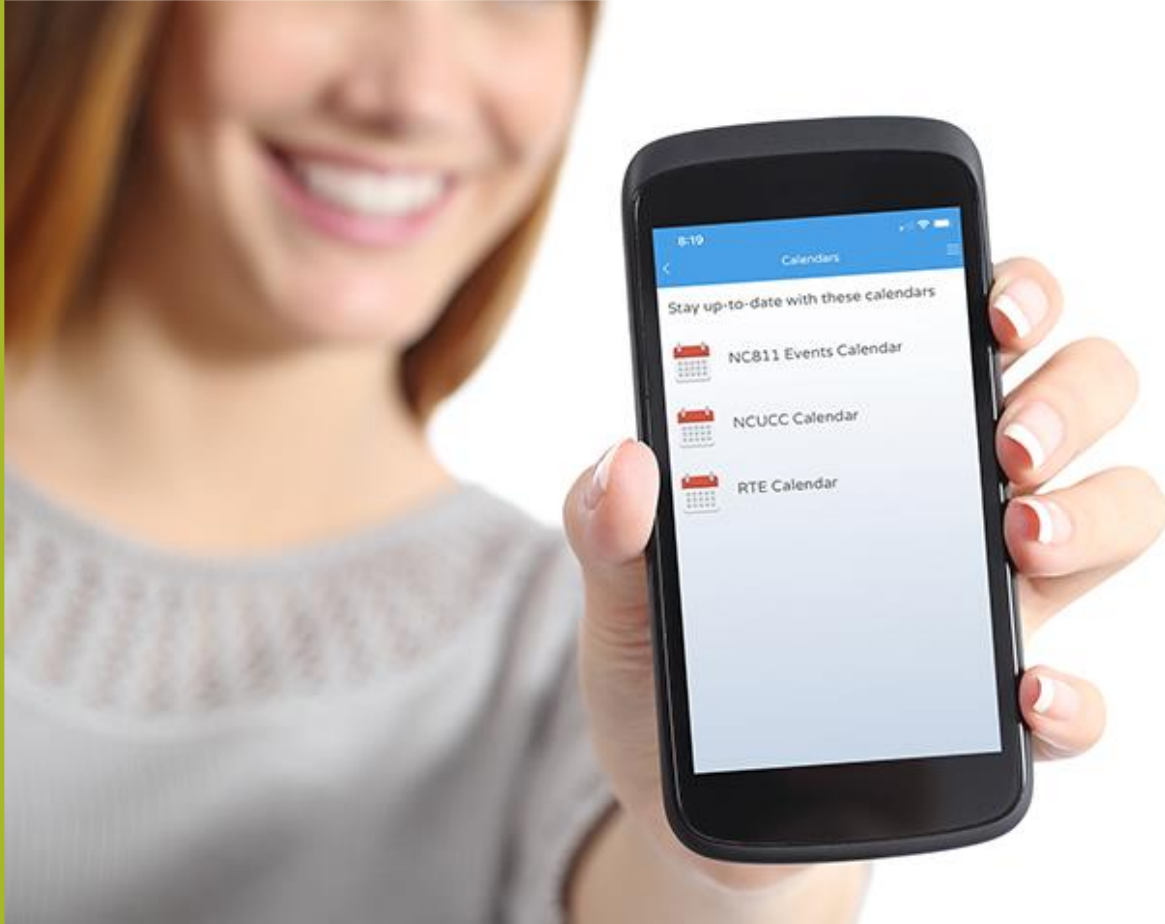


# CALENDAR OF EVENTS





# CALENDAR



For information on NC811 & NCUCC events, visit the calendar section of [nc811.org](http://nc811.org) or the nc811 app.



# **Spring into Safe Digging at the PNG & Duke Demo Day**

**WEDNESDAY, APRIL 20, 2022**

**Charlotte Fire Training Academy  
1770 Shopton Rd, Charlotte, NC 28217**

**RSVP**

Ronya Nabors

[ronya.nabors@duke-energy.com](mailto:ronya.nabors@duke-energy.com)

***Include the names of team members you plan to send to our event in your RSVP response! Lunch will be provided.***



**Locators bear the responsibility of creating guidance for safe excavation. Accurate marks are the first line of defense against utility damages and avoidable excavation injuries.**



**Locator Safety & Appreciation Week**

**April 24-30, 2022**

<https://www.excavationsafetyalliance.com/l saw-home>





**Call 811 Before You Dig 250 Powered by Call811.com**

**Stop by our booth before the race at Martinsville.**

**APRIL 8, 2022 | 7:30 PM**

*340 Speedway Rd, Ridgeway, VA 24148*





# JOINT SC/NC UTILITY COORDINATING COMMITTEE CONFERENCE 2022

**LOCATION:** Hyatt Regency, 220 North Main St, Greenville, SC

**WHEN:** Wednesday, May 4, 2022 – Friday, May 6, 2022

**COST:** \$125      **Locator & OSHA Training:** FREE

**CONFERENCE:** The joint UCC conference draws attendees from both states, and typically draws 200-250 attendees from various public and private utilities and service providers. Locating, construction, safety, and design companies will be present. We will have presentations on Protection of Utilities, Work Zone Safety, Design/Build, and Damage Prevention. Vendors will exhibit their products and services and a locator training class will be offered.



**<https://ncucc.org/joint-nc-sc-uccc/>**

# MEETINGS

## **NC811 Board Meeting**

**1Q22**

**Friday, April 22nd, 2022**

8:30 am to 10:30 am

Four Points by Sheraton in Asheville

*contact Stephanie Brown for details.  
stephanie@nc811.org*

## **NC Underground Damage Prevention Review Board**

**Tuesday, April 19<sup>th</sup>, 2022**

NC811 Events Center, Greensboro

To join meeting: 1-984-204-1487  
792133650#

*Starts at 10 am*

*Visit: <https://udprb.nc.gov>*

# MEETINGS

## State UCC

**Tuesday, July 12<sup>th</sup>, 2022**

NC811 Events Center, Greensboro

*Hybrid Meeting*

*Starts at 10 am*

Go to <https://ncucc.org/> for the  
virtual meeting link

## NC Locate Resolution Partnership Committee

**Tuesday, May 17<sup>th</sup>, 2022**

NC811 Events Center, Greensboro

*Hybrid Meeting*

*11 am – 1 pm*

Go to <https://ncucc.org/> for the  
virtual meeting link



# NC811 Education Team



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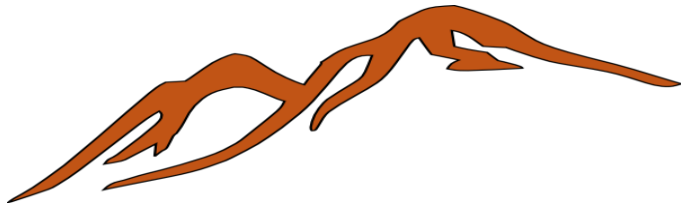
email: smoore@nc811.org

Thank you for your time and attention.  
A copy of this presentation is available at  
**[www.ncucc.org](http://www.ncucc.org)**



If this meeting was virtual or hybrid, a video is available on [ncucc.org](http://ncucc.org). Go to County UCC's. The video will be listed under the month and year the meeting took place.

# North Carolina Ashe-Alleghany Utilities Coordination Committee



## Meeting Minutes

Date: 4/19/2022

Place: Skyline Communications

Address: W Jefferson Ave

Town: West Jefferson, NC

### Called to Order & Welcomed to Guest

- Brian Morehouse called the meeting to order @ 11:34AM
- Brian Morehouse went over housekeeping and emergency evacuation.

### Introductions

- Brian Morehouse started introductions, and then went around the room.
- Safety Share presented by: Brian Morehouse
- Topic – April- National Safe Digging Month 2022

### Old Business

- Any Changes to last month's minutes? (NONE)-.

### Officer Reports

**Chair-** Nothing new to report.

**Co-Chair/Secretary-** Please see attendance sheet attached.

### New Business

- **NC 811 / One Call** presentation was given by: Have had a few tickets not get marked on time but have reached out to that company. Skyline has reached out to the facility operator and notified them of these issues and went over that problem to see about getting it corrected in the future.

### Called to Order & Welcomed to Guest

- Brian Morehouse called the meeting to order @ 11:36 AM
- Brian Morehouse went over housekeeping and emergency evacuation.

### Introductions

- Brian Morehouse started introductions, and then went around the room.
- Safety Share presented by: Brian Morehouse
- Topic – Yes, April is National Safe Digging Month 2022

### Old Business

- Any Changes to last month's minutes? (NONE)

### Officer Reports

**Chair-** Nothing new to report.

**Co-Chair/Secretary-** Please see attendance sheet attached.

### New Business

Below are highlights of the NC 811 Presentation for April 2022:

Round-table Discussions:

Brian Morehouse – NC 811 Comments:

- Current in the in the Western part of the state, Spectrum is installing approximately 2, 900 miles of fiber optic cable both in-ground and above ground on poles.
- There are a lot of tele communication cables being installed all over the state of North Carolina.

· If you do not already have the NC811 app installed on your mobile device, get it, it is a helpful tool to use in your daily jobs.

· If you have damaged made to your systems, you can file a complaint with the UDPRD, Please visit the site [udprb.nc.gov](http://udprb.nc.gov) to learn more about that process Remember, to take several photographs from various angles to be submitted with you written claim.

**Minutes –Ashe/Alleghany - NC 811 Meeting**

A total of **6** members attending today's meeting.

**Below are highlights of the NC 811 Presentation for April 2022:**

1. A complete listing of all stats for the previous month of March 2022 are included in the **PDF presentation file** attached to the email used to send these minutes out. Listed below is a highlight of tickets / transmissions for the past month:

**March 2021 vs 2022**

**TICKETS:**

2022: 228,434

2021: 224,120

Difference: 1.9%

**Year-to-date**

**TICKETS** 2022: 586,778

2021: 556097

Difference: 5.5%



| <u>TRANSMISSIONS</u> | <u>2021 vs 2022</u> |
|----------------------|---------------------|
|----------------------|---------------------|

2022: 1,249,098

2021: 1,253,015

Difference: -0.3%

Transmission YTD

2022: 3,232,304

2021: 3,150,229

Difference: 2.6%

2. **Upcoming Meeting Dates (Refer to the attached presentation for further details):**

- **The month of April 2022 is the National Safe Dig Month.**
- **Spring into safe Digging at the PNG & Duke Demo day:** Wednesday, April 20, 2022 at the Charlotte Fire Training Academy, at 1770 Shopton Rd., Charlotte, NC 28217 RSVP to Ronya Nabors at [ronya.nabors@duke-energy.com](mailto:ronya.nabors@duke-energy.com).
- **1st Quarter Board Meeting** will be held on Friday April 22, 2022, Hybrid Meeting 8:30 AM to 10:30 AM at the Sheraton in Asheville, NC. Contact Stephanie for details at: [Stephanie@nc811.org](mailto:Stephanie@nc811.org).
- **The NC Underground Damage Prevention Review Board:** Will meet on Tuesday, April 19, 2022, at 10:00 AM. Hybrid Meeting. <https://udprb.nc.gov/>
- **Joint SC/NC Utility Coordinating Committee Conference 2022:** Wednesday, May 4, 2022 – Friday, May 6, 2022, at the Hyatt Regency Hotel, 220 North Main Street, Greenville, SC. Visit the [ncucc.org/joint-nc-sc-ucc](https://ncucc.org/joint-nc-sc-ucc) calendar page for a link.

3. **SPECIAL REMINDERS:**

- **Damage Reporting:** Remember that if you damage an underground utility, it is **your responsibility to report this damage to NC 811 UCC. Offices in Greensboro.**
- Below is the website where you can go to communicate “Damage Violations.”  
<https://www.nc811.org/report-a-violation.html>
- **Remember!** If you hit an underground objective, and you think it is a Gas Line, do the following in this order:
  - **Call 911 to report the accident!**
  - **Call the Gas Company and let them know the specifics concerning the damage!**
  - **Call 811 to report the accident to our office!**
- **Damage Reporting:** It is **YOUR** responsibility to report ALL damages to underground utilities. The reports must be reported to the NC 811UCC offices in Greensboro.

**Brian Morehouse – NC 811 Comments:**

- If you have any of the NC811 Banners at you work location, please take a picture of it, and forward it to Brian at his email address. Brian's email address is: [bmorehouse@nc811.org](mailto:bmorehouse@nc811.org)
- If you do not already have the NC811 app installed on your mobile device, get it, it is a helpful tool to use in your daily jobs.
- If you have damages made to your systems, you can look into filing a complaint with the UGDPRB. File the complaint against the parent company involved. Remember, to take several photographs from various angles to be submitted with your written claim.

### **Round-table Discussions:**

The next meeting of the Ashe-Alleghany NC811UCC meeting will be held on **Tuesday August 16<sup>th</sup>, Winner's Circle, Jefferson, NC at 11:30 am**

Thank you to everyone who came to our meeting today

### **Open Discussion**

#### **Reports**

- A. **NC 811 / One Call** – *Brian provided us with the monthly 811 update. Also Brian talked to us about 811 having 811 come to your office and do an 811 Safety Presentation. Brian Morehouse went over the October 2019 presentation giving the totals for YTD and Monthly number for Tickets called in, average locates per day and (3) hour tickets. (This is included as a PDF on the UCC website) Have received a lot of positive feedback from those that attendant. Talked about large projects in the area and locating issues. Brian Morehouse gave everyone the supervisors numbers for locating companies that are within this area. Encouraging others to reach out to those supervisors if they are having issues with getting tickets cleared. Had an open discussion with all in attendance about how to make our local UCC better and what type of information they may be looking for now and in the future.*
- B. **N.C.D.O.T NA**
- C. **Skyline Communications-** Has new fiber going in over 100 miles. Large project in Watauga on 194. Has had one major line get hit due to road construction over the past 3 months.
- D. .

Meeting adjourned at **12:57 pm**

Minutes submitted by: **Brian Morehouse- NC 811 Education Liaison**



Aste - Alleghany,  
Tuesday, April 19th 2022

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