



# **North Carolina 811**

## **MONTHLY UPDATE**

**MAY 2022**

**Buncombe**



# National Safe Digging Month Wrap Up

- **NASCAR Call 811 Before You Dig 250 at Martinsville Speedway**
- **NC811 Treasure Hunt**
- **Charlotte Checkers 8-11 takeover**
- **Lineman Appreciation Day**
- **NC811 Banner Campaign**
- **Locator Safety & Awareness Week**
- **Monday night SIM500 Cup Series**
- **811 / PNG Sidewalk Graphics**





# National Safe Digging Month Wrap Up





# National Safe Digging Month Wrap Up





# National Safe Digging Month Wrap Up

Don't miss out on  
your chance to win

**\$811**

**The NC811  
Treasure Hunt**

Contest ends April 29, 2022

A wooden treasure chest overflowing with gold coins, jewelry, and a golden horn, set on a sandy beach with the ocean in the background.

**North Carolina 811**  
www.nc811.org

**CUP SERIES**

CUP ACTION BEGINS  
MONDAYS @ 9:00 PM  
ON

**LSRTV**  
livesimracingtv.com

A blurred image of several racing cars on a track, viewed from an elevated angle.



# Safe Digging Month Proclamation Signing - April 19, 2022









# MAY IS NATIONAL BARBEQUE MONTH



You can either put on an apron or a bib because it can get messy whether you're making barbecue or eating it. Then dig in! Try different flavors and recipes all month long. And, if you've heard about a good barbecue restaurant, get there early. The good ones sell until it's all gone then close up shop. That's the sign of *real* barbecue! Use #NationalBarbecueMonth to share on social media.



# A message from the NC811 Executive Director

- We are very busy on the phones and working to train new folks, please be patient!
- Call back function can keep you from waiting when calling.
- The whole system is built on communication! Do what you can to know those who can help.
- Make sure to report damages when they occur both to NC 811 and the operator.



*Louis Panzer*



# Veteran Recruiting

## Army Transition Assistance Program (TAP)

- Helps soldiers who are separating or retiring from the Army searching for a new career through counseling, seminars, and automated employment tools
- Network of more than 1,000 soldiers on Fort Bragg

## Career Skills Program (CSP)

- Provides soldiers with skills and experience to find employment outside of the military
- 6 Month Apprenticeship program
- Salary is paid by U.S. Government



## Process

### (TAP) – PDF Flyer

- Specific Job Posting
- Company Information
- POC for position

### (CSP) – PDF Flyer

- General Company Recruitment

Send to:

[Christopher.lord@xylem.com](mailto:Christopher.lord@xylem.com)



# NC811 Data Insights

Locate requests, transmissions,  
county ticket volume and distribution





# Locate Requests & Transmissions for NC

April. 2021 vs 2022

## TICKETS

2022: 208,778

2021: 212,229

Difference: -1.6%

## TRANSMISSIONS

2022: 1,120,012

2021: 1,179,348

Difference: -5.0%

Year-to-Date

## TICKETS

2022: 795,556

2021: 768,326

Difference: 3.5%

## TRANSMISSIONS

2022: 4,352,316

2021: 4,329,577

Difference: 0.5%



# County ticket volume

YTD stats compared with previous year

Buncombe	3 HR	CNCL	NEW	RXMT	UPDT	TOTAL
2021	517	73	10253	418	5347	16608
2022	471	125	10581	266	5940	17383
+/- Var	-8.9%	71.2%	3.2%	-36.4%	11.1%	4.7%
-				Locates per day		207



# County ticket volume

2022 stats compared with 2021

Buncombe	3 HR	CNCL	NEW	RXMT	UPDT	TOTAL
2021	212	21	2920	115	1337	4605
2022	155	36	2798	86	1597	4672
+/- Var	-26.9%	71.4%	-4.2%	-25.2%	19.4%	1.5%
-	-	-		Locates per day		203



# County ticket distribution

BUNCOMBE	4672
ALEXANDER	35
ARDEN	525
ASHEVILLE	2262
AVERY CREEK	24
BARNARDSVILLE	14
BILTMORE FOREST	221
BLACK MOUNTAIN	208
CANDLER	265
ENKA	38
FAIRVIEW	269
LEICESTER	141
OAKLEY	25
ROYAL PINES	114
SWANNANOA	117
WEAVERVILLE	269
WOODFIN	103



# Damages Reported for April 2022

ALAMANCE	8
ALEXANDER	2
ALLEGHANY	0
ANSON	0
ASHE	1
AVERY	0
BEAUFORT	0
BERTIE	2
BLADEN	4
BRUNSWICK	32
BUNCOMBE	15
BURKE	2
CABARRUS	39
CALDWELL	7
CAMDEN	0
CARTERET	5
CASWELL	1
CATAWBA	8
CHATHAM	10
CHEROKEE	2
CHOWAN	1
CLAY	3
CLEVELAND	3
COLUMBUS	7

CRAVEN	18
CUMBERLAND	44
CURRITUCK	3
DARE	9
DAVIDSON	12
DAVIE	2
DUPLIN	4
DURHAM	31
EDGECOMBE	2
FORSYTH	34
FRANKLIN	3
GASTON	23
GATES	0
GRAHAM	0
GRANVILLE	3
GREENE	0
GUILFORD	27
HALIFAX	3
HARNETT	18
HAYWOOD	4
HENDERSON	9
HERTFORD	0
HOKE	8
HYDE	0
IREDELL	26

JACKSON	2
JOHNSTON	20
JONES	2
LEE	8
LENOIR	0
LINCOLN	14
MACON	0
MADISON	0
MARTIN	0
MCDOWELL	1
MECKLENBURG	135
MITCHELL	0
MONTGOMERY	3
MOORE	1
NASH	4
NEW HANOVER	13
NORTHAMPTON	2
ONSLow	26
ORANGE	15
PAMLICO	6
PASQUOTANK	1
PENDER	5
PERQUIMANS	0
PERSON	2
PITT	20

POLK	0
RANDOLPH	8
RICHMOND	0
ROBESON	3
ROCKINGHAM	2
ROWAN	8
RUTHERFORD	3
SAMPSON	0
SCOTLAND	2
STANLY	5
STOKES	2
SURRY	3
SWAIN	0
TRANSYLVANIA	1
TYRRELL	0
UNION	40
VANCE	3
WAKE	140
WARREN	0
WASHINGTON	0
WATAUGA	5
WAYNE	1
WILKES	1
WILSON	9
YADKIN	1
YANCEY	0

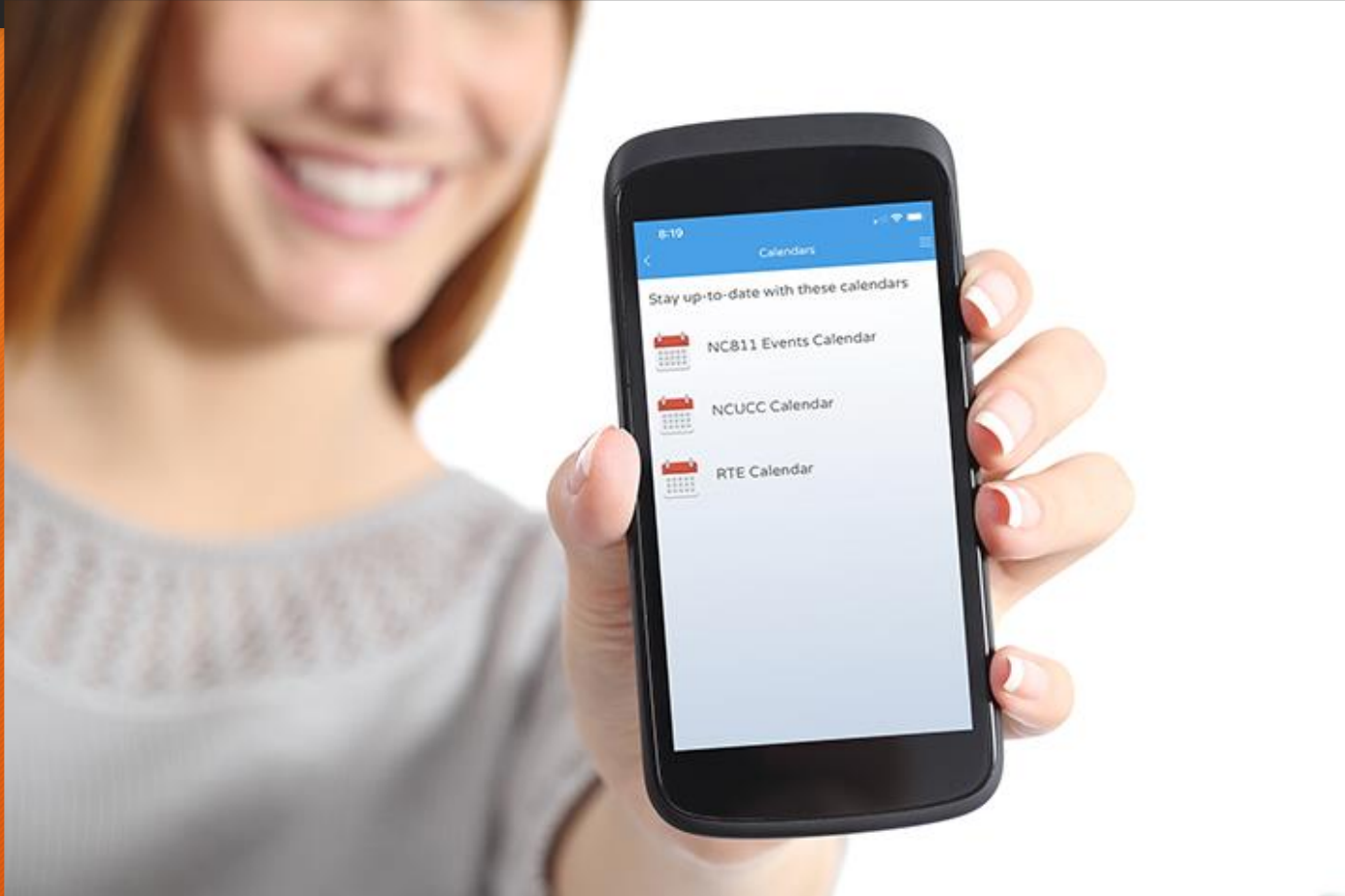


# CALENDAR OF EVENTS





# CALENDAR



For information on NC811 & NCUCC events, visit the calendar section of [nc811.org](http://nc811.org) or the nc811 app.



- CGA will hold a Summer Committee Summit in-person in Greensboro, NC. The Summit will include working committee meetings, roundtable discussions, networking opportunities, and informational workshops.
- Registration will open May 16, 2022.
- When: 7/25/2022 to 7/28/2022



Visit: <https://commongroundalliance.com/> Under Conferences & Events go to Committee Meetings



# MEETINGS

## NC811 Board Meeting

2Q22

Friday, July 22nd, 2022

8:30 am to 10:30 am

Chetola Resort at Blowing Rock

*contact Stephanie Brown for details.  
stephanie@nc811.org*

## NC Underground Damage Prevention Review Board

Date TBD

NC811 Event Center

5009 High Point Rd, Greensboro

*Starts at 10 am*

*Visit: <https://udprb.nc.gov>*

# MEETINGS

## State UCC

**Tuesday, July 12<sup>th</sup>, 2022**

NC811 Event Center, Greensboro, NC

*Hybrid Meeting*

*Starts at 10 am*

Go to <https://ncucc.org/> for the  
virtual meeting link

## NC Locate Resolution Partnership Committee

**Tuesday, May 17<sup>th</sup>, 2022**

NC811 Events Center, Greensboro

*Hybrid Meeting*

*11 am – 1 pm*

Go to <https://ncucc.org/> for the  
virtual meeting link



Holiday



★ **CLOSED** ★  
**Monday, May 30th**  
**Memorial Day**

**If you plan on digging  
we suggest you have your locate  
request submitted no later than  
Tuesday, May 24th**

Remember weekends and holidays are not included in the 3 working day notice

# NC811 Education Team



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Education Manager  
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Thank you for your time and attention.  
A copy of this presentation is available at  
[www.ncucc.org](http://www.ncucc.org)



## Safe Digging Tip

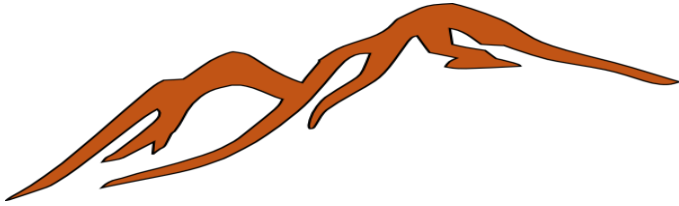
### Use the right tools:

Every job needs the proper equipment in order to do it right. If you don't own a tool you will need, look into renting one.



If this meeting was virtual or hybrid, a video is available on [ncucc.org](http://ncucc.org). Go to County UCC's. The video will be listed under the month and year the meeting took place.

# North Carolina Buncombe Utilities Coordination Committee



## Meeting Minutes

Date: 5/19/2022

Place: Galactic Pizza

Address: 339 Sardis Rd

Town: Asheville, NC

### Called to Order & Welcomed to Guest

- Brian Morehouse called the meeting to order @ 11:47 AM

A total of 27 members attending today's meeting.

### Below are highlights of the NC 811 Presentation for May 2022:

1. A complete listing of all stats for the previous month of April 2022 are included in the **PDF presentation file** attached to the email used to send these minutes out. Listed below is a highlight of tickets / transmissions for the past month:

- Brian Morehouse went over housekeeping and emergency evacuation.

### Introductions

- **Brian Morehouse** started introductions, and then went around the room.
- Safety Share presented by: **Brian Morehouse**
- Topic – **May is here. Get ready for a busy spring and summer.**

### Old Business

- Any Changes to last month's minutes? (NONE)

### Officer Reports

**Chair-** Nothing new to report.

**Co-Chair/Secretary-** Please see attendance sheet attached. **Minutes –Buncombe County - NC 811 Meeting**



April. 2021 vs 2022

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### TRANSMISSIONS

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1. **Upcoming Meeting Dates (Refer to the attached presentation for further details):**

- **The month of April 2022 is the National Safe Dig Month.**
- **2nd Quarter Board Meeting** will be held on Friday July 22nd, 2022, 8:30 AM to 10:30 AM at the Sheraton in Blowing Rock, NC Contact Stephanie for details at: [Stephanie@nc811.org](mailto:Stephanie@nc811.org).
- **The NC Underground Damage Prevention Review Board**: Will meet on TBD at 10:00 AM. North Carolina 811, 5009 High Point Rd, Greensboro, NC--Hybrid Meeting. <https://udprb.nc.gov/>
- **NC811 Offices will be closed on Monday, May 30<sup>th</sup>, 2022. They will still be open to take Emergency Tickets.**

2. **SPECIAL REMINDERS:**

- **Damage Reporting:** Remember that if you damage an underground utility, it is **your responsibility to report this damage to NC 811 UCC. Offices in Greensboro.**
- Below is the website where you can go to communicate “Damage Violations.”  
<https://www.nc811.org/report-a-violation.html>
- **Remember!** If you hit an underground objective, and you think it is a Gas Line, do the following in this order:
  - **Call 911 to report the accident!**
  - **Call the Gas Company and let them know the specifics concerning the damage!**
  - **Call 811 to report the accident to our office!**
- **Damage Reporting:** It is **YOUR** responsibility to report ALL damages to underground utilities. The reports must be reported to the NC 811UCC offices in Greensboro.

**Brian Morehouse – NC 811 Comments:**

- If you or your staff need any NC811 training as in Pipes Plus or 5 Steps to Safe Digging please reach out to Brian anytime to schedule a date and time for this training to take place. Brian’s email address is: [bmorehouse@nc811.org](mailto:bmorehouse@nc811.org)
- If you do not already have the NC811 app installed on your mobile device, get it, it is a helpful tool to use in your daily jobs.
- If you have damages made to your systems, you can look into filing a complaint with the UGDPRB. Please visit the [udprb.nc.gov](http://udprb.nc.gov) website for more details. Remember, to take several photographs from various angles to be submitted with your written claim.

**Round-table Discussions:**

Thank you to everyone who came to our meeting today. Please come back at any time you can.



## New Business

- NC 811 / One Call presentation was given by: Brian Morehouse went over issues within the area, spoke about the contractors that he has spoken with since the last meeting on line. Please remember if you or your organization needs any training- please contact Brian Morehouse to schedule a date and time for this training to take place.

## Reports

- A. **NC 811 / One Call** – *Brian Morehouse went over the issues with calling in Updates for locate tickets when there is no need to do so. Also disused in detail the Underground Damage Prevention Review Board*
- B. **N.C.D.O.T** – *Work from DOT is rolling out and look for plenty of work over the summer and fall of 2022. Hwy 26 project continues with great progress, still another year or so to complete project. Small work and bridge replacements throughout the county will take place.*
- C. **Dominion Energy** – *New work and maint staying busy, no issues with locates at this time*
- D. **USIC** – *Busy is the name of the game. Had 21 locators in the area and are down to 13 at this time, training new locators and brining them on board, tickets are high at this time.*
- E. **AnSCO**- **Plenty of work within the area, not having to many issues, staying on top of things.**
- F. **City of Asheville Water**- **Continue projects referred to as Right Away Project. General Maintenance work continues throughout the area. Work will begin from Nasty Branch to Livingston Rd. Work will begin on Victoria and Hazelwood, and tap services down to Patton Ave. Staying busy and have had a few emergency calls since the last meeting. Work continues to come in and staying very busy leading into the summer months. This will take some time. Have a ton of locates coming in.**
- G. **Southern Cross Inc**- **Tickets are at an all time high, staying on top of these tickets. Talked about certain contractors that they are having problems with and they are handing out Excavation Guideline manuals on site.**
- H.** **AT&T** **A lot of work is coming this way in the summer of 2022 with pole replacements and fiber work continuing in the area. Having a problem getting fiber material may slow production up a little.**
- I.** **Several organizations are having a problem receiving Constant Contact invites. NC811 will be working on this issue.**
- J.** **Duke Energy**- **Mentioned the issues that they are having with Charter/Spectrum getting located. Have had this issue since April 22<sup>nd</sup>, Charter codes are not appearing on tickets and this is holding a lot of their work up. Have three phase pole replacements, new underground services. With the Asheville area growing, look to see a very busy year in 2022. Went over issues with tickets not being grided correctly and spoke with locators about that issue. Duke Energy gave detailed info on work around the area.**

- K.** MSD- Replacement jobs are going on and don't seem to be having an issue with locates. 2022 expectations—going to be busy and seeing some new work being designed and coming into the system by mid-summer
- L.** Badger- New to the meeting, went over what Badger does and looks forward to being part of this UCC.
- M.** Southern Cross- Everything is going fine. Fully staffed with no issues at this time.
- N.** NC811 noted that reports have been given on Charter/Spectrum codes not appearing on locate tickets. 811 has reached out to Charter and informed them about this situation. 811 has been told that Charter/Spectrum is working on this issue
- O.** **Next Meeting June 23<sup>rd</sup>, 2022 @ Galactic Pizza 339 Sardis Rd.**

**Asheville, NC**

Meeting adjourned at **1:25 pm**

Minutes submitted by: **Brian Morehouse- NC 811 Education Liaison**



(27) people Attended

# Buncombe UCC May 19th 2022

(336)  
482-6880

Brian Morehouse	NC 811	bmorehouse@nc811.org
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Richard Walsh	Dominion	Richard.Walsh@dominionenergy.com
Justin Alexander	Southern Cross	Jalexander@southerncrossinc.com
Chad Nabb	USIC	chadnabb@usicllc.com
Jeremy Rector	USIC	jeremyrector@usicllc.com
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Drew Pike	Duke	DrewPike@Duke-Energy.com
Zach Newman	NB Haynes	ZNewman@NBHaynes.com
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