



NORTH CAROLINA 811

MONTHLY UPDATE

APRIL 2022

Jackson-Macon-Swain



April is National Safe Digging Month



North Carolina 811 runs many awareness campaigns to promote National Safe Digging Month and now you can help us spread the message of calling 811 before you dig. We have listed information you can download along with content you can share on social media.

<https://nc811.org/national-safe-digging-month/>

SHOW US YOUR BANNERS!



We would love to see pics of your 811 banners so we can share them during April for Safe Digging Month. Doesn't matter if it's a new banner or an old one. Display it proudly and we'll share it on our Facebook and Instagram. Click the form link below.

<https://www.emailmeform.com/builder/form/6oe9z62CX63kuP03>

A message from the NC811 Executive Director

- Safe digging month: Although based on volume we can safely say this is safe digging year.
- CGA conference first week of April - expect to hear more about best and "next" practices.
- Martinsville race on Friday, April 8. Good example of cooperative national messaging efforts.
- NC 811 Board meeting held on Earth Day this year live and in person.



Louis Panzer

NC811 Data Insights

Locate requests, transmissions,
county ticket volume and distribution



Locate Requests & Transmissions for NC

March. 2021 vs 2022

TICKETS

2022: 228,434

2021: 224,120

Difference: 1.9%

TRANSMISSIONS

2022: 1,249,098

2021: 1,253,015

Difference: -0.3%

Year-to-Date

TICKETS

2022: 586,778

2021: 556,097

Difference: 5.5%

TRANSMISSIONS

2022: 3,232,304

2021: 3,150,229

Difference: 2.6%



County ticket volume

YTD stats compared with previous year

Jackson	3 HR	CNCL	NEW	RXMT	UPDT	Total Tickets
2021	23	18	868	48	516	1473
2022	54	72	1115	35	538	1814
+/- Var	134.8%	300.0%	28.5%	-27.1%	4.3%	23.2%

Locates Per Day 29

County ticket volume

March 2021-March 2022

Jackson	3 HR	CNCL	NEW	RXMT	UPDT	Total Tickets
2021	9	5	348	12	171	545
2022	21	5	463	18	179	686
+/- Var	133.3%	0.0%	33.0%	50.0%	4.7%	25.9%
				Locates per day		34

County ticket volume

YTD stats compared with previous year

Macon	3 HR	CNCL	NEW	RXMT	UPDT	Total Tickets
2021	11	3	566	32	200	812
2022	38	3	615	12	329	997
+/- Var	245.5%	0.0%	8.7%	-62.5%	64.5%	22.8%
Avg Locates Per Day16						

County ticket volume

2022 stats compared with 2021

Macon	3 HR	CNCL	NEW	RXMT	UPDT	Total Tickets
2021	6	1	172	9	67	255
2022	5	2	245	2	134	388
+/- Var	-16.7%	100.0%	42.4%	-77.8%	100.0%	52.2%

Average Locates Per Day

19

County ticket volume

YTD Stats to previous year

Swain	3 HR	CNCL	NEW	RXMT	UPDT	TOTAL
2021	3	12	343	13	83	454
2022	15	3	293	13	172	496
+/- Var	400.0%	-75.0%	-14.6%	0.0%	107.2%	9.3%
<p>Avg Locates per Day 6</p>						

County ticket volume

2022 stats compared with 2021

Swain	3 HR	CNCL	NEW	RXMT	UPDT	TOTAL
2021	1	10	167	9	21	208
2022	5	2	129	2	93	231
+/- Var	400.0%	-80.0%	-22.8%	-77.8%	342.9%	11.1%

Locates per day

County ticket distribution

JACKSON	686
BALSAM	4
CASHIERS	218
CULLOWHEE	102
DILLSBORO	4
GLENVILLE	32
GREENS CREEK	4
HIGHLANDS	6
QUALLA	7
SYLVA	215
TUCKASEGEE	20
WEBSTER	7
WHITTIER	65

County ticket distribution

MACON	435
AQUONE	15
BURNINGTOWN	1
CARTOOGECHAYE	8
COWEE	2
CULLASAJA	1
FAIRVIEW	2
FLATS	2
FRANKLIN	293
HIGHLANDS	62
OTTO	40
SCALY MOUNTAIN	9

County ticket distribution

SWAIN	231
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ALMOND	2
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BRYSON CITY	120
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CHEROKEE	93
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NANTAHALA	1
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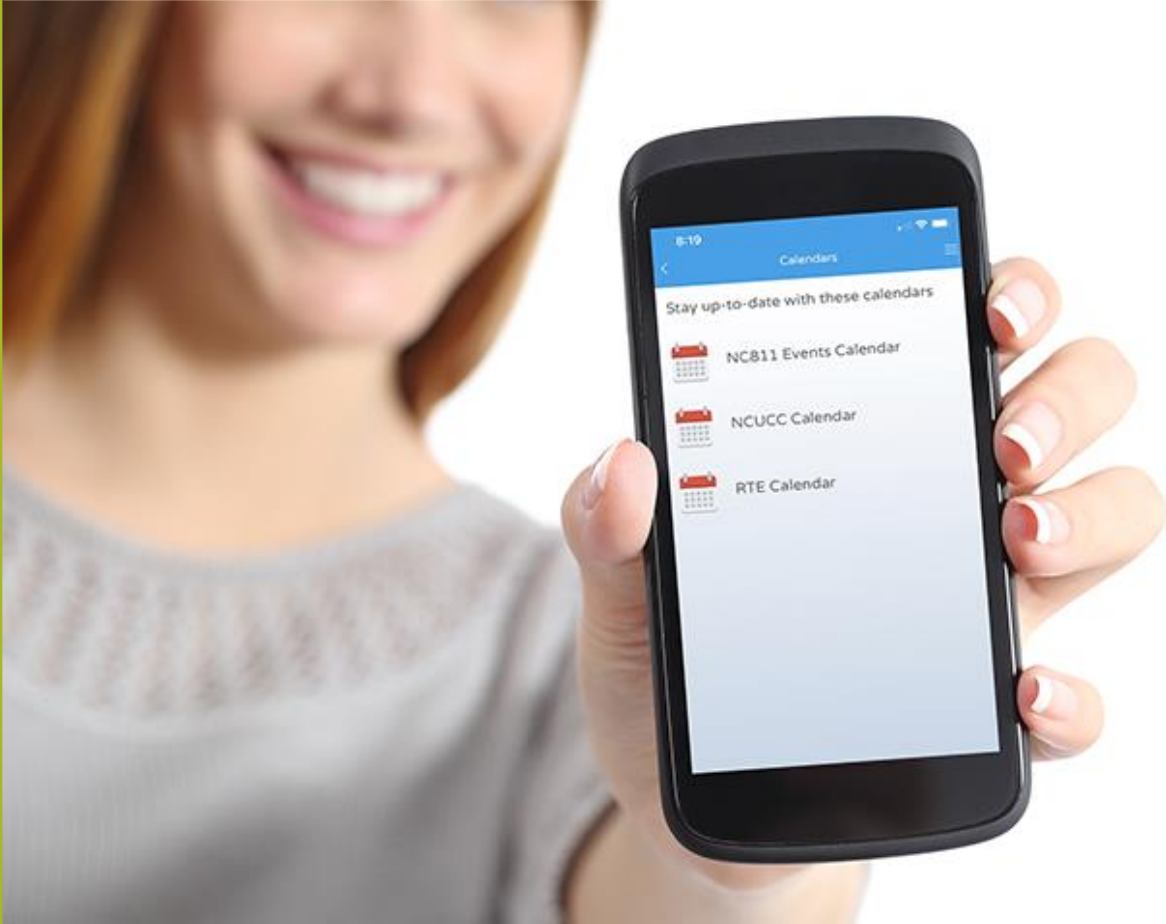
WHITTIER	15
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CALENDAR OF EVENTS



CALENDAR



For information on NC811 & NCUCC events, visit the calendar section of nc811.org or the nc811 app.



Spring into Safe Digging at the PNG & Duke Demo Day

WEDNESDAY, APRIL 20, 2022
Charlotte Fire Training Academy
1770 Shopton Rd, Charlotte, NC 28217

RSVP

Ronya Nabors

ronya.nabors@duke-energy.com

Include the names of team members you plan to send to our event in your RSVP response! Lunch will be provided.



Locators bear the responsibility of creating guidance for safe excavation. Accurate marks are the first line of defense against utility damages and avoidable excavation injuries.



Locator Safety & Appreciation Week

April 24-30, 2022

<https://www.excavationsafetyalliance.com/l saw-home>



Call 811 Before You Dig 250 Powered by Call811.com

Stop by our booth before the race at Martinsville.

APRIL 8, 2022 | 7:30 PM

340 Speedway Rd, Ridgeway, VA 24148



JOINT SC/NC UTILITY COORDINATING COMMITTEE CONFERENCE 2022

LOCATION: Hyatt Regency, 220 North Main St, Greenville, SC

WHEN: Wednesday, May 4, 2022 – Friday, May 6, 2022

COST: \$125 **Locator & OSHA Training:** FREE

CONFERENCE: The joint UCC conference draws attendees from both states, and typically draws 200-250 attendees from various public and private utilities and service providers. Locating, construction, safety, and design companies will be present. We will have presentations on Protection of Utilities, Work Zone Safety, Design/Build, and Damage Prevention. Vendors will exhibit their products and services and a locator training class will be offered.



<https://ncucc.org/joint-nc-sc-uccc/>

MEETINGS

NC811 Board Meeting

1Q22

Friday, April 22nd, 2022

8:30 am to 10:30 am

Four Points by Sheraton in Asheville

*contact Stephanie Brown for details.
stephanie@nc811.org*

NC Underground Damage Prevention Review Board

Tuesday, April 19th, 2022

NC811 Events Center, Greensboro

To join meeting: 1-984-204-1487

792133650#

Starts at 10 am

Visit: <https://udprb.nc.gov>

MEETINGS

State UCC

Tuesday, July 12th, 2022

NC811 Events Center, Greensboro

Hybrid Meeting

Starts at 10 am

Go to <https://ncucc.org/> for the
virtual meeting link

NC Locate Resolution Partnership Committee

Tuesday, May 17th, 2022

NC811 Events Center, Greensboro

Hybrid Meeting

11 am – 1 pm

Go to <https://ncucc.org/> for the
virtual meeting link

NC811 Education Team



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Thank you for your time and attention.
A copy of this presentation is available at
www.ncucc.org

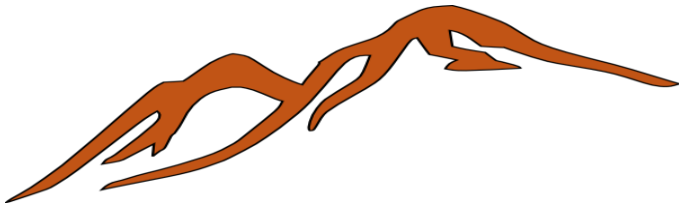


If this meeting was virtual or hybrid, a video is available on ncucc.org. Go to County UCC's. The video will be listed under the month and year the meeting took place.

JACKSON · WACON · SWAIN
 April 25th 2022

BRIAN D. Morehouse	NE 811	bmorehouse@nc811.org	336-482-6880
Craig Farmer	TWSA	CrazyCraig3279@Aol.com	828-550-5755
Robert Green	TWSA	RobertGreen7@gmail.com	
Daniel Beckman	TWSA		
Bobby Morris	TWSA	bmorris@twsa.nc.us	
Daniel Manning	TWSA	dmaning@twsa.nc.us	
Jake Scott	Town of Sylva	jscott@townofsylva.org	
Richard Watson	Dominion Energy	richard.watson@dominionenergy.com	
Tom Franklow	TWSA	40499977@Frontier.com	
Ben Dills	TWSA	BenjaminHDills@gmail.com	
Bobby Heever	Dominion Energy	Bobby.Heever@dominionenergy.com	
John McCoy	Dominion Energy	John.McCoy@dominionenergy.com	
Barbara Lacy	RKK	blacy@rkk.com	
Tom Shook	Town of Bryson City	tomshook@brysoncitync.gov	
Glenda Pruett	Sumter	glpruett@suimail.com	
Kenny Strood	Sumter	Kstrood@suimail.com	

North Carolina Jackson-Macon- Swain Utilities Coordination Committee



Meeting Minutes

Date: 4/25/2022

Place: Tusksegee Water & Sewage
Authority

Town: Sylva, NC

Called to Order & Welcomed to Guest

- Brian Morehouse called the meeting to order @ 12:08 AM
- Brian Morehouse went over housekeeping and emergency evacuation.

Introductions

- Brian Morehouse started introductions, and then went around the room.
- Safety Share presented by: Brian Morehouse
- Topic – April is National Safe Digging Month-2022

Old Business

- Any Changes to last month's minutes? (NONE)

Officer Reports

Chair- Nothing new to report.

Co-Chair/Secretary- Please see attendance sheet attached.

New Business

- **NC 811 / One Call** presentation was given by: Brian Morehouse went over the NC/SC joint conference and how to sign up for this event. Also talk about what will be presented at this conference.

A total of (16) members attending today's meeting.

Officer Reports

Chair- Nothing new to report.

Co-Chair/Secretary- Please see attendance sheet attached. Minutes Jackson-Macon-Swain UCC - NC 811 Meeting

Lunch was provided by TUCKSEIGEE WATER & SEWAGE AUTHORITY- THANK YOU

Below are highlights of the NC 811 Presentation for April 2022:

1. A complete listing of all stats for the previous month of March 2022 are included in the **PDF presentation file** attached to the email used to send these minutes out. Listed below is a highlight of tickets / transmissions for the past month:

March 2021 vs 2022

Year-to-date

TICKETS:

TICKETS

2022: 228,434

2022: 586,778

2021: 224,120

2021: 556,097

Difference: 1.9%

Difference: 5.5%

TRANSMISSIONS

March 2021 vs March 2022

2022: 1,249,098

2021: 1,253,015

Difference: -0.3

YTD

TRANSMISSION

2022: 3,232,304

2021: 3,150,229

2. Upcoming Meeting Dates (Refer to the attached presentation for further details):

- **The month of April 2022 is the National Safe Dig Month.**
- **Spring into safe Digging at the PNG & Duke Demo day:** Wednesday, April 20, 2022 at the Charlotte Fire Training Academy, at 1770 Shopton Rd., Charlotte, NC 28217 RSVP to Ronya Nabors at ronya.nabors@duke-energy.com.
- **1st Quarter Board Meeting** will be held on Friday April 22, 2022, Hybrid Meeting 8:30 AM to 10:30 AM at the Sheraton in Asheville, NC. Contact Stephanie for details at: Stephanie@nc811.org.
- **The NC Underground Damage Prevention Review Board:** Will meet on Tuesday, April 19, 2022, at 10:00 AM. Hybrid Meeting. <https://udprb.nc.gov/>
- **Joint SC/NC Utility Coordinating Committee Conference 2022:** Wednesday, May 4, 2022 – Friday, May 6, 2022, at the Hyatt Regency Hotel, 220 North Main Street, Greenville, SC. Visit the ncucc.org/joint-nc-sc-ucc calendar page for a link.

3. SPECIAL REMINDERS:

- **Damage Reporting:** Remember that if you damage an underground utility, it is **your responsibility to report this damage to NC 811 UCC. Offices in Greensboro.**
- Below is the website where you can go to communicate “Damage Violations.”
<https://www.nc811.org/report-a-violation.html>
- **Remember!** If you hit an underground objective, and you think it is a Gas Line, do the following in this order:
 - **Call 911 to report the accident!**
 - **Call the Gas Company and let them know the specifics concerning the damage!**
 - **Call 811 to report the accident to our office!**
- **Damage Reporting:** It is **YOUR** responsibility to report ALL damages to underground utilities. The reports must be reported to the NC 811UCC offices in Greensboro.

Brian Morehouse – NC 811 Comments: Working on issues with Locate tickets not being responded to in a timely manner. Our UCC has created a new Letter for us to keep in touch since we meet every three months.

- If you have any of the NC811 Banners at your work location, please take a picture of it, and forward it to Brian at his email address. Brian's email address is: bmorehouse@nc811.org
- If you do not already have the NC811 app installed on your mobile device, get it, it is a helpful tool to use in your daily jobs.
- If you have damages made to your systems, you can look into filing a complaint with the UGDPRB. Please visit the udprb.nc.gov website for more details. Remember, to take several photographs from various angles to be submitted with your written claim.

Round-table Discussions:

Thank you to everyone who came to our meeting today. Please come back at any time you can.

New Business

- NC 811 / One Call presentation was given by: **Brian Morehouse went over issues within the area, spoke about the contractors that he has spoken with since the last meeting Please remember if you or your organization needs any training- please contact Brian Morehouse to schedule a date and time for this training to take place. Our UCC will have a Pipes Plus Training class at the October 2022 UCC Meeting (After) If you have any new employees please make sure to have them attend. This training is free and there is a certificate issued to those that pass the test with an 80 or greater.**

Reports

- A. **NC 811 / One Call** – Brian provided us with the monthly 811 updates. Also, Brian talked to us about having 811 come to your office and do an 811 Safety Presentation. NC811 has improved the 3-hr notice as described in the presentation. Everyone has been asked to send issues to Brian Morehouse at bmorehouse@nc811.org, please don't wait to the next meeting since we meet every three months. NC811 needs the ticket # to review the issues being sent over.
- B. **N.C.D.O.T** – **projects continue within the area, not having issues, bridge work and maintenance works continues around the area..**
- C. **Bryson City**- Very busy, have had some gridding issues with our 811 tickets but have reached out to Member Services and we have that issue resolved.
- D. **Dominion Energy** – No issues, things are going well. No major issues at this time.
- E. **USIC** – NA
- F. **Spectrum**- New work coming to the western region of North Carolina (2022)- 2,900 miles of new cable. Went over all this information and timeline of project. Very good information given. Was given an update that crews are in the area and working. It was reported by others that contractors are calling locates in way ahead of where they are working and needing to update those numerous times. Brian Morehouse will be reaching out to them.
- G. **Town of Sylva**- busy is booming, staying on top of things, having issues with contractors not giving enough information on tickets or they will give info and then do something else not noted on the locate ticket.
- H. **Duke Energy** – Plenty of work with underground, pole replacements and 3 phase work in the surrounding areas.
- I. **Sumter**- Very busy. Having issues getting things marked on time. Over 50% are not marked on the required date and (3) Hr tickets called in and still no response. This is holding work up within the area.
- J. **Frontier** -NA
- K. **RKK-NCDOT**- Bridge work and guardrail work continue within the area.
- L. **BalsamWest**- NA.
- M. **TWSA**- NO new work to report, General Maint work continues. Area is growing. Locates are up. Having issues with getting things marked by USIC, over 70% of the tickets called in are not being responded to on time. Brian Morehouse has informed them that you are required by law to call in a (3) Hr. ticket. Was asked what happens after that, we can not advise on that matter. If digging was to take place the excavator takes on that responsibility.
- N. **Next Meeting** – **July 25th, 2022, at Tuskaseige Water & Sewage Authority**

Meeting adjourned at 1:23 PM

Minutes submitted by: Brian Morehouse- NC 811 Education Liaison