

# Virtual UCC Meetings

Follow these video instructions to find your virtual meeting link and how to make the most of the meeting in the new MICROSOFT TEAMS platform.

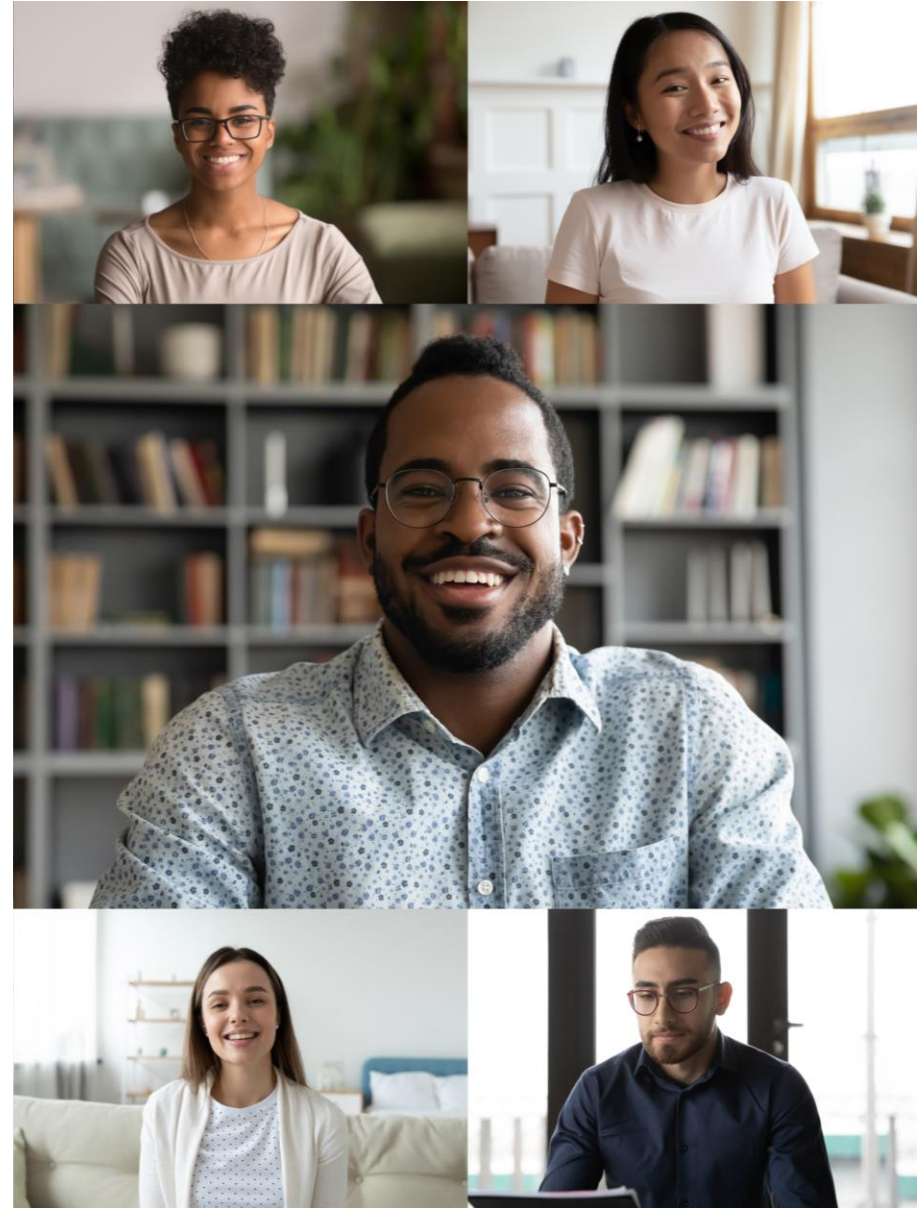
<https://www.youtube.com/watch?v=GC5zGkdxqb0>

In the chat section please type your name, company name & email.

Participant feature – raise hand. The meeting facilitator will acknowledge you.

Enter the meeting with your microphone on mute and unmute your mic when you need to speak.

Every meeting will be recorded, and the video will be posted on the [ncucc.org](http://ncucc.org) website. You can watch the meeting by using the video link provided on [ncucc.org](http://ncucc.org). Visit your county UCC page for a listing of past meeting videos.





# **NORTH CAROLINA 811**

## **Mecklenburg County UCC**

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**APRIL 2022**

# April is National Safe Digging Month



**North Carolina 811 runs many awareness campaigns to promote National Safe Digging Month and now you can help us spread the message of calling 811 before you dig. We have listed information you can download along with content you can share on social media.**

**<https://nc811.org/national-safe-digging-month/>**



# SHOW US YOUR BANNERS!



We would love to see pics of your 811 banners so we can share them during April for Safe Digging Month. Doesn't matter if it's a new banner or an old one. Display it proudly and we'll share it on our Facebook and Instagram. Click the form link below.

<https://www.emailmeform.com/builder/form/6oe9z62CX63kuP03>

# A message from the NC811 Executive Director

- Safe digging month: Although based on volume we can safely say this is safe digging year.
- CGA conference first week of April - expect to hear more about best and "next" practices.
- Martinsville race on Friday, April 8. Good example of cooperative national messaging efforts.
- NC 811 Board meeting held on Earth Day this year live and in person.



*Louis Panzer*



# NC811 Data Insights

Locate requests, transmissions,  
county ticket volume and distribution



# Locate Requests & Transmissions for NC

March. 2020 vs 2021

## TICKETS

2022: 228,434

2021: 224,120

Difference: 1.9%

## TRANSMISSIONS

2022: 1,249,098

2021: 1,253,015

Difference: -0.3%

Year-to-Date

## TICKETS

2022: 586,778

2021: 556,097

Difference: 5.5%

## TRANSMISSIONS

2022: 3,232,304

2021: 3,150,229

Difference: 2.6%



# County ticket volume

2022 stats compared with 2021

	3 HR	CNCL	NEW	RXMT	UPDT	TOTAL
2021	1631	248	21166	788	10551	34384
2022	2194	245	19791	830	11380	34440
	34.5%	-1.2%	-6.5%	5.3%	7.9%	0.2%
				Locates per day		1497



# County ticket volume

YTD stats compared with previous year

	3 HR	CNCL	NEW	RXMT	UPDT	TOTAL
2021	4071	643	54065	2000	29489	90268
2022	5359	540	51447	1983	30493	89822
	31.6%	-16.0%	-4.8%	-0.9%	3.4%	-0.5%

# County ticket distribution

<b>MECKLENBURG</b>	<b>34440</b>	MATTHEWS	2627
BARCLAY DOWNS	2	MIDLAND	6
BERRYHILL	2	MINT HILL	715
CALDWELL	1	NEWELL	1
CHARLOTTE	26775	OAKDALE	1
CHEMWAY	1	OLDE PROVIDENCE	3
CLEAR CREEK	5	PAW CREEK	5
CORNELIUS	969	PINEVILLE	445
DAVIDSON	532	PROVIDENCE	7
DERITA	1	RAMA	2
GROVE PARK	1	SHARONBROOK	1
HEBRON	1	SHOPTON	1
HICKORY GROVE	2	STALLINGS	1
HUNTERSVILLE	2331	UNIVERSITY PLACE	2

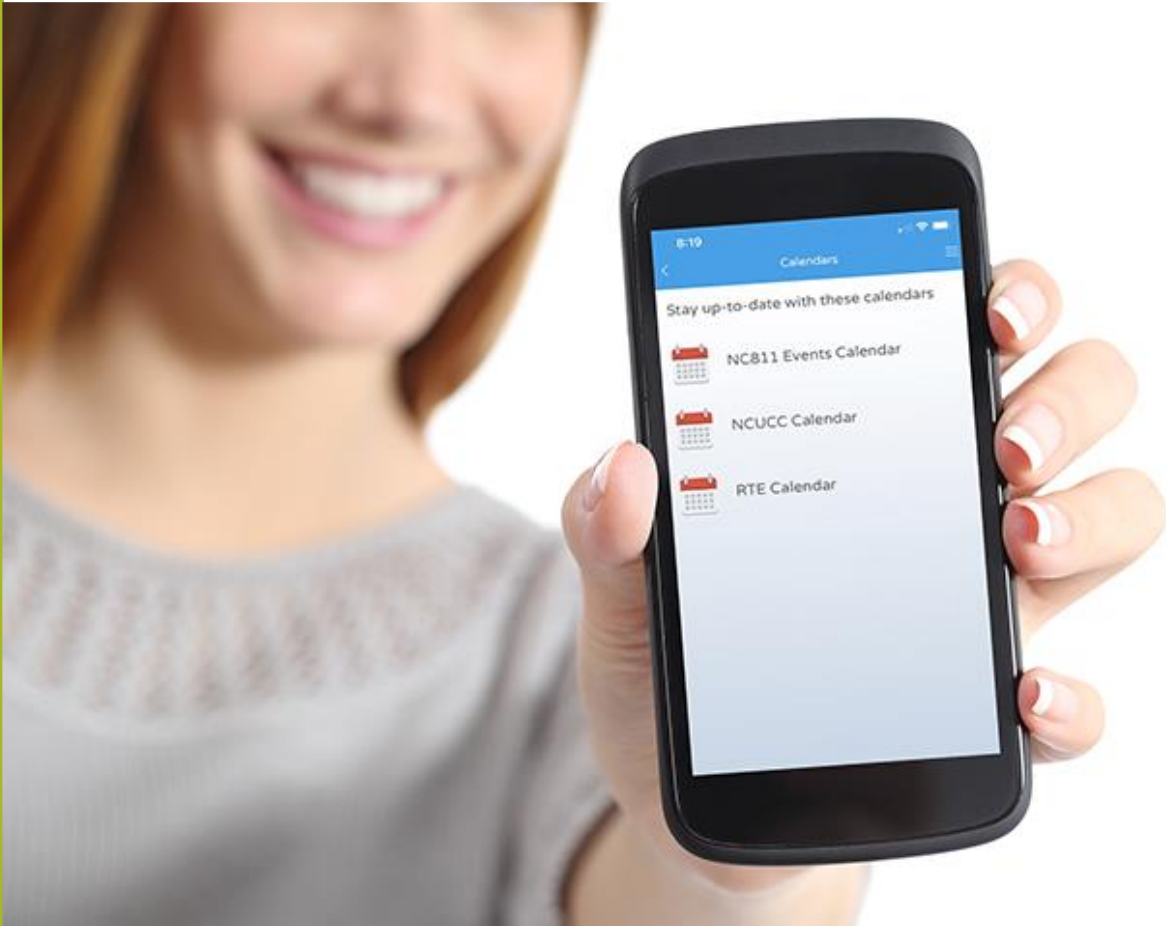


# CALENDAR OF EVENTS





# CALENDAR



For information on NC811 & NCUCC events, visit the calendar section of [nc811.org](http://nc811.org) or the nc811 app.



**Locators bear the responsibility of creating guidance for safe excavation. Accurate marks are the first line of defense against utility damages and avoidable excavation injuries.**



**Locator Safety & Appreciation Week**

**April 24-30, 2022**

<https://www.excavationsafetyalliance.com/l saw-home>



**Call 811 Before You Dig 250 Powered by Call811.com**

**Stop by our booth before the race at Martinsville.**

**APRIL 8, 2022 | 7:30 PM**

***340 Speedway Rd, Ridgeway, VA 24148***





# JOINT SC/NC UTILITY COORDINATING COMMITTEE CONFERENCE 2022

**LOCATION:** Hyatt Regency, 220 North Main St, Greenville, SC

**WHEN:** Wednesday, May 4, 2022 – Friday, May 6, 2022

**COST:** \$125      **Locator & OSHA Training:** FREE

**CONFERENCE:** The joint UCC conference draws attendees from both states, and typically draws 200-250 attendees from various public and private utilities and service providers. Locating, construction, safety, and design companies will be present. We will have presentations on Protection of Utilities, Work Zone Safety, Design/Build, and Damage Prevention. Vendors will exhibit their products and services and a locator training class will be offered.



**<https://ncucc.org/joint-nc-sc-uccc/>**

# MEETINGS

## **NC811 Board Meeting**

**1Q22**

**Friday, April 22nd, 2022**

8:30 am to 10:30 am

Four Points by Sheraton in Asheville

*contact Stephanie Brown for details.  
stephanie@nc811.org*

## **NC Underground Damage Prevention Review Board**

**Tuesday, April 19<sup>th</sup>, 2022**

NC811 Events Center, Greensboro

To join meeting: 1-984-204-1487

792133650#

*Starts at 10 am*

*Visit: <https://udprb.nc.gov>*



# MEETINGS

## State UCC

**Tuesday, July 12<sup>th</sup>, 2022**

NC811 Events Center, Greensboro

*Hybrid Meeting*

*Starts at 10 am*

Go to <https://ncucc.org/> for the  
*virtual meeting link*

## NC Locate Resolution Partnership Committee

**Tuesday, May 17<sup>th</sup>, 2022**

NC811 Events Center, Greensboro

*Hybrid Meeting*

*11 am – 1 pm*

Go to <https://ncucc.org/> for the  
*virtual meeting link*

# NC811 Education Team



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Thank you for your time and attention.  
A copy of this presentation is available at  
[www.ncucc.org](http://www.ncucc.org)



If this meeting was virtual or hybrid, a video is available on [ncucc.org](http://ncucc.org). Go to County UCC's. The video will be listed under the month and year the meeting took place.



Mecklenburg Co UCC Roster

April 2022

**In person attendees**

Robert Neely-Piedmont Natural Gas

Dylan Dixon-SAM

Malcolm Hyatt-SAM

Jose Mejia-DRMP

Blain Elliott-STS

Josh Dubois-Heath Consultants

Andres Jones-Heath Consultants

Ann Rushing-NC811

Chris Ebanietti-Badger Daylighting

Thomas Murrietta-Badgert Daylighting

Tracy Taylor-Charlotte Water

Robert McGhee-Charlotte Stormwater

Lindsey Pontz-SAM

Casey Hamrick-USIC

Jermaine Glenn-USIC

Roger Richards-Sanders Utility

Tami Groves-NC811

**Virtual attendees**

Tristan Teasley-Charlotte Water

Louis Panzer-NC811

Marc Worth-Dominion Energy

Bo Turner-Heath Consultants

Joel Calabreses-Piedmont Natural Gas

Carl Wilson-Charlotte Water

Shuhurah Lee-Charlotte Water

Erick Guir-Town of Matthews

Jim Collins-Piedmont Natural Gas

Kate Powes-KCI

Ronya Nabors-Piedmont Natural Gas

Brian Morehouse-NC811

00:00:00.000 --> 00:00:05.970

Tami Groves

In an over or you can just send it to your liaison and we will gladly share it ourselves, which we have done.

00:00:06.870 --> 00:00:14.720

Tami Groves

A message from Louis Panzer, our executive director who is with us this morning and I will. I will leave that with him.

00:00:14.780 --> 00:00:15.130

Louis Panzer

Here.

00:00:16.400 --> 00:00:29.780

Louis Panzer

Yeah, I'm gonna do that bearded dude was on the previous slide, but Steve's always got an interesting crew to and he in those pictures. But anyway, yes, I'm Louis Panzer happy to virtually be with you folks.

00:00:30.300 --> 00:01:02.670

Louis Panzer

And safety taking months almost over, but we can safely say based on the volume that we're looking at, it's safe digging year. We are definitely in the throes of it at this point, even though March wasn't super high in terms of overall state, one 1.8 or something percent up over the previous year, last year was the month of last last year's month of March was the highest month of March ever. So it was just off the chains was 20% up from the year prior. So.

00:01:03.010 --> 00:01:21.590

Louis Panzer

We're in it for sure, and right now in April, it's been gang Busters. So we definitely wanna make sure that we get the message out and there's never a month really just for safety. It's all the time for sure. We had a conference with the CGA and the beginning of April.

00:01:22.210 --> 00:01:53.960

Louis Panzer

Ohh also there was an excavation safety conference as well, but you know there was quite a bit of discussion about next practices and things that could be done to help improve the overall process. Mapping was one of the most talked about subjects I guess in terms of the creation and fixing of maps. So kind of what they call healing the maps as you go forward. So the ability to take locate information for example and when they precisely located.

00:01:54.140 --> 00:02:22.190

Louis Panzer

So it is especially with the potholing being able to Jeep, you know GI put that into the GIS systems and turn it around back so that the most accurate up to date maps are available in the field. This is a just a big initiative and it you know it it definitely impacts operators and it would ultimately impact the ability



for these tickets to get located quicker and more accurately. So that was a big conversation that went on at the conference it it was a good conference.

00:02:22.790 --> 00:02:52.820

Louis Panzer

And was glad that have been there for that. We did a pretty significant national event with the Martinsville race that took place on April 8th, and I know there's. I think there's a slide coming up on that as well, but this was a great example of the cooperative national messaging that happens between states. So we've all we all chipped in basically to have that call before you dig 250 race fully, you know, sponsored by.

00:02:52.920 --> 00:02:53.980

Louis Panzer

The 811 centers.

00:02:55.100 --> 00:03:19.490

Louis Panzer

Huge, huge advertising opportunity with a big demographic that obviously digs and that's our core group in a lot of ways. So I'm happy to do that. I'm sad to say that was my first NASCAR race. I'm happy that I actually don't throw anything at me because I know I'm in north, you know, North Carolina. It's a shame to even say that out loud, but it was exciting. I got to Grand Marshall at. He was a lot of fun.

00:03:20.070 --> 00:03:49.380

Louis Panzer

And so that was an excellent effort on behalf of everybody. We did hold our board meeting on Earth Day, so it was on the 22nd and it was live and in person. We had every single board member there. I actually got to meet Carl Wilson. He discovered I wasn't just a figment of his imagination or a face in a box. We actually were able to shake hands and and meet officially. So it was really nice to have everybody together. It does make a difference.

00:03:49.600 --> 00:04:19.900

Louis Panzer

In these meetings, and again I apologize for having to do this virtually, but I do appreciate the hybrid opportunities for those of us that you know can participate being far away from this. But that's basically my message for this month. You know, just wanna make sure that everybody's communicating. We were happy to hear at the wake yesterday that, you know, damages seemed to be down on knock on wood just to make sure we don't jinx it. But it's good to hear that damages are actually slowing down.

00:04:20.020 --> 00:04:41.910

Louis Panzer

A little bit and and again we attribute a lot of that to strong communication. Robert, you said they would take a lot of responsibility from USIC for that. We'll take maybe 1015% of that it NC 11, but we're just happy to see things are are improving and it's an ongoing effort and with that Miss Tammy, I'll send it home back to you.

00:04:43.710 --> 00:04:45.090

Tami Groves

Thank you, Sir. Appreciate it.

00:04:46.580 --> 00:04:52.440

Tami Groves

Alright folks, let's pop over into data insight with transmissions and locate requests.

00:04:53.270 --> 00:04:54.710

Tami Groves

Or March.

00:04:55.760 --> 00:04:59.090

Tami Groves

Hold on. Let me letting folks in here March.

00:05:03.880 --> 00:05:25.710

Tami Groves

Of twenty 22200 and 28,434 locate requests for the month that was up across the state. 1.9% tickets were down just .3. I'm sorry. Transmissions were down .3 percent 1,249,098.

00:05:26.340 --> 00:05:30.390

Tami Groves

And I'm sure that everybody's heard this, but I do like to repeat it.

00:05:31.180 --> 00:05:58.330

Tami Groves

The difference between a ticket or a locate request and a transmission ticket? That's what you're calling in, or what? You're entering through remote ticket entry or single address ticket. I'm putting in a fence. A transmission is how many utilities are notified about every one ticket on average right now for every one ticket or every one locate request, there are 5.7 and utilities notified. So 5.7 transmissions.

00:05:59.290 --> 00:06:16.680

Tami Groves

Tickets year to date are up five and a half percent, 500 eighty 6778. I did a little rough math earlier in the month. If we stay on trend with that, that's going to put us over 2.4 million locate requests for the year.

00:06:17.730 --> 00:06:23.430

Tami Groves

Keep in mind that North Carolina is second in the nation only to the state of Texas.

00:06:24.230 --> 00:06:28.820

Tami Groves

In locate requests, they all were busy. In case you didn't know that.

00:06:29.370 --> 00:06:29.720

Lee, Shuhurah

There is.

00:06:29.590 --> 00:06:39.020

Tami Groves

Transmissions of 2.6% across the state year to date 3,232,300 and four.

00:06:40.130 --> 00:06:42.850

Tami Groves

Will pop into Mecklenburg County specific.

00:06:43.690 --> 00:07:04.930

Tami Groves

New tickets for Mecklenburg County? That's the middle highlighted column for actually down a little bit 6.5% nineteen 1791 total tickets, though, were up .2% for Mecklenburg for the month of March 30, 4440. Locate requests.

00:07:05.610 --> 00:07:07.610

Tami Groves

Total tickets do include.

00:07:08.270 --> 00:07:19.940

Tami Groves

Retransmits and updates average locates per day for Mecklenburg County 14197 average locates per day.

00:07:22.450 --> 00:07:28.800

Tami Groves

Year to date for Mecklenburg County, new tickets were down a little bit 4.8%.

00:07:29.710 --> 00:07:37.480

Tami Groves

New tickets at fifty 1447 total tickets for Mecklenburg failed just.

00:07:38.160 --> 00:07:46.070

Tami Groves

.5% already year to date eighty 9822.

00:07:46.680 --> 00:07:50.410

Tami Groves

While there is a lot of work going on in mental work cannon.

00:07:51.290 --> 00:08:02.110

Tami Groves

Ticket distribution for Mecklenburg. No one surprised to know that Charlotte had the bulk of that 26,775 of those locate requests.

00:08:02.760 --> 00:08:11.930

Tami Groves

But Matthews and Huntersville, both with over 2000, each Matthews at 2627 Hundred School, 2030 thirty one.



00:08:10.150 --> 00:08:10.930

Lee, Shuhurah

Thank you.

00:08:12.240 --> 00:08:13.180

Lee, Shuhurah

Found it yet.

00:08:16.570 --> 00:08:22.610

Tami Groves

Calendar of events. Don't forget you can check the use UCC calendar and check your app.

00:08:23.820 --> 00:08:46.350

Tami Groves

For upcoming calendar of events and see when UCC meetings are any other meetings. I know last week was a busy week on the 20th Piedmont Natural Gas and Duke Energy had a safety day over a Shopton Rd. Police and Fire training Academy. I know Ann will stay here. Parrish was there. I'm not sure who if anybody else. Yeah. Robert was there.

00:08:47.850 --> 00:08:48.540

Tami Groves

So.

00:08:49.390 --> 00:08:51.240

Tami Groves

You know great event over there.

00:08:52.090 --> 00:09:00.170

Tami Groves

April 24th through the 30th Locator Safety Awareness Week locator safety and appreciation.

00:09:01.050 --> 00:09:24.200

Tami Groves

Y'all locators bear the responsibility of creating guidance for safe excavation. Those accurate marks are the first line of defense against utility damages and avoidable excavation injuries. I did bring in some DP Safety pro magazines. This is not a job I would want to do. It is a hard job.

00:09:25.140 --> 00:09:25.780

Tami Groves

Umm.

00:09:26.990 --> 00:09:30.650

Tami Groves

You know you you are the first responders in the utility world.

00:09:31.450 --> 00:09:36.140

Tami Groves

And you, you don't hear it enough, but thank you. Appreciate what you do.

00:09:40.770 --> 00:09:55.640

Tami Groves

Again, and as Louis mentioned earlier, that call, before you dig 250 power by call811.com, that was April the 8th in Virginia. I know Ann was there a huge turn out as well, Martinsville.

00:09:56.540 --> 00:10:19.290

Tami Groves

Ohh, went to the NASCAR Hall of Fame earlier this month. They were doing a 75th anniversary for Martinsville Speedway and I don't know a whole lot about racing and and Lewis and I are on the same page. But even I sat there and this tall, skinny guy with a cowboy hat and sunglasses brought in and I said, holy moly, that's what you're petty. I know who that was.

00:10:19.960 --> 00:10:41.010

Tami Groves

So that was kind of cool. But yeah, the call before you dig 250 huge national messaging events, Arizona, North and South Carolina, Virginia, Michigan 81 ones were out there for participating. So appreciate everybody who came by the move and enjoyed that.

00:10:41.720 --> 00:11:00.040

Tami Groves

I'm. I'm gonna pop through that because it's not gonna give us the sound I want just to reminder that that that pirate ship is still out there with \$811.00 of booty to spend. If you haven't already gone out to the website, go out to the website.

00:10:59.240 --> 00:11:03.820

Louis Panzer

Sound the sound was coming through over here. Just FYI, we got it real quick when you did it.

00:11:04.820 --> 00:11:07.790

Tami Groves

Thank you. Yeah, it's not coming through here like it should.

00:11:08.910 --> 00:11:11.040

Tami Groves

I'll I will go back and show it.

00:11:09.220 --> 00:11:09.760

Louis Panzer

Dental.

00:11:12.350 --> 00:11:14.440

Tami Groves

For those of you folks that are online.

00:11:48.460 --> 00:12:20.730

Tami Groves

Thanks for thanks for letting us know that, Louis, I'm glad you guys can hear. It's a little harder to hear in here. So that North Carolina 811 treasure hunt will run through April the 29th. If you've got a few

minutes to go out and watch a few videos and answer a few questions that looks like some good summer spending money and a good reminder about safety all at the same time, North Carolina 811 employees are exempt. So we can't enter this. But yeah, that that would definitely be some some good.

00:12:20.860 --> 00:12:22.850

Tami Groves

Summer summer cash.

00:12:23.830 --> 00:12:26.040

Tami Groves

Thank a few minutes. Go out and take that test.

00:12:27.550 --> 00:12:38.200

Tami Groves

The joint North Carolina, South Carolina and Utility Coordinating Committee conference is next week. That's going to be may the 4th through May the 6th.

00:12:40.200 --> 00:12:42.190

Tami Groves

Greenville, SC.

00:12:43.140 --> 00:13:00.390

Tami Groves

Locator in OSHA training for free the registration is \$125. Y'all, the joint UCC conference gets folks from both States and draws anywhere upwards 200, two 150 plus attendees from various public and private utilities.

00:13:01.710 --> 00:13:34.020

Tami Groves

Service providers locating construction, safety and design companies are present. There will be presentations on protection of utilities works and safety, design, build, and of course, everybody's favorite damage prevention. There will be vendors there to exhibit products and services, and again, that locator training class and OSHA 10 training for free. Follow that link, go out to the website and register today there and do you know if there's still any rooms available?

00:13:34.640 --> 00:14:02.410

Tami Groves

I'm not familiar with the rooms, but I know there are some more spots for registration. She said that I think as of other day it was around 169, but yesterday she said more people were trickling in and I think there was a couple maybe between more spots with benders, so maybe two more spots for vendors. Still a few spots available if anyone wants to attend again \$125.00, that's a great bargain.

00:14:03.910 --> 00:14:14.470

Louis Panzer

Yeah, the room block, the room blocks full. But they did put some alternative room block rooms available in other locations so that at the height it's it's already filled up.

00:14:03.960 --> 00:14:04.190

Tami Groves

3.

00:14:15.430 --> 00:14:36.280

Tami Groves

Thank you. Hi is filled up, but there are some room block alternatives that other hotels in case anyone decides they would like to go to fantastic event. I was fortunate enough to attend a couple years ago and I think Parrish is going this year and and hopefully he'll get down there and see some familiar faces and see a lot of new faces.

00:14:37.280 --> 00:14:40.690

Tami Groves

So Tammy, the locator training, they're working more spots.

00:14:41.620 --> 00:15:13.320

Tami Groves

Response to the locator training and and I think it's pretty wide open with the ocean 10 training, so still a few spots for locator training and the OSHA 10 training spots are still free. So there are still some spots open for those meetings. I am going to ask Louis if he doesn't want to give us an update about the board meeting. I know that was last week Friday he was having to get from one end of the state to the other in a.

00:15:13.400 --> 00:15:18.270

Tami Groves

A1 state and then to the other end of the other state in the short amount of time.

00:15:16.250 --> 00:15:18.740

Louis Panzer

And the other thing, getting his school Amanda down.

00:15:19.610 --> 00:15:50.800

Louis Panzer

Yeah, I was happy to do it because that meant I got to see all my good friends in Nuka and to me that was super important. But yes, the board meeting, as I said earlier, all board members were present. We even had guests in that. It was nice to see everybody live. We did have our audit presented by DMJ, got a clean bill of health, which was good, went over, went over, you know, operational information, shared a lot of the marketing efforts and things that are going on, including that new mini apps for the kids and everything.

00:15:51.940 --> 00:16:22.130

Louis Panzer

So yeah, it was. It was a great meeting. We are looking forward then to the next one also being live in July. And so if you're interested in going to some terrible location like Blowing Rock, you know, it's a horrible place to be. But if you can ping yourself to do that in July, you could visit us at the next board meeting and you'll probably see information pop up on that in the upcoming months. You know, as far



as how to get a hold and register for that and everything. But we were just really glad to make that happen live and.

00:16:22.760 --> 00:16:23.900

Louis Panzer

Thanks for throwing it to me.

00:16:27.450 --> 00:16:46.320

Tami Groves

Thanks Louis. Tammy handed to me the mic. I'm going to give an update of the underground damage for mention review board. We did meet last week and we reviewed, I think it was around 9 cases. There were a couple that were reviews, but from those nine cases.

00:16:30.170 --> 00:16:30.870

Louis Panzer

I'm gonna be.

00:16:47.520 --> 00:17:17.740

Tami Groves

We did make some penalties and pipes plus training back in November under when when Louis was still seated on that board, they put together a matrix in the order for the board to kind of review these complaints. And from that there was a list of type of violations. So when we review those violations, we look at circumstances, gravity, culpability.

00:17:17.820 --> 00:17:41.660

Tami Groves

History and other so then history would be had. They had a prior complaint made against them and so our management for the review board will prepare that spreadsheet for us each time we have a meeting. I just as we're reviewing those cases. So as we review the complaints and everything of course is based back to.

00:17:42.830 --> 00:18:14.110

Tami Groves

To the wall. So complaint if there's been a complaint made and say no locate ticket, everything would have to be tied back to the law as we're reviewing that. So we look at those circumstances and then if they have one violation, they may only have pipes, splish training. If they have two violations, that or I should say type of violations, whether it's culpability, circumstances for two, they would get pipes plus training in a \$500 fine.

00:18:14.420 --> 00:18:45.930

Tami Groves

If there were three identified issues, it would be pipes plus and 1500 and then anything four and above would be \$2500 and pipes plus training. So we have reviewed some cases. There have been fines, levied pipes plus training will be required. So I would encourage you once again tell your story if a complaints made against you or you made a complaint, tell your story, adequate photos, any type of documentation.

00:18:46.190 --> 00:19:02.400

Tami Groves

And then the administration does reach out to NC 8111 and provide any tickets that would be on file. So we do review those cases very thoroughly and then, you know, then the.

00:19:02.480 --> 00:19:33.630

Tami Groves

So the review then in turn, you know, goes back out to the to the one that's the complaints being made against. So encourage you guys to to get involved and we have updated the website our our focus on that is to eventually tie the cases to the docket numbers. So once the case is fully go through the process and the case is documented, our hope is that we can match the case for the initial review to the docket number, so that.

00:19:33.720 --> 00:19:38.460

Tami Groves

If you need to go out and review those, so thank you for allowing me the update.

00:19:39.770 --> 00:20:00.580

Tami Groves

There were. You just kind of give a little more information. You said we and when you said we you meant the board because there are times when you have to recuse yourself as an 811 employee that is correct. So as any member on that board, if there is any issue with a complaint that there could be you know.

00:20:01.770 --> 00:20:06.080

Tami Groves

Any kind of conflict with a violation, then we do recuse ourselves.

00:20:06.980 --> 00:20:07.460

Tami Groves

Thank you.

00:20:09.360 --> 00:20:28.160

Tami Groves

Thank you, Madam. Anyone have any questions about that? I know you know, we we talk about being Switzerland and then you know, with with an ammo being a part of that board, they do have to kind of back away and recuse themselves at times. Just so there's, you know, transparency then. So there's no.

00:20:28.860 --> 00:20:35.950

Tami Groves

No, there's no. No one who can say. Well, you know it this or did that because of, you know, someone else being involved. So.

00:20:36.840 --> 00:20:46.700

Tami Groves

Just want to keep that transparent. The next state you see thing hold on one second. Have a question from the audience.

00:20:47.280 --> 00:20:51.950

Tami Groves

I don't want that those forward reviews are like festival.

00:20:54.580 --> 00:20:56.540

Tami Groves

Like anybody review that they want.

00:20:57.870 --> 00:21:06.760

Tami Groves

Anyone can at in meetings right one after, after, after or something or it's been completed out that like?

00:21:08.120 --> 00:21:09.100

Tami Groves

Yes, that is correct.

00:21:10.020 --> 00:21:10.490

Tami Groves

Preview.

00:21:11.080 --> 00:21:18.070

Tami Groves

What the complaint were about you can do. So we have a question in the audience about how those complaints are.

00:21:19.620 --> 00:21:20.370

Tami Groves

Look that.

00:21:24.040 --> 00:21:46.260

Tami Groves

So once it has been reviewed on, there is a period of time that if you wanted to request a hearing and if not, then it goes to the utility Commission and then it is docketed and then you will be able to go out search those cases, find, you know, find the information that has been documented for your review.

00:21:51.410 --> 00:22:09.040

Tami Groves

Alright. I guess just for clarification, you said for your review if any, if I wanted to review somebody else's case, I can, OK. So yes, that is public information and it can be reviewed by other people once it's been docketed correct, once it's been docketed.

00:22:10.130 --> 00:22:11.840

Tami Groves

Get my steps and then y'all.

00:22:12.830 --> 00:22:22.800

Tami Groves

Alright, the next I'm sorry. These state UCC again Tuesday, July 12th location is to be determined if I'm correct and.

00:22:24.790 --> 00:22:34.200

Tami Groves

Correct. OK. We'll know more from the state meeting if they can host that in Wilmington, OK. And if not, most likely it will be back in.

00:22:35.400 --> 00:22:55.800

Tami Groves

So a chance of being in Greensboro, but that when that invite goes out, it will obviously have a correct information about where that meeting will be held. Chance and Wilmington, but high probability Greensboro. Possible probabilities? Maybe probability it will begin at 10:00 AM those meetings with invites will be going out.

00:22:56.570 --> 00:23:16.380

Tami Groves

Probably the 1st of June, the next locate Resolution Partnership Committee meeting is Tuesday, May 17th from 11 to one. That is at the Event Center in Greensboro and will be hybrid meeting. There is a link on the [ncucc.org](http://ncucc.org) page for the virtual meeting.

00:23:17.270 --> 00:23:21.950

Tami Groves

That is your education team. I think you've seen those spaces once or twice.

00:23:23.880 --> 00:23:57.010

Tami Groves

Appreciate your time and attention and copy of this presentation will be available at [NCucc.org](http://NCucc.org) along with a copy of the roster. I know everyone in here I think has signed in for those folks of you that are online just to make sure that you put your information in the chat section, your name, your company and any contact information you'd like to share, such as an email address, phone number. I promise not to blow up your phone as much as possible. That will go out and be on the website as well.

00:23:57.860 --> 00:24:02.780

Tami Groves

If there are no questions for me, I am going to turn this over to.

00:24:03.810 --> 00:24:04.160

Tami Groves

Sure.

00:24:09.550 --> 00:24:10.600

Tami Groves

Are to us.

00:24:11.780 --> 00:24:15.950

Tami Groves

But you hear that's gonna pick on you today. When I didn't see you can see here.



00:24:18.660 --> 00:24:19.420

Tami Groves

The first.

00:24:20.130 --> 00:24:23.340

Tami Groves

First, I've been said here taking a few notes during this and.

00:24:24.410 --> 00:24:26.560

Tami Groves

Like slide saying, it's also in this.

00:24:27.370 --> 00:24:37.040

Tami Groves

The P probe and I personally and and from the contractor side would would like to say thank you all to the locators is.

00:24:37.750 --> 00:24:39.960

Tami Groves

OK. Or Awareness Week or whatever, but.

00:24:41.080 --> 00:24:45.470

Tami Groves

Why can't you say it earlier, too? Yeah, y'all ain't got enough money for me to didn't watch all.

00:24:46.650 --> 00:24:48.040

Tami Groves

It's not gonna happen.

00:24:49.270 --> 00:24:56.370

Tami Groves

Uh, of our said I was making a few notes here and we run into an issue.

00:24:57.610 --> 00:25:02.180

Tami Groves

Josh, help me. Last month month four last with that 8 inch.

00:25:04.960 --> 00:25:10.750

Tami Groves

See it, I guess line that it was having issues locating.

00:25:11.510 --> 00:25:12.020

Tami Groves

Uh.

00:25:13.210 --> 00:25:17.120

Tami Groves

I will. I will move over to Lindsey was Sam.

00:25:18.320 --> 00:25:20.830

Tami Groves

Both and rate and a bang up job out there.

00:25:21.990 --> 00:25:23.700

Tami Groves

To me, it was a team effort.

00:25:24.620 --> 00:25:27.630

Tami Groves

To figure out where this this line was.

00:25:28.810 --> 00:25:46.600

Tami Groves

Take a few extra days and two to my mother. I'll be like. So that's yeah, 2 lines like four and eight or six and an 8 or 6 and 868. Robert was involved with. He wouldn't come out there because I was out there. So he just kept talking to Josh on the phone. But.

00:25:47.680 --> 00:25:53.770

Tami Groves

You know, I'm picking waiting. But again, to me it was a team effort between Piedmont.

00:25:54.980 --> 00:25:59.570

Tami Groves

He, Sam and. And I'm gonna stay with us but.

00:26:00.590 --> 00:26:04.000

Tami Groves

To me, all of that happened because of this meeting.

00:26:05.200 --> 00:26:13.990

Tami Groves

And and the connections that we have made and and all of that. And it was it was slow aggravate first, but we got through it.

00:26:16.260 --> 00:26:27.770

Tami Groves

Again, appreciate everything y'all do I know Bose on here. He was. I don't know if he still is or not. I don't know if he is, but I told them guys out there that I appreciate everything and.

00:26:28.770 --> 00:26:29.920

Tami Groves

Again, we got through it.

00:26:30.610 --> 00:26:35.400

Tami Groves

Then we had an issue not just with gas, but then we had issue with water.

00:26:36.950 --> 00:26:40.450

Tami Groves

There's about 50 feet from where we had issue with gas.

00:26:42.270 --> 00:26:46.960

Tami Groves

Locators will send mobile issue at picking up the signal.

00:26:48.770 --> 00:26:51.120

Tami Groves

Don't know that area, it's.

00:26:52.050 --> 00:26:58.440

Tami Groves

Watch something there. Signals bleeding. All funny. Fortunately, we found that 8 inch main with the tooth that are bucket.

00:26:59.580 --> 00:27:05.660

Tami Groves

So now we know exactly where the water line in the is the city? Those were said but.

00:27:06.720 --> 00:27:13.410

Tami Groves

That right there was a lot of help with your hero. And then we're Tracy. Also matter. So they'll find that line.

00:27:13.490 --> 00:27:30.440

Tami Groves

It's not hard. We'll find it. Yes, it will. 2000 trackers don't mind. But again, all of this goes back to this committee quite a few years back. One we didn't have disposition that we've got now. Two, nobody would talk and nobody.

00:27:31.460 --> 00:27:40.850

Tami Groves

And now we pick up the phone and call and we get problems resolved. I know that Louis was saying Wake County damages was down.

00:27:42.490 --> 00:27:47.240

Tami Groves

I don't know if I was or not, and we'll we'll get to everybody but to me.

00:27:48.350 --> 00:27:52.640

Tami Groves

Is still with what we do here, making those connections and working together.

00:27:55.980 --> 00:27:58.880

Tami Groves

This time you say it too. If y'all didn't know y'all were busy.

00:27:59.620 --> 00:28:07.790

Tami Groves

34,440 tickets last month. I have a locate just shy 1500 a day.

00:28:09.500 --> 00:28:10.420

Tami Groves

Y'all don't do anything.

00:28:11.550 --> 00:28:12.400

Tami Groves

OK, bye.

00:28:15.310 --> 00:28:20.600

Tami Groves

And and and it's a little saying that the NUCA conference last week.

00:28:21.620 --> 00:28:29.940

Tami Groves

Everybody's short sighted and that is that's not just in locators. That's not just in contractors, it is just.

00:28:30.820 --> 00:28:35.590

Tami Groves

Our hotels short staffed, everybody sees that going to a restaurant.

00:28:36.440 --> 00:28:39.270

Tami Groves

There's no say, you know, sorry, but it's gonna take a little bit.

00:28:40.990 --> 00:28:42.870

Tami Groves

And we're locators have to be too.

00:28:44.470 --> 00:28:48.880

Tami Groves

We don't like down. You pay. So brother in the air conditioned general feeling.

00:28:50.340 --> 00:29:07.750

Tami Groves

But jobs I'm having to do with that was gonna come out to you every time you call, and I appreciate that dedicated to me or that. That's right. That's right. But you know, doing that and I know y'all y'all probably do get tired of hearing from the contractors that actually do reach out to you but.

00:29:08.630 --> 00:29:17.390

Tami Groves

To me, that's trying to eliminate damages and cut lines and all that, so we can all just keep on moving. Much rather phone call than three hours ago.

00:29:18.740 --> 00:29:21.450

Tami Groves

Me too, because I didn't like seeing that one up there.

00:29:22.420 --> 00:29:25.590

Tami Groves

Already 4.5% on three hour notices.

00:29:26.520 --> 00:29:27.120

Tami Groves

There's no.

00:29:28.320 --> 00:29:31.880

Tami Groves

Big John. Thank you, Josh. You said that I did, but.

00:29:32.610 --> 00:29:33.440

Tami Groves

But it is.

00:29:34.520 --> 00:29:45.550

Tami Groves

But what a lot of people don't understand, too. Thirty 4440 tickets for one month for making Burg County, but also a lot of that 34.5%.

00:29:45.910 --> 00:29:54.800

Tami Groves

Spent on your mind. Also a lot of that 34.5% should have been destroyed. Marks tickets and not three hour notices. So. So it is a little steep.

00:29:57.410 --> 00:30:16.930

Tami Groves

Thank you for that. That that is an excellent point because I I'm not gonna disagree with you on that. The the marks are destroyed, so they say. Ohh, we'll just do a 3 hour ticket because they they. They'll come out here. I don't want to wait for 72 hours. They don't want to wait that 3-4 days. You're exactly right all they want.

00:30:18.840 --> 00:30:19.630

Tami Groves

Got that day?

00:30:22.810 --> 00:30:35.860

Tami Groves

I'm gonna pick on me, and now I'm trying to run the law through my head. I know we have something in the law about all summer agencies. Do we have anything that would cover a false 3 hour ticket?

00:30:37.230 --> 00:30:47.000

Tami Groves



So you got a 3 hour can be placed if they still see evidence they need. Maybe there was a positive response. They can still call back anytime.

00:30:48.580 --> 00:30:58.130

Tami Groves

But if they see a positive response, and that's when I'm talking to call him and said, hey, we didn't want this previously, but it can't rain so on to his dad washing away.

00:30:58.250 --> 00:30:58.840

Tami Groves

OK.

00:31:00.960 --> 00:31:04.550

Tami Groves

Yeah, yeah, that's what I'm on your side.

00:31:04.630 --> 00:31:10.280

Tami Groves

And with that, yeah, you're talking about this table for talking about the been there they working day.

00:31:11.210 --> 00:31:12.050

Tami Groves

Well, when they call them.

00:31:14.430 --> 00:31:18.920

Tami Groves

Well, yeah. When you know when they call the destroyed marks ticket, it's 72 hour ticket doesn't put 2.

00:31:20.880 --> 00:31:21.290

Tami Groves

Absolutely.

00:31:22.560 --> 00:31:35.200

Tami Groves

It's still the same and that's why they try to avoid it. They don't wanna have to wait another three days for us to get out there, you know? So they'll wanna 3 hour notice. We got 3 hours to get out there instead of days. Yeah. Please let us know.

00:31:35.280 --> 00:31:36.810

Tami Groves

Upstate right there.

00:31:36.890 --> 00:31:38.220

Tami Groves

Certainly sports.

00:31:40.390 --> 00:31:40.610

Tami Groves

So.

00:31:41.880 --> 00:32:12.640

Tami Groves

Yes, certainly. I mean, if you're seeing trends, you know, reach out to us, we'll help you facilitate that communication. Obviously you guys work for Piedmont. I'm sure Mr Robert back there will be more than happy to assist as well, especially if that happens to be a contractor working for Piedmont. But certainly please let us know, I mean the three hours only for that situation, not for destroying Marks and we do have that revision on our app where you can request.

00:32:12.750 --> 00:32:17.800

Tami Groves

The steroid marks ticket, but once again that is still technically in three working day notice.

00:32:19.750 --> 00:32:36.640

Tami Groves

And that's not just me, that's for USIC. Also, I'm, I'm sure y'all getting it too Germaine a lot and a lot of it, they'll get them because the contractor gives us back out there, but they don't take them off. They just say everybody instead of reading.

00:32:39.320 --> 00:32:44.670

Tami Groves

You know, based us. Yeah. Please let us know if you're saying one particular contractor.

00:32:47.500 --> 00:32:48.830

Tami Groves

Don't forget on the phone.

00:32:50.470 --> 00:32:51.020

Tami Groves

No.

00:32:51.840 --> 00:32:58.690

Tami Groves

But you're right on that. And what I'm wondering, too, Ann, is a contractor calls in and just says.

00:33:00.530 --> 00:33:03.100

Tami Groves

Yeah, that we see evidence of the gas line.

00:33:04.180 --> 00:33:14.530

Tami Groves

And and nothing else is a steel Roman out. It is a green and they choose. But no. Yeah, that that parts good repair.

00:33:15.860 --> 00:33:28.470

Tami Groves

So bottom line is this, whatever they choose, if they choose all the facility owners that it goes out, but that portion of it has been repaired within our software, yes, any of it.

00:33:29.790 --> 00:33:40.300

Tami Groves

So if they only request a month to to for the three hours that they sent evidence of facility only go out to you, it's not gonna blind anymore.

00:33:30.620 --> 00:33:31.620

Louis Panzer

They only require.

00:33:35.420 --> 00:33:35.770

Louis Panzer

I see.

00:33:35.850 --> 00:33:36.330

Louis Panzer

I didn't.

00:33:38.200 --> 00:33:39.920

Louis Panzer

You not gonna blame.

00:33:44.050 --> 00:34:16.060

Louis Panzer

Yeah, that's been in place now for some, I don't know, several months, but that was definitely a correction that we were brought to our attention. I think it was let back in September, October of last year and we did get that corrected. So no matter what you're using to create the three hour, if you're talking to a CSR using the revised that you can actually select just the folks you want to get that three hour notice. Now, sometimes people don't know or they're not sure or maybe it's somebody in the office who just said they were just told to do it three hour and that case.

00:34:16.350 --> 00:34:28.890

Louis Panzer

Obviously we don't know, we just we just put it out to everyone, but we do ask that folks, you know pin it down to who it is that has it responded or what type of facility. So we can eliminate all that extra stuff that's going out.

00:34:31.970 --> 00:34:32.700

Tami Groves

Thank you, Louis.

00:34:33.940 --> 00:34:34.760

Tami Groves

Cross stitch room.

00:34:36.160 --> 00:35:06.410

Tami Groves

So this is the this recently happened to me. I bought a house and Jackson Union County, but I need to put in the mailbox called April ones. I don't what I needed to do everything was was checked off and it's

no conflict by we're going to the house heading in front of yard for Windstream. Allah call back into 811. Told me you know that I did not need a 3 hour ticket that I needed, just put in another locate. I was just talking about box. I was not into a hurry.

00:35:06.580 --> 00:35:21.020

Tami Groves

And I was instructed by one person to answer my call. We will put in this three hour ticket if you already have a ticket, yes, then it should be a 3 hour. If you don't wanna put in another ticket. OK, you can right. Even though it's not an emergency.

00:35:21.830 --> 00:35:23.430

Tami Groves

It takes him away from hand.

00:35:23.570 --> 00:35:27.600

Tami Groves

And worth, that's the the way the most feeds is I'm sorry.

00:35:25.260 --> 00:35:25.880

Louis Panzer

Yeah, there's.

00:35:28.460 --> 00:35:58.550

Louis Panzer

No, I was just gonna say, yeah, those are two really. And it it's an important distinction to make. So the law deals with the three hour notice. Is is something that the excavator can create or will create for them essentially after the three full days. If you have not received all of your responses by the utilities, the excavators have the ability and you see evidence of of facilities that haven't been marked, you reach out and we're we're gonna do a 3 hour that obligates the operator to be there within 3 hours.

00:35:58.860 --> 00:36:29.050

Louis Panzer

To mark that facility or communicate back to you, you know, the emergency ticket is a totally separate thing, just like a, just like a damage ticket is a totally different thing, but an emergency ticket doesn't give you any guarantee of a 3 hour time frame. It's just it's just a ticket type and it's generally responded to faster. That's more of an agreement, just an understanding between folks. But it isn't. It isn't in the law that says an emergency ticket shall anything.

00:36:29.260 --> 00:36:42.100

Louis Panzer

But the three hour notice is specifically called out as there's a 3 hour requirement by the operators to respond if there has not been a response within the three full days, and there's evidence of of, of facility.

00:36:42.790 --> 00:36:50.860

Tami Groves

Actually, in this case a 3 hour was one. Yes, he got no conflict on Hillary, but he saw utilities in conflict.

00:36:51.680 --> 00:37:12.470

Tami Groves

That's not what evidence. There's a 3 hours, essentially a second chance for us when we do right the 1st about it. So you're saying, hey, I need this done, got the conflict, would I see utilities here? So I think in this case the three hours, absolutely yes, it should have been a 3 hour, not a great three. OK table.

00:36:55.190 --> 00:36:55.470

Louis Panzer

OK.

00:36:58.570 --> 00:36:59.250

Louis Panzer

Same thing.

00:37:00.110 --> 00:37:00.730

Louis Panzer

Just telling.

00:37:00.960 --> 00:37:01.200

Louis Panzer

Yeah.

00:37:03.280 --> 00:37:04.080

Louis Panzer

They wouldn't here.

00:37:05.280 --> 00:37:06.250

Louis Panzer

I think it was good.

00:37:08.880 --> 00:37:11.090

Louis Panzer

It's gonna be an afternoon appointment.

00:37:13.790 --> 00:37:36.590

Tami Groves

And the reason is is. That's the way the law addresses it step by step, this Louis said. Wait, you're 3 days. Either you had no response or in your situation your response still showed that there was evidence of facilities they marked no conflict. So automatically 3 hour ticket only for those that you think has evidence of facilities.

00:37:14.240 --> 00:37:15.160

Louis Panzer

And the reason?

00:37:15.300 --> 00:37:15.560

Louis Panzer

There's.

00:37:18.020 --> 00:37:18.360

Louis Panzer  
Here.

00:37:39.840 --> 00:37:40.790

Tami Groves  
Players mod.

00:37:41.860 --> 00:37:43.490

Tami Groves  
I said all the players mud.

00:37:42.930 --> 00:38:12.360

Louis Panzer  
Waters most ohh come on now Raj. You know better than that. It's clear in that. Yeah, you can always look at the law and see that. Exactly. It's spelled out. What? There's at least one good thing about North Carolina's law is it breaks down the operators responsibilities, the excavators responsibilities and the notification center. So if you have any question about what it is that you need to do from an excavators perspective, you can always just look at that one section and it'll tell you.

00:38:12.880 --> 00:38:44.900

Louis Panzer  
And and that includes information on when you need it to do an update. If the work's gonna continue past the 15 days, you know if you're doing a subaqueous what you can expect, what you can expect from a survey design request and all that stuff is really spelled out in there. So hopefully it's clear as a mountain stream, but if it's not, you know, go ahead and go back, take another look at that. But we'll, we'll also walk you through. That's probably why the CSR went ahead and told you it was a 3 hour. I mean, we'll definitely help you on the spot if it's something that we know.

00:38:45.050 --> 00:38:46.520

Louis Panzer  
That we can help and address.

00:38:53.270 --> 00:38:54.050

Tami Groves  
Thank you, Louis.

00:38:57.150 --> 00:39:06.780

Tami Groves  
I hope that answered, but I understand I moved up here with eight one, one side for a minute. I understand why they would have created a new ticket versus the three hour ticket.

00:39:07.030 --> 00:39:07.280

Tami Groves  
Right.

00:39:08.690 --> 00:39:21.530

Tami Groves



Not going to be here with you, but I understand you trying to do the right thing by call and say which mailbox in. Yes I and I'm gonna take you. It's really not knowing what if you were the average homeowner.

00:39:22.310 --> 00:39:23.740

Tami Groves

Trying to get this done.

00:39:26.950 --> 00:39:32.080

Tami Groves

Or he cups in there average homeowner probably would have hit a utility, but they saw no consulate.

00:39:33.820 --> 00:39:34.480

Tami Groves

Irish.

00:39:35.540 --> 00:39:45.580

Tami Groves

My brother wouldn't have that checked policy response. That is true. That's very true. Well, not necessarily. Not always. Because if they provide us their email.

00:39:47.030 --> 00:40:18.840

Tami Groves

So and and I know Louis will attest to this as a homeowner, if you're calling, you know, the CSR's gonna walk them through the process and it does take a little longer because you know, we typically do spend more time educating. And so they're going to provide them information about the ticket and they're going to tell them, you know, that once they supplied their email, they're going to get those positive responses within their email. So yeah, probably the normal homeowner may not.

00:40:18.920 --> 00:40:50.830

Tami Groves

You know, understand the entire process, but it is given to them, so they are educated and also within our single address ticket there is a lot of verbiage in the single address ticket that they have to acknowledge before they place that single address ticket. So that information is there. We have locations on our website that they can place inquiries through. We've even had folks put information on our Facebook page.

00:40:51.080 --> 00:40:58.870

Tami Groves

So Steve does manage that as well. So there's a you know there's multiple avenues that that we can educate the homeowner.

00:41:01.710 --> 00:41:02.940

Tami Groves

Thank you for that. Are you?

00:41:05.010 --> 00:41:14.730

Tami Groves

The good thing and and Louis mentioned that last week too is a lot more homeowners are getting that message to call 811.

00:41:15.430 --> 00:41:17.250

Tami Groves

Before doing anything and.

00:41:17.730 --> 00:41:24.700

Tami Groves

Uh, I've saved Los was a big contributor in that by putting it on their long handle tools and everything, so.

00:41:26.450 --> 00:41:29.620

Tami Groves

Please that message getting out the billboards. It's out there.

00:41:31.330 --> 00:41:34.080

Tami Groves

And nowadays it's hard for somebody to say they didn't know.

00:41:35.470 --> 00:41:36.350

Tami Groves

Right now look at.

00:41:38.170 --> 00:41:42.440

Tami Groves

Any questions so far before we move into damages?

00:41:43.540 --> 00:41:45.710

Tami Groves

Anybody online?

00:41:51.980 --> 00:41:52.470

Tami Groves

Fine.

00:41:54.650 --> 00:41:58.820

Tami Groves

Playing you got something. So I, Josh, give her.

00:42:01.030 --> 00:42:01.540

Tami Groves

Tools.

00:42:03.450 --> 00:42:03.950

Tami Groves

You get.

00:42:05.030 --> 00:42:07.080

Tami Groves

Fine, we'll give that.

00:42:07.850 --> 00:42:11.290

Tami Groves

What the dates, all the review gonna do. Big marks or?

00:42:15.940 --> 00:42:16.900

Collins, Jim

Hey. Hey, Roger.

00:42:17.890 --> 00:42:19.220

Collins, Jim

Roger, can you hear me?

00:42:19.290 --> 00:42:21.920

Tami Groves

Send me a message. He's gonna pop in.

00:42:24.400 --> 00:42:28.040

Collins, Jim

Roger, can you hear me? This is this is Jim Collins. I can do the Piedmont report.

00:42:24.520 --> 00:42:25.100

Tami Groves

Fine.

00:42:28.910 --> 00:42:30.640

Tami Groves

Yeah, hold on one second, Jim.

00:42:31.160 --> 00:42:31.540

Collins, Jim

OK.

00:42:32.390 --> 00:42:34.440

Tami Groves

All right, let's go ahead, Bud.

00:42:34.880 --> 00:42:35.380

Collins, Jim

Can hear me?

00:42:36.380 --> 00:42:36.700

Tami Groves

Yes.

00:42:36.820 --> 00:42:40.000

Collins, Jim

OK. OK, good. So last month for Piedmont in.

00:42:40.080 --> 00:42:43.610

Collins, Jim

Umm, Charlotte area. We had 76 damages.

00:42:44.410 --> 00:42:44.900

Collins, Jim

Umm.

00:42:45.730 --> 00:42:49.210

Collins, Jim

45 of those are from excavators, 3 from homeowners.

00:42:49.870 --> 00:42:53.010

Collins, Jim

UH-25 five or from locators and three were from other.

00:42:53.750 --> 00:42:58.750

Collins, Jim

Our uh top three root causes the locator air. We had 23 damages.

00:42:59.610 --> 00:43:12.500

Collins, Jim

No, no, no, no vacation to the one call center. We had 23 of those as well. And excavator failed to maintain clearance and the tolerance zone, we had 17. So those are our damages from from March which were up.

00:43:14.170 --> 00:43:16.090

Collins, Jim

You see what February was here real quick.

00:43:23.200 --> 00:43:25.360

Collins, Jim

We had 68 total in in February, so.

00:43:28.300 --> 00:43:41.700

Collins, Jim

A little bit up from from last month and then as far as tickets goes, I just have it for the whole state of North Carolina. But our tickets were up 23% compared to March to February when 23%.

00:43:45.060 --> 00:43:45.640

Collins, Jim

Yet I have.

00:43:48.850 --> 00:43:51.600

Tami Groves

Thank you, Joe. I just think it's coincidence to.

00:43:52.300 --> 00:43:57.870

Tami Groves

It was 23 damages and then 23. No call 811 that's.

00:44:03.340 --> 00:44:04.100

Tami Groves

Thank you, Jim.

00:44:04.510 --> 00:44:05.020

Collins, Jim

You're welcome.

00:44:15.540 --> 00:44:17.910

Tami Groves

So I was telling Roger.

00:44:18.970 --> 00:44:28.230

Tami Groves

We've got a door report that shows the first quarter and there were 486 reported damages.

00:44:28.910 --> 00:44:35.620

Tami Groves

We're mackenberg and I know you guys are always interested to see how weightless comparing they were 370.

00:44:36.800 --> 00:44:47.090

Tami Groves

So once again, you know it is mandatory damage reporting and then we collect data also from other entities that supply that to through CGA.

00:44:50.760 --> 00:44:54.670

Tami Groves

That's because everybody awake kidding you don't report. There's like Mecklenburg.

00:44:56.370 --> 00:44:58.380

Tami Groves

And they still plan to be as good as ours.

00:45:01.200 --> 00:45:09.110

Tami Groves

I just always have a long running joke with us. Sure. Here. I know you're on there. You wanna give report on Charlotte Water?

00:45:12.400 --> 00:45:14.140

Lee, Shuhurah

Ohh how you doing today?

00:45:14.690 --> 00:45:16.370

Tami Groves

I'm doing good. How you doing?

00:45:16.790 --> 00:45:31.620

Lee, Shuhurah

I'm pretty good. Sorry about that. I've I've been in and out. I've I've actually on the side of a hit board. Through sewer, lateral ohm. So I'm not able to give you much right now. I don't have all that information with me.

00:45:33.780 --> 00:45:35.830

Lee, Shuhurah

And I apologize but.

00:45:38.370 --> 00:45:41.340

Lee, Shuhurah

We damages are down this month.

00:45:42.930 --> 00:45:46.620

Lee, Shuhurah

We we coming up on a lot of more sewer lateral damages?

00:45:47.720 --> 00:46:17.230

Lee, Shuhurah

I know I have sent out a PowerPoint to Duke Energy and P PNG like a year or so ago, working in partnership with them and I'm I'm wondering if I think that has been helping us and if any other contractors wants me to send him that PowerPoint, so hopefully we can, you know, try and avoid some of these more often that will be very helpful. But yes, I don't have a have my numbers right here. I'm kind of in and out the truck.

00:46:17.300 --> 00:46:19.650

Lee, Shuhurah

To this damage right now. Thank you.

00:46:20.910 --> 00:46:26.360

Tami Groves

Thank you. Tracy's here, but she's on the phone off. So. So she comes back in. We'll see what she's got.

00:46:27.500 --> 00:46:28.460

Lee, Shuhurah

10/4.

00:46:28.940 --> 00:46:30.660

Tami Groves

Fine. Thank you again. So you're here.

00:46:35.480 --> 00:46:37.440

Tami Groves

Give that PowerPoint, send it out to everybody.

00:46:39.440 --> 00:46:40.280

Tami Groves

Be curious to know.

00:46:41.030 --> 00:46:45.820

Tami Groves

At Arizona server damages and the city not wanting to prepare them.

00:46:48.110 --> 00:46:57.050

Tami Groves

I was thinking the same thing Blain and put your effectively shared amongst everybody that I could incorporate that in our training office too.

00:46:57.290 --> 00:46:57.800

Tami Groves

I got it.

00:46:58.140 --> 00:46:58.590

Tami Groves

Didn't think.

00:47:00.420 --> 00:47:06.550

Tami Groves

And said she would share that. Here comes Tracy now. So we'll hear her report from Charlotte Water.

00:47:08.280 --> 00:47:12.240

Tami Groves

Which on strats and you walked in but John spot.

00:47:15.610 --> 00:47:16.880

Tami Groves

You just have a microphone.

00:47:19.660 --> 00:47:21.210

Tami Groves

So I know my my.

00:47:23.040 --> 00:47:28.770

Tami Groves

OK, so in the month of March, we had three hits in G lines.

00:47:29.650 --> 00:47:39.020

Tami Groves

Mine was located to were not OK we had 6 fixture months hit 2 located or not located.



00:47:41.050 --> 00:47:47.640

Tami Groves

Five AT&T lines hit three not located, 2 located and four unlocated two blocks hit.

00:47:48.830 --> 00:47:50.410

Tami Groves

Far as people hitting us.

00:47:51.230 --> 00:47:54.410

Tami Groves

He had two little pressure lines here.

00:47:55.380 --> 00:48:01.390

Tami Groves

We have 11 laterals hit and two mains hit. That's all in Seward.

00:48:02.240 --> 00:48:08.770

Tami Groves

In water, we had 25 water services hit, 8 mains hit and one sampling station.

00:48:10.370 --> 00:48:11.320

Tami Groves

He went the other way.

00:48:13.380 --> 00:48:13.940

Tami Groves

The brand.

00:48:16.250 --> 00:48:26.000

Tami Groves

Thank you. Carl Shapiro was out on that force, maybe I mean lateral hit or force main anyway, one sewer lines got hit. So she was out on.

00:48:27.360 --> 00:48:37.410

Tami Groves

Gibbs, any numbers? And I told her that you know it when you come back here and being off the phone, but also found out something that today.

00:48:38.490 --> 00:48:39.380

Tami Groves

That that's.

00:48:41.270 --> 00:48:41.890

Tami Groves

A good thing?

00:48:43.310 --> 00:48:44.300

Tami Groves

The great thing.

00:48:45.010 --> 00:48:51.640

Tami Groves

But your birthday is next month, so everybody in here is gonna sing happy birthday to you.

00:48:52.070 --> 00:48:52.820

Tami Groves

OK, great.

00:48:54.240 --> 00:48:54.910

Tami Groves

I read.

00:48:55.030 --> 00:48:58.060

Tami Groves

They broke all the bike, but that's all I got saying, yeah.

00:48:58.280 --> 00:48:58.580

Tami Groves

Yeah.

00:48:59.800 --> 00:49:03.070

Tami Groves

You got. You got to stand up. Back up. So everybody on.

00:49:04.390 --> 00:49:06.150

Tami Groves

Either way, they're clean seeking.

00:49:06.700 --> 00:49:07.450

Tami Groves

It's not, yeah.

00:49:11.160 --> 00:49:12.490

Tami Groves

Yes, I think this.

00:49:12.580 --> 00:49:19.690

Tami Groves

I want that you don't get outlook to the back of the room and I think this is gonna be a first for this right here, so.

00:49:21.880 --> 00:49:29.040

Tami Groves

It is of special day. Why does she birthday to this great thing, never seen nobody breathing, no make no promises, however.

00:49:30.890 --> 00:49:34.340

Tami Groves

So everybody read 123.

00:49:34.790 --> 00:49:37.340

Tami Groves

Have to.

00:49:35.330 --> 00:49:38.550

Wilson, Carl

Happy birthday to you.

00:49:35.640 --> 00:49:36.030

Marc Worth (Services - 6)

Happy.

00:49:38.260 --> 00:49:42.190

Marc Worth (Services - 6)

Are you happy birthday to you?

00:49:38.930 --> 00:49:41.750

Tami Groves

Happy birthday to you.

00:49:42.450 --> 00:49:50.210

Tami Groves

Happy birthday, Tracy. Happy birthday to you.

00:49:44.150 --> 00:49:44.740

Marc Worth (Services - 6)

Day.

00:49:44.400 --> 00:49:44.750

Wilson, Carl

8.

00:49:47.940 --> 00:49:50.920

Marc Worth (Services - 6)

Happy birthday to you.

00:49:56.330 --> 00:49:57.420

Tami Groves

That's the beauty.

00:49:59.950 --> 00:50:00.510

Tami Groves

Flat.

00:50:02.370 --> 00:50:04.840

Tami Groves

Hey, Carl, get see you, buddy.

00:50:06.690 --> 00:50:09.110

Tami Groves

Clicks off soon to see there, yes.

00:50:10.510 --> 00:50:11.360

Tami Groves

You don't music.

00:50:11.850 --> 00:50:20.220

Wilson, Carl

Ohh hey, what's going on? Roger. Hey, everybody. Sorry I've been in and out with with the issues going on the day but happy birthday.

00:50:20.510 --> 00:50:22.080

Wilson, Carl

Umm Tracy.

00:50:23.110 --> 00:50:27.210

Wilson, Carl

Good job making it to another year. So we look for many more for you.

00:50:30.640 --> 00:50:37.740

Tami Groves

And you say that that's the first for you UCC and I will watch late. I'll try to Coppell off of us now because that's what they always do.

00:50:39.520 --> 00:50:42.320

Tami Groves

Carl, you got anything you wanna add while you're on there, buddy?

00:50:43.910 --> 00:50:48.460

Wilson, Carl

No, Sir, I think that's I don't have anything to add. Thank you though, Roger.

00:50:50.240 --> 00:50:50.400

Tami Groves

What?

00:50:50.480 --> 00:50:53.170

Wilson, Carl

I do have. I do have one thing to add.

00:50:54.500 --> 00:51:07.230

Wilson, Carl

I guess most of y'all already know we I keep beating on this project, but it's the South Blvd. Water main. We are in that that that little thin area of South Blvd where we're coming up through there.

00:51:08.620 --> 00:51:16.090

Wilson, Carl

So any any help y'all could give us with any of the locates or just be on the lookout who knows what we're gonna run into.

00:51:17.240 --> 00:51:25.660

Wilson, Carl

So just a just a heads up on that. So this is the real tricky part of the project. But other than that, I don't have anything. Thanks. Thanks, Roger.

00:51:26.590 --> 00:51:27.240

Tami Groves

If you call.

00:51:29.640 --> 00:51:32.620

Tami Groves

Worth like got you on the screen, that's next.

00:51:41.330 --> 00:51:41.790

Tami Groves

First came.

00:51:50.190 --> 00:51:50.780

Tami Groves

Do you?

00:51:53.680 --> 00:51:54.280

Tami Groves

Christian.

00:52:00.500 --> 00:52:02.240

Tami Groves

Tristan, anything you wanna share?

00:52:03.610 --> 00:52:10.160

Teasley, Tristan

Sorry about that. No, I'm good. I'm sorry I turned my camera off cause one of my coworkers said I'm scaring everybody. So, but no, I don't have anything.

00:52:12.060 --> 00:52:12.930

Tami Groves

Thank you, Sir.

00:52:13.480 --> 00:52:13.840

Teasley, Tristan

Thanks.

00:52:15.140 --> 00:52:19.130

Tami Groves

Marc Worth, are you are you there? Are you are you two meeting it?

00:52:19.600 --> 00:52:36.640

Marc Worth (Services - 6)

No, no, no, no. I'm really here. You know, we only have a little bit of the North End of the county there along I-77. Ticket count has been about the same as last year, but our ticket count in the Charlotte area has been up compared to the previous year.

00:52:37.400 --> 00:52:55.470

Marc Worth (Services - 6)

Umm. Damages wise. We had no damages in our area there in the month of March. We have done a very good job with building better relationships with him. The contractors we had a few damages in January and February, but so far it looks like I'm our conversations been doing as well.

00:52:58.350 --> 00:53:03.040

Tami Groves

Thank you. Mark, I thought you done fell sleep, everybody. Eric, with the town.

00:53:03.000 --> 00:53:04.480

Marc Worth (Services - 6)

I sang happy birthday.

00:53:05.040 --> 00:53:08.290

Tami Groves

Oh, OK Tracy appreciates that.

00:53:09.750 --> 00:53:11.670

Tami Groves

Eric, with the town of Matthews.

00:53:15.730 --> 00:53:16.100

Erick Guir (Town of Matthews) (Guest)

Have.

00:53:17.120 --> 00:53:22.320

Erick Guir (Town of Matthews) (Guest)

I know, uh, nothing from my end except to please ask the.

00:53:23.170 --> 00:53:35.220

Erick Guir (Town of Matthews) (Guest)

Utility companies. If there's a payment cut or a sidewalk cut, please notify me. I see helps me keep track of the work I've been trying to get companies to.

00:53:35.910 --> 00:53:38.910

Erick Guir (Town of Matthews) (Guest)

Notify me any you know for any of those two items.

00:53:39.910 --> 00:53:40.700

Erick Guir (Town of Matthews) (Guest)

I appreciate it.

00:53:43.950 --> 00:53:45.420

Tami Groves

If I hear of any pavement or.

00:53:46.930 --> 00:53:48.140

Tami Groves

Because in the channel.

00:53:49.600 --> 00:53:56.140

Tami Groves

OK, so you need to be notified for any cuts in in the streets and sidewalks, correct?

00:53:56.630 --> 00:53:57.280

Erick Guir (Town of Matthews) (Guest)

Yes, Sir.

00:53:58.410 --> 00:53:59.060

Tami Groves

Thank you.

00:54:01.860 --> 00:54:03.250

Tami Groves

Ohh, you stay along there.

00:54:05.580 --> 00:54:07.090

Bobby Turner

Yeah, waiting on you, Roger.

00:54:07.920 --> 00:54:10.460

Tami Groves

OK. How's the weather? I think the weather report.

00:54:11.160 --> 00:54:14.150

Bobby Turner

Has a 75 rest of the week, Roger.

00:54:15.920 --> 00:54:18.010

Bobby Turner

Maybe the chance to shower on Saturday.

00:54:20.970 --> 00:54:23.350

Tami Groves

Eyes. You got anything else besides the weather?

00:54:24.150 --> 00:54:38.790

Bobby Turner

The sides are where the Roger I do not. I will say I appreciate you working with us out there on that one job. I heard you mentioned about that earlier about your guys willingness to wait around and helps out a little bit. Obviously would have took a little bit longer. So thank you for that.



00:54:40.680 --> 00:54:42.870

Tami Groves

It's a team effort, Man, team effort.

00:54:44.230 --> 00:54:44.780

Tami Groves

OK.

00:54:45.960 --> 00:54:47.590

Tami Groves

Take powers. You got anything?

00:54:58.730 --> 00:55:00.710

Tami Groves

Kate, do you have anything you wanna share?

00:55:05.540 --> 00:55:06.370

Tami Groves

So I'm you.

00:55:07.100 --> 00:55:07.690

Tami Groves

Wants.

00:55:09.410 --> 00:55:10.050

Tami Groves

Police.

00:55:11.510 --> 00:55:12.920

Tami Groves

Joel, what about you?

00:55:16.290 --> 00:55:21.010

Calabrese, Joel Thomas

I'm back, but I believe Jim has the the report I was gonna give in case I didn't make it.

00:55:22.780 --> 00:55:26.430

Tami Groves

Yeah, Jim, give. And I've just want to make sure you didn't have anything else.

00:55:27.430 --> 00:55:27.700

Tami Groves

Today.

00:55:27.940 --> 00:55:31.930

Calabrese, Joel Thomas

No, I give all all honor to Jim.

00:55:38.460 --> 00:55:43.590

Tami Groves

We'll move back to the room unless I forgot somebody online that I forget anybody.

00:55:49.620 --> 00:55:50.050

Tami Groves

Right.

00:55:51.180 --> 00:55:56.380

Tami Groves

It was good to see Badger here. It's been a while. Or as they say, it's been a minute, right?

00:55:57.200 --> 00:56:01.530

Tami Groves

But I'm glad y'all could make it. Joel done anything? I'll bring up to the UCC.

00:56:02.430 --> 00:56:03.260

Tami Groves

You wanted to, Mike.

00:56:04.470 --> 00:56:05.080

Tami Groves

I got now.

00:56:06.320 --> 00:56:18.810

Tami Groves

No, you know, we just, we gotta be more of these meetings and and be more involved, you know, because I don't make the people laugh. Everyone here in the room, even if it's a not come across so many lines, strikes and just yesterday.

00:56:19.990 --> 00:56:25.860

Tami Groves

Your work for a company name or directly into an old chair costs of applied. That's you know.

00:56:26.910 --> 00:56:45.500

Tami Groves

That's over there for save save prevention of, you know, damaging anything safe excavation with long ways, you know, plus our price compared to the line. Yeah. What's up? What's our price compared to safety? So which one? You're a names out there. We go in here. We first goes to the log the conferences up in form for them.

00:56:45.780 --> 00:57:02.230

Tami Groves

Yep, we have someone. Brian Reese. Yep, he's coming. He's coming down to our safety meeting here next week for our guys and. Yeah, morehouse. Right. Right. Morehouse. Morehouse. Sorry. Yeah, that's right. We come into our under our new shop here in Charlotte.

00:57:02.310 --> 00:57:05.580

Tami Groves

We've been cell works out. We just wanna be more.

00:57:06.740 --> 00:57:07.480

Tami Groves

Participating.

00:57:08.390 --> 00:57:08.980

Tami Groves

Correct.

00:57:09.990 --> 00:57:15.260

Tami Groves

Not free yet. Thank you all though y'all actually used to be.

00:57:16.590 --> 00:57:20.240

Tami Groves

Involved more years ago. We appreciate.

00:57:20.320 --> 00:57:24.070

Tami Groves

OK. Yeah, yeah, yeah, we appreciate it.

00:57:27.330 --> 00:57:32.370

Tami Groves

You can would appreciate child being here mancy you got anything else you wanna ask me?

00:57:34.420 --> 00:57:36.950

Tami Groves

It's none of our game like to feel. I guess I will.

00:57:38.770 --> 00:57:39.140

Tami Groves

Well.

00:57:41.530 --> 00:58:05.660

Tami Groves

Umm I was late from Sam and I know most of you know who we are. But if you do not, we work on damage prevention on behalf of conventional gas. Will you visit worksites when they're watching protect program? Dylan, back there in the back. Wave your hand, Dylan. There he is. And Malcolm R Rock Star Heels again.

00:58:09.610 --> 00:58:13.660

Tami Groves

We have more than just welcome to play. He's here, so I have to call out.

00:58:15.170 --> 00:58:25.100

Tami Groves

Anyhow, we go perform field visits on 811 tickets that are sent to us from Piedmont. They go through a risk ranking.

00:58:25.310 --> 00:58:53.280

Tami Groves

I'm just on the they have and then they get sent to us and we perform field visit, time them to speak to the contractors, see if they have any needs. I would like to mention that it is important to know even if you know who we are and you talk to me about your 811 tickets on a weekly basis, we do not do the locating. That job still falls with me.

00:58:54.650 --> 00:59:00.700

Tami Groves

And I just want to remind everybody of that or let you know of the first year hearing.

00:59:01.640 --> 00:59:02.190

Tami Groves

Umm.

00:59:03.030 --> 00:59:24.770

Tami Groves

So we also other than watch and protect when you have the unlocatable that bow it must that nice weather report. He is our field supervisor, that project and when a client is untenable, he go out and fix that. But it can be located again.

00:59:25.470 --> 00:59:31.020

Tami Groves

Umm. If you haven't talked to me, I'm sure you will hear some point about your 811 ticket.

00:59:32.300 --> 00:59:32.550

Tami Groves

Yeah.

00:59:34.220 --> 00:59:35.190

Tami Groves

Thank you, Andy.

00:59:36.050 --> 00:59:40.860

Tami Groves

Right, Josh, I'll get anything else. I'll circle. You're good to go, alright.

00:59:42.250 --> 00:59:44.770

Tami Groves

Are you doing about yourself front was that?

00:59:46.760 --> 00:59:50.370

Tami Groves

Found here to make them very county meeting, yes.

00:59:51.090 --> 00:59:54.410

Tami Groves

To go to the wake up again and so on. But welcome the next.

00:59:57.630 --> 01:00:02.420

Tami Groves

At longer attended, some of and that's all you got? Anything I do not you sure? Yes, Sir.

01:00:04.200 --> 01:00:05.520

Tami Groves

So why did you hear?

01:00:06.580 --> 01:00:08.230

Tami Groves

And things I wanna add off for her.

01:00:09.530 --> 01:00:10.510

Tami Groves

You're just.

01:00:16.000 --> 01:00:19.970

Tami Groves

You got to have sung. You can't just be here, not have anything.

01:00:24.720 --> 01:00:26.850

Tami Groves

You got yes section will start.

01:00:27.270 --> 01:00:27.660

Tami Groves

Love you.

01:00:29.300 --> 01:00:30.790

Tami Groves

Are you going at or say good?

01:00:31.540 --> 01:00:32.840

Tami Groves

There is 130.

01:00:34.250 --> 01:00:34.840

Tami Groves

15.

01:00:36.700 --> 01:00:39.380

Tami Groves

No, I just speak onUSIC that.

01:00:40.170 --> 01:00:40.610

Tami Groves

Uh.

01:00:42.270 --> 01:00:44.940

Tami Groves

Yeah, we're we're currently the tickets are not stopping.

01:00:46.950 --> 01:00:51.190

Tami Groves

Friday and day out. Seven days. Please don't go. All we need to do.

01:00:52.230 --> 01:00:52.850

Tami Groves

Out though.

01:00:53.740 --> 01:01:00.650

Tami Groves

We're currently hiring. We have not had a week since January that we have not had a training class going.

01:01:02.080 --> 01:01:08.320

Tami Groves

You're currently right now 110 tax right down the field, that's all that convert town.

01:01:09.810 --> 01:01:10.030

Tami Groves

Yeah.

01:01:10.950 --> 01:01:13.290

Tami Groves

We're not stopping till we get to the 150.

01:01:14.310 --> 01:01:17.690

Tami Groves

I can spoke about four of the issues that we got is.

01:01:20.650 --> 01:01:21.280

Tami Groves

Good morning.

01:01:21.560 --> 01:01:23.830

Tami Groves

Don't worry about the silver.

01:01:25.540 --> 01:01:28.930

Tami Groves

In Barrhead, top of the tickets, stopping eating.

01:01:30.110 --> 01:01:30.330

Tami Groves

No.

01:01:31.470 --> 01:01:35.580

Tami Groves

Yeah, three hours. We. We're dressed in those as much.

01:01:36.820 --> 01:01:37.150

Tami Groves

Uh.

01:01:38.130 --> 01:01:42.130

Tami Groves

But like anything, you got any issues, please feel free to reach out to us.

01:01:43.140 --> 01:01:44.770

Tami Groves

Communications with Big Bang for me.

01:01:47.080 --> 01:01:50.310

Tami Groves

The words would keep standing, so it's make life easier for dogs.

01:01:52.250 --> 01:01:54.290

Tami Groves

That's the best thing got other than that.

01:01:55.260 --> 01:01:57.470

Tami Groves

That's the whole young as I see that.

01:01:59.620 --> 01:02:00.290

Tami Groves

All of you.

01:02:01.460 --> 01:02:04.630

Tami Groves

All of you guys, so that all of the right there.

01:02:06.990 --> 01:02:23.520

Tami Groves

What nobody has helped, and all of that stuff, and that is crossed. But you said y'all are trying to get up to 150 for Michael Bird Union or is that just Mecklenburg, Mecklenburg Union with? Yeah.

01:02:27.350 --> 01:02:29.320

Tami Groves

But As for right answer, we were looking.



01:02:31.040 --> 01:02:34.800

Tami Groves

It is made, I'd say probably \$100 million.

01:02:35.120 --> 01:02:36.630

Tami Groves

These are ready for that.

01:02:38.560 --> 01:02:44.320

Tami Groves

We're in the same boat. Yours offering people jobs and all that. And tell them to come in, like on Monday.

01:02:45.260 --> 01:02:47.650

Tami Groves

Obviously they're Monday hasn't shown up yet.

01:02:50.380 --> 01:03:03.050

Tami Groves

First meeting. Yes, Sir. Welcome. Thank you. Gonna attending one another? County UCC that's here for counter. So you can't hear from you came to the fence parts, right? I guess the appreciate that entertaining.

01:03:05.610 --> 01:03:17.280

Tami Groves

That's good. You know what that means, don't you? Yeah. There you go. That's that's what we're here for is cheap entertainment. Exactly. Louis, you heard that. I'm still need that payraise on entertainment.

01:03:19.150 --> 01:03:37.640

Tami Groves

You having to first introduce yourself with. I guess I'll stand up. So you all on the screen to see me. My name's Ryan with GPRS. We're more so on the private side. Louis, we had a bunch of our representatives out at the CJ meeting last month.

01:03:38.760 --> 01:03:39.510

Tami Groves

We.

01:03:41.340 --> 01:03:45.380

Tami Groves

You have five or six guys in in the Charlotte area we covered.

01:03:46.070 --> 01:03:57.940

Tami Groves

We're nationwide, but then we had I covered North and South Carolina terms of business, development of large projects run through me. So if you have anything we, we have a great relationship with Badger.

01:03:58.400 --> 01:04:28.400

Tami Groves

Umm, also the the private utility side as well. Education, 65% of the of the private utility sector doesn't know that private utility locators exist. So that's kind of the education that we're pushing for. And with what Louis said and pushing maps, we have a huge project this year of providing all of our mapping to our customers in an application that.

01:04:28.480 --> 01:04:41.710

Tami Groves

Chase platform. So that's supposed to roll out and end of this year completely. So give me a contact, I'd, I'd love to to meet with you, see how we can partner moving forward. And thanks for thanks for having me.

01:04:43.630 --> 01:04:44.880

Tami Groves

Thank you for being here.

01:04:47.320 --> 01:04:49.650

Tami Groves

Any anyone in the room have anything?

01:04:54.380 --> 01:05:09.640

Tami Groves

Of four, we leave on this morning. If you would locators, I would love to get a photo of you so that we can share your beautiful faces on social media. Thank you for all the hard work you do this week. Alright. Sounds good.

01:05:11.780 --> 01:05:12.840

Tami Groves

Your body else.

01:05:15.800 --> 01:05:19.600

Tami Groves

And the locators making jokes say up now over the pictures.

01:05:20.460 --> 01:05:22.390

Tami Groves

Anyone online have anything?

01:05:29.440 --> 01:05:30.970

Tami Groves

Hmm might be so.

01:05:30.790 --> 01:05:31.570

Marc Worth (Services - 6)

Not today.

01:05:33.970 --> 01:05:36.170

Tami Groves

I'm sorry, not today. Ohh.

01:05:36.050 --> 01:05:36.680

Marc Worth (Services - 6)

There you go.

01:05:37.610 --> 01:05:38.400

Tami Groves

Alright bar.

01:05:41.260 --> 01:05:42.640

Tami Groves

Well, again thank y'all.

01:05:43.520 --> 01:05:53.390

Tami Groves

One big sign, just go ahead and start. Make sure you hydrate it. Sometimes getting here. I just let you know there's some national emphasis program.

01:05:54.260 --> 01:05:56.270

Tami Groves

They're pushing ocean years.

01:05:56.890 --> 01:06:13.700

Tami Groves

Uh, we have meeting in two weeks about that. So hopefully by the next meeting I may have some information to share with that, but if not against stay hydrated again locators, we do appreciate everything y'all do and there's sometimes you don't think we do, but we do.

01:06:15.720 --> 01:06:19.130

Tami Groves

Thank you all, please be safe out there. That is Sanders.

01:06:21.000 --> 01:06:21.810

Tami Groves

May 25th.

01:06:23.540 --> 01:06:30.010

Tami Groves

I'm used point then next meeting May 25th here, the same room or the next. I'm not sure.

01:06:30.650 --> 01:06:33.680

Tami Groves

So I mean, mailed and we'll figure out where training when we get there.

01:06:34.960 --> 01:06:35.570

Tami Groves

Thank you.

01:06:36.960 --> 01:06:37.230

Tami Groves

OK.

01:06:38.440 --> 01:06:39.950

Tami Groves

Thanks everybody. Appreciate it.

01:06:43.340 --> 01:06:43.660

Tami Groves

Thanks.

01:06:50.650 --> 01:06:51.050

Tami Groves

Again.

01:06:53.900 --> 01:06:54.090

Tami Groves

Yeah.

01:06:56.740 --> 01:06:57.010

Tami Groves

Really.

01:06:57.100 --> 01:06:57.620

Tami Groves

You know.

01:06:57.700 --> 01:06:58.430

Tami Groves

Thing and all that.